



National Clearing Company of Pakistan Limited
8th Floor, Pakistan Stock Exchange Building, Stock Exchange Road, Karachi

NCCPL/CM/AUGUST-26/09
August 13, 2026

IT Maintenance Activity - NCCPL Network Infrastructure

Dear Market Participants,

The National Clearing Company of Pakistan Limited (NCCPL) remains committed to delivering seamless, secure, and state-of-the-art technological services to its clients while continuously adopting the latest advancements and industry best practices.

As part of this commitment, NCCPL has scheduled a maintenance activity on its IT network infrastructure to further enhance the security, reliability and performance of the connectivity services provided to its clients and settling banks.

Please be advised that intermittent service disruptions may be experienced on below mentioned services during the maintenance window:

1. NCCPL Online Account Opening Services
2. UIN Information System (UIS)
3. NCCPL WhatsApp Services
4. NCCPL Mobile Applications;
 - a) NCCConnect
 - b) NCC BioVerify
5. NCC Smart CKO Portal

Maintenance Schedule: Friday, August 14, 2026, 07:00 AM to 09:00 AM.

During this maintenance window, the above-mentioned services will remain inaccessible to all users. This activity is part of our routine maintenance to ensure enhanced system reliability, security and optimal performance.

We appreciate your understanding and cooperation.



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For any further queries or concerns, please feel free to contact the Customer Support Department at UAN 021-111-111-622 or visit our website www.nccpl.com.pk

You can approach our Customer Support services through WhatsApp vide 021-111-111-622 or Click [here](#).

Regards,

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Zubdah Tun Nisa Yousuf
Asst. General Manager - CSS

CC:

1. Chief Executive Officer - Pakistan Stock Exchange Limited
2. Chief Executive Officer - Central Depository Company of Pakistan Limited
3. Chief Executive Officer - Pakistan Stock Brokers Association
4. Managing Director - Pakistan Mercantile Exchange Limited (For Circulation to all Authorized Intermediaries of PMEX)
5. Chairman - Pakistan Banking Association
6. Chief Executive Officer - Mutual Funds Association of Pakistan