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This review highlights the progress our company has made with the global dairy expertise of FrieslandCampina and the local knowledge of Engro. This combination has fortified our role as a leading dairy expert, and enabled us to achieve our business objectives. This year, we deepened the trust of our valued consumers by focusing on quality, innovation, accessibility and sustainability.

Our farmers are the backbone of our operations, and a vital partner in improving the state of nourishment in Pakistan. Our dairy development programmes empower our farmer community with training, tools and knowledge to improve their farm management and milk quality, thereby increasing their capacity, yield and live incods.

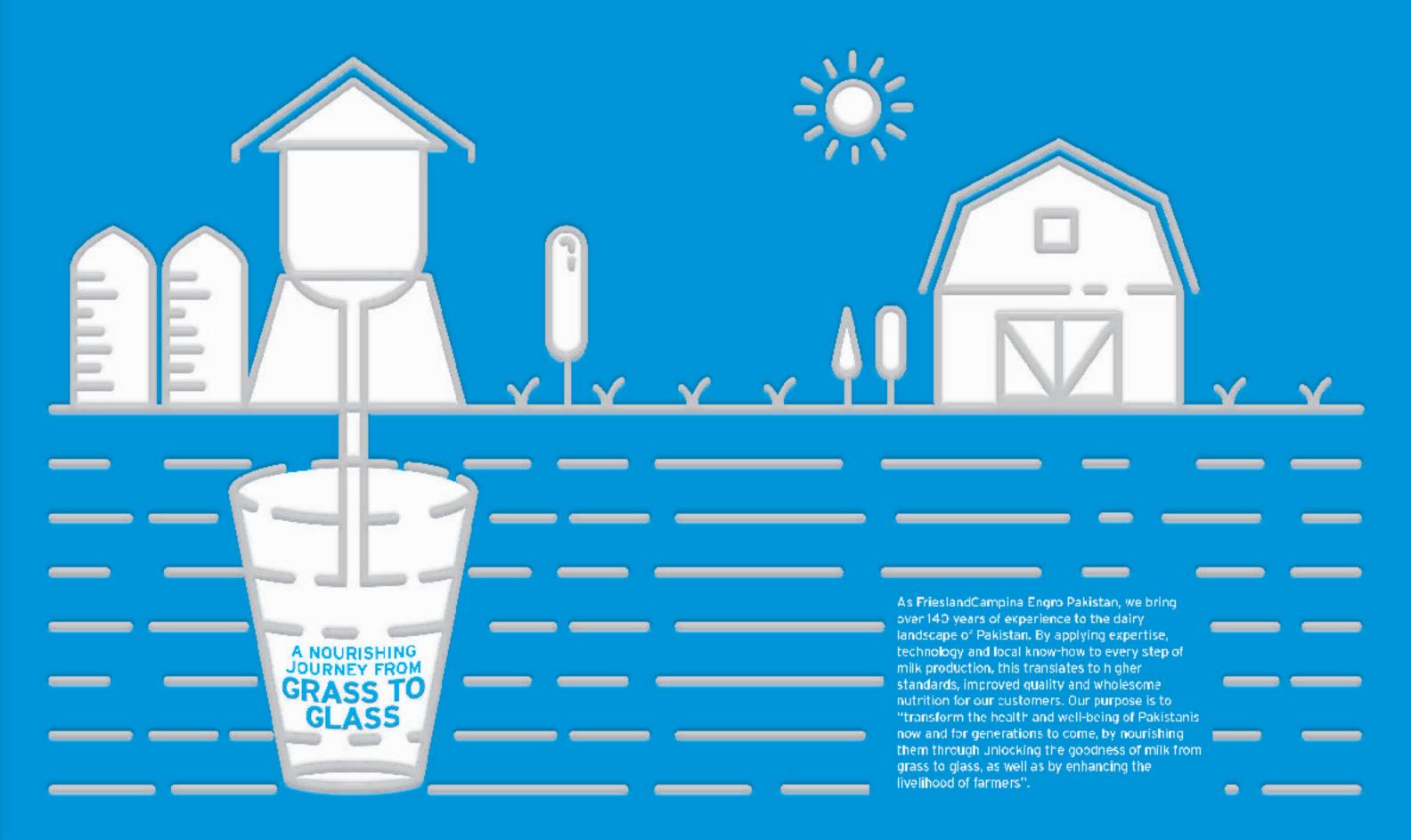
We are committed to providing the nation with affordable, safe and superior dairy products. This annual report highlights our commitment and elaborates how we have continued to realize our vision of creating value for our farmers, consumers and stakeholders for now and generations to come.



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It is our promise to make the grass greener for the cows, the yields higher for the farmers, the growth stronger for the milk industry and a glass of milk full of natural goodness for every Pakistani.

As FrieslandCampina Engro Pakistan, we bring over 140 years of experience to the dairy landscape of Pakistan. Our purpose is to "transform the health and wellbeing of Pakistanis now and for generations to come, by nourishing them through unlocking the goodness of milk from grass to glass, as well as by enhancing the livel'hood of farmers."



# **Company information**

#### **Board of Directors**

Abdul Samad Dawood (Chairman)
Abrar Hasan
Ali Ahmed Khan (Chief Executive Officer)
Eduardus Lambertus Holtzer
Petra Attje Zinkweg
Roeland Francois Van Neerbos
Zouhair Abdul Khaliq

#### **Chief Financial Officer**

Imran Husain

#### **Company Secretary**

Muneeza Iftikar

#### Members of the Audit Committee

Abrar Hasan (Chairman) Eduardus Lambertus Holtzer (Member) Zouhair Abdul Khaliq (Member)

Secretary of the committee is Saleem Lallany, GM Internal Audit

#### Banks Conventional

Allied Bank Limited Askari Bank Limited Bank Alfalah Limited Bank AL Habib Limited Citibank N.A. Faysal Bank Limited Habib Bank Limited Habib Metropolitan Bank Limited Industrial and Commercial Bank of China Limited MCB Bank Limited National Bank of Pakistan Samba Bank Limited Standard Chartered Bank of Pakistan Limited Summit Bank Limited Tameer Micro Finance Bank Limited The Bank of Punjab United Bank Limited

#### **Shariah Compliant**

Al Baraka Bank Pakistan Limited
Bank AL Habib Limited - Islamic Banking
BankIslami Pakistan Limited
Meezan Bank Limited
Standard Chartered Bank Pakistan Limited - Saadiq

#### **Auditors**

M/s A.F. Ferguson & Co. Chartered Accountants State Life Building No. 1- C I.I. Chundrigar Road Karachi - 74000, Pakistan. Tel: +92 (21) 32426682-6 / 32426711-5 Fax: +92 (21) 32415007 / 32427938

#### **Share Registrar**

M/s FAMCO Associates (Private) Limited 8-F Next to Hotel Faran, Block-6 PECHS, Shahrah-e-Faisal, Karachi - Pakistan Tel: +92 (21) 34380104-5, 34384621-3 Fax: +92 (21) 34380106

#### **Registered Office**

5th Floor, Harbor Front Building HC-3, Marine Drive, Block - 4, Clifton Karachi - 75600, Pakistan. Tel: +92 (21) 35296000 (10 lines) Fax: +92 (21) 35295961-2 E-mail: efl.shareholders@frieslandcampina.com

Website: www.frieslandcampina.com.pk



#### NOTICE OF THE ANNUAL GENERAL MEETING

NOTICE IS HEREBY GIVEN that the Fifteenth Annual General Meeting of FrieslandCampina Engro Pakistan Limited will be held at The Royal Rodale, TC-V, 34th Street, Khayaban-e-Seher, Phase V Ext., Defence Housing Authority, Karachi. On Friday 17th April 2020, at 03 p.m. to transact the following business:

#### A) ORDINARY BUSINESS

- (1) To receive and consider the Audited Accounts for the year ended December 31, 2019 and the Directors' and Auditor's Reports thereon.
- (2) To appoint Auditors and fix their remuneration.

N.B.

- (1) The Share Transfer Books of the Company will be closed from Friday, April 10, 2020 to Friday, April 17, 2020 (both days inclusive). Transfers received in order at the office of our Registrar, M/s. FAMCO ASSOCIATES (PVT.) LTD, 8-F, near Hotel Faran, Nursery, Block 6, PECHS, Shahrah-e-Faisal, Karachi [PABX Nos (92-21) 34380101-5 and email info.shares@famco.com.pk by the close of business (5:00 p.m.) on Thursday, April 9, 2020 will be treated as being in time for the transferees and to attend and vote at the meeting.
- (2) A member entitled to attend and vote at this Meeting shall be entitled to appoint another person, as his/her proxy to attend, speak and vote instead of him/her, and a proxy so appointed shall have such rights, as respects attending, speaking and voting at the Meeting as are available to a member. Proxies, in order to be effective, must be received by the Company not less than 48 hours before the Meeting. A proxy need not be a member of the Company.
- (3) Pursuant to SECP Circular No 10 of 2014 dated May 21, 2014, if the Company receives consent from members holding in aggregate 10% or more shareholding residing in a geographical location to participate in the meeting through video conference at least 7 days prior to the date of Annual General Meeting, the Company will arrange video conference facility in that city subject to availability of such facility in that city. To avail this facility please provide the following information to the Share Registrar Office of the Company i.e., Messrs. FAMCO ASSOCIATES (PRIVATE) LIMITED, 8-F, near Hotel Faran, Nursery, Block 6, PECHS, Shahrah-e-Faisal, Karachi PABX Nos (+9221) 34380101-5 and email info.shares@famco.com.pk

I/We, of being a member of FrieslandCampina Engro Pakistan Limited holder of Ordinary Share(s) as per Register Folio No. \_\_\_\_\_\_ hereby opt for video conference facility at (Please insert name of the City)

Signature of member

#### (4) E-Voting

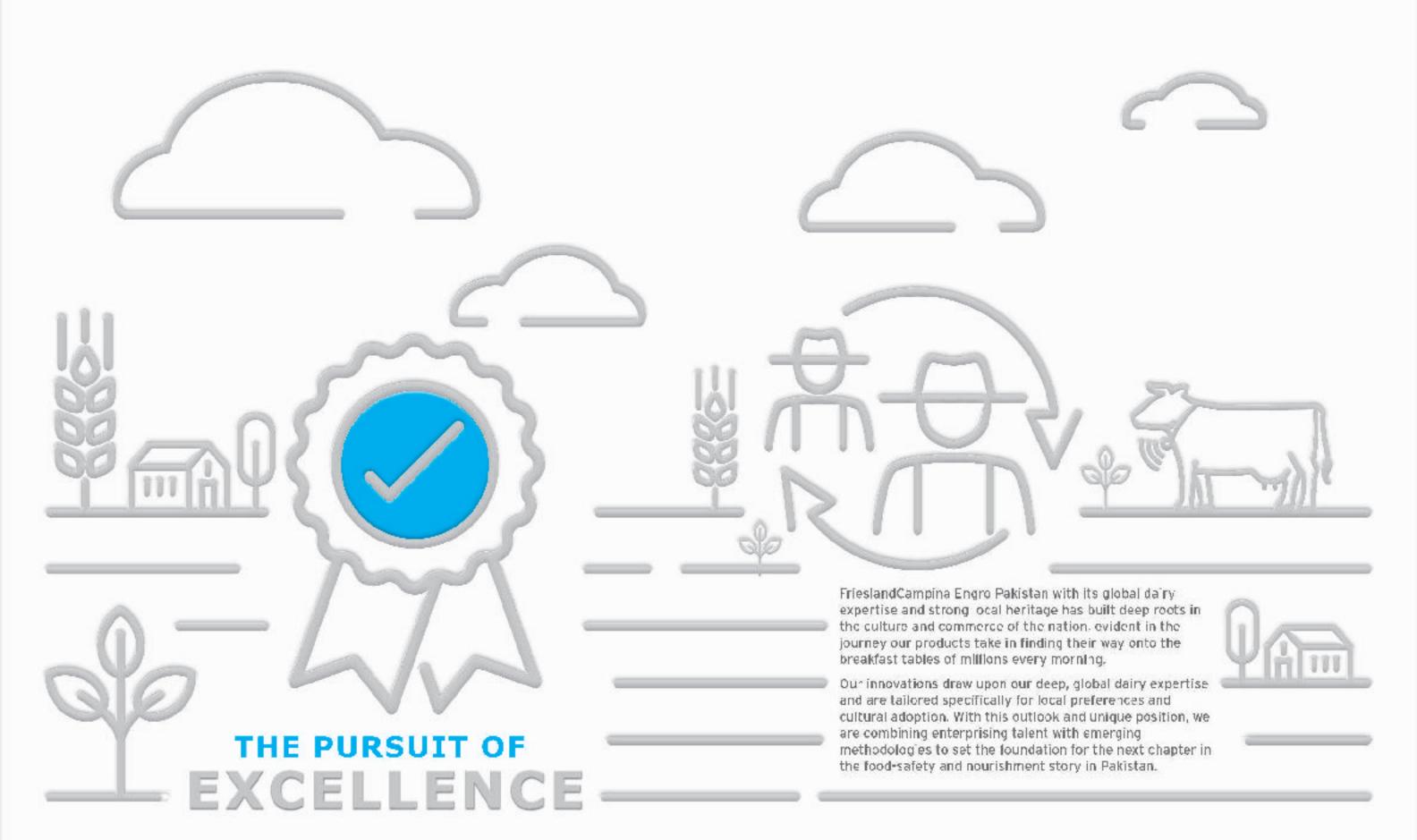
Members can exercise their right to demand a poll subject to meeting requirements of Sections 143 -145 of Companies Act, 2017 and applicable clauses of Companies (Postal Ballot) Regulations 2018.

By order of the Board

Karachi, February 06, 2020.

Muneeza Iftikar Company Secretary









# Chairman's Message

Dear Shareholders.

I am pleased to present to you the review for the year 2019. This has been a very challenging year for the Country as well as the Company. Sharp economic headwinds, particularly steep increases in commodity costs due to devaluation of rupee and rising interest rates, have put pressure on the overall Company profitability. Despite these economic headwinds, the Company has delivered a topline growth of 20 backed by a robust volume growth of 17. This has materialized in an environment where most FMCG companies have struggled to increase volumes.

FrieslandCampina Engro Pakistan will play an extremely important role in the development of dairy sector in Pakistan. Our journey of nourishment helps communities reach their potential. We are committed to providing better nutrition to our consumers. As the population of Pakistan crosses 300 million by 2050, we will be there to serve the nation with affordable, safe and constantly improving dairy products. We have a unique opportunity to create a positive impact on the entire dairy value chain, by working directly with the farmers. This will help to improve their livelihood, maximize their incomes and increase their contribution towards the Country's GDP.

Our Dairy Development Programs are designed to ensure inclusive growth and increased prosperity for Farmers. Since inception we have empowered 25,000+ women farmers by making them a part of our ecosystem, training them to enhance their yield and promoting socio-economic inclusion. In 2019 alone, we helped train 53000+ farmers on best dairy farming practices. We are proud that our efforts have been recognised nationally and internationally for the impact created through our programs. Our passion is to drive growth and progress through milk to create a positive change in the everyday lives of Pakistanis.

At present more than 90 of our population consumes milk that is neither processed nor tested for quality. This leads to a high probability of consuming hazardous concentration of bacteria and aflatoxins that may be present in the milk. The focus of the Company is to drive conversion from unsafe loose milk to safe and hygienic products. This is an uphill task especially when

one considers that loose milk industry is unregulated. However, the Company believes this to be the right approach for creating a nourishing Pakistan. We are motivated to build awareness and communicate the benefits of safe packaged milk to the consumers, to ensure that the consumers across Pakistan are aware and have access to safe, high quality and nourishing products.

The company steered through the challenges of 2019 with the invaluable input of the visionary business leaders on its board. The Board of Directors played a pivotal role in setting the strategic direction of the company. The members of the Board bring unique insights, both local and international due to their vast business experience. The Company has a unique opportunity to have positive impact in the entire dairy value chain by working side by side with all relevant stakeholders.

We look forward to working with the various Government bodies, to bring about regulatory changes focused on delivering nutrition to the population, through conversion of loose milk to packaged milk.

Last but not the least, I would like to thank you for your continued support, the Management and the wider team of the Company for their commitment and focus Nourishing Pakistan, FrieslandCampina's management for bringing their global dairy expertise, our Board of Directors for their strategic guidance and most importantly, our consumers for their continued trust in what we do.

Abdul Samad Dawood Chairman



# Chief Executive Officer's Message

Dear Shareholders.

This year, we began the next chapter of our journey as FrieslandCampina Engro Pakistan. A journey with a very clear Purpose:

"We Will Transform The Health And Wellbeing of Pakistani's, Now And For Generations To Come, By Nourishing Them Through Unlocking the Goodness of Milk From Glass to Grass, as Well As By Enhancing The Livelihood Of Farmers"

We are committed to playing a key role in fulfilling the nutritional needs of Pakistanis, and in developing the Dairy sector in Pakistan, thereby increasing the income of farmers, and alleviating poverty amongst our rural population.

As part of a global, Dairy powerhouse with a unique heritage of over 140 years as a Cooperative, we now have the opportunity, technology, knowledge and methodologies to bring about an unprecedented transformation in Pakistan's Dairy industry.

2019 was a challenging year for our company, our industry, our economy and our country. Everyone, from consumers to businesses, felt the inflationary impact of a volatile exchange rate, in the wake of the rupee devaluation. As a business with many moving parts, we had to adjust our methods, expectations, and efforts.

Amidst a bleak environment, there were many wins to recognise and celebrate:

- Olper's maintained market leadership with a 45 share - A 815 BPS growth in comparison to January 2018. Loppers also achieved its highest sales in a
- Tarang achieved market leadership at 22.9 market share, with a 537 BPS growth since its relaunch in Feb 2018.
- · We successfully launched Olper's Full Cream Milk Powder (FCMP), which is steadily moving ahead with an already impressive market share.
- · Despite a slow start to the year, Omoré delivered double digit growth aided by 8 stellar innovations and expansion of retail footprint.

The circumstances of these accomplishments makes them all the more extraordinary.

Our human capital investments emphasized programs to attract, train and develop talent to ensure the right mix of people, projects and culture. In our 2019 Employee Engagement Survey, covering a workforce of 1200+ employees, 80%+ of our employees reported feeling proud of our open and collaborative culture.

On the development front, our goal was to offer more personalized capability plans, for divisions to develop talent for future leadership positions. One of our global-driven initiatives focused on our young professionals through our "Learn to Grow" program, while our leaders focused on identifying and growing talent, through the global "Nourishing Leadership" initiative.

2019 has underscored the need for a vibrant and collaborative team to carry us forward to greater heights. Equally, it has highlighted the need for us to remain agile in an unpredictable environment, and to adapt to a changing Dairy, economic and political landscape - while remaining fully committed to our long term Purpose.

I have great confidence in our team's ability to respond with speed and resolve, and convert market situations into opportunities.

We go into 2020 with momentum. We continue to be excited by the immense opportunity of the Pakistan Dairy market, where less than 10% of milk consumed is packaged, and therefore lacks nutrition and is unsafe. We will continue to advocate the consumption of nutritious, safe, packaged milk, and work towards our goal by supporting efforts to make the public aware of the facts around Dairy consumption, by working with Government to enact and enforce legislation to ensure quality Dairy products, and by making the right products affordable and accessible to Pakistanis.

With the right mindset we are confident we will see many wins. We have strong fundamentals, a comprehensive strategy, sustainable competitive advantages, a robust team, vibrant operations, and a future brimming with potential. Together, we will transform Pakistan's Dairy landscape.

Chief Executive Officer





#### **Directors' Profile**

We are privileged, to have a visionary leadership on our board. Our directors brings varied experience of transformational successes to the table. FrieslandCampina executives bring the global dairy legacy of over 140 years and the Engro leadership provides us with the strategic guidance and input to deliver faster and better decisions.

#### Abdul Samad Dawood Chairman

Mr. Dawood joined the Company in 2009 and now serves as the Chairman of FCEPL. He sits on the Board of Dawood Lawrencepur Limited, Engro Fertilizer Limited, Reon (Pvt.) Limited and Tenaga Generasi Limited. He is also a Trustee on the Board of The Dawood Foundation.

He has served as CEO of Cyan Limited and Dawood Hercules Corporation Limited. He has also been a Director on the Boards of International Industries Limited, ABL Asset Management Company Limited, Sui-Northern Gas Pipeline Company Limited and World Wide Fund for Nature-Pakistan.

He is also a member of the Young Presidents'

#### Ali Ahmed Khan Chief Executive Officer

Mr. Khan has a rich experience spanning over 25 years in top management positions with leading FMCGs. He has been credited with turning around businesses and leading them to industry leadership. He joined the Company in March 2017.

His prior assignments include leading Personal Care at Iffco in the UAE and Far East, as well as Reckitt Benckiser (Pakistan) Limited, as CEO.

He has also been associated with Pakistan Tobacco Company Limited as Marketing & Sales Director and with Pepsi-Cola International as Head of Marketing. Mr. Khan has an MBA from Institute of Business Administration,



# Roeland François Van Neerbos President Consumer Dairy, FrieslandCampina

In January 2017, Roeland Francois Van Neerbos joined FrieslandCampina as Chief Operating Officer Consumer Products Europe Middle East and Africa Business Group of Royal FrieslandCampina.

The Business Group EMEA consist of a vast geographic territory with distinctive markets in terms of standard of living, dairy consumption and sophistication of retail environment, offering room for a balance strategy between value-added growth and milk valorization.

As of January 2018, Roeland leads the new Business Group Consumer Dairy Global. Until Mid-2016 Roeland Francois Van Neerbos was Chief Executive Officer of Maxeda, a Do-It-Yourself retailer operating more than 350 stores with around 7,000 employees across the Benelux. Before that, he spent 8 years at Heinz as President Continental Europe and 4 years at Mattel as Senior Vice-President Iberia, EEMEA and Latin America based in Spain.

During the first 16 years of his career Roeland held various executive positions at Procter & Gamble in The Netherlands, Belgium, Yemen and Morocco. He studied Business Administration at the University of Groningen.

#### Zouhair Abdul Khaliq Partner at ICE Advisory LLP

Zouhair is an international business executive with experience in board level strategy, operations, M&A, startups, turnarounds, telecommunication, mobile financial services, micro-finance, mobile related services and real estate.

Zouhair is Managing Partner at ICE Advisory LLP and holds a portfolio of Advisory and Non-Executive Board positions. During his career he has worked with Orascom Telecom Holdings, the GSMA, Gemini Holdings (the Sawiris Family Office), Motorola UK, the Dhabi Group, Millicom International, the ICI Group and PWC.

He served as Managing Director, Mobile for Development, GSM Association working on development of ecosystems for mobile financial services, off-grid energy and mHealth. Zouhair as CEO of Mobilink in 2003-2008 led the growth of the Company from 1 million to 31 million customers building Mobilink in to a billion dollar company.

He has served on the Boards of mobile operations in Algeria, Tunisia, Egypt, Pakistan, Bangladesh and Jordan and on the Boards of the public sector at the Islamabad Stocks Exchange, the ICT R&D Fund and as Senior Advisor to the Better Than Cash Alliance and United Nations Capital Development Fund.

He has recently served as a Non-Executive Director on the Board of (Du Telecom) Emirates Integrated Telecom Investment Holdings Limited, Senior Advisor at Voltaire Capital in the UK, and the Advisory Board of Ding Ireland, a mobile top-up company. He is currently on the Advisory Board of Field Force LLC USA, a software analytics company. He is a member of the Board of Regents of Harris Manchester College, Oxford University in the UK, a member of the Institute of Chartered Accountants in England and Wales and an alumni of INSEAD, France.





#### Abrar Hasan **CEO National Foods Limited**

Abrar Hasan is the Chief Executive Officer of National Foods Limited (NFL), the leading multi-category food company in Pakistan. Mr. Hasan is providing direction to the company by setting a clear vision for future growth to become a Rs. 50 billion company by the year

He has actively pursued new market opportunities and delivered successful strategies by focusing on continuous innovation, highest standards of quality and superior consumer value.

Being a staunch supporter of Corporate Social Responsibility he also initiated the Adult Literacy Programme in collaboration with the Citizens He has received numerous accolades, including Marketing Excellence Award 2008 from the Marketing Association of Pakistan (MAP) and the Best Workplace Award 2015.

He is member of the Board of Directors of various strategic forums like the Associated Textile Consultants, Cherat Packaging Ltd, Pakistan Business Council, and the Health Foundation. Mr. Hasan is a graduate of the Krannert School of Management at the Purdue University in Indiana, USA.





#### DIRECTORS' REPORT

# **ASSURING** - PROGRESS



Through our strong foothold in the local market, FrieslandCampina Engro Pakistan is driven towards creating a sustainable supply chain. Our journey of nourishment helps communities reach their potential. We take great pride in our Dairy Development Programs for farmers. Designed to ensure inclusive growth and increased prosperity, we assist thousands of farmers by improving their farm management and milk guality. In 2019 alone, we have helped train 53,000+ farmers, enhancing their yield and creating sustainable livelihoods.

#### **DIRECTORS' REPORT**

On behalf of the Board of Directors of FrieslandCampina Engro Pakistan Limited (a majority owned subsidiary of FrieslandCampina Pakistan Holdings B.V. which is a subsidiary of Royal FrieslandCampina B.V.), we are pleased to present the annual report and the audited financial information of the Company for the year ended December 31, 2019.

#### **BUSINESS OVERVIEW**

In 2019, the Company continued its strong growth momentum and delivered a robust topline growth in each of the four quarters. The Company has reported a revenue of Rs. 38.9 billion in 2019, recording a 20% increase vs last year. This growth came primarily on the back of strong volumetric gains in both Dairy and Ice Cream business segments.

Sharp economic headwinds, particularly steep increases in commodity costs due to devaluation of Rupee and rising interest rates, have put pressure on overall company profitability. As a result, gross margin reduced from 16% to 13%. The Company has taken price increases across its portfolio in the last 6 months to offset these inflationary pressures. The interest cost for the Company has almost doubled primarily on account of higher interest rates. A once-off tax adjustment of Rs 153 million was also recorded due to revision in the Finance Act 2019. As a result, the Company registered a loss after tax of Rs 955 million vs a profit of Rs 64 million (loss per share of Rs 1.25 vs a profit per share of Rs 0.08) in the same period last

Rs. 38.9<sub>bn</sub> Revenue in 2019

#### DAIRY AND BEVERAGES SEGMENT

The Dairy and Beverages segment reported a revenue of Rs. 34.9 billion vs a revenue of Rs. 29.0 billion in 2018, registering a growth of 20% vs last year.

The segment has maintained the strong growth momentum in both its core brands, i.e., Olper's and Tarang, which continue to win in the market on the back of significant brand investments since their relaunch last year. The segment has grown volumes by 17% whilst the consumer goods sector has been relatively stagnant. The growth was aided by an effective communication spend and expansion in retail coverage by more than 12,000 outlets. As a result, both Olper's and Tarang have gained market share leadership in their respective categories.

recorded by the ice cream and frozen dessert segment

The Company's new launches, i.e., Olper's Full Cream Milk Powder (FCMP), Olper's Creams, Olper's ProCal+ and Tarang Elaichi, have received a positive response from both consumers and trade in 2019 and have gained a healthy market share in a short span of time despite strong competition from established players. The Company will continue to leverage FrieslandCampina's global expertise to introduce new products and innovations as a key driver of future business growth.

#### ICE CREAM AND FROZEN DESSERTS **SEGMENT**

The Ice cream and Frozen Dessert segment reported a revenue of Rs. 3.9 billion in 2019 vs a revenue of Rs. 3.4 billion last year. The business has focused on creating excitement for consumers by introducing 9 new products and communicating the novelty of Omoré through "summer blockbuster" campaign. The category has also successfully inducted various new freezers and trikes in the market, further strengthening its trade footprint across 240 towns.





#### **DAIRY FARM SEGMENT**

The Company's Dairy Farm continued to be a rich and nutritious source of raw material for our dairy segment. However, rising interest costs and feed prices, along with valuation losses due to lower market prices of animals resulted in a loss of Rs. 322 million for the segment during the period.

#### SUSTAINABILITY AT FRIESLANDCAMPINA ENGRO PAKISTAN LIMITED

#### **PURPOSE-DRIVEN ENTERPRISE**

Providing the growing population of Pakistan with the right nutrients in a sustainable way is one of the challenges for the coming decades. By offering trustworthy, relevant and nourishing dairy products, the Company contributes to food and nutrient security of millions of Pakistanis. The Company's purpose resonates with – 'Nourishing Pakistan' – which stands for its promise to provide better and safe nutrition for its consumers, realise a good living for our farmers, for now and generations to come.

#### **COOPERATION WITH STAKEHOLDERS**

Preventing and combating non-communicable diseases (obesity, undernutrition and food-related diseases) is a shared responsibility of consumers, governments, and NGOs, as well as food producers and food suppliers. The Company sees it as part of its responsibility to constantly contribute to addressing this challenge and to work together with these stakeholders worldwide.

Rs. 30mn contributed to social investment commitments

#### **SOCIAL INVESTMENTS**

The Company understands the changing needs of its consumers and in order keep up its commitment to its stakeholders and empower its dairy farmers. In 2019, the Company contributed PKR 30 million (including 10 million in Fixed Cost support) under its social investments commitments for its farmer and surrounding communities.

The Company's social investments programs have been managed by Engro Foundation – together with partners who work in the areas of education, health, infrastructure, livelihoods and disaster management to provide socio-economic opportunities to a multitude of individuals in the communities it operates in. Moreover, the Company continued its strategy to work towards generating greater sustainable impact by focusing on business inclusiveness.

#### **SCHOOL ADOPTION PROGRAMS**

The Company started a school adoption program in 2011 near its production facilities to provide the opportunity of education to the children from surrounding communities. This was an initiative to create better opportunities for the underprivileged and help build the community. The Company has been supporting six schools near its plants. In 2019, the Company invested PKR 4.5 million in two adopted schools near its dairy farm in Nara Sindh and PKR 7.0 million in the 4 schools near Sahiwal plant. Its employees conduct periodic community engagement sessions at these schools on the importance of environment, safe nutrition, cleanliness, health and safety.

#### **HEALTH CENTRE**

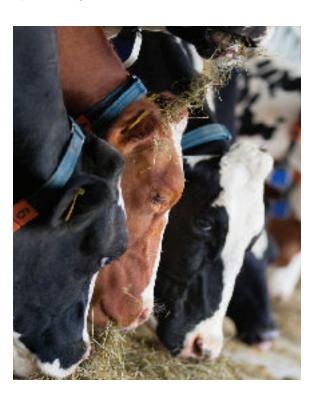
Basic healthcare problem is one of the major dilemmas in under privileged communities across Pakistan. The

mainstay of a healthy community is its mental and physical well-being. The Company's efforts are directed towards empowering and developing its farmers and surrounding communities, which is in line with two of the United Nation Sustainable Development Goals. The Company invested a total of PKR 8.5 million in its Health Center near its Sukkur plant. To date 13,000+ patients from underprivileged sector have been treated at the Company's Health Centre.

#### **DAIRY DEVELOPMENT:**

The Company has a network of more than 1,300+ milk collection centers which collects milk and provides livelihood to 250,000+ farmers and milk suppliers across Pakistan. Through its numerous dairy development initiatives, the Company directly contributes to the growth in dairy and livestock sector in Pakistan, which is around 11% of AGDP (Aggregate Gross Domestic Product) and accounts for 60% share in the agriculture sector.

As part of its regular dairy development programs, the Company has trained 53,000+ farmers in 2019 on animal health, nutrition & farm management. To overcome the scarcity of fodder at farms affiliated with the Company, its teams have assisted farmers in silage making and bales of 150 K tons worth Rs. 880 million. In addition to this, as part of its financial inclusion program, the Company has paid short term advances worth PKR 200+ million to its farmers for working capital management.



# ENHANCING WOMEN'S INCOME THROUGH DAIRY INTERVENTIONS [EWID]:

The Company is committed to create social progress through programs devoted to improving livelihood and capacity building of small farmers with a special focus on women. The Company feels that there is a dire need for transfer of knowledge to these farmers in order to improve the productivity of the local Pakistani cattle breeds.

To address this concern, the Company initiated number of projects in past, EWID is one of the initiatives started in 2019, this project is co-funded by Department of Foreign Affair & Trade - Government of Australia, whereby the Company will transfer knowledge and train 4,100 farmers mostly women & 100 female livestock extension workers. Female extension workers will go through extensive training program & internship at farms to work as self-sustainable entrepreneurs.

# WOMEN TRAINING IN LIVESTOCK MANAGEMENT [WTLM]:

WTLM is another project in collaboration with Punjab Skills Development Fund, for training and capacity building of 1,500 female farmers on basic livestock farming for optimum milk production. Selected female farmers went through a 45-day class room & demonstrative training course designed by the Company on disease control, fodder preservation and breed improvement.

#### **OUR HUMAN RESOURCES**

At FrieslandCampina Engro Pakistan, the employees are the backbone of the organisation. Over the course of the year, the Company took several steps to fortify each phase of its talent recruitment and engagement funnel resulting in optimally-placed, culturally-compatible and motivated new recruits and employees.

While the overarching theme of 2019 was adjustment and consolidation, the Company navigated the shifting landscape by delving a little deeper and mapping its human resource investments and initiatives to changes in strategy.

#### TRAINING AND PRODUCTIVITY

In 2019, the Company focused on training new, and retraining existing resources in emergent technologies, methodologies and skills by introducing several globally driven initiatives. The Company reinvented its productivity workflows with more emphasis on collaboration, and measurement via project tracking processes and management.

There was a lot of focus on making the Company's values livable by incorporating the win-win behaviours into actionable plans. In 2019, the Company introduced a Win-Win Week, where all employees participated in activities that helped them understand these behaviors and how to incorporate them into their daily routine.

The Company worked on expanding its lateral-thinking capabilities with a renewed focus on sustainability and inclusivity while developing personalised-capability plans for each division to build a strong talent pipeline which can sustainably create seasoned leaders.

A behavioural change workshop was conducted - with live simulations - for senior leaders & team leaders, to enable them able to recognize, understand and adapt to change in real-time.

These efforts yielded an employee engagement score of 80 (+3 > 2018), which placed the Company amongst the highest ranked OPCOs within the FrieslandCampina universe.

#### **DIVERSITY AND INCLUSION:**

In 2019, the Company introduced its first ever internship program for the differently abled. The Company also conducted sensitization sessions for various teams and to encourage open dialogues between employees. The Company is rethinking its office environment and physical infrastructure from an Accessibility perspective.

The Company launched a future leaders program which has diversity as a core tenet. Within the current employee structure, the Company has conducted gender audits and there is a pledge to continually reduce the disparity across every strata of the organization. Currently, the Company has a 6.5% diversity ratio

The goal is to create a vibrant culture which is more inclusive, promotes gender equality and recognises diversity as a pillar of strength, and a strategic advantage.

#### **HEALTH, SAFETY AND ENVIRONMENT**

The Company strongly believes in maintaining the highest standards in Health, Safety and Environment (HSE) to ensure the well-being of the people who work with it as well as the surrounding communities, where it

operates.

# ENSURING EMPLOYEE SAFETY AT THE WORKPLACE

The Company's employees and contractors are expected to conform to its HSE management systems and processes which have been designed keeping in view international standards and best practices. Over the years, the Company has embarked on ambitious plans to achieve Occupational Safety and Health Administration (OSHA - USA) compliance through DuPont Alignment and has been successful in its endeavors.

A work-place safety program has been implemented, that actively seeks to reduce the potential risk of injuries within the work-place by conducting safety gap analysis. Since DuPont Safety Management is essentially a people-focused tool, the Company has also invested heavily in employee engagement by conducting trainings that spanned over the year, with a cumulative total of 13,000+ training hours. To reaffirm its commitment to safety of its employees and draw maximum buy-in, the Company hosted a series of engagement events including Safety Weeks & Safety Champions of the Month.

Alignment with FrieslandCampina Global HSE Management System 'FOQUS SHE' was carried out and the Company became the first Operational Company in

# Received ISO 14001 certifications

for its plants in Sukkur and Sahiwal, and Dairy Farm in Nara

FrieslandCampina world that achieved "Satisfactory" result in its first assessment. To further increase awareness of employees on serious injuries & threatening risks at work places, introduction of Seven 'Life Saving Rules' was one of the major value additions in 2019. To make its factories compliant with ATEX (EU Directives for controlling explosive atmospheres), assessment of 'Powder Dust Explosion Hazard' was carried out along with action plan. Moving forward in 2020, Machine Safety Assessment is one of the key areas where the Company is committed to add value.

As a result of its efforts and focus on stringent and best in class HSE guidelines, the Total Recordable Injury Rate (TRIR) has declined significantly over the last six years. During the year, the TRIR of the Company's employees and contractors was recorded at 0.07 with over 14.8 million man-hours clocked in by employees and visitors.

# ENSURING RESPONSIBLE ENVIRONMENTAL PRACTICES

The Company recognizes the need to protect and preserve the planet by going the extra mile to minimize the environmental impact of its business operations and prevent unnecessary wastage of natural resources. The Company's business strategies are also fully aligned with this vision. In an on-going effort to preserve the natural habitat, the Company has invested in installation of solar geysers at its Area Offices as well as encouraged its supply chain partners working as Milk Collection Centers (MCCs) to shift to solar powered energy, thereby minimizing the carbon footprint of the MCCs.

As part of its ongoing efforts to reduce greenhouse gas (GHG) emissions, the Company is actively promoting the use of Non-CFC products at all its manufacturing units. The Company is procuring eco-friendly air conditioners with refrigerant gases that are not harmful for the ozone layer. The Company is committed to making concerted efforts to protect and preserve the planet for future generations, whilst exercising effective controls to minimize potential environmental hazards. This is reflected in its endeavors to achieve ISO 14001 certifications for its plants in Sukkur and Sahiwal, and Dairy Farm in Nara. Furthermore, 20 area offices of Milk Procurement & Agri Services are ISO 14001 certified. There is also a structured program in place to reduce water consumption on a year on year basis.

The Company's Head Office, along with the Administration Offices of its Sahiwal Plant, Sukkur Plant and Nara Dairy Farm are certified as 'Green Offices' under the Green Office Project by WWF-Pakistan. The pilot project for paper reduction taken up by the Head Office in Karachi resulted in paper reduction of 40%. Throughout the year, various sessions were carried out, including Earth Day and Earth Hour celebration, in order to promote awareness of environmental issues amongst the employees.

Rs. 1 1 5 mn

invested in water conservation projects

The Company has made significant investments at its production facilities to reduce the water consumption. In the last couple of years, the Company has invested to the tune of Rs. 115 million in Water Conservation projects. Water consumption reduced by 19% in year 2019. This was driven by 9% volume growth and projects centered around conservation activities.

#### **ACCOUNTING STANDARDS**

The accounting policies of the Company reflect the requirements of the Companies Act 2017 and such approved International Financial Reporting Standards as have been notified under this Act as well as through the directives issued by the Securities and Exchange Commission of Pakistan.

#### **EMPLOYEE SHARE OPTION SCHEME**

The Company operates a Share Option Scheme. The detail of such scheme is explained in note 10 of the accounts

# PENSION, GRATUITY AND PROVIDENT FUND

The employees of the Company participate in Retirement Funds maintained by Engro Corporation Limited. The Company contributes to plans that provide post-employment and retirement benefits for its employees. These include Defined Contribution Provident plan, Defined Contribution Gratuity plan and Defined Benefit Gratuity plan. The value of investments of the Defined Benefit Gratuity scheme as at latest audited financial statement date is as follows:

	DB Gratuity Fund Rs. in millions 30-Jun-19
Net assets as per audited financial statements	500
Breakup of Net Assets	
Regular Income Certificates	180
Defence Saving Certificates	25
Pakistan Investment Bonds	189
Term Finance Certificates	19
Shares	99
Bank Deposits	6
Receivables	3
Payables	(21)
Total	500

The above mentioned plan is a funded scheme recognized by the tax authorities. The latest actuarial valuation of gratuity scheme was carried out at December 31, 2019 and the financial statements of these have been audited up to June 30, 2019.

#### **AUDITORS**

The present auditors, M/s A.F. Ferguson & Co. retired and offered themselves for re-appointment as the statutory auditors of the Company. The Board of Directors of the Company have endorsed the recommendation of the Board Audit Committee for the reappointment of M/s A.F. Ferguson & Co.

#### PATTERN OF SHAREHOLDING

Major shareholders of the Company are FrieslandCampina Pakistan Holdings B.V. (51) and Engro Corporation Limited (40). Other Shareholders are local institutions and the general public.

A statement of the general pattern of shareholding along with pattern of shareholding of certain classes of shareholders whose disclosure is required under the reporting framework and the statement of purchase and sale of shares by Directors, Executives and their spouses including minor children during 2019, is shown later.

#### INTERNAL CONTROL FRAMEWORK

#### Responsibility

The Board is ultimately responsible for the Company's system of internal control and for reviewing its effectiveness. However, such a system is designed to manage, rather than eliminate the risk of failure to achieve business objectives, and can only provide reasonable but not absolute assurance against material misstatement or loss. The Board, whilst maintaining its overall responsibility for managing risk within the Company, has delegated the detailed design and operation of the system of internal controls to the Chief Executive.

#### Framework

The Company maintains an established control framework comprising clear structures, authority limits and accountabilities, well understood policies and procedures for review processes. The Board establishes corporate strategy and the Company's business objectives. Divisional management integrates these objectives into divisional business strategies with supporting financial objectives.

#### Review

The Board meets quarterly to consider the Company's financial performance, financial and operating budgets and forecasts, business growth and development plans, capital expenditure proposals and other key performance indicators. The Board Audit Committee receives reports on the system of internal controls from the external and internal auditors and reviews the process for monitoring the effectiveness of internal controls.

#### **Internal Audit**

The Company has an independent Internal Audit function. The Board Audit Committee annually reviews the appropriateness of resources and authority of this function. The Head of Internal Audit functionally reports to the Audit Committee. The Board Audit Committee approves the audit plan, based on an annual risk assessment of the operating areas. The Internal Audit function carries out reviews on the financial, operational and compliance controls, and reports on findings to the Board Audit Committee, Chief Executive and the divisional management.

#### **RISK MANAGEMENT**

The Company has a formal risk management framework to assess the risks faced in the context of the broader political and macroeconomic environment. The risk management system identifies strategic, regulatory, financial, operational, reputational, and sustainability risks related to Company's business activities. The risks are reviewed by the Pakistan Leadership Team along with departmental objectives, targets and performance. Appropriate strategies are developed and implemented to minimize the impact of the identified risks. The Company has formulated its risk management structure based on the global practice followed by FrieslandCampina, with the aim of driving the Company growth with managing risk associated with business adequately.

#### **BOARD OF DIRECTORS**

#### **Statement of Director Responsibilities**

The Directors confirm compliance with the Corporate and Financial Reporting Framework of the SECP Code of Governance for the following:

- I. The financial statements, prepared by the management of the Company, present fairly its state of affairs, the result of its operations, cash flows and changes in equity.
- 2. Proper books of accounts of the Company have been maintained.
- 3. Appropriate accounting policies have been consistently applied in preparation of the financial statements, except for changes resulting on initial application of standards and amendments or interpretations to existing standards. Accounting estimates are based on reasonable prudent judgment.
- 4. International Financial Reporting Standards, as applicable in Pakistan, have been followed in preparation of the financial statements and any departures there from have been adequately disclosed.
- 5. The system of internal control is sound in design and has been effectively implemented and monitored, including adequate internal financial controls.
- 6. There are no significant doubts upon the Company's ability to continue as a going concern.
- There is no material departure from the best practices of corporate governance, as detailed in the listing regulations.

#### **Board Meetings and Attendance:**

In 2019, the Board of Directors held 4 meetings to cover its complete cycle of activities. All Board members are given appropriate documentation in advance of each Board meeting. This normally includes a detailed analysis on business and full papers on matters where the Board is required to make a decision or give its approval. The Board deliberates and fixes remuneration for the independent non-executive Directors. The attendance record of the Directors is as follows:

Director's Name	1st (7 Feb 2019)	2nd ( 26 Apr 2019)	3rd (5 Aug 2019)	4th (17 Oct 2019)	Meetings Attended
Abdul Samad Dawood	~	<b>✓</b>	<b>✓</b>	×	3
Ali Ahmed Khan	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>~</b>	4
Roeland Francois Van Neerbos	<b>✓</b>	<b>✓</b>	<b>~</b>	<b>✓</b>	4
Edward Lambertus Holtzer	<b>~</b>	~	×	~	3
Petra Attje Zinkweg	<b>~</b>	×	<b>✓</b>	~	3
Abrar Hasan	<b>~</b>	~	<b>~</b>	<b>~</b>	4
Zouhair Abdul Khaliq	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>	4

#### **Board Composition and Governance**

As at December 31, 2019, the Board comprises of seven Directors (6 males, 1 female) including one Executive Director, two Independent Directors and four Non-Executive Directors. The Board has the collective responsibility for ensuring that the affairs of FCEPL are managed competently and with integrity. Mr. Abdul Samad Dawood, a non-executive Director, is the Chairman of the Board, and Mr. Ali Ahmed Khan is the Chief Executive Officer. Biographical details of the Directors are included in this report. A Board of Directors' meeting calendar is issued annually that schedules the matters reserved for discussion and approval.

#### **Board Compensation Committee**

The Committee meets to review and recommend all elements of the compensation, organization and employee development policies relating to the senior executives' remuneration and to approve all matters relating to the remunerations of the Executive Director and members of the management committee. The Head of HR of the

Company is the secretary of the Board Compensation Committee Meeting. The committee comprises the following members:

Zouhair Abdul Khaliq Chairman Petra Attje Zinkweg Member Ali Ahmed Khan Member

#### **Board Audit Committee**

The Board Audit Committee assists the Board in fulfilling its oversight responsibilities, primarily in reviewing and reporting financial and non-financial information to share-holders, systems of internal control and risk management and the audit process. It has the autonomy to call for information from management and to consult directly with the external auditors or advisors as considered appropriate. The Chief Financial Officer regularly attends the Board Audit Committee meetings by invitation to present the accounts. After each meeting, the Chairman of the Committee reports to the Board. The committee met 4 times during 2019. The committee comprises the following members:

Abrar Hasan Chairman Eduardus Lambertus Holtzer Member Zouhair Abdul Khaliq Member

The secretary of the committee is Saleem Lallany, GM Internal Audit

#### **FUTURE OUTLOOK**

The Directors confirm compliance with the Corporate and Financial Reporting Framework of the SECP Code of Governance for the following:

The business continues to be impacted by an extremely challenging macroeconomic environment with rising inflation and eroding consumer purchasing power. All these factors pose significant challenges to the business profitability in the short term.

The Company's purpose is to provide a nutritious and safe offering to our consumers. The main source of growth for the Company is conversion from loose milk, which still represents ~90 (20+ billion litres) of untapped opportunity. Loose milk has been scientifically proven to be unsafe for human consumption as a sizeable portion of this segment operates with unacceptable business practices including adulteration, unhygienic conditions and conveyance methods, whilst also contributing negligibly to the government exchequer.

The Company will continue to:

- Invest in strengthening its brand equity and offer innovative products to remain the preferred choice for consumers' dairy needs.
- Work with the Pakistan Dairy Association (PDA) on various category development initiatives to educate the consumers on the potential health hazards of loose milk consumption and reinforce the positive characteristics of packaged milk.
- Work with the regulatory authorities through relevant business platforms to harmonize the Federal and Provincial food laws and draft legislation on minimum pasteurization.

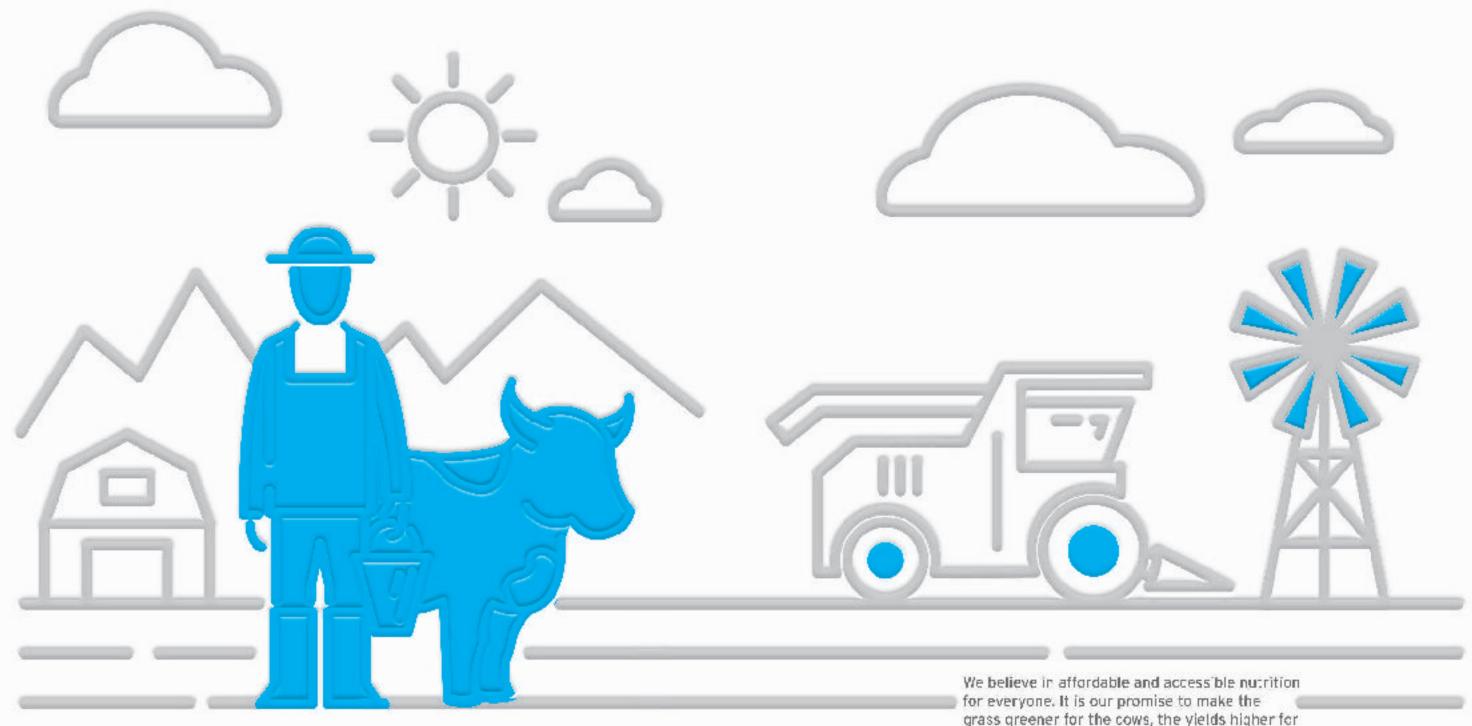
The growth of dairy industry is an extension of the Government's agenda of improving health and nutrition of masses, hence the Company will encourage the Government to support in creating mass awareness around safe milk consumption and financially incentivize the growth of formal dairy sector through favourable fiscal policies.

Every day, millions of consumers enjoy our products throughout Pakistan, hence the Company remains committed to highest standards in the field of food safety, sustainability and transparency throughout the entire production chain, i.e., "from grass to glass". The Company will leverage FrieslandCampina's expertise and heritage of 145+ years to continue to provide affordable, high quality, healthy and safe dairy products.

Abdul Samad Dawood Chairman

Ali Ahmed Khan Chief Executive Officer





— THE PROMISE OF — NOURISHMENT

We believe in affordable and accessible nutrition for everyone. It is our promise to make the grass greener for the cows, the yields higher for the farmers, the growth stronger for the milk industry and a glass of milk full of natural goodness for every Pakistani.

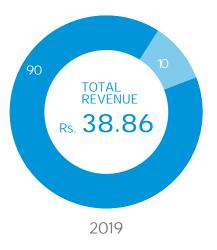
# **FINANCIAL REVIEW**

Business Revenue (Rs. in billions) Segment Share

- Dairy, Beverages & Others
- Ice cream

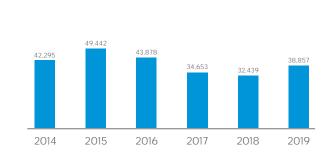
Business Revenue (Rs. in billions) Segment Share

- Dairy, Beverages & Others
- Ice cream





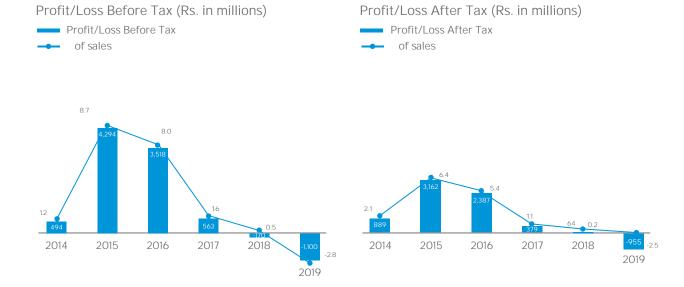
Sales (Rs. in millions)

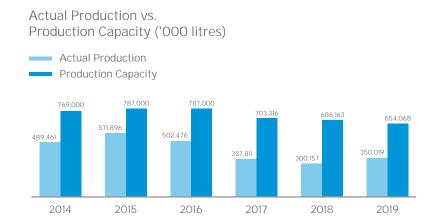


Opening Profit/Loss & of Sales (Rs. in millions)



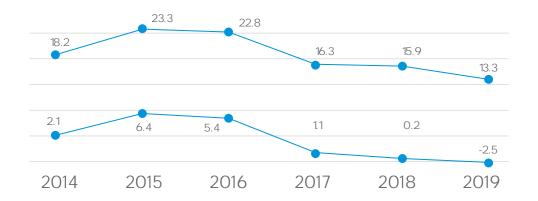






#### Profitability Ratios

- Gross Profit Ratio
- → Net Profit to Sales



#### STATEMENT OF VALUE ADDITION & DISTRIBUTION

	2019		2018	
WEALTH GENERATED	Rupees in million		Rupees in million	
Total Revenue inclusive of sales-tax and other income bought-in material and services	40,818 (32,272)	-	34,075 (25,484)	-
	8,546	-	8,591	-
WEALTH DISTRIBUTED				
To employees Salaries, benefits and other costs	2,998	34.90	2,690	31.31
To Government Taxes, duties and development surcharge	3,511	40.87	3,145	36.60
To Society Donations towards education, health, environment and natural disaster	20	0.23	40	0.47
To Providers of Capital Mark up/interest expense on borrowed money	1,222	14.22	675	7.86
Retained for reinvestment and future growth, depreciation, amortization, retained profit	795	9.25	2041	23.76
	8,546		8,591	

# FINANCIAL SUMMARY

	2019	2018	2017 Puncos	2016	2015	2014
			— Rupees	in million —		
Statement of Financial Position Share capital Share premium Employee compensation reserve Hedging Reserve	7,666 865 116	7,666 865 218	7,666 865 298	7,666 865 434	7,666 865 595 (1)	7,666 865 400 (28)
Re-measurement of post employment benefits - Re-measurement loss Unappropriate (loss) / profit Shareholders funds / Equity Long term borrowings Capital employed Property,plant & equipment Long term advances and deposits	(132) (130) 8,385 3,200 11,585 10,913 59	(138) 730 9,341 4,000 13,341 11,819 71	(81) 973 9,721 4,121 13,842 12,559	(74) 8,259 17,151 500 17,651 13,121 94	(84) 5,872 14,913 2,196 17,109 13,860 134	(36) 2,710 11,578 5,477 17,055 15,022
Statement of Profit or Loss Revenue from contracts with customer - net Gross profit Operating profit Loss before tax (Loss) / profit after tax	38,857	32,439	34,653	43,878	49,442	42,295
	5,170	5,154	5,636	10,015	11,538	7,701
	121	505	1,087	3,866	5,150	2,328
	(1,100)	(170)	563	3,518	4,294	494
	(955)	64	379	2,387	3,162	889
Statement of Cash Flows Net cash flow from operating activities Net cash flow from investing activities Net cash flow from financing activities Changes in cash & cash equivalents Cash & cash equivalents - Year end	1,522	1,231	4,516	5,122	4,517	786
	(838)	(1,113)	(900)	(1,188)	(790)	(2,556)
	(458)	(958)	(5,393)	(3,176)	(1,722)	(1,081)
	226	(840)	(1,778)	758	2,005	(2,851)
	(1,750)	(1,976)	(1,136)	638	(121)	(2,135)
Others (Million) Market capitalisation Numbers of shares issued	60,823	61,145	61,598	147,218	112,366	83,250
	767	767	767	767	767	767
Quantitative Data ('000 Litres) Production Capacity Dairy & Juices Ice cream Fresh Dairy	610,004	642,540	662,516	748,000	748,000	730,000
	44,064	43,623	40,800	39,000	39,000	39,000
Actual Production Dairy & Juices Ice cream	328,627	281,903	320,344	482,958	552,532	472,735
	21,392	18,254	17,467	19,518	19,364	16,726

# FINANCIAL PERFORMANCE INDICATORS - 2014 TO 2019

RATIOS	2019	2018	2017	2016	2015	2014
Profitability Ratios: Gross Profit ratio Net Profit to Sales EBITDA Margin to Sales Operating leverage ratio Return on Equity Return on Capital employed	13.3	15.9	16.3	22.8	23.3	18.2
	-2.5	0.2	1.1	5.4	6.4	2.1
	6.2	7.7	8.7	13.5	14.6	8.7
	-3.84	8.38	3.42	2.22	11.69	2.42
	-11.4	0.7	3.9	13.9	21.2	7.7
	-7.5	0.5	2.4	13.7	18.5	5.1
Liquidity Ratios: Current ratio Quick / Acid test ratio Cash to Current Liabilities Cash flow from Operations to Sales	0.9	1.1	1.2	1.9	1.5	1.3
	0.5	0.7	0.7	1.1	1.0	0.7
	0.0	0.0	0.0	0.1	0.0	0.0
	0.0	0.0	0.1	0.1	0.1	0.0
Activity / Turnover Ratios: No. of Days Inventory No. of Days Receivables No. of Days Payables Operating cycle Inventory turnover Debtors turnover Creditors turnover Total Assets turnover ratio / Fixed Assets turnover ratio	36.5	37.9	40.3	36.8	32.6	35.8
	6.2	3.2	1.3	0.8	0.8	1.1
	96.2	98.8	73.8	46.5	40.3	41.4
	(53.6)	(57.7)	(32.2)	(8.8)	(6.9)	(4.5)
	10.0	9.6	9.1	9.9	11.2	10.2
	59.1	113.6	288.4	468.7	463.1	339.0
	3.8	3.7	4.9	7.9	9.1	8.8
Investment /Market Ratios: Earnings per Share (EPS) - basic & diluted Price Earnings ratio Cash Dividend Stock Dividend Market value per share at the end of the year Highest market value during the year Lowest market value during the year Breakup value per share	(1.25) (63.44) 79.30 91.49 42.10 10.94	0.08 996.50 79.72 107.34 69.00 12.19	0.49 165.71 81.20 211.00 69.00 12.68	3.11 61.72 191.94 192.19 115.35 22.37	4.13 35.49 146.50 179.46 105.31 19.45	1.16 93.57 - 108.54 126.25 89.80 15.10
Capital Structure Ratios: Long-term Debt to Equity	30.1	30.0	29.8	2.8	12.8	32.1

# **KEY SHAREHOLDING & SHARES TRADED**

Information of shareholding required under the reporting framework is as follows:

#### 1. Associated Companies, Undertakings and Related Parties

Shareholder's category	No. of Shares Held
FrieslandCampina Pakistan Holding B.V.	390,963,999
Engro Corporation Limited	306,075,947

#### 2. Directors, Chief Executive Officer and their spouse(s) and minor children

Shareholder's category	No. of Shares Held
Mr. Abdul Samad Dawood	501
Mr. Abrar Hasan	500
3. Executives	23,200
4. Public sector companies and corporations	-
5. Banks, Development Financial Institutions, Non Banking Financial Institutions	20,360,609
6. Insurance Companies	28,000

#### 6. Modarabas and Mutual Funds

Shareholder's category	No. of Shares Held
First Equity Modaraba	6,200
CDC - Trustee AKD Index Tracker Fund	18,674
CDC - Trustee AKD Opportunity Fund	295,000
Trust Modaraba	12,000
CDC - Trustee NIT-Equity Market Opportunity Fund	54,900
CDC - Trustee National Investment (Unit) Trust	34,400
CDC - Trustee NIT Islamic Equity Fund	15,600
Total	436,774
CDC - Trustee NIT Islamic Equity Fund	15,600

#### 7. Shareholders holding five percent or more voting rights in the Company:

Shareholder's category	No. of Shares Held
Engro Corporation Limited	306,075,947
FrieslandCampina Pakistan Holding B.V.	390,963,999

# 8. Details of purchase/sale of shares by Directors, Executives\* and their spouse(s) / minor children during 2019.

Name	Date of Purchase / Sale	Shares Purchased	Shares Sold	Rate
Muhammad Saleem	22/02/2019		500	74
Zeeshan ur Rub	14/05/2019	5000		49.99
Zouhair Abdul Khaliq	19/12/2019		1	85.38

<sup>\*</sup> For the purpose of declaration of share trades all employee of the company are considered as "Executives"

## PATTERN OF SHAREHOLDING

#### AS AT DECEMBER 31, 2019

No Of	No. Of Sha	resholdings	Total	No Of	No. Of Sha	No. Of Sharesholdings	
Shareholders	From	To	Shares	Shareholders	From	To	Total Shares
856	1	100	48,712	1	170,001	175,000	175,000
3,671	101	500	1,659,801	1	180,001	185,000	184,000
1,572	501	1,000	1,485,882	1	185,001	190,000	190,000
1,847	1,001	5,000	4,903,548	3	195,001	200,000	600,000
418	5,001	10,000	3,349,288	1	205,001	210,000	207,500
145	10,001	15,000	1,848,240	1	215,001	220,000	220,000
109	15,001	20,000	1,987,399	1	225,001	230,000	230,000
57	20,001	25,000	1,348,700	1	245,001	250,000	250,000
34	25,001	30,000	952,252	2	255,001	260,000	513,500
30	30,001	35,000	1,004,220	1	265,001	270,000	268,000
19	35,001	40,000	730,660	2	275,001	280,000	558,000
19	40,001	45,000	830,000	1	290,001	295,000	295,000
28	45,001	50,000	1,366,508	1	300,001	305,000	305,000
12	50,001	55,000	643,846	1	320,001	325,000	322,000
5	55,001	60,000	287,200	1	355,001	360,000	357,474
7	60,001	65,000	441,200	1	365,001	370,000	370,000
10	65,001	70,000	678,500	1	380,001	385,000	380,600
6	70,001	75,000	434,800	1	395,001	400,000	400,000
5	75,001	80,000	394,500	1	435,001	440,000	439,500
4	80,001	85,000	330,100	1	500,001	505,000	500,500
3	85,001	90,000	264,000	1	550,001	555,000	554,148
3	90,001	95,000	282,000	1	630,001	635,000	634,000
11	95,001	100,000	1,095,500	1	720,001	725,000	721,800
3	100,001	105,000	309,100	1	925,001	930,000	930,000
2	105,001	110,000	217,000	1	1,020,001	1,025,000	1,025,000
2	110,001	115,000	225,215	1	1,210,001	1,215,000	1,212,000
3	115,001	120,000	355,140	1	1,295,001	1,300,000	1,296,200
8	120,001	125,000	989,187	1	1,485,001	1,490,000	1,489,000
3	130,001	135,000	402,500	1	1,945,001	1,950,000	1,947,600
2	135,001	140,000	272,900	1	2,130,001	2,135,000	2,130,500
1	140,001	145,000	140,500	1	2,315,001	2,320,000	2,315,500
3	145,001	150,000	446,000	1	17,380,001	17,385,000	17,380,509
3	150,001	155,000	455,000	1	135,775,001	135,780,000	135,775,939
3	155,001	160,000	478,000	1	170,300,001	170,305,000	170,300,008
2	160,001	165,000	329,000	1	390,960,001	390,965,000	390,963,499
1	165,001	170,000	167,900	8,946			766,596,075

#### CATEGORY OF SHAREHOLDING

#### AS AT DECEMBER 31, 2019

Information of shareholding required under the reporting framework is as follows:

Shareholders' Category	No. of Shareholders	No. of Shares	Percentage of Holding
Directors, Chief Executive Officer, and their spouse(s) and minor children.	2	1,001	0
Associated companies, undertakings and related parties.	4	697,039,946	90.93
Banks, Development Financial Institutions, Non-Banking Financial Institutions.	10	20,360,609	2.66
Insurance Companies	2	28,000	0
Modarabas and Mutual Funds	7	436,774	0.06
Shareholders holding 10 or more shares	3	697,039,446	90.93
General Public (individuals)			
a. Local b. Foreign	8,799	37,812,512	4.93
Others	122	10,917,233	1.42

#### SHAREHOLDERS INFORMATION

#### **Annual General Meeting**

The annual shareholders meeting will be held at 03:00 p.m. on April 17, 2020 at The Royal Rod-ale, TC-V, 34<sup>th</sup> Street, Khayyam-e-Sehar, Phase V Ext., D.H.A., Karachi.

Shareholders as of April 17, 2020 are encouraged to participate and vote.

Any shareholder may appoint a proxy to vote on his or her behalf. Proxies should be filed with the company at least 48 hours before the meeting time.

CDC Shareholders or their Proxies are requested to bring with them copies of their Computerized National Identity Card or passport along with the Participant's ID number and their account number at the time of attending the Annual General Meeting in order to facilitate their identification.

#### **Ownership**

On December 31, 2019 there were 8,946, shareholders on record of the Company's ordinary shares.

#### Circulation of Annual Reports through CD/DVD/USB

As notified by the Securities and Exchange Commission of Pakistan (SECP) vide S.R.O. 470(I)/2016 dated May 21, 2016 and in continuation with the SRO.787(I)/2014 dated 8th September, 2014, and approved by the Shareholders in the Annual General Meeting of the Company held on March 24, 2017, the Company shall circulate its annual balance sheet, and profit and loss account, auditor's report and directors report etc. ("Annual Audited Accounts") to its members through CD/DVD/USB at their registered addresses, save for those who opt for a hard copy of the Annual Audited Accounts. The standard request form for electronic transmission is available at the Company's website http://frieslandcampina.com.pk/

Alternatively members can fill up the Standard Request Forms respectively in the Annexures section at the end of the report.

#### E-Dividend Mandate (Mandatory)

In accordance with the provisions of Section 242 of the Companies Act, 2017, and Section 4 of the Companies (Distribution of Dividends) Regulations, 2017 it is mandatory for a listed company, to pay cash dividend to the shareholders ONLY through electronic mode directly into the bank account designated by the entitled shareholders.

In order to receive your future dividends directly in your Bank account, then please provide the information mentioned on the Form placed on the Company's website http://frieslandcampina.com.pk and the same to your brokers or the Central Depository Company Ltd. (in case the shares are held in the electronic form) and to our Share Registrars (in case the shares are held in paper certificate form).

#### **Quarterly Results**

The Company issues quarterly financial statements. The planned dates for release of the quarterly results in 2020 are:

• 1st quarter: April 17, 2020 • 2nd quarter: August 21, 2020 • 3rd quarter: October 16, 2020

The Company reserves the right to change any of the above dates.

#### Change of Address

All registered shareholders should send information on changes of address to:

M/s. FAMCO Associates (Private) Limited 8-F, Near Hotel Faran Nursery, Block-6, P.E.C.H.S., Shahrah-e-Faisal, Karachi-74000





# BONDS

Our brands are woven into the lives of consumers across the nation. Open's, our flagship brand, is trusted by millions of Pakistanis to provide high quality nutrition and pure goodness. Tarang offers our tea-loving nation the perfect taste enhancement moments while Omore satisfies their sweet indulgences. We strive to pring happiness to the daily lives of our consumers and our strength lies in the trust they place in us, every day.



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# **Our Brands Portfolio**

Our brands are woven into the lives of consumers across the nation. Olper's, our flagship brand, is trusted by millions of Pakistanis to provide their families high quality nutrition and pure goodness. Tarang offers our tea-loving nation the perfect taste enhancement moments while Omoré satisfies their sweet indulgences. We strive to bring happiness to the daily lives of our consumers and our strength lies in their trust. Our promise remains to provide better nutrition for Pakistan, now and for generations to come.





# Olper's Milk

Olper's was launched in 2006 as the flagship brand of In Pakistan, the powders category is the second largest FrieslandCampina Engro Pakistan Limited (previously in the packaged dairy industry after liquid UHT. In late known as Engro Foods Ltd) and has grown to become a 2018, Olper's entered this category with the launch of leading player in the UHT milk category in Pakistan. Olper's Full Cream Milk Powder and has established This phenomenal success is rooted in our commitment itself as a major player in this category as well. to providing high quality nutrition and pure goodness preservatives, UHT treated and goes through a lifestyle. rigorous scrutiny of 28 different types of quality tests before reaching consumers. Olper's stands as a favorite for mothers seeking pure and delicious nourishment for the health and wellbeing of their families. Olper's has been the pioneer in innovation for the UHT category with multiple pack formats and sizes bringing convenience and accessibility to consumers. Whether for drinking, making tea or desserts, Olper's is the ideal all-purpose milk that captures the major usages and consumption occasions for Milk in Pakistan.

# Olper's Full Cream Milk Powder

to families across Pakistan. The focus on this journey Olper's Full Cream Milk Powder is made from Natural has been on collecting fresh and pure milk from farms Milk and is high in Protein and further enriched with across Pakistan on a daily basis and ensuring that Calcium, Vitamins A & B2. These nutrients help children every pack of milk conforms to the highest standards reach the right height and right weight for their age of safety and hygiene. Olper's Milk is free of when consumed as part of a balanced diet and active





# Olper's ProCal+

Another innovation under the Olper's platform is Olper's Dairy Cream is made from fresh milk, making it Olper's ProCal+ which is high in both Protein and the ideal all-purpose cream providing natural Calcium with less than 1% fat. Protein & Calcium nourishment for the breakfast occasion as a together support the growth & maintenance of complement to paratha, bread, honey and fruits. Its muscles and bones, helping to keep families strong & richness and consistency makes it a great ingredient active! 2 servings of Olper's ProCal+ provide 30% of for desserts and savory cooking. your daily protein needs & 80% of daily calcium needs.

# Olper's Cream

# **Dairy Omung**

Dairy Omung caters to the economy segment of Pakistani households in their quest for an alternate to dairy-based cream. It is high in nutrition drinking to tea-creaming and dessert-making.

# **Omung Dobala**

unadulterated and hygienic offering for their families. yet priced within the reach of most Pakistani Dairy Omung is a dairy drink that can be used in a consumers. Every dollop of Omung Dobala provides multitude of consumption occasions ranging from plain sustenance to keep its users energized throughout the day. Omung Dobala not only has a great demand in northern Pakistan, it also has an appeal across the border: It is used in Afghanistan as a staple diet, providing the people with fuel for the entire day

### **Tarang**

Launched in 2007 as a tea-whitener brand, Tarang Omoré celebrated its tenth year of operations in stands for the perfect match for tea, offering Pakistan in 2019, with a unique and expansive portfolio affordability and a blissful experience. It gives every designed to excite consumers on a day-to-day basis. cup of tea the perfect blend of colour, aroma and taste for a great tea experience. With its vivacious, with its stellar combinations of amazing tastes, light-hearted and glamorous personality, Tarang has textures, shapes, flavours and colours. Being an since inception, utilized the song and dance platform to innovation trailblazer in the category, consumers can connect with consumers to add joy to their routine

#### **Omoré**

Omoré prides itself on novelty in a variety of formats trust that Omoré will launch blockbuster products in imaginative flavours every year to make their summers fun and exciting!







# Olper's Milk

Olper's was launched in 2006 as the flagship brand of **Campaign** FrieslandCampina Engro Pakistan Limited (previously known as Engro Foods Ltd) and has grown to become a leading player in the UHT milk category in Pakistan. This phenomenal success is rooted in our commitment to providing high quality nutrition and pure goodness to families across Pakistan. The focus on this journey has been on collecting fresh and pure milk from farms across Pakistan on daily basis and ensuring that every pack of milk conforms to the highest standards of safety and hygiene. Olper's Milk is free of preservatives, UHT treated and goes through a rigorous scrutiny of 28 different types of quality tests before reaching consumers. Today Olper's stands as a favorite for mothers that are seeking pure and delicious nourishment for the health and wellbeing of their families. Olper's has been the pioneer in innovation for the UHT category with multiple pack formats and sizes bringing convenience and accessibility to consumers. Whether for drinking, making tea or desserts, Olper's is the ideal all-purpose milk that captures the major usages and consumption occasions for Milk in Pakistan.

In 2019 we continued our major thematic campaign on Olper's under the 'Celebrate Happy Mornings' theme, aimed at further strengthening the brand's equity and driving conversion from loose milk. The communication continued to leverage our heritage around the morning occasion while dialing up cues of "Purity" & "Nutrition" which are key drivers of consumer preference in the category. The campaign featured a fresh perspective on milk sourcing by showcasing how our well-cared-for cows and buffaloes provide more nourishing, delicious and creamy milk, enabling happy mornings for families across Pakistan. As a result of this campaign Olper's has significantly improved its brand saliency and imagery scores leading to significant growth in household usership and market leadership in the UHT





# Olper's Full Cream Milk Powder

In Pakistan, the powders category is the second largest in the packaged dairy industry after liquid UHT. In late 2018, Olper's entered this category with the launch of Olper's Full Cream Milk Powder and has established itself as a major player in this category.

Olper's Full Cream Milk Powder is made from Natural Milk and is high in Protein and further enriched with Calcium, Vitamins A & B2. These nutrients help children reach the right height and right weight for their age when consumed as part of a balanced diet and active lifestyle.

#### **Sachet Introductory Campaign**

In 2019 we introduced a sachet variant at an accessible price point of Rs. 25 to drive penetration and accessibility for Olper's Full Cream Milk Powder.

A TV ad was launched and aired nation-wide and it received excellent feedback from consumers and enabled Olper's to establish significant footing in this category. The campaign had presence all over TV, digital and radio. The promotion was supplemented with multiple sampling activities across the country to generate trial for the new FCMP SKU. We will continue to support this much needed innovation to establish Olper's Full Cream Milk Powder as the right choice for school-going children.



# Full Cream Milk POWDER Made from NATURAL MILK



# **Tarang**

Launched in 2007 as a tea-whitener brand, Tarang stands for the perfect match for tea, offering affordability and a blissful experience. It gives every cup of tea the perfect blend of colour, aroma and taste for a great tea experience. With its vivacious, light-hearted and glamorous personality, Tarang has since inception, utilized the song and dance platform to connect with consumers to add joy to their routine lives.

#### Tarang Elaichi - "Elaichi ka perfect maza"

The Campaign idea "Elaichi Ka Perfect Maza" - The Perfect Taste of Cardamom stemmed from consumers' desire to strike the perfect balance of cardamom taste and aroma when preparing a cup of cardamom tea. The campaign was developed to highlight the new product while retaining Tarang's iconic song and dance platform which set it apart from competition.

"Elaichi Ka Perfect Maza" was a phrase coined to propagate the message of how Tarang Elaichi makes the perfect cup of cardamom tea that uplifts everyone's mood. The packaging design was also revamped using vibrant green colours with two cardamom cloves dropping into a delicious cup of tea

coupled with uplifting musical notes enveloping the Tarang brand mark to symbolize the impact of the perfect cup of cardamom tea made with Tarang Elaichi.

The TV ad continued in the Dil Dance Maaray world where the irresistibility of cardamom tea made with Tarang Elaichi was manifested with the urge to dance with joy after taking just a sip. The campaign had presence all over TV, digital, radio and SMS with a Saba Qamar endorsement that further cemented the positioning of Tarang Elaichi as the best tasting cup of cardamom tea available in the market. The promotion was supplemented with multiple sampling activities across the country to generate trial of the new Tarang product.

#ElaichiKaPerfectMaza





#### **Omoré**

#### **Omoré**

Over the decades ice-cream and frozen desserts have become an integral part of Pakistani households. Whether it's a quick impulsive treat for oneself or for sharing sweetness with the whole family, Omoré has something for everyone, with a novel assortment of products across different formats. Our philosophy is rooted in bringing something new for consumers to make summers the most exciting time of the year! In line with this spirit, Omoré launched exciting new products in 2019, bringing joy and fun to Pakistani consumers.

#### **Omoré Summer Blockbuster**

The Omoré Summer Blockbuster campaign drew on exciting movie tropes and a trailer-style manifestation of Omoré being the savior for people of all ages. In 2019, Omoré launched three different advertisements under this big idea for our three biggest innovations of the year: Omoré Cookie Mania, Omoré Candy Pop and Omoré Matka Kulfi. The aim of these copies was to build excitement and infuse novelty and originality in the brand.

#### Omoré Innovations of 2019

Omoré introduced a record number of 8 innovative products in 2019! These were across different formats, including Omoré Vanilla Mango Cone (a 2-in-1 combination of popular flavours), Omoré Rocket (a rocket-shaped ice-lolly for kids to build on their imagination), Omoré Krunch Kulfi (a truly traditional delight) and our breakthrough blockbusters of the year: Omoré Cookie Mania, Omoré Candy Pop, Omoré Matka Kulfi and Omoré Pistachio Chocolate Cone!

#### **Omoré Cookie Mania**

Omoré Cookie Mania, a cream-flavoured delight with chocolate cookie pieces, was a blockbuster success in 2019 with sales outpacing projections by almost 300%! The Omoré Cookie Mania advertisement also built excitement across the youth for the exciting world of Omoré where creamy and crunchy goodness collide to provide the best of two worlds

#### **Omoré Candy Pop**

Year on year, Omoré promises to bring consumers an impressive combination of vibrant colours and mouthwatering flavours. Omoré Candy Pop cup gives the opportunity to experience cotton candy goodness in its signature blue and pink colours. Candy Pop's energetic TVC also built confidence in the brand's ability to innovate and relate to the right age groups without diluting the brand's appeal.

#### Omoré Matka Kulfi

Omoré was the talk of the town this Eid when it launched delicious and creamy Kulfi in a unique shaped Matka for the whole family to enjoy. A perfect gift to give on the Eid occasion, Omoré Matka Kulfi is a treat for the eyes and for the taste buds.

#### **Omoré Pistachio Chocolate Cone**

Omoré Pistachio Chocolate Cone is the perfect fusion of a traditional flavour in a non-traditional format. Creamy pistachio goodness with delightful chocolate sauce in a crunchy cone gives a surprisingly scrumptious combination of textures, colours and aroma. The successful launch of the pistachio chocolate cone is testament to the fact that Omoré is not scared to experiment across regions to increase consumer delight!

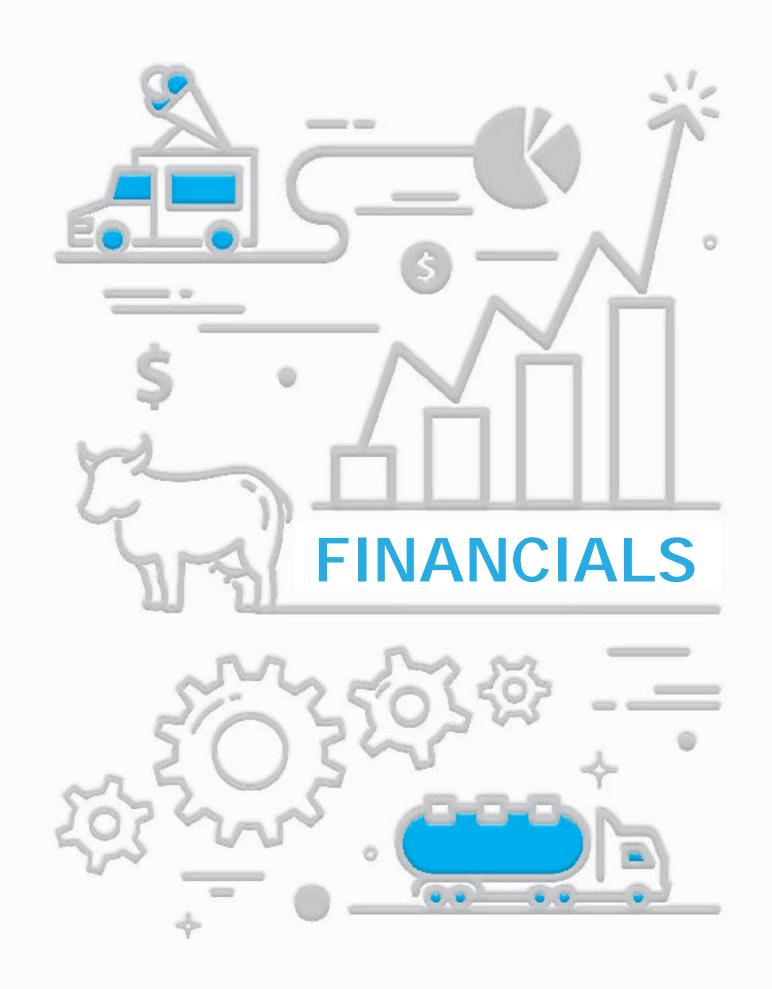




ENJOY THEM NOW!







# Independent Auditor's Review Report to the Members of FrieslandCampina Engro Pakistan Limited

### **Review Report on the Statement of Compliance contained in Listed Companies** (Code of Corporate Governance) Regulations, 2019

We have reviewed the enclosed Statement of Compliance with the Listed Companies (Code of Corporate Governance) Regulations, 2019 (the Regulations) prepared by the Board of Directors of FrieslandCampina Engro Pakistan Limited for the year ended December 31, 2019 in accordance with the requirements of regulation 36 of the Regulations.

The responsibility for compliance with the Regulations is that of the Board of Directors of the Company. Our responsibility is to review whether the Statement of Compliance reflects the status of the Company's compliance with the provisions of the Regulations and report if it does not and to highlight any non-compliance with the requirements of the Regulations. A review is limited primarily to inquiries of the Company's personnel and review of various documents prepared by the Company to comply with the Regulations.

As a part of our audit of the financial statements we are required to obtain an understanding of the accounting and internal control systems sufficient to plan the audit and develop an effective audit approach. We are not required to consider whether the Board of Directors' statement on internal control covers all risks and controls or to form an opinion on the effectiveness of such internal controls, the Company's corporate governance procedures and risks.

The Regulations require the Company to place before the Audit Committee, and upon recommendation of the Audit Committee, place before the Board of Directors for their review and approval, its related party transactions and also ensure compliance with the requirements of section 208 of the Companies Act, 2017. We are only required and have ensured compliance of this requirement to the extent of the approval of the related party transactions by the Board of Directors upon recommendation of the Audit Committee. We have not carried out procedures to assess and determine the Company's process for identification of related parties and that whether the related party transactions were undertaken at arm's length price or not.

Based on our review, nothing has come to our attention which causes us to believe that the Statement of Compliance does not appropriately reflect the Company's compliance, in all material respects, with the requirements contained in the Regulations as applicable to the Company for the year ended December 31, 2019.

A.F. Ferguson & Co. **Chartered Accountants** 

Karachi Date: March 6, 2020



# Statement of Compliance with Listed Companies (Code of Corporate Governance) Regulations, 2019

The Company has complied with the requirements of the Regulations in the following manner:

- 1. The total number of directors are seven (7) as per the following:
  - Male: Six (6)
  - Female: One (1)
- 2. The composition of board is as follows:

Category	Name
Independent Directors	Abrar Hasan
	Zouhair Khaliq
Non-Executive Directors	Abdul Samad Dawood (Chairman)
	Roeland Francois Van Neerbos
	Eduardus Lambertus Holtzer
	Petra Attje Zinkweg (Female Director)
Executive Director	Ali Ahmed Khan (Chief Executive Officer - CEO)

- 3. The directors have confirmed that none of them is serving as a director on more than five listed companies, including this company.
- 4. The company has prepared a Code of Conduct and has ensured that appropriate steps have been taken to disseminate it throughout the company along with its supporting policies and procedures.
- 5. The Board has developed a vision/mission statement, overall corporate strategy and significant policies of the company. The Board has ensured that complete record of particulars of the significant policies along with their date of approval or updating is maintained by the company;
- 6. All the powers of the Board have been duly exercised and decisions on relevant matters have been taken by the Board/ shareholders as empowered by the relevant provisions of the Act and these Regulations;
- 7. The meetings of the Board were presided over by the Chairman and, in his absence, by a director elected by the Board for this purpose. The Board has complied with the requirements of the Act and the Regulations with respect to frequency, recording and circulating minutes of meeting of the Board;
- 8. The Board has a formal policy and transparent procedures for remuneration of directors in accordance with the Act and these Regulations.
- 9. The Board has arranged Directors' Training program for the Executive Director & CEO Mr. Ali Ahmed Khan during the year ended December 31, 2019.
- 10. There was no fresh appointment of CFO, Company Secretary and Head of Internal Audit during the year ended December 31, 2019. The Board has approved the remuneration of Chief Financial Officer, Company Secretary and Head of Internal Audit and complied with relevant requirements of the Regulations;

- 11. Chief Financial Officer and Chief Executive Officer duly endorsed the financial statements before approval of the Board:
- 12. The Board formed in the prior year Committees comprising of members given below:

Audit Committee	Human Resource and Remuneration Committee
Abrar Hasan (Chairman)	Zouhair Khaliq (Chairman)
Zouhair Khaliq	Petra Attje Zinkweg (Female Director)
Eduardus Lambertus Holtzer	Ali Ahmed Khan

- 13. The terms of reference of the aforesaid committees have been formed, documented and advised to the committees for compliance.
- 14. The frequency of meetings of the Committees was as follows:
- a. Audit Committee: Four quarterly meetings during the financial year ended December 31, 2019.
- b. Human Resource and Remuneration Committee: Two quarterly meetings during the financial year ended December 31, 2019.
- 15. The Board has set up an effective internal audit function comprising of suitably qualified and experienced staff who are conversant with the policies and procedures of the company;
- 16. The statutory auditors of the company have confirmed that they have been given a satisfactory rating under the Quality Control Review program of the Institute of Chartered Accountants of Pakistan and registered with Audit Oversight Board of Pakistan, that they and all their partners are in compliance with International Federation of Accountants (IFAC) guidelines on code of ethics as adopted by the Institute of Chartered Accountants of Pakistan and that they and the partners of the firm involved in the audit are not a close relative (spouse, parent, dependent and non-dependent children) of the Chief Executive Officer, Chief Financial Officer, Head of Internal Audit, Company Secretary or Director of the Company;
- 17. The statutory auditors or the persons associated with them have not been appointed to provide other services except in accordance with the Act, these Regulations or any other regulatory requirement and the auditors have confirmed that they have observed IFAC guidelines in this regard; and
- 18. We confirm that all requirements of regulations 3, 6, 7, 8, 27,32, 33 and 36 of the Regulations have been complied with.



Abdul Samad Dawood Chairman

Karachi Date: February 6, 2020

# Independent Assurance Report to the Members on the Statement of Compliance with Employees Share Option Scheme

### Scope of our work

We have performed an independent reasonable assurance engagement of FrieslandCampina Engro Pakistan Limited (the Company) to express an opinion on the annexed Statement of Compliance with Employees Share Option Scheme (the Statement), as approved by the shareholders in their Extra Ordinary General Meeting held on March 22, 2013 and amended in their Annual General Meeting held on April 27, 2015 (the Scheme) and Companies (Further Issue of Shares) Regulations, 2018 issued by the Securities and Exchange Commission of Pakistan vide SRO 1399 (I)/2018 dated November 14, 2018 (the Regulations), for the year ended December 31, 2019.

### Applicable Criteria

The criteria for the assurance engagement against which the underlying subject matter (Statement for the year ended December 31, 2019) is assessed, comprise the aforementioned Scheme and the Regulations. Our engagement was carried out as required under Regulation No. 18 (3) (ii) of the Regulation.

### Responsibility of Company's Management

The responsibility for the preparation of the Statement (the subject matter information) and for compliance with the requirements of the Scheme and the Regulations is that of the Management of the Company. The management is also responsible for the design, implementation and maintenance of appropriate internal control procedures with respect to such compliance and maintenance of relevant accounting records.

### **Our Independence and Quality Control**

We have complied with the independence and other ethical requirements of the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants as adopted by the Institute of Chartered Accountants of Pakistan, which is founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behavior.

The firm applies International Standard on Quality Control 1 'Quality Control for Firms that perform Audits and Reviews of Financial Statements, and Other Assurance and Related Services Engagements' and accordingly maintains a comprehensive system of quality control including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

### Responsibility of Independent Assurance Provider

Our responsibility is to express our conclusion on the Statement based on our independent assurance engagement, performed in accordance with the International Standard on Assurance Engagements 3000 (Revised) 'Assurance Engagements other than Audits or Reviews of Historical Financial Information' (ISAE 3000). This standard requires that we plan and perform the engagement to obtain reasonable assurance about whether the Statement reflects the status of Company's compliance with the Scheme and the Regulations (the Criteria) and is free from material misstatement.

The procedures selected by us for the engagement depend on our judgement, including an assessment of the risks of material non-compliances with the requirements of the Scheme and the Regulations. In making those risk assessments, we have considered internal control relevant to the Company's compliance with the Scheme and the Regulations in order to design procedures that are appropriate in the circumstances, for gathering sufficient appropriate evidence to determine that the Company was not materially non-compliant with the Scheme and the

Regulations. Our engagement was not for the purpose of expressing an opinion on the effectiveness of the Company's internal control. Our procedures applied to the selected data primarily comprised of:

- Verifying that only permanent employees have participated in the Scheme in compliance with the Regulations;
- Verifying that variation, if any, in the terms of the Scheme has been approved by passing a special resolution in the general meeting;
- Verifying that the share options granted, vested, lapsed, surrendered or exercised under the Scheme have been recorded in the books of accounts in accordance with the requirements of the Regulations;
- Ensuring that adequate disclosures have been made in respect of the Scheme in the Annual Report as required under the Regulations; and
- Ensuring that during the year no option granted to any employee has been transferred to any other person except to an entitled employee as per the Regulations.

We believe that the evidence we have obtained through performing our aforementioned procedures is sufficient and appropriate to provide a basis for our opinion.

### Conclusion

Based on our reasonable assurance engagement, in our opinion, the Statement for the year ended December 31, 2019, reflects, in all material respects, the status of Company's compliance with the Scheme and the Regulations.

A.F. Ferguson & CO.

Chartered Accountants

Karachi

Date: March 6, 2020

Engagement Partner: Osama Kapadia

# Management Statement of Compliance with Employees Share Option Scheme

FrieslandCampina Engro Pakistan Limited (the Company) for the year ended December 31, 2019 has implemented its Employees Share Option Scheme (the Scheme) as approved by the shareholders in their Extra Ordinary General Meeting held on March 22, 2013. The amendments to the Scheme were approved by the shareholders in the Annual General Meeting held on April 27, 2015 and by the Securities and Exchange Commission of Pakistan on August 31, 2015. The Company for the year ended December 31, 2019 has complied, in all material respects, with the requirements of the Scheme and the Companies (Further Issue of Shares) Regulations, 2018 (the Regulations) issued by the Securities and Exchange Commission of Pakistan vide SRO 1399 (I)/2018 dated November 14, 2018, except that the Board Compensation Committee, that was reconstituted by the Board of Directors on April 26, 2018, includes the Chief Executive of the Company as one of its members, which is currently not in line with requirements of Regulation No. 13 (1) (vii) of the Regulations. However, the vesting period under the Scheme lapsed in April 2018 and the Chief Executive was not granted any options under the Scheme. Furthermore, the Chief Executive has recused himself from participating in any agenda point of the Committee meetings that relates to the Scheme.



Ali Ahmed Khan
Chief Executive Officer

Karachi Date: February 6, 2020

# **Independent Auditor's Report**

# To the Members of FrieslandCampina Engro Pakistan Limited Report on the Audit of the Financial Statements

### Opinion

We have audited the annexed financial statements of FrieslandCampina Engro Pakistan Limited (the Company), which comprise the statement of financial position as at December 31, 2019, and the statement of profit or loss, the statement of profit or loss and other comprehensive income, the statement of changes in equity, the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies and other explanatory information, and we state that we have obtained all the information and explanations which, to the best of our knowledge and belief, were necessary for the purposes of the audit.

In our opinion and to the best of our information and according to the explanations given to us, the statement of financial position, statement of profit or loss, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows together with the notes forming part thereof conform with the accounting and reporting standards as applicable in Pakistan and give the information required by the Companies Act, 2017 (XIX of 2017), in the manner so required and respectively give a true and fair view of the state of the Company's affairs as at December 31, 2019 and of the loss and other comprehensive income, the changes in equity and its cash flows for the year then ended.

### **Basis for Opinion**

We conducted our audit in accordance with International Standards on Auditing (ISAs) as applicable in Pakistan. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Company in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants as adopted by the Institute of Chartered Accountants of Pakistan (the Code) and we have fulfilled our other ethical responsibilities in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### **Key Audit Matter**

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the financial statements of the current period. These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

Following is the Key audit matter:

S. No.	Key audit matter	How the matter was addressed in our audit
(i)	Deferred tax asset relating to minimum turnover tax	
	(Refer notes 3(a) and 8 to the financial statements)	
	As at December 31, 2019, included in the balance of deferred tax asset (net) is an amount of Rs. 998,644 thousand representing deferred tax asset recognised on account of minimum turnover tax.  Recognition of deferred tax asset on account of minimum turnover tax requires management to estimate Company's tax liability in future tax years.	Our audit procedures amongst others included the following:  • obtained understanding of management's process of preparation of profitability forecast, tax liability and deferred tax calculation;  • discussed with the management, significant underlying assumptions used in preparing the profitability forecast and assessed the same for

This process relies on the assessment of the Company's profitability forecast, which in turn is based on assumptions concerning future economic conditions and business performance.

As preparing of profitability forecast and assessment of realisability of recognised deferred tax asset requires significant management judgement, we considered this a key audit matter.

- checked appropriateness of tax rates applied in view of the local tax legislation;
- checked mathematical accuracy of calculations; and
- reviewed and evaluated related disclosures in the financial statements.

### Information Other than the Financial Statements and Auditor's Report Thereon

Management is responsible for the other information. The other information comprises the information included in the annual report, but does not include the financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

### Responsibilities of Management and Board of Directors for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with the accounting and reporting standards as applicable in Pakistan and the requirements of Companies Act, 2017 (XIX of 2017) and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Board of directors are responsible for overseeing the Company's financial reporting process.

### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs as applicable in Pakistan will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs as applicable in Pakistan, we exercise professional judgement and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.

- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the board of directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit

We also provide the board of directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with the board of directors, we determine those matters that were of most significance in the audit of the financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

### Report on Other Legal and Regulatory Requirements

Based on our audit, we further report that in our opinion:

- (a) proper books of account have been kept by the Company as required by the Companies Act, 2017 (XIX of 2017);
- (b) the statement of financial position, the statement of profit or loss, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows together with the notes thereon have been drawn up in conformity with the Companies Act, 2017 (XIX of 2017) and are in agreement with the books of account and returns;
- (c) investments made, expenditure incurred and guarantees extended during the year were for the purpose of the Company's business; and
- (d) no Zakat was deductible at source under the Zakat and Ushr Ordinance, 1980 (XVIII of 1980).

The engagement partner on the audit resulting in this independent auditor's report is Osama Kapadia.

A.F. Ferguson & Co Chartered Accountants

Karachi

Date: March 6, 2020

# STATEMENT OF FINANCIAL POSITION

# AS AT DECEMBER 31, 2019

(Amounts in thousand)

	Note	2019	2018
ASSETS		Rupe	ees
Non-Current Assets			
Property, plant and equipment	4	10,913,215	11,819,283
Biological assets	5	1,086,734	1,208,264
Intangibles	6	95,135	92,420
Right-of-use assets	7	647,187	-
Deferred tax asset - net	8	174,338	-
Long term advances and deposits	9	58,934	70,720
Deferred employee share option compensation expense	10		260
		12,975,543	13,190,947
Current Assets			
Stores, spares and loose tools	11	515,048	620,937
Stock-in-trade	12	3,717,730	3,020,190
Trade debts	13	915,728	400,313
Advances, deposits and prepayments	14	270,866	291,951
Other receivables	15	313,481	308,594
Sales tax recoverable	16	2,004,857	2,054,957
Taxes recoverable		2,786,929	2,776,347
Deferred employee share option compensation expense	10	-	3,565
Cash and bank balances	17	65,915	100,665
		10,590,554	9,577,519
TOTAL ASSETS		23,566,097	22,768,466

(Amounts in thousand)

	Note	2019 ———Rupe	2018 ees———
EQUITY AND LIABILITIES			
Equity			
Share capital Share premium Employee share option compensation reserve Re-measurement of post employment benefits - Re-measurement loss Unappropriated (loss) / profit  Non-Current Liabilities	18 19 10	7,665,961 865,354 115,517 (132,485) (129,682) 8,384,665	7,665,961 865,354 217,910 (137,826) 729,661 9,341,060
Long term finances Lease liability against right-of-use assets Deferred tax liability - net  Current Liabilities	20 21 8	3,200,000 413,752 - 3,613,752	4,000,000 - 616,413 4,616,413
Current portion of:         - long term finances         - lease liability against right-of-use assets         - liabilities against assets subject to finance lease Trade and other payables Contract liabilities Unclaimed dividend Accrued interest / mark-up on:         - long term finances         - short term finances Short term finances	20 21 22	800,000 235,692 - 8,226,126 140,926 8,731 131,474 208,581 1,816,150 11,567,680	121,506 6,427,662 - 9,351 85,482 90,476 2,076,516 8,810,993
Contingencies and Commitments	24		
TOTAL EQUITY AND LIABILITIES		23,566,097	22,768,466

The annexed notes 1 to 49 form an integral part of these financial statements.

Abdul Samad Dawood Chairman

Ali Ahmed Khan Chief Executive Officer Imran Husain Chief Financial Officer

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# STATEMENT OF PROFIT OR LOSS

### FOR THE YEAR ENDED DECEMBER 31, 2019

(Amounts in thousand except for (loss) / earnings per share)

	Note	2019 ———Rupe	2018 ees——
Revenue from contracts with customers - net	25	38,857,336	32,439,451
Cost of sales	26	(33,687,049)	(27,285,392)
Gross profit		5,170,287	5,154,059
Distribution and marketing expenses	27	(3,969,309)	(4,205,762)
Administrative expenses	28	(1,245,853)	(957,071)
Other operating expenses	29	(246,874)	(108,475)
Other income	30	412,968	622,269
Operating profit		121,219	505,020
Finance cost	31	(1,221,574)	(675,340)
Loss before taxation		(1,100,355)	(170,320)
Taxation	32	145,490	234,103
(Loss) / profit for the year		(954,865)	63,783
(Loss) / earnings per share - basic and diluted	33	(1.25)	0.08

The annexed notes 1 to 49 form an integral part of these financial statements.

# STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME

### FOR THE YEAR ENDED DECEMBER 31, 2019

(Amounts in thousand)

(Amounts in thousand)	Note	2019 ———Rupe	2018
		παρί	303
(Loss) / profit for the year		(954,865)	63,783
Other comprehensive income / (loss):			
Items that will not be reclassified to profit or loss			
Re-measurement of post employment benefits obligation - re-measurement income / (loss)	36.6	7,522	(80,540)
Lass: Income tay relating to re-measurement (income) / loss		(2,181)	23,357
Less: Income tax relating to re-measurement (income) / loss		5,341	(57,183)
Other comprehensive income / (loss) for the year, net of tax		(949,524)	6,600
Total comprehensive (loss) / income for the year			

The annexed notes 1 to 49 form an integral part of these financial statements.

Abdul Samad Dawood Chairman

Ali Ahmed Khan Chief Executive Officer

Imran Husain Chief Financial Officer Abdul Samad Dawood Chairman

Ali Ahmed Khan
Chief Executive Officer

Imran Husain Chief Financial Officer

# STATEMENT OF CHANGES IN EQUITY

# FOR THE YEAR ENDED DECEMBER 31, 2019

(Amounts in thousand)

	Note	Share capital	CA	APITAL	REV	ENUE	Total
		.,	Share premium (note 19)	Employee share option compensation reserve	Re-measurement of post employment benefits	Unappropriated (loss) / profit	
				Ru	pees —		
Balance as at January 1, 2018		7,665,961	865,354	297,836	(80,643)	972,516	9,721,024
Employee share option scheme	10	-	-	(79,926)	-	-	(79,926)
Transaction with owners							
Final dividend for the year ended December 31, 2017 at the rate of Rs. 0.4 per share		-	-	-	-	(306,638)	(306,638)
Profit for the year Other comprehensive loss for the year			- -		(57,183)	63,783	63,783 (57,183)
Total comprehensive (loss) / income for the year		-	-	-	(57,183)	63,783	6,600
Balance as at December 31, 2018 /							
January 1, 2019		7,665,961	865,354	217,910	(137,826)	729,661	9,341,060
Employee share option scheme	10	-	-	(6,871)	-	-	(6,871)
Transfer of employee share option compensation reserve to unappropriated profit		-	-	(95,522)	-	95,522	-
Transaction with owners							
Loss for the year Other comprehensive income for the year			- -		- 5,341	(954,865)	(954,865) 5,341
Total comprehensive income / (loss) for the year		-	-	-	5,341	(954,865)	(949,524)
Balance as at December 31, 2019		7,665,961	865,354	115,517	(132,485)	(129,682)	8,384,665

The annexed notes 1 to 49 form an integral part of these financial statements.

Abdul Samad Dawood Chairman

Ali Ahmed Khan Chief Executive Officer

Imran Husain Chief Financial Officer

# **STATEMENT OF CASH FLOWS**

# FOR THE YEAR ENDED DECEMBER 31, 2019

(Amounts in thousand)

	Note	2019	2018
CASH FLOWS FROM OPERATING ACTIVITIES		Rup	ees——
Cash generated from operations Finance costs paid on:	34	3,254,046	2,713,106
- short term and long term finances - obligations subject to finance lease		(990,078) -	(582,571) (14,553)
Taxes paid		(658,024)	(798,022)
Contribution to the retirement benefits paid  Long term advances and deposits - net		(95,674) 11,786	(100,061) 12,911
Net cash generated from operating activities		1,522,056	1,230,810
CASH FLOWS FROM INVESTING ACTIVITIES			
Purchases of:			
- property, plant and equipment		(1,145,873)	(1,272,401)
- intangibles - biological assets		(12,221)	(67,328) (584)
Proceeds from disposal of: - property, plant and equipment (note 4.4)		83,619	129,642
- biological assets		236,093	97,848
Net cash utilized in investing activities		(838,382)	(1,112,823)
CASH FLOWS FROM FINANCING ACTIVITIES			
Repayments of long term finances		_	(500,000)
Dividend paid		(620)	(306,311)
Repayment of liabilities against assets subject to finance lease Repayment of lease liability against right-of-use assets		(457,438)	(151,794)
Net cash utilized in financing activities		(458,058)	(958,105)
Net increase / (decrease) in cash and cash equivalents		225,616	(840,118)
Cash and cash equivalents at beginning of the year		(1,975,851)	(1,135,733)
Cash and cash equivalents at end of the year	35	(1,750,235)	(1,975,851)

The annexed notes 1 to 49 form an integral part of these financial statements.

Abdul Samad Dawood Chairman

Ali Ahmed Khan Chief Executive Officer Imran Husain Chief Financial Officer

# NOTES TO THE FINANCIAL STATEMENTS

### FOR THE YEAR ENDED DECEMBER 31, 2019

(Amounts in thousand)

### 1. LEGAL STATUS AND OPERATIONS

- 1.1 FrieslandCampina Engro Pakistan Limited (the Company), is a public listed company incorporated in Pakistan, under the repealed Companies Ordinance, 1984 (now the Companies Act 2017), and its shares are quoted on the Pakistan Stock Exchange. The Company is a subsidiary of FrieslandCampina Pakistan Holdings B.V. (the Holding Company) which is a subsidiary of Zuivelcoöperatie FrieslandCampina UA (the Ultimate Parent Company) and its registered office is situated at 5th Floor, Harbor Front Building, Plot No. HC-3, Block-4, Scheme No. 5, Clifton, Karachi.
- 1.2 The business units of the Company include the following:

Business Unit	Geographical Location
Head Office	5th Floor, Harbor Front Building, Plot No. HC-3, Block-4, Scheme No. 5, Clifton, Karachi
Sahiwal Plant	8 km Road Pakpattan Road, Sahiwal
Sukkur Plant	Deh Miani Baghat, Tapa Rohri, Taluka Rohri, District Sukkur
Dairy Farm	Near Qalmi Quran Taluka Salehpat, District Sukkur

Regional sales offices and milk collection centers are located across the country, the details of which are impracticable to disclose in these financial statements as required under Paragraph 1 (i) of Part I of the 4th Schedule to the Companies Act, 2017.

- 1.3 The principal activity of the Company is to manufacture, process and sell dairy products, beverages, ice cream and frozen desserts. The Company also owns and operates a dairy farm.
- 1.4 The name of the Company has been changed from Engro Foods Limited to FrieslandCampina Engro Pakistan Limited effective May 30, 2019.

### 2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

### 2.1 Basis of preparation

- 2.1.1 These financial statements have been prepared under the historical cost convention unless otherwise stated.
- 2.1.2 These financial statements have been prepared in accordance with the accounting and reporting standards as applicable in Pakistan. The accounting and reporting standards applicable in Pakistan comprise of:
  - International Financial Reporting Standards (IFRSs) issued by the International Accounting Standards Board (IASB) as notified under the Companies Act, 2017; and
  - Provisions of and directives issued under the Companies Act, 2017.

Where provisions of and directives issued under the Companies Act, 2017 differ from the IFRSs, the provisions of and directives issued under the Companies Act, 2017 have been followed.

### (Amounts in thousand)

2.1.3 The preparation of financial statements in conformity with the above requirements requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the Company's accounting policies. The areas involving high degree of judgement or complexity, or areas where assumptions and estimates are significant to these financial statements are disclosed in note 3.

### 2.1.4 Initial application of Standards, Amendments or Interpretations to existing Standards

### a) Standards and amendments to published standards that became effective during the year

The following new standards and interpretation to the accounting and reporting standards as applicable in Pakistan were effective for the first time during the year ended December 31, 2019:

IFRS 9 'Financial instruments' addressed the classification, measurement and recognition of financial assets and financial liabilities and replaced the related guidance in IAS 39 that relates to the recognition, classification and measurement of financial assets and financial liabilities, de-recognition of financial instruments, impairment of financial assets and hedge accounting. It retained but simplified the mixed measurement model and established three primary measurement categories for financial assets: Amortized Cost, Fair Value through Other Comprehensive Income (FVOCI) and Fair Value through Profit or loss (FVPL). The basis of classification depends on the Company's business model and the contractual cash flow characteristics of the financial asset. Investments in equity instruments are required to be measured at fair value through profit or loss with the irrevocable option at inception to present changes in fair value in OCI, without recycling fair value changes to profit or loss.

The standard also includes an Expected Credit losses (ECL) model that replaced the current incurred loss impairment model. The ECL model involves a three-stage approach whereby financial assets move through the three stages as the credit quality changes. The stage dictates how an entity measures impairment losses and applies the effective interest rate method. A simplified approach is permitted for financial assets that do not have a significant financing component (e.g. trade debts).

For financial liabilities, there are no changes to classification and measurement except for the recognition of changes in own credit risk in other comprehensive income, for liabilities designated at fair value through profit or loss.

IFRS 9 also relaxes the requirements for hedge effectiveness by replacing the bright line hedge effectiveness tests. It requires an economic relationship between the hedged item and hedging instrument and for the 'hedged ratio' to be the same as the one management actually use for risk management purposes.

The adoption of IFRS 9 from January 1, 2019 by the Company has resulted in change in accounting policies (notes 2.5 and 2.6), and as per the Company's business model, its financial assets and liabilities have been defined into appropriate IFRS 9 categories (i.e. mainly financial assets previously classified as loan and receivables have now been classified as amortized cost.

- IFRS 15 'Revenue from contracts with customers' (effective January 1, 2019). This standard deals with revenue recognition and establishes principles for reporting useful information to users of financial statements about the nature, amount, timing and uncertainty of revenue and cash flows arising from an entity's contracts with customers. Revenue is recognized when a customer obtains control of a good or service and thus has the ability to direct the use and obtain the benefits from the good or service. The standard replaces IAS 18 'Revenue' and IAS 11 'Construction contracts' and related interpretations. The adoption of IFRS 15 from January 1, 2019 has resulted in change in accounting policies (note 2.20), however, the impact of its adoption is not considered material on these financial statements.
- Effective January 1, 2019, the Company has adopted IFRS 16, 'Leases' which replaced guidance on accounting for leases, including IAS 17 'Leases', IFRIC 4 'Determining whether an arrangement contains a Lease', SIC-15 'Operating Leases- Incentive and SIC-27 'Evaluating the substance of transactions involving the legal form of a Lease'. IFRS 16 introduced a single, on balance sheet lease accounting model for the Company. The Company has recognized a right-of-use asset representing its right-of-use of the underlying asset and a lease liability representing its obligations to make lease payments. The accounting polices relating to Company' right of use asset and lease liability are disclosed in note 2.15.

The Company has adopted IFRS 16 retrospectively from January 1, 2019, but has not restated comparatives for the 2018 reporting period, as permitted under the specific transitional provisions in the standard. The reclassifications and the adjustments arising from the new leasing rules are therefore recognised in the opening balance sheet on January 1, 2019.

On adoption of IFRS 16, the Company recognised lease liabilities in relation to leases which had previously been classified as 'operating leases' under the principles of IAS 17 Leases. These liabilities were measured at the present value of the remaining lease payments, discounted using the Company's incremental borrowing rate as of January 1, 2019.

For leases previously classified as finance leases the Company recognised the carrying amount of the lease asset and lease liability immediately before transition as the carrying amount of the right of use asset and the lease liability at the date of initial application. The measurement principles of IFRS 16 are applied only after that date. The re-measurements to the lease liabilities were recognised as adjustments to the related right-of-use assets immediately after the date of initial application.

The right-of use assets were measured at the amount equal to the lease liability, adjusted by the amount of any prepaid or accrued lease payments relating to that lease already recognised in the statement of financial position as at December 31, 2018.

The change in accounting policy affected the following items in the statement of financial position on January 1, 2019:

- Property, plant and equipment decreased by Rs. 241,024
- Right-of-use asset increased by Rs. 809,598
- Prepayments decreased by Rs. 6,905
- Liability against assets subject to finance lease decreased by Rs. 121,506
- Lease liabilities increased by Rs. 683,175

The change in accounting policy affected the following items in profit or loss for the year ended December 31, 2019:

- Markup on lease liability against right-of-use assets increased by Rs. 67,399
- Cost of sales which includes depreciation and rent expenses decreased by Rs. 18,471
- Distribution and marketing expenses which include depreciation and rent expenses decreased by Rs. 4,498
- Administrative expenses which include depreciation and rent expenses decreased by Rs.12,855

The net impacts on loss before tax, loss for the year and loss per share is a decrease by Rs.31,535, Rs.22,418 and Rs 0.03 respectively.

IFRIC (Interpretation) 23, 'Uncertainty over income tax treatments'. This IFRIC clarifies how the recognition and measurement requirements of IAS 12 'Income taxes', are applied where there is uncertainty over income tax treatments. The interpretation had clarified previously that IAS 12, not IAS 37 'Provisions, contingent liabilities and contingent assets', applies to accounting for uncertain income tax treatments. The interpretation explains how to recognize and measure deferred and current income tax assets and liabilities where there is uncertainty over a tax treatment. An uncertain tax treatment is any tax treatment applied by an entity where there is uncertainty over whether that treatment will be accepted by the tax authority. The interpretation applies to all aspects of income tax accounting where there is an uncertainty regarding the treatment of an item, including taxable profit or loss, the tax bases of assets and liabilities, tax losses and credits and tax rates. The interpretation does not have a significant impact on these financial statements.

The other amendments to published standards and interpretations that are mandatory for the financial year which began on January 1, 2019 are considered not to be relevant or to have any significant impact on the Company's financial reporting and operations and are therefore not disclosed in these financial statements.

(Amounts in thousand)

# b) Standards, amendments and interpretation to published standards that are not yet effective and have not been early adopted by the Company

The following new standards, amendments and interpretations are not effective for the financial year that began on January 1, 2019 and have not been early adopted by the Company:

Amendments to IAS 1, 'Presentation of financial statements', and IAS 8, 'Accounting policies, changes in accounting estimates and errors' (effective for the Company's annual period beginning on January 1, 2019). These amendments and consequential amendments to other IFRSs: (i) use a consistent definition of materiality throughout IFRSs and the Conceptual Framework for Financial Reporting; (ii) clarify the explanation of the definition of material; and (iii) incorporate some of the guidance in IAS 1 about immaterial information. These amendments are not expected to have a significant impact on the Company's financial statements.

There is a standard and amendments to the published standards that are not yet effective and are also not relevant to the Company's financial statements and therefore, have not been presented in these financial statements.

### 2.2 Property, plant and equipment

### Owned

These are stated at cost less accumulated depreciation and impairment, if any, except for freehold land and capital work-in-progress, which are stated at cost.

Depreciation is charged to profit or loss using the straight-line method whereby the cost of an operating asset less its estimated residual value is written off over its estimated useful life at rates given in note 4.1. Depreciation on additions is charged from the month in which the asset is available for use and on disposals up to the preceding month of disposal.

Where parts of an item of property, plant and equipment have different useful lives and such are material, those are accounted for as separate items of property, plant and equipment.

Subsequent costs are included in the asset's carrying amount or recognized as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Company and the cost of the item can be measured reliably. All other repairs and maintenance are charged to profit or loss during the year in which these are incurred.

Assets residual values and useful lives are reviewed, and adjusted if appropriate, at each reporting date. An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount and the resulting impairment loss is recognized in profit or loss. The recoverable amount is higher of fair value, less cost of disposal and value in use. Reversal of impairment is effected in the case of indications of a change in recoverable amount and is recognized in profit or loss, however, is restricted to the original cost of the asset.

The gain or loss on disposal or retirement of an asset represented by the difference between the sale proceeds and the carrying amount of the asset is recognized as an income or expense in the period of disposal or retirement.

### 2.3 Biological assets

Livestock are measured at their fair value less estimated point-of-sale costs. Fair value of livestock is determined by an external valuer on the basis of best available estimates for livestock of similar attributes.

Gains or losses arising from changes in fair value less estimated point-of-sale costs of livestock are recognized in profit or loss.

Crops in the ground and at the point of harvest at the reporting date are measured at cost being an approximation of fair value, as these are presently being used as internal consumption for cattle feed and have a very short biological transformation and consumption cycle.

### 2.4 Intangibles - Computer software

Intangibles are recognized if it is probable that the future economic benefits that are attributable to the asset will flow to the Company and the cost of the asset can also be measured reliably.

Generally, costs associated with maintaining computer software programmes are recognised as an expense as incurred. However, costs that are directly associated with identifiable software and have probable economic benefits exceeding the cost beyond one year, are recognized as intangibles. Direct costs include the purchase cost of software and related overhead cost.

Expenditure which enhances or extends the performance of computer software beyond its original specification and useful life is recognized as a capital improvement and added to the original cost of the software.

Computer software cost treated as intangibles are amortized from the date the software is put to use on straight-line basis over a period of 5 years. The carrying amount of the intangibles is reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognized for the amount by which the assets carrying amount exceeds its recoverable amount in profit or loss. Reversal of impairment losses are also recognized in profit or loss.

### 2.5 Financial assets and liabilities

### 2.5.1 Financial assets

Up to December 31, 2018 the Company classified its financial assets into four categories namely 'at fair value through profit or loss', 'loans and receivables', 'held to maturity' and 'available for sale'.

Effective, January 01, 2019 the Company classifies its financial assets in the following categories:

### a) Amortised cost

Assets that are held for collection of contractual cash flows where those cash flow represents solely payments of principal and interest are measured at amortised cost. Interest income from these financial assets, impairment losses, foreign exchange gains and losses, and gain or loss arising on de-recognition are recognised directly in profit or loss.

### b) Fair value through other comprehensive income

Financial assets at fair value through other comprehensive income are held within a business model whose objective is achieved by both collecting contractual cash flows and selling financial assets and the contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

### c) Fair value through profit or loss

Assets that do not meet the criteria for amortised cost or fair value through other comprehensive income or assets that are designated at fair value through profit or loss using fair value option, are measured at fair value through profit or loss. A gain or loss on debt investment that is subsequently measured at fair value through profit or loss is recognised in profit or loss in the period in which it arises.

Equity instrument financial assets are measured at fair value at and subsequent to initial recognition. Changes in fair value of these financial assets are normally recognised in profit or loss. Dividends from such investments continue to be recognised in profit or loss when the Company's right to receive payment is established. Where an election is made to present fair value gains and losses on equity instruments in other comprehensive income there is no subsequent reclassification of fair value gains and losses to profit or loss following the de-recognition of the investment.

Financial assets and liabilities are initially measured at cost, which is the fair value of the consideration given and received respectively. These financial assets and liabilities are subsequently remeasured to fair value, amortized cost or cost as the case may be. Any gain or loss on the recognition and de-recognition of the financial assets and liabilities is included in profit or loss for the period in which it arises.

### (Amounts in thousand)

Financial assets are de-recognised when the Company loses control of the contractual rights that comprise the financial asset. Assets or liabilities that are not contractual in nature and that are created as a result of statutory requirements imposed by the Government are not the financial instruments of the Company.

### 2.5.2 Financial Liabilities

Financial liabilities are recognised at the time when the Company becomes a party to the contractual provisions of the instrument. Financial liabilities at amortised cost are initially measured at fair value less transaction costs. Financial liabilities at fair value through profit or loss are initially recognised at fair value and transaction costs are expensed in profit or loss.

Financial liabilities, other than those at fair value through profit or loss, are subsequently measured at amortised cost using the effective yield method.

A financial liability is de-recognised when the obligation under the liability is discharged, cancelled or expired. Where an existing financial liability is replaced by another from the same lender or substantially different terms, or the terms of an existing liability are substantially modified, such an exchange and modification is treated as a de-recognition of the original liability and the recognition of a new liability, and the difference in respective carrying amounts is recognised in profit or loss.

### 2.5.3 Offsetting

A financial asset and financial liability is off-set and the net amount is reported in the statement of financial position when there is a legally enforceable right to set-off the transaction and also there is an intention to settle on a net basis or to realize the asset and settle the liability simultaneously.

### 2.6 Impairment

### a) Financial assets

The Company assesses on a forward looking basis the expected credit losses associated with its financial assets. The Company applies the simplified approach to recognise lifetime expected credit losses for trade debts.

Individually significant financial assets are tested for impairment on an individual basis. The remaining financial assets are assessed collectively in groups that share similar credit risk characteristics.

The Company recognises in profit or loss, as an impairment gain or loss, the amount of expected credit losses (or reversal) that is required to adjust the loss allowance at the reporting date.

### b) Non-Financial assets

The carrying amounts of non-financial assets are assessed at each reporting date to ascertain whether there is any indication of impairment. If such an indication exists, the asset's recoverable amount is estimated to determine the extent of impairment loss, if any. An impairment loss is recognized as an expense in profit or loss. The recoverable amount is the higher of an asset's fair value less cost of disposal and value-in-use. Value-in-use is ascertained through discounting of the estimated future cash flows using a discount rate that reflects current market assessments of the time value of money and the risk specific to the assets. For the purpose of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows (cash-generating units).

An impairment loss is reversed if there is a change in the estimates used to determine the recoverable amount. An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortization, if no impairment loss had been recognized.

### 2.7 Stores, spares and loose tools

These are valued at weighted average cost except for items in transit, which are stated at invoice value plus other charges paid thereon till the reporting date. A provision is made for any excess book value over estimated realizable value of items identified as surplus to the Company's requirements. Adequate provision is also made for slow moving and obsolete items.

Spare parts of capital nature which can be used only in connection with an item of property, plant and equipment are shown separately as major spare parts and stand-by equipment.

### 2.8 Stock-in-trade

Stock-in-trade is valued at the lower of cost and net realizable value. Cost is determined using weighted average method except for raw materials in transit which are stated at invoice value plus other charges paid thereon till the reporting date. Cost of finished goods comprises purchase cost and other manufacturing expenses. The cost of work in process includes material and proportionate conversion costs.

Milk is initially measured at its fair value less estimated point-of-sale costs at the time of milking. The fair value of milk is determined based on market prices in the local area.

Net realizable value signifies the estimated selling price in the ordinary course of business less estimated cost of completion and estimated costs necessary to make the sale. Provision is made for slow moving stocks where considered necessary.

### 2.9 Trade debts and other receivables

Trade debts and other receivables are recognised initially at the amount of consideration that is unconditional, unless such contain significant financing component in which case such are recognised at fair value. The Company holds the trade debts and other receivables with the objective of collecting the contractual cash flows and therefore measures the receivables subsequently at amortised cost using the effective interest method. Impairment of trade debts and other receivables is described in note 2.6.

Exchange gains and losses arising on translation in respect of 'trade debts' and 'other receivables' in foreign currency are added to the carrying amount of the respective receivables.

### 2.10 Cash and cash equivalents

Cash and cash equivalents in the statement of cash flows include cash in hand and in transit, balances with banks on current, deposit and saving accounts, short-term highly liquid investments subject to insignificant risk of changes in values and short term finances. Short term finances on the statement of financial position are shown as part of current liabilities.

### 2.11 Share capital

Ordinary shares are classified as equity and are recorded at their face value. Incremental costs, if any, directly attributable to the issue of new shares or options, are recognized in equity as a deduction, net of tax, from the proceeds.

### 2.12 Employees' share option scheme

The grant date fair value of equity settled share based payments to employees is initially recognized in the statement of financial position as deferred employee compensation expense with a consequent credit to equity as employee share option compensation reserve. The fair value determined at the grant date of the equity settled share based payments is recognized as an employee compensation expense on a straight line basis over the vesting period.

When an invested option lapses by virtue of an employee not conforming to the vesting conditions after recognition of an employee compensation expense in the statement of profit or loss, such employee compensation expense is reversed in the statement of profit or loss equal to the amortized portion with a corresponding effect to employee share option compensation reserve in the statement of financial position.

### (Amounts in thousand)

When a vested option lapses on expiry of the exercise period, employee compensation expense already recognized in the statement of profit or loss is reversed with a corresponding reduction to employee share option compensation reserve in the statement of financial position.

When the options are exercised, employee share option compensation reserve relating to these options is transferred to share capital and share premium. An amount equivalent to the face value of related shares is transferred to share capital. Any amount over and above the share capital is transferred to share premium.

The Securities and Exchange Commission of Pakistan vide SRO 1399 (I) / 2018 dated November 14, 2018 issued the Companies (Further Issue of Shares) Regulations, 2018 (the Regulations) which repealed 'Public Companies (Employees Stock Option Scheme) Rules, 2001' (the Rules). The Regulations require the Company to follow accounting treatment as required by International Financial Reporting Standards.

### 2.13 Staff retirement and other service benefits

### 2.13.1 Gratuity fund - Defined benefit plan

Engro Corporation Limited (an associated Company) operates and maintains an approved defined benefit funded gratuity plan (the Fund) on behalf of the Company, for all its permanent employees. The Fund provides for a graduated scale of benefits dependent on the length of service of an employee on terminal date, subject to the completion of minimum qualifying period of service. Gratuity is based on employees' last drawn basic salary.

Provisions are made to cover the obligations under the Fund on the basis of actuarial valuation carried out annually by an external expert, using the 'Projected Unit Credit Method'. All re-measurement gains and losses are recognized in 'Other Comprehensive Income' as these occur.

The amount recognized in the statement of financial position represents the present value of defined benefit obligations as reduced by the fair value of plan assets.

### 2.13.2 Gratuity fund - Defined contribution plan

In January 2017, the Company gave a one time irrevocable offer to all members of Employees' Defined Benefit Gratuity Fund to join Engro Corporation Limited - Employees' Defined Contribution Gratuity Fund (the Fund), a defined contribution plan. The present value, as at December 31, 2016, of the defined benefit obligation of those employees, who accepted this offer, were transferred to this Fund. All new employees appointed in January 2017 and onwards have joined the defined contribution gratuity scheme.

The Company contributes to an approved defined contribution gratuity fund for the benefit of those management employees who have selected to opt out of defined benefit gratuity fund and all new employees. Monthly contributions are made by the Company to the fund at the rate of 8.33 of basic salary.

### 2.13.3 Provident fund

For all permanent employees of the Company, Engro Corporation Limited, operates and maintains an approved defined contribution provident fund on behalf of the Company.

Equal monthly contribution at the rate of 10 of basic salary are made both by the Company and the employees to the defined contribution provident fund.

### 2.13.4 Compensated absences

The Company accounts for compensated absences on the basis of un-availed leave balance of eligible employees at the end of the reporting period.

### 2.14 Borrowings

Borrowings are recognized initially at fair value, net of transaction costs incurred and are subsequently measured at amortized cost using the effective interest method.

Borrowings are classified as current liabilities unless the Company has an unconditional / contractual right to defer settlement of the liability for at-least twelve months after the reporting date.

### 2.15 Lease liability and Right-of-use asset

Effective January 1, 2019, at inception of a contract, the Company assesses whether a contract is, or contains, a lease based on whether the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration. Lease terms are negotiated on an individual basis and contain a wide range of different terms and conditions.

In determining the lease term, management considers all facts and circumstances that create an economic incentive to exercise an extension option or not exercise a termination option. Extension options (or periods after termination options) are only included in the lease term if the lease is reasonably certain to extended (or not terminated).

The lease liability is initially measured at the present value of the lease payments over the period of lease term and that are not paid at the commencement date, discounted using the interest rate implicit in the lease, or if that rate cannot be readily determined, the Company's incremental borrowing rate.

Lease payments include fixed payments less any lease incentive receivable, variable lease payment that are based on an index or a rate which are initially measured using the index or rate as at the commencement date, amounts expected to be payable by the Company under residual value guarantees, the exercise price of a purchase option if the Company is reasonably certain to exercise that option and payments of penalties for terminating the lease if the lease term reflects the lessee exercising that option. The extension and termination options are incorporated in determination of lease term only when the Company is reasonably certain to exercise these options.

The lease liability is subsequently measured at amortised cost using the effective interest rate method. The lease liability is also remeasured to reflect any reassessment or lease modification, or to reflect revised in-substance fixed lease payment.

The lease liability is remeasured when the Company reassesses the reasonable certainty of exercise of extension or termination option upon occurrence of either a significant event or a significant change in circumstance, or when there is a change in assessment of an option to purchase underlying asset, or when there is a change in amount expected to be payable under a residual value guarantee, or when there is a change in future lease payments resulting from a change in an index or rate used to determine those payment. The corresponding adjustment is made to the carrying amount of the right-to-use asset, or is recorded in profit and loss if the carrying amount of right-to-use asset has been reduced to zero.

A change in scope of a lease, or the consideration for a lease, that was not part of the original terms and conditions of the lease is accounted for as a lease modification. The lease modification is accounted for as a separate lease if modification increase the scope of lease by adding the right to use one or more underlying assets and the consideration for lease increases by an amount that is commensurate with the stand-alone price for the increase in scope adjusted to reflect the circumstances of the particular contracts, if any. When the lease modification is not accounted for as a separate lease, the lease liability is remeasured and corresponding adjustment is made to right-of-use asset.

The right-of-use asset is initially measured based on the initial measurement of lease liability adjusted for any lease payments made at or before the commencement date, plus any initial direct costs incurred and an estimate of costs to be incurred to dismantle and remove the underlying asset or to restore the underlying asset or the site on which it is located.

The right-of-use asset is subsequently measured at cost model. The right of use asset is depreciated on a straight line method over the lease term as this method most closely reflects the expected pattern of consumption of future economic benefits. The right-of-use asset is reduced by impairment losses, if any, and adjusted for certain re-measurements of the lease liability.

The Company has elected to apply the practical expedient not to recognise right-of-use assets and lease liabilities for short term leases that have a lease term of 12 months or less and leases of low-value assets. The lease payments associated with these leases is recognised as an expense on a straight line basis over the lease term.

(Amounts in thousand)

### 2.16 Trade and other payables

These are recognized initially at fair value and subsequently measured at amortized cost using the effective interest method. Exchange gains and losses arising in respect of liabilities in foreign currency are added to the carrying amount of the respective liabilities.

### 2.17 Contract assets and liabilities

Contract asset is the Company's right to consideration in exchange for goods or services that the Company has transferred to a customer when that right is conditioned on something other than the passage of time. If a customer makes a payment or an amount of payment is due before the Company has satisfied its performance obligations, the Company presents that amount as a contract liability.

Impairment of a contract asset is measured, presented and disclosed on the same basis as a financial asset that is within the scope of IFRS 9.

### 2.18 Provisions

Provisions are recognized when the Company has a present legal or constructive obligation as a result of past events, and it is probable that outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate can be made of the amount of obligation. Provisions are reviewed at each reporting date and adjusted to reflect current best estimate.

### 2.19 Taxation

### 2.19.1 Current

Provision for current taxation is based on the taxable income for the year, determined in accordance with the prevailing law for taxation on income, using prevailing tax rates. The charge for current tax also includes tax credits and adjustments, where considered necessary, for prior years determined during the year or otherwise considered necessary for such years.

### 2.19.2 Deferred

Deferred income tax is accounted for using the liability method on all temporary differences arising between the tax bases of assets and liabilities and the carrying amounts in the financial statements. Deferred tax liabilities are recognized for all taxable temporary differences and deferred tax assets are recognized to the extent that it is probable that taxable profit will be available against which the deductible temporary differences, unused tax losses and tax credits can be utilized.

Deferred income tax is determined using tax rates that have been enacted or substantively enacted by the reporting date and are expected to apply when the related deferred income tax asset will be realized or the deferred income tax liability will be settled. Deferred tax is charged or credited in profit or loss.

### 2.20 Foreign currency transactions and translation

These financial statements are presented in Pakistan Rupees, which is the Company's functional currency. Foreign currency transactions are translated into the functional currency using the exchange rates prevailing at the dates of the transactions. Foreign exchange gains and losses resulting from the settlement of such transactions and from the translation at year-end exchange rates of monetary assets and liabilities denominated in foreign currencies are recognized in profit or loss.

### 2.21 Revenue recognition

Up to December 31, 2018 revenue was recognized when the risk and reward were transferred

Effective Jan 1, 2019:

Revenue is recognised when or as performance obligations are satisfied by transferring control of a promised goods or service to a customer at a point in time. Revenue is measured at fair value of the consideration received or receivable, excluding discounts, rebates and government levies.

### 2.22 Research and development costs

Research and development costs are charged to income as and when incurred, except for certain development costs which are recognized as intangibles when it is probable that the development project will be a success and certain criteria, including commercial and technological feasibility have been met.

### 2.23 Borrowing costs

Borrowing costs are recognized as an expense in the period in which these are incurred except where such costs are directly attributable to the acquisition, construction or production of a qualifying asset, in which case, such costs are capitalized as part of the cost of that asset. Borrowing costs include exchange differences arising from foreign currency borrowings to the extent these are regarded as an adjustment to borrowing costs.

### 2.24 Dividend and appropriation to reserves

Dividend and appropriation to reserves are recognized in the financial statements in the period in which these are approved.

### 2.25 Segment reporting

Operating segments are reported in a manner consistent with the internal reporting provided to the chief operating decision-maker. The chief operating decision-maker, who is responsible for allocating resources and assessing performance of the operating segments, has been identified as the Board of Directors of the Company that makes the strategic decisions.

### 3. CRITICAL ACCOUNTING ESTIMATES AND JUDGEMENTS

Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. The Company makes estimates and assumptions concerning the future. The resulting accounting estimates will, by definition, seldom equal the related actual results. The estimates and assumptions that have a significant risk of causing material adjustment to the carrying amounts of assets and liabilities within the next financial year are as follows:

### a) Taxation

In making the estimates for current income taxes payable by the Company, the management considers the applicable laws and the decisions / judgements of appellate authorities on certain issues in the past. Accordingly, the recognition of deferred tax is also made, taking into account these judgements and the best estimates of future results of operations of the Company. Deferred tax assets are recognized only to the extent that it is probable that future taxable profits will be available against which the assets may be utilized.

### b) Property, plant and equipment and intangibles

The Company reviews the appropriateness of the rate of depreciation / amortization, useful lives and residual values used for recording the depreciation / amortization on annual basis. Further, if required based on any indication for impairment, an estimate of recoverable amount of assets is made for possible impairment.

### c) Biological assets

The fair values of biological assets (Dairy livestock) is determined semi-annually by utilizing the services of an external expert. These valuations are mainly based on market conditions and physical attributes of livestock existing at the end of each reporting period, which are subject to change at each period end due to market conditions.

### (Amounts in thousand)

### d) Lease accounting

The implementation process to identify and process all relevant data associated with the leases is complex and the measurement of the right-of-use asset and lease liability is based on assumptions such as discount rates and the lease terms, including termination and renewal options. Lease payments to be made under reasonably certain extension options are also included in the measurement of the liability. The lease payments are discounted using the interest rate implicit in the lease. If that rate cannot be readily determined, which is generally the case for leases in the Company, the Company's incremental borrowing rate is used, being the rate the Company would have to pay to borrow the funds necessary to obtain an asset of similar value to the right-of-use asset in a similar economic environment with similar terms, security and conditions.

### e) Stock-in-trade

The Company regularly reviews the net realizable value of stock-in-trade to asses any diminution in the carrying values. Net realizable value is determined with reference to estimated selling price less estimated expenditure to be incurred to make the sale.

### f) Stores and spares

The Company reviews the stores and spares for possible impairment on an annual basis. Any change in the estimates in future years might affect the carrying amounts of the respective items of stores and spares with a corresponding effect on the provision.

### g) Provision for staff retirement and other service benefits

The present value of the obligations is determined by an independent actuary using a number of assumptions and other factors. Any change in these assumptions and factors will impact the obligations recorded in the financial statements.

### 4. PROPERTY, PLANT AND EQUIPMENT

Operating assets (note 4.1)
Capital work-in-progress (note 4.5)
Major spare parts and stand-by equipment (note 11)

2017	2010
Rupe	ees——
10,328,104	11,003,808
439,746	670,774
145,365	144,701
10,913,215	11,819,283

2018

2019

### 4.1 Operating assets

	Freehold land	Buildings and civil works on	Plant, machine equipment		Computer equipment	Office equipment	Vehicles (n	Total	
	(note 4.7)	freehold land (note 4.7)	Owned	Leased	(note 4.2)  — Rupees ——	and furniture & fittings	Owned	Leased	
As at January 1, 2018					— Rupees ——				
Cost Accumulated depreciation Accumulated impairment	408,580	4,090,773 (1,455,866)	17,104,603 (8,846,087) (176,250)	344,004 (50,292)	267,649 (201,503) (9)	377,647 (297,864) (1,593)	746,559 (430,094) (831)	1,389 (1,389)	23,341,204 (11,283,095) (178,683)
Net book value	408,580	2,634,907	8,082,266	293,712	66,137	78,190	315,634	-	11,879,426
Year ended December 31, 2018									
Opening net book value	408,580	2,634,907	8,082,266	293,712	66,137	78,190	315,634	-	11,879,426
Additions, including transfers (note 4.5)	-	115,780	770,600	-	104,069	17,381	151,215	-	1,159,045
Disposals (note 4.4) Cost	-	-	(421,220)	(206)	(24,705)	(7,026)	(106,313)	-	(559,470)
Accumulated depreciation Accumulated impairment	-		360,996 2,042	206 -	24,234	6,673	80,972	-	473,081 2,042
	-	-	(58,182)	-	(471)	(353)	(25,341)	-	(84,347)
Depreciation (note 4.3)	-	(207,752)	(1,461,790)	(52,688)	(43,730)	(31,163)	(121,998)	-	(1,919,121)
Impairment charge / reversal (notes 4.6, 26 and 27)	-	(1,482)	(29,662)	-	-	84	-	-	(31,060)
Write-off (note 29) Cost	_	(16,562)	(21,235)	(20,415)	(384)	(550)	(1,197)	_	(60,343)
Accumulated depreciation Accumulated impairment	-	15,825 632	17,813 3,420	20,415	384	522	895 302	-	55,854 4,354
	-	(105)	(2)	-	-	(28)	-	-	(135)
Closing net book value	408,580	2,541,348	7,303,230	241,024	126,005	64,111	319,510	-	11,003,808
As at December 31, 2018									
Cost	408,580	4,189,991	17,432,748	323,383	346,629 (220,615)	387,452 (321,832)	790,264 (470,225)	1,389 (1,389)	23,880,436
Accumulated depreciation Accumulated impairment	-	(1,647,793) (850)	(9,929,068) (200,450)	(82,359)	(9)	(1,509)	(529)	(1,309)	(12,673,281) (203,347)
Net book value	408,580	2,541,348	7,303,230	241,024	126,005	64,111	319,510	-	11,003,808
Year ended December 31, 2019									
Opening net book value	408,580	2,541,348	7,303,230	241,024	126,005	64,111	319,510	-	11,003,808
Reclassification due to IFRS 16 Cost	_	-	-	(323,383)	-	-	1,389	(1,389)	(323,383)
Accumulated depreciation	-	-	-	82,359 (241,024)	-	-	(1,389)	1,389	82,359 (241,024)
Transfer in from right-of-use assets	-		215,531	(241,024)	_	-		-	215,531
Additions, including transfers (note 4.5)	2,395	129,612	830,423	_	81,584	32,876	278,300	_	1,355,190
Disposals (note 4.4)									
Cost Accumulated depreciation	-	-	(248,454) 228,979	-	(24,346) 23,373	(4,290) 4,072	(124,079) 100,686	-	(401,169) 357,110
Accumulated impairment	-	-	4,787 (14,688)	-	(973)	(215)	(23,393)	-	4,790 (39,269)
Depreciation (note 4.3)	-	(213,425)	(1,501,413)	-	(66,276)	(21,041)	(143,344)	-	(1,945,499)
Impairment charge (notes 4.6, 26, 27,28)	-	-	(16,033)	-	(158)	(3,742)	(700)	-	(20,633)
Write-off (note 29) Cost		_	(513)		(243)	(2,573)	_		(3,329)
Accumulated depreciation Accumulated impairment	-	-	446 67	-	76 167	2,420	-	-	2,942 387
Accumulated impairment	-	-	-	-	-	-	-	-	-
Closing net book value	410,975	2,457,535	6,817,050	-	140,182	71,989	430,373	-	10,328,104
As at December 31, 2019									
Cost Accumulated depreciation	410,975	4,319,603 (1,861,218)	18,229,735 (11,201,056)	-	403,624 (263,442)	413,465 (336,381)	945,874 (514,272)	-	24,723,276 (14,176,369)
Accumulated impairment	-	(850)	(211,629)		-	(5,095)	(1,229)		(218,803)
Net book value	410,975	2,457,535	6,817,050	-	140,182	71,989	430,373	-	10,328,104
Annual rate of depreciation ( )	_	5 to 33.3	8.33 to 25	20	20 to 33.3	20	25	25	
acpreciation ( )	•	5 10 55.5	3.00 10 23	20	20 10 33.3			20	

(Amounts in thousand)

4.2 Includes following assets held by third parties:

	20	2019		)18	
Description	Cost	Net Book Value	Cost	Net Book Value	Reason (note 4.2.1)
		——— Rup	oees ——		
Plant, machinery and related	d				
equipment	218,429	78,211	226,340	84,480	Equipment mounted on transport contractors' vehicle
Plant, machinery and related	d				
equipment	1,324,491	704,244	1,022,230	435,584	Freezers held with third party for ice cream sales
Computer equipment	16,597	-	16,597	-	Computer equipment managed by a third
					party for disaster recovery
Vehicles	225,396	135,970	175,719	91,822	Trikes held with third party for ice cream
	1,784,913	918,425	1.440.886	611.886	sales
1	.,, 6 1,710	7.3,120	., 5,000	3,000	

4.2.1 In view of the nature of items that are being held by large number of the Company's business partners, the Company considers it impracticable to disclose particulars of assets not in the possession of the Company as required under Paragraph 12 of Part II of the Fourth Schedule to the Companies Act, 2017.

		2019 ———Rupe	2018
4.3	The depreciation charge has been allocated as follows:	rtap	
	<ul> <li>Cost of sales (note 26)</li> <li>Distribution and marketing expenses (note 27)</li> <li>Administrative expenses (note 28)</li> </ul>	1,675,892 251,770 17,837 1,945,499	1,718,045 187,091 13,985 1,919,121

4.4 The details of operating assets disposed off during the year are as follows:

Description and method of disposal	Sold to	Cost	Accumulated depreciation and impairment	Net Book Value — Rupees —	Sale proceeds	Gain / (loss)
				Кирссз		
Vehicles  By the Company policy to existin	a /					
separating employees	Muhammad Asif	1,694	(985)	709	1,068	359
	Abdul Wahid Qazi Waleed Akbar Shamim	1,797 1,691	(1,213) (1,078)	584 613	641 943	57 330
	Saud Farooq Ismail Shah	1,705 1,751	(927) (1,051)	778 700	1,156 1,247	378 547
	Muhammad Ali Tariq	1,814	(1,021)	793	812	19
	Shakil Ahmed Muhammad Rafiq	1,628 1,663	(1,282) (1,496)	346 167	732 748	386 581
	Syed Ali Abbas Shah Mohsin Hafeez	1,646 1,705	(1,481) (1,247)	165 458	740 1,138	575 680
	Nabeel Khawar	1,616	(1,454)	162	727	565
	Ali Sulaiman M. Pervaiz Rafiq	1,628 1,684	(1,465) (1,484)	163 200	811 758	648 558
		22,022	(16,184)	5,838	11,521	5,683
By the Company policy to existin separating employees having net book value of less than Rs. 500	g /	99,646	(82,643)	17,003	23,836	6,833
Insurance claim	EFU General Insurance Ltd.	2,411	(1,859)	552	1,124	572
Ilisulance cialin	Li o deneral insurance Ltu.	·	, ,			
		124,079	(100,686)	23,393	36,481	13,088
Plant, machinery and related equipment - owned Sold through bidding/auction						
under the Company policy	M/s Malik Iqbal M/s Malik Iqbal	3,738 3,738	(2,773) (2,773)	965 965	965 965	-
	M/s Dairy Engineering	12,585	(10,937)	1,648	1,648	-
	M/s Dairy Engineering	12,398	(10,774)	1,624	1,624	-
Assets having net book value of less than Rs. 500		215,995	(206,509)	9,486	38,573	29,087
		248,454	(233,766)	14,688	43,775	29,087
Office furniture						
Assets having net book value of less than Rs. 500		502	(477)	25	35	10
Office equipment						
Assets having net book value of less than Rs. 500		3,788	(3,598)	190	656	466
Computer equipment						
Assets having net book value of less than Rs. 500		24,346	(23,373)	973	2,672	1,699
December 31, 2019		401,169	(361,900)	39,269	83,619	44,350
December 31, 2018		559,470	(475,123)	84,347	129,642	45,295

(Amounts in thousand)

### 4.5 Capital work-in-progress

	Land	Building on freehold land	Plant, machinery and related equipment	IS and milk automation projects  Rupees	Office equipment/ Furniture & Fittings/ Computer equipment	Vehicles	Total
				ruposs			
Year ended December 31, 2018							
Balance as at January 1, 2018	-	89,746	415,072	2,030	19,286	11,603	537,737
Additions during the year	-	90,853	776,634	67,328	137,849	267,065	1,339,729
Transferred to: - operating assets (note 4.1) - intangible assets (note 6)	-	(115,780)	(770,600)	- (47,647)	(121,450)	(151,215)	(1,159,045) (47,647)
Balance as at December 31, 2018	3 -	64,819	421,106	21,711	35,685	127,453	670,774
Year ended December 31, 2019							
Balance as at January 1, 2019	-	64,819	421,106	21,711	35,685	127,453	670,774
Additions during the year	2,395	124,507	687,912	12,221	104,447	226,612	1,158,094
Transferred to: - operating assets (note 4.1) - intangible assets (note 6)	(2,395)	(129,612)	(830,423)	(33,932)	(114,460)	(278,300)	(1,355,190) (33,932)
Balance as at December 31, 2019	-	59,714	278,595	-	25,672	75,765	439,746

- 4.6 During the year, the Company has recorded an impairment charge, net of reversal, amounting to Rs. 20,633 (2018: Rs. 31,060) against idle assets, determined on the basis of fair value of the assets less cost of disposal. The Company based on a review for impairment on the operating assets identified that the carrying values of certain operating assets in Dairy and Beverages segment exceed the estimated recoverable amounts. These assets were deemed as idle primarily due to discontinuation of certain SKUs to rationalize product portfolio of the Company. In addition, the Company identified that carrying value of certain previously impaired assets in Ice cream segment is lower than the estimated recoverable amounts. Accordingly, provision for impairment was recognized there-against. The recoverable amount of these assets amounted to Nil (2018: Rs. 990) determined on the basis of fair value less cost of disposal of underlying assets which is based on the historical experience of net recovery proceeds on similar nature of assets. The valuation is considered to be level 3 in the fair value hierarchy due to unobservable inputs used in the valuation.
- 4.7 The details of immovable fixed assets (i.e. land and buildings) are as follows:

Description of location	Addresses	Total Area of Land in Square Yards
Production Plant	8 km Road Pakpattan Road, Sahiwal	485,641
Production Plant	Deh Miani Baghat, Tapa Rohri, Taluka Rohri, District Sukkur	148,104
Dairy Farm	Near Qalmi Quran Taluka Salehpat, District Sukkur	1,064,800

7.

		2019	2018	
5.	BIOLOGICAL ASSETS	Rupees		
Э.	BIOLOGICAL ASSETS			
	Dairy livestock (note 5.1):			
	- mature	750,129	680,571	
	- immature	458,129	556,820	
		1,208,258	1,237,391	
	Provision for culling (notes 5.2 and 29)	(121,553)	(30,000)	
		1,086,705	1,207,391	
	Crops - feed stock	29	873	
		1,086,734	1,208,264	
5.1	Reconciliation of carrying amounts of livestock			
	Carrying amount at the beginning of the year	1,207,391	968,516	
	Add:			
	Changes in fair value due to biological transformation:			
	- Gain due to new births [inclusive of cost of feeding			
	immature herd of Rs. 254,775 (2018: Rs. 219,995)]	313,479	262,836	
	- Loss due to increase in age of livestock	(62,514)	(78,754)	
		250,965	184,082	
	Changes in fair value due to price changes:			
	- Gain due to currency devaluation	146,407	256,192	
	- Loss due to decrease in	(00.005)	(40.507)	
	international market prices	(82,985)	(43,587)	
		63,422	212,605	
	Total gain (note 30)	214 207	204 407	
	Less:	314,387	396,687	
	- Decrease due to deaths / disposals	(313,520)	(127,812)	
	- Provision for culling (note 5.2)	(121,553)	(30,000)	
	Carrying amount at the end of the year, which	(121,000)	(30,000)	
	approximates the fair value	1,086,705	1,207,391	
	approximates the fair value	1,000,703	1,201,371	

- 5.2 Represents provision in respect of low yielding animals, animals having poor health and animals to be culled due to capacity constraints.
- 5.3 As at December 31, 2019, the Company held 3,391 (2018: 3,170) mature assets able to produce milk and 2,076 (2018: 2,580) immature assets that are being raised to produce milk in the future. During the year, the Company produced approximately 20,485,240 (2018: 20,872,330) gross litres of milk from these biological assets with a fair value less estimated point-of-sale costs of Rs. 1,248,695 (2018: Rs.1,172,380), determined at the time of milking.
- 5.4 As at December 31, 2019, the Company held 43 (2018: 77) immature male calves.
- 5.5 The valuation of dairy livestock as at December 31, 2019 has been carried out by an external valuer. In this regard, the valuer examined the physical condition of the livestock, assessed the farm conditions and relied on the representations made by the Company as at December 31, 2019. Further, market and replacement values of similar live stock from active markets in USA, EU and Australia, have also been used by the valuer as a basis of his valuation. Immature male calves have not been included in the fair valuation due to the insignificant value in use. The valuation is considered to be level 2 in the fair value hierarchy due to observable market data other than quoted prices in active markets.

		2019	2018
6.	INTANGIBLES - Computer software	Rup	662
	Net carrying value		
	Balance at beginning of the year Add: Additions at cost (note 4.5) Less: Amortization charge for the year (notes 6.1 and 28) Less: Write-off Cost Accumulated amortization  Balance at end of the year	92,420 33,932 (28,555) (9,424) 6,762 (2,662) 95,135	71,635 47,647 (26,862) - - - 92,420
	Gross carrying value		
	Cost Less: Accumulated amortization Net book value	463,921 (368,786) 95,135	439,413 (346,993) 92,420

6.1 The cost is being amortized over a period of 5 years

RIGHT-OF-USE ASSETS	Land and buildings	Plant and equipments	Vehicles	Total
Year ended December 31, 2019		Rupe	es —	
Impact on adoption of IFRS 16 (note 2.1.4) Cost Accumulated depreciation	390,131 - 390,131	501,826 (82,359) 419,467		891,957 (82,359) 809,598
Additions	72,445	-	150,356	222,801
Disposal Cost Accumulated depreciation	(288) 288	(18,799) 18,799	-	(19,087) 19,087
Transfer out to operating assets Cost Accumulated depreciation		(323,383) 107,852 (215,531)		(323,383) 107,852 (215,531)
Depreciation charge (note 7.1)	(147,506)	(136,219)	(12,558)	(296,283)
Re-measurement	1,950	124,652	-	126,602
Closing net book value	317,020	192,369	137,798	647,187
At December 31, 2019 Cost Accumulated depreciation Net book value Rate of depreciation ( )	464,238 (147,218) 317,020 20 - 100	284,296 (91,927) 192,369 20-100	150,356 (12,558) 137,798	898,890 (251,703) 647,187

9

2018

-Rupees-

7.1	The depreciation charge has been allocated as follows:		
	- Cost of sales (note 26)	176,325	-
	- Distribution and marketing expenses (note 27)	27,745	-
	- Administrative expenses (note 28)	92,213	-
		296 283	

### DEFERRED TAX ASSETS / (LIABILITIES)

Credit balances arising due to:		
- Accelerated tax depreciation / amortization	(566,086)	(1,027,946)
- Right-of-use assets	(187,684)	-
- Biological assets	(315,144)	(302,066)
- Others	(10,805)	(12,632)
	(1,079,719)	(1,342,644)
Debit balances arising due to:		
- Provisions for stock-in-trade, stores & spares		
and receivables	55,835	49,419
- Minimum turnover tax (note 8.1)	998,644	630,341
- Share issuance cost, net to equity	11,234	11,234
- Liabilities against assets subject to finance lease	-	35,237
- Lease liability against right-of-use assets	188,344	-
	1,254,057	726,231
	174,338	(616,413)

The Company has recognized deferred tax asset on Minimum turnover tax of taxable turnover amounting to Rs. 998,644 (2018: Rs. 630,341) as the Company, based on its financial projections, expects to recoup it in the ensuing years. The Company carries out periodic assessments to determine if the Company would be able to set off these charges against the taxable profits of the Company for future years.

		2019 Dur	2010
9.	LONG-TERM ADVANCES AND DEPOSITS - Unsecured, considered good	Rup	ees———
	Advances to employees (notes 9.1, 9.2 and 9.3) Less: Recoverable within one year shown	5,792	27,210
	under current assets (note 14)	(2,975)	(11,967)
		2,817	15,243
	Deposits	56,117	55,477
		58,934	70,720

		2019 ———Rup	2018 ees———
2.1	Reconciliation of the carrying amount of advances to employees		
	Balance as at January 1 Add: Disbursements Less:	27,210 -	43,089 10,537
	- Repayments - Amortization Balance as at December 31	(18,627) (2,791) 5,792	(12,212) (14,204) 27,210

- 9.2 These include interest free advances to employees for vehicles given in accordance with the terms of employment under the vehicle earn-out scheme. These advances are amortized over a period of 48 months, unless repaid as a result of change in employee classification level or leaving the Company. These also include investment loan plan assistance repayable after 3 years in lump sum and long-term incentive given to certain employees which is amortized over a period of 3 years, unless repaid as a result of leaving the Company.
- 9.3 These include advances to key management personnel amounting to Rs. 206 (2018: Rs. 1,832). The maximum aggregate amount due from them at the end of any month during the year was Rs. 299 (2018: Rs. 4,430).
- 9.4 The carrying values of these financial assets are neither past due nor impaired. The credit quality of these financial assets can be assessed with reference to no defaults ever.

### 10. EMPLOYEES' SHARE OPTION SCHEME

In 2013, the shareholders of the Company approved Employees' Share Option Scheme (the Scheme) for granting of options to certain critical employees up to 16.9 million new ordinary shares, to be determined by the Board Compensation Committee.

Under the Scheme, options were granted in the years 2013 to April 2015. 50 of the options granted were to vest in two years whereas the remaining 50 were to vest in three years from the date of the grant of options. These options are exercisable within 3 years from the end of vesting period. As at December 31, 2019, options for 4,231 million shares have been vested while options for remaining 12,668 million shares have lapsed during the year 2019 with the expiry of the Scheme.

The details of share options granted to date under the Scheme, which remained outstanding as at December 31, 2019 are as follows:

- number of options	4,231,250
- range of exercise price	Rs. 182.85 - Rs. 268.36
<ul> <li>weighted average remaining contractual life</li> </ul>	3.39 years

The weighted average fair value of options granted to date, as estimated at the date of grant using the Black-Scholes model was Rs. 27.32 per option. The following weighted average assumptions have been used in calculating the fair values of the options:

	Options	Options	Options
	granted in	granted in	granted in
	2015	2016	2017
Options granted and outstanding:			
<ul> <li>number of options</li> <li>share price</li> <li>exercise price</li> <li>expected volatility</li> <li>expected life</li> <li>annual risk free interest rate</li> </ul>	800,000	3,306,250	125,000
	Rs. 107.67	Rs. 156.85	Rs. 168.19
	Rs. 182.85	Rs. 230.76	Rs. 268.36
	30.32	34.86	25.74
	3.5 years	3.5 years	3.5 years
	7.93	6.15	6.12

The volatility has been measured as the standard deviation of quoted share prices over the last one year from each respective / expected grant date.

The time period under the Scheme for granting of share options expired in April 2015. However, the Company obtained approval of shareholders for extension in share options grant period for further 3 years in the Annual General Meeting held on April 27, 2015. The approval from the SECP for aforementioned modification in the Scheme and the related vesting period has also been received through letter dated August 31, 2015.

	2019	2018
	Rup	ees———
STORES, SPARES AND LOOSE TOOLS		
Stores Spares and loose tools, including in-transit	80,612 754,356	90,353 795,791 886,144
Less: Provision for slow moving spares and loose tools	(174,555)	(120,506)
Less: Major spare parts and stand by equipment - shown under Property, plant and equipment (note 4)	(145,365) 515,048	(144,701) 620,937
STOCK-IN-TRADE		
Raw and packaging material (notes 12.1 and 12.4) Work in process (note 12.2) Finished goods (note 12.3) Less: Provision for expired / obsolete stock	2,691,553 433,776 608,290 3,733,619 (15,889) 3,717,730	2,076,103 401,252 592,694 3,070,049 (49,859) 3,020,190
	Stores Spares and loose tools, including in-transit  Less: Provision for slow moving spares and loose tools  Less: Major spare parts and stand by equipment - shown under Property, plant and equipment (note 4)  STOCK-IN-TRADE  Raw and packaging material (notes 12.1 and 12.4)  Work in process (note 12.2) Finished goods (note 12.3)	Stores Stores Spares and loose tools, including in-transit Less: Provision for slow moving spares and loose tools Less: Major spare parts and stand by equipment - shown under Property, plant and equipment (note 4)  STOCK-IN-TRADE Raw and packaging material (notes 12.1 and 12.4) Work in process (note 12.2) Finished goods (note 12.3) Less: Provision for expired / obsolete stock  Round Roun

- 12.1 Includes Rs. 572,263 (2018: Rs. 13,392) in respect of raw and packaging material held by third parties.
- 12.2 Includes Rs. 76,549 (2018: Rs. 118,619) in respect of semi-finished stock held by third parties.
- 12.3 Include Rs. 8,892 (2018: Rs. 20,086) in respect of finished goods held by third parties and Rs. 36,491 (2018: 559,985) in respect of finished goods stock carried at net realizable value.
- 12.4 Stock amounting to Rs. 4,846 (2018: Rs. 48,651) has been written off against provision during the year.

		2019 ———Rup	2018 ees———
13.	TRADE DEBTS - Unsecured		
	Considered good (notes 13.1 and 13.2) Considered doubtful (note 13.3)	915,728 2,092	400,313 45
	Less: Provision for impairment (note 13.3)	917,820 (2,092) 915,728	400,358 (45) 400,313

13.1 As at December 31, 2019, trade debts aggregating to Rs. 13,658 (2018: Rs. 1,366) were past due but not impaired. These relate to various customers and have either been confirmed / acknowledged by the customer or cleared subsequent to the year end.

(Amounts in thousand)

- 13.2 As at December 31, 2019, trade debts aggregating to Rs. 902,070 (2018: Rs. 398,947) were neither past due nor impaired. The credit quality of these receivables can be assessed with reference to their historical performance with no defaults ever.
- 13.3 As at December 31, 2019, trade debts aggregating to Rs. 2,092 (2018: Rs. 45) were deemed to have been impaired and provided for. The movement in provision during the year is as follows:

		2019 ———Rup	2018
		———Кир	ees——
	Balance as at January 1 Provision for impairment / (reversal of provision)	45	364
	of trade debts (note 28)	2,047	(319)
	Balance as at December 31	2,092	45
14.	ADVANCES, DEPOSITS AND PREPAYMENTS - Unsecured, considered good		
	Advances to employees (note 14.1)	32,611	34,721
	Add: Current portion of long term advances	2,975	11,967
	to employees (note 9)	35,586	46,688
	Advances to suppliers Deposits Prepayments	174,464 13,491 47,325	177,310 34,976 32,977
		270,866	291,951

- 14.1 These include advances to key management personnel amounting to Rs. 3,477 (2018: Rs. 2,250). The maximum aggregate amount due from them at the end of any month during the year was Rs. 5,043 (2018: Rs. 2,250).
- 14.2 The carrying values of these financial assets are neither past due nor impaired. The credit quality of these financial assets can be assessed with reference to no defaults ever.

2019

	Rup	2010
	Кир	003
15. OTHER RECEIVABLES		
Receivable from related parties (note 15.1): - FrieslandCampina Nederland B.V Dutch Lady Milk Industries Berhad - FrieslandCampina AMEA Pte Limited - FC Thailand Make - Engro Eximp Agriproduct (Private) Limited	70,034 1,836 946 95 	595 - 2,669 - 271 3,535
Others Gross amount Less: Provision for impairment	242,570 315,481 (2,000) 313,481	305,059 308,594 - 308,594

15.1 The maximum aggregate amount due from related parties at the end of any month during the year was Rs. 74,311 (2018: Rs. 28,168).

17.

18.

15.2 As at December 31, 2019, other receivables amounting to Rs 2,000 (2018: Nil) were past due and impaired. The carrying values of other receivables are neither past due nor impaired. The credit quality of these financial assets can be assessed with reference to their historical performance with no defaults.

### 16. SALES TAX RECOVERABLE

- 16.1 On November 29, 2016, the Deputy Commissioner Inland Revenue after conducting sales tax audit for the year ended December 2013 raised sales tax demand amounting to Rs. 158,826 including penalty. The demand primarily arose on account of (i) mismatch of input tax claimed with suppliers output tax on FBR portal; (ii) alleged unlawful adjustment of input tax; and (iii) alleged non-withholding of sales tax on certain supplies. On February 28, 2019, CIR Appeals upheld the decision of ACIR in respect of mismatch of input tax claimed and remanded back adjustment of input tax against the appeal filed with CIR (Appeals) on December 29, 2016. On May 29, 2019 the Company filed an appeal with ATIR against the order and based on the opinion of its tax consultant, is confident of a favorable outcome of the appeal, and, accordingly sales tax recoverable has not been reduced by the effect of aforementioned order.
- 16.2 The Deputy Commissioner Inland Revenue issued show cause notices for sales tax on tea whitener and dairy drink product i.e. 'Tarang' and 'Omung' respectively for year 2013 on October 17, 2017 and for years 2014, 2015 and 2016 on March 9, 2018 aggregating to Rs. 14,886,500 challenging the exemption / zero rating on these products. Against the show cause notices the Company has filed Constitutional Petitions before the High Court of Sindh for year 2013 on October 25, 2017 and for years 2014, 2015 and 2016 on March 15, 2018, and has obtained an interim injunction against adverse action by tax authorities on same day. Based on the opinion of its legal advisor, the Company is confident of a favorable outcome of this matter.
- 16.3 The Assistant Commissioner Inland Revenue passed an order on September 17, 2019 for the tax periods July 2013 to June 2018 amounting to Rs. 245,575 including penalty and default surcharge by disallowing wrong input tax adjustment and purchases from blacklisted / suspended vendors. On December 26, 2019, Commissioner Inland Revenue (Appeals) passed an order and decided purchases from blacklisted / suspended vendors in favor of the Company and remanded back the matter relating to wrong input tax adjustment on appeal filed on October 17, 2019. The Company based on the opinion of its tax consultant, is confident of a favorable outcome of the appeal, and, accordingly sales tax recoverable has not been reduced by the effect of aforementioned order.

	2019 ———Rup	2018
	παρ	003
CASH AND BANK BALANCES		
Cash at bank on:		
<ul> <li>current accounts - conventional [including foreign currency account of Rs. 27,431 (2018: Rs. 16,289)]</li> <li>current accounts - Islamic</li> <li>savings accounts [including foreign currency</li> </ul>	29,080 832	17,951 426
account of Rs. 33,231 (2018: Rs. 29,107)]	36,003	82,288
	65,915	100,665
SHARE CAPITAL		
Authorized capital		
850,000,000 (2018: 850,000,000) Ordinary shares of Rs. 10 each	8,500,000	8,500,000
Issued, subscribed and paid-up capital		
766,596,075 (2018: 766,596,075) Ordinary shares of Rs. 10 each fully paid in cash (note 18.1)	7,665,961	7,665,961

18.1 As at December 31, 2019, FrieslandCampina Pakistan Holdings B.V. (the Holding Company) held 390,963,999 (2018: 390,963,999) ordinary shares of Rs. 10 each and Engro Corporation Limited held 306,075,947 (2018: 306,075,947) ordinary shares of Rs. 10 each.

### (Amounts in thousand)

- 18.2 The Company has only one class of ordinary shares which do not carry any rights to a fixed income. The holders of the shares are entitled to receive dividends as declared from time to time and are also entitled to one vote per share at meetings of the Company. All shares rank pari passu with regards to the Company's residual assets. The Shareholders' Agreement executed between FrieslandCampina Pakistan Holding B.V. and Engro Corporation Limited (ECL) provides certain restricted matters that require prior ECL approval. These matters include but are not limited to loans to a third party over a prescribed limit (not included in the Business Plan), purchase / acquisition / sale / disposition of a business over a prescribed limit (not included in Business Plan) and creation of Board committees.
- This reserve can be utilized by the Company only for the purpose specified in section 81 of the Companies Act, 2017.

# 20. LONG TERM FINANCES, Secured (Non-participatory)

Long term finances utilized under mark-up arrangements:

	In	stalments		2019	2018
	Number	Commencing from	Interest Rate	Rup	ees
Long term finances					
Bank Al-Habib Limited	4 half yearly	October 7, 2020	6 months KIBOR + 0.05	2,000,000	2,000,000
Habib Bank Limited	4 half yearly	October 7, 2020	6 months KIBOR + 0.05	2,000,000	2,000,000
				4,000,000	4,000,000
Less: Current portion she	own under curr	ent liabilities		(800,000)	-
				3,200,000	4,000,000

- 20.1 The above finances are secured by registered floating charges / mortgages over the present and future operating assets of the Company up to a maximum of Rs. 10,042,000 (2018: Rs. 11,917,000).
- 20.2 Following are the changes in the long term finances (i.e. for which cash flows have been classified as financing activities in the statement of cash flows):

		2019 Dur	2018
		Rup	ees
	Balance as at January 1 Repayments of long term finances Balance as at December 31	4,000,000	4,500,000 (500,000) 4,000,000
21.	LEASE LIABILITY AGAINST RIGHT-OF-USE ASSETS		
	Non-current portion	413,752 235,692	-
	Current portion Total lease liability as at December 31	649,444	
	Maturity analysis		
	within 1 year	235,692	-
	between 1 to 2 years between 2 to 3 years	227,817 99,046	-
	between 3 to 4 years	86,667	-
	between 4 to 5 years	222	
		649,444	

-Rupees-

### 22. TRADE AND OTHER PAYABLES

Trade payables (note 22.1)	6,047,547	4,407,531
Accrued liabilities	1,797,210	1,523,713
Retention money	3,113	5,824
Suppliers' security deposits (note 22.2)	98	4,229
Customers' security deposit (note 22.3)	2,700	1,700
Advances from customers (note 22.4)	-	182,037
Withholding tax payable	40,646	12,916
Payable to provident fund	28,686	25,964
Payable to defined benefit gratuity fund (note 36.4)	229,315	224,640
Payable to defined contribution gratuity fund	7,866	3,270
Workers' profits participation fund	(5,635)	(5,635)
Workers' welfare fund	36,737	18,260
Others	37,843	23,213
	8,226,126	6,427,662

22.1 Include amounts payable to following related parties:

<ul> <li>FrieslandCampina Nederland B.V.</li> <li>Dutch Lady Milk Industries Berhad</li> <li>Alaska Milk Corporation</li> </ul>	494,259 - - - 494,259	277,672 55,275 3,717 336,664
	494,259	330,00

- 22.2 These represent interest free security deposit received from suppliers in accordance with the terms of the supplier arrangements. These deposits have been utilized for the purpose of the Company's business.
- 22.3 These represent interest free security deposit received from customers in accordance with the terms of the customer arrangements. These deposits have been kept in separate bank accounts and not been utilized for the purpose of the Company's business.
- 22.4 These represent advances received by the Company from customers and distributors in respect of sale of goods. These deposits are in the nature of an advance payment for goods to be delivered to customer. During the current year, these advances have been reclassified to contract liabilities in the statement of financial position in pursuance of adoption of IFRS 15.

### 23. SHORT TERM FINANCES - secured

- 23.1 The facilities for short term running finance available from variously banks, which represent the aggregate sale price of all mark-up arrangements, amounts to Rs. 8,550,000 (2018: Rs. 8,000,000). The un-utilized balance against these facilities as at year end was Rs. 7,183,850 (2018: Rs. 5,928,908). The rates of mark-up on these finances are KIBOR based and range from 10.5 to 14.86 (2018: 8.08 to 11.15) per annum. These facilities are secured by way of hypothecation upon all the present and future current assets of the Company.
- 23.2 The facilities for short term running finance available from shariah compliant Islamic bank, which represent the aggregate sale price of musharaka arrangement, amounts to Nil (2018: Rs. 300,000). The unutilized balance against these facilities as at year end was Nil (2018: Rs 294,576). The rates of profit on these finances are at the rate of Nil (2018: 10.91) per annum. These facilities are secured by way of hypothecation upon all the present and future current assets of the Company.
- 23.3 The facilities for opening letters of credit and bank guarantees as at December 31, 2019 amounts to Rs. 11,651,000 (2018: Rs. 8,665,000), of which the amount remaining un-utilized as at year end was Rs. 5,262,243 (2018: Rs. 4,558,874).

(Amounts in thousand)

### 24. CONTINGENCIES AND COMMITMENTS

- 24.1 The Company has provided bank guarantees to:
  - Sui Southern Gas Company Limited amounting to Rs. 81,769 (December 31, 2018: Rs. 75,495) under the contract for supply of gas;
  - Sui Northern Gas Company Limited amounting to Rs. 34,350 (December 31, 2018: Rs. 34,350) under the contract for supply of gas;
  - Collector of Sales Tax, Large Tax Payers Unit (LTU), Karachi amounting to Rs. 154,278 (2018: Rs. 154,278) under Sales Tax Rules 2006, against refund claim of input sales tax. Against these guarantees, sales tax refunds amounting to Rs.90,820 (2018: Rs. 86,844) have been received to date;
  - Parco Pearl Gas Co. (Private) Limited amounting to Rs. 1,000 (December 31, 2018: Rs. 1,000) as collateral against supplies;
  - The Government of Sindh, amounting to Rs. 229,886 (December 31, 2018: Rs. 212,887), upon the order of the High Court of Sindh to furnish bank guarantees for 50 of the amount of Infrastructure cess of the goods entering or leaving the province through air or sea;
- 24.2 On January 18, 2017, the Company received an order from Competition Commission of Pakistan (CCP), imposing a penalty of Rs. 62,293 in respect of the Company's marketing activities relating to one of its products. The Company filed an appeal against the aforementioned order on February 8, 2017, which was decided by the CCP tribunal on January 16, 2019, in the Company's favor. However the CCP has appealed the decision of the tribunal in the Supreme Court (SC) of Pakistan and the Company has submitted its response in the SC which is pending adjudication.
- 24.3 Commitments in respect of capital expenditure contracted for but not incurred as at December 31, 2019 amounts to Rs. 701,364 (2018: Rs. 634,327).
- 24.4 Commitments in respect of purchase of certain commodities as at December 31, 2019 amounts to Rs. 908,855 (2018: Rs. 1,027,547).
- 24.5 Commitments for rentals payable under the ljarah agreements as at December 31, 2019 amounts to Nil (2018: Rs. 20,810) as follows:

	2017	-Rupee	2010
		Rupee	.3
Not later than one year		-	20,810
Later than one year but not later than five years		-	-
		-	20,810

24.6 Details of the other matters are given in note 16 and 32.1 to these financial statements.

2	019		2018
	R	upees-	
	1.	apccs	

2012

2010

### 25. REVENUE FROM CONTRACTS WITH **CUSTOMERS - NET**

Revenue from contracts with customers - gross	43,465,542	36,215,042
Less:		
- Sales tax	(1,548,396)	(1,014,052)
- Trade and other discounts	(3,059,810)	(2,761,539)
	38,857,336	32,439,451

25.1 This includes export sales amounting to Rs. 187,299 (2018: Rs. 564,958)

2019	2018
Runee	2

### 26. COST OF SALES

26.1

Raw and packaging material consumed (note 26.1) Salaries, wages, and staff welfare (note 26.2) Fuel and power Repair and maintenance Freight inwards Depreciation on property, plant and equipment (note 4.3) Depreciation on right-of-use assets Impairment of operating assets (note 4.6) Intangibles written off Travelling Communication and other office expenses Insurance Rent and utilities (note 26.4) Research and business development Fee for technical assistance (note 26.3) Legal and professional Purchased services (Reversal) / provision against: - stock-in-trade	25,924,715 1,505,576 1,225,378 591,907 588,850 1,675,892 176,325 738 900 106,847 77,679 104,757 143,607 32,730 1,000,185 6,174 547,983	20,259,414 1,446,135 992,163 652,230 506,391 1,718,045 - 27,616 - 111,156 92,200 85,740 366,160 4,228 824,369 8,220 553,867 48,401
- slow moving spares	54,049	60,057
Manufacturing cost	33,735,169	27,756,392
Add: Opening stock of work-in-process Less: Closing stock of work-in-process	401,252 (433,776)	200,171 (401,252)
Cost of goods manufactured	33,702,645	27,555,311
Add: Opening stock of finished goods manufactured Less: Closing stock of finished goods manufactured	592,694 (608,290) 33,687,049	322,775 (592,694) 27,285,392
Raw and packaging material consumed		
Opening stock of raw and packaging material Add: Purchases Less:	2,076,103 27,788,860	2,173,157 21,334,740
<ul> <li>Fair value of milk produced from biological assets (note 5.3)</li> <li>Closing stock of raw and packaging material Raw and packaging material consumed</li> </ul>	(1,248,695) (2,691,553) 25,924,715	(1,172,380) (2,076,103) 20,259,414

- 26.2 These include Rs. 152,056 (2018: Rs. 140,548) in respect of staff retirement benefits referred to in notes 36 and 46.
- 26.3 This represents charge for technical assistance and royalty to FrieslandCampina Nederland B.V. (note 41.3)
- 26.4 This includes short-term leases, leases of low-value assets and variable lease payments amounting to Rs. 30,936, Rs. 59,631 and Rs. 39,620 respectively.

Rupees	2019	2018
	Ruj	pees———

### 27. DISTRIBUTION AND MARKETING EXPENSES

Salaries, wages, and staff welfare (note 27.1)	777,298	787,816
Advertising	1,091,329	1,665,790
Freight outward	1,534,571	1,225,231
Travelling	123,435	114,307
Communication and other office expenses	35,954	66,089
Depreciation on property, plant and equipment (note 4.3)	251,770	187,091
Depreciation on right-of-use assets	27,745	-
Impairment of operating assets (note 4.6)	19,705	3,444
Fuel and power	5,077	5,375
Repairs and maintenance	57,663	62,757
Rent, rates and taxes (note 27.2)	4,441	32,296
Insurance	14,408	14,465
Software maintenance	15,256	-
Research and business development	93	2,036
Legal and professional	-	3,829
ljarah rentals	-	35,224
Purchased services	10,564	12
	3,969,309	4,205,762

- 27.1 These include Rs. 75,872 (2018: Rs. 78,629) in respect of staff retirement benefits referred to in notes 36 and 46.
- 27.2 This includes leases of low-value assets and variable lease payments amounting to Rs. 75 and Rs. 162 respectively.

2019	2018
Rı	inees ———

### 28. ADMINISTRATIVE EXPENSES

Salaries, wages and staff welfare (notes 28.1 and 28.2)	715,306	456,313
Training and development	25,586	43,241
Communication and other office expenses	119,106	90,708
Rent, rates and taxes (note 28.4)	25,881	115,374
Travelling	36,253	47,579
Depreciation on property, plant and equipment (note 4.3)	17,837	13,985
Depreciation on right-of-use assets	92,213	-
Impairment of operating assets (note 4.6)	190	-
Intangibles written off	1,762	-
Amortization (note 6)	28,555	26,862
Fuel and power	2,860	2,476
Repairs and maintenance	4,022	11,111
Insurance	6,337	4,068
Legal and professional	47,503	72,010
Auditors' remuneration (note 28.3)	5,706	8,791
Software maintenance and license cost	19,328	18,862
Provision for / (reversal of) impairment		
of trade debts (note 13.3)	2,047	(319)
Purchased services	95,361	46,010
	1,245,853	957,071

28.1 These include Rs. 61,343 (2018: Rs. 46,451) in respect of staff retirement benefits referred to in notes 36 and 46.

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28.2	These Include charge of Rs. 3,046 (2018: reversal of Rs. 57,170) in respect of employees' share option compensation
	expense.

	2019 ——Pur	2018 ees
	Καρ	
28.3 Auditors' remuneration		
Fee for:		
<ul> <li>audit of annual financial statements and group reporting</li> <li>review of half yearly financial information</li> <li>review of compliance with the</li> </ul>	3,260 600	2,875 565
Code of Corporate Governance	125	95
- special certifications, taxation and other services	960	4,580
	4,945	8,115
Reimbursement of expenses and taxes	761	676
	5,706	8,791

28.4 This includes leases of low-value assets amounting to Rs. 55 respectively.

2019	2018
Rupees	
Nupces	

### 29. OTHER OPERATING EXPENSES

Workers' welfare fund Donations (note 29.1) Loss on death / disposals of biological assets Provision for culling of biological assets (note 5)	18,478 20,000 78,271 121,553	2,944 40,185 29,964 30,000
Workers' profits participation fund	-	-
Exchange loss	-	5,247
Operating assets written off (note 4.1)	-	135
Others	8,572	-
	246,874	108,475

29.1 This includes donation to Engro Foundation, a related party, amounting to Rs. 20,000 (2018: Rs. 40,000). The directors including the Chief Executive and their spouses do not have any interest in the donee.

2019		2018
	-Rupees-	

### 30. OTHER INCOME

### From financial assets

Interest on bank deposits / saving accounts	8,521	1,688
From other than financial assets Gain arising from changes in fair value of		
biological assets (note 5.1)	314,387	396,687
Gain on disposal of operating assets	44,350	45,295
Exchange gain	9,960	-
Scrap sales	32,711	21,028
Reversal of provision of workers' welfare fund	-	81,303
Others	3,039	76,268
	404,447	620,581
	412,968	622,269

(Amounts in thousand)

31.

	Ruj	Jees ———
FINANCE COST		
Mark-up on: - Short-term finances - conventional - Short-term finances - Islamic - Long-term finances - Obligations subject to finance lease - Lease liability against right-of-use assets  Bank charges	681,297 - 455,195 - 67,399 1,203,891 17,683 1,221,574	322,739 4,509 318,379 14,553 - 660,180 15,160 675,340

31.1 This includes finance cost on local letters of credit. The rates of mark-up on these finances are KIBOR based and range from 10.76 to 14.5 (2018: 6.21 to 10.80) per annum.

2019	-Rupees	2018
	Rupees	

2019

### 32. TAXATION

Current		
- for the year	628,083	413,081
- for prior year	17,178	23,717
	645,261	436,798
Deferred	(790,751)	(670,901)
	(145,490)	(234,103)

- 32.1 Following is the position of the Company's open tax assessments:
- 32.1.1 The Company in accordance with section 59B (Group Relief) of the Income Tax Ordinance (ITO), 2001 has surrendered to Engro Corporation Limited (ECL), the associated company (then the holding company), its tax losses amounting to Rs. 4,288,134 out of the total tax losses of Rs. 4,485,498 for the years ended December 31, 2006, 2007 and 2008 (Tax years 2007, 2008 and 2009) for cash consideration aggregating Rs. 1,500,847, being equivalent to tax benefit/effect thereof.

The Company had been designated as part of the Group of Engro Corporation Limited by the Securities and Exchange Commission of Pakistan (SECP) through its letter dated February 26, 2010. Such designation was mandatory for availing Group tax relief under section 59B of ITO and a requirement under the Group Companies Registration Regulations, 2008 (the Regulations) notified by the SECP on December 31, 2008.

Further, the Appellate Tribunal, in respect of surrender of aforementioned tax losses by the Company to ECL for the years ended December 31, 2006 and 2007, decided the appeals on July 1, 2010 in favour of ECL, whereby, allowing the surrender of tax losses by the Company to ECL. The tax department has filed reference application there against before the High Court of Sindh dated October 23, 2010, which is under the process of hearings. On May 20, 2013, the Appellate Tribunal also decided similar appeal filed by ECL for the year ended December 31, 2008 in favour of ECL. The Company based on the merits of the case expects a favorable outcome of the matter.

32.1.2 On January 29, 2009, the Deputy Commissioner Inland Revenue (DCIR) reduced tax loss from Rs. 1,224,964 to Rs. 1,106,493 for the tax year 2007. The Company's appeal against the order of Commissioner Inland Revenue (CIR) on March 11, 2009 is currently in the process of being heard. However, the Company, based on the opinion of its tax consultant, is confident of a favorable outcome of the appeal, and hence the balance of taxes recoverable has not been reduced by the effect of the aforementioned disallowance.

- 32.1.3 On October 31, 2013, CIR raised a demand of Rs. 223,369 for tax year 2009 by disallowing the provision for advances, stock written-off, repair and maintenance, sales promotion and advertisement expenses etc. On May 25, 2015, in response to the appeal filed against the audit proceedings on December 9, 2013, CIR Appeals issued an appellate order in favour of the Company holding the selection of case for audit to be illegal and without jurisdiction. The tax department has filed an appeal against the order with the Appellate Tribunal Inland Revenue (ATIR) on August 11, 2015, however, no hearing has been conducted to date. The Company, based on the opinion of its tax consultant, is confident of a favourable outcome of the appeal, and, accordingly taxes recoverable have not been reduced by the effect of the aforementioned disallowances.
- 32.1.4 On May 20, 2014, the Additional Commissioner Inland Revenue (ACIR) raised a demand of Rs. 713,341 for tax year 2012 by disallowing the initial allowance and depreciation on certain additions to property, plant and equipment, provision for retirement and other service benefits, purchase expenses, sales promotion and advertisement and other expenses etc. On January 26, 2017, CIR Appeals upheld the decision of ACIR in respect of provision for retirement benefits and marketing support reimbursements against appeal filed with CIR Appeals dated May 28, 2014. On August 30, 2017, the Company has filed an appeal with ATIR against the order of CIR Appeals and based on the opinion of its tax consultant, is confident of a favourable outcome of the appeal, and, accordingly taxes recoverable have not been reduced by the effect of the aforementioned disallowances.
- 32.1.5 On December 23, 2015, ACIR raised a demand of Rs. 73,962 for tax year 2014 by disallowing the loss on sales of raw milk considered as trading activity, depreciation on certain additions to property, plant and equipment and tax credit under 65B etc. On December 06, 2018, CIR appeals upheld the decision of ACIR on all major items against appeal filed with CIR Appeals on January 22, 2016. During the year on March 07, 2019, the Company has filed an appeal with ATIR against the order of CIR Appeals and based on the opinion of its tax consultant, is confident of a favourable outcome of the appeal, and, accordingly taxes recoverable have not been reduced by the effect of the aforementioned disallowances.
- 32.1.6 On June 29, 2016, the DCIR raised a demand of Rs. 541,221 for tax year 2013 by disallowing the loss on sales of raw milk considered as trading activity, stock written-off, finance cost allocation against advance for purchase of Engro Foods Netherlands and certain other items, research and business expenses, adjustment of tax losses for tax year 2011 and minimum turnover tax credit for tax years 2008, 2010 and 2011 etc. On January 26, 2017, CIR (Appeals) upheld the decision of DCIR in respect of minimum turnover tax credit and finance cost allocation against appeal filed with CIR Appeals on July 29, 2016. On May 29, 2018, the DCIR passed an appeal effect order based on the decision of CIR Appeals reducing the demand to Rs. 98,548. On May 15, 2017, the Company has filed an appeal with ATIR against the order of CIR Appeals and based on the opinion of its tax consultant, is confident of a favourable outcome of the appeal, and, accordingly taxes recoverable have not been reduced by the effect of the aforementioned disallowances.
- 32.1.7 On June 29, 2016, ACIR raised a demand of Rs. 59,772 for tax year 2010, primarily on account of disallowance of sales promotion and freight expenses. On November 23, 2018 CIR Appeals upheld the decision of ACIR in respect of loss on sale of raw milk and inventory write-off while giving relief on all other matters against appeal filed with CIR appeals on August 15, 2016. During the year on March 07, 2019 the Company has filed an appeal with ATIR against the order of CIR Appeals and based on the opinion of its tax consultant, is confident of a favourable outcome of the appeal, and, accordingly taxes recoverable have not been reduced by the effect of the aforementioned disallowances.
- 32.1.8 On December 7, 2016, ACIR raised a demand of Rs. 34,134 for tax year 2011 by disallowing depreciation on certain additions to property, plant and equipment, provision for retirement and other service benefits, sales promotion and advertisement and other expenses etc. During the year on April 15, 2019 CIR Appeals upheld the decision of ACIR on all major items against appeal filed with CIR appeals on January 5, 2017. During the year on June 03, 2019 the Company filed an appeal with ATIR against the order of CIR appeals and based on the opinion of its tax consultant, is confident of a favourable outcome of the appeal, and, accordingly taxes recoverable have not been reduced by the effect of the aforementioned disallowances.
- 32.1.9 On November 3, 2017, ACIR raised a demand of Rs. 511,801 for tax year 2016 by disallowing minimum turnover tax credit, expenses on account of Employee Share Option Scheme and Worker's Welfare Fund. On June 30, 2018, CIR Appeals upheld the decision of ACIR in respect of minimum turnover tax credit and Employee Share Option Scheme against the appeal filed with CIR Appeals on November 23, 2017. On August 15, 2018, the Company filed an appeal with ATIR against the order of CIR Appeals and based on the opinion of its tax consultant, is confident of a favourable outcome of the appeal, and, accordingly taxes recoverable have not been reduced by the effect of the aforementioned disallowances.

### (Amounts in thousand)

32.1.10 The ACIR issued an order on February 22, 2019 by disallowing expenses on account of Employee Share Option Scheme, loss on Sale of disposal of assets and assets written off. During the year on August 19, 2019, CIR Appeals upheld the decision in respect of Employee Share Option Scheme and assets written off against the appeal filed with CIR Appeals on April 24, 2019. During the year on October 24, 2019 the Company filed an appeal with ATIR against the order of CIR Appeals and based on the opinion of its tax consultant, is confident of a favorable outcome of the appeal, and, accordingly income tax recoverable has not been reduced by the effect of aforementioned order.

	2019 Dur	2018
	Rup	ees-
32.2 Relationship between tax expense and accounting profit		
Loss before taxation	(1,100,355)	(170,320)
Tax at the applicable tax rate of 29 (2018: 29)	(319,103)	(49,393)
Tax effect of:		
<ul> <li>increase / (reduction) in future tax rates</li> <li>transaction taxed at different rates</li> <li>prior year charge</li> <li>tax credits for investment in operating assets</li> <li>others</li> </ul>	153,134 4,137 17,178 (2,138) 1,302 173,613 (145,490)	(204,030) 28,442 23,717 (34,355) 1,516 (184,710) (234,103)

### 33. EARNINGS PER SHARE - Basic and diluted

There is no dilutive effect on the basic earnings per share of the Company, which is based on:

	2019 ———Rup	2018 ees
(Loss) / profit for the year	(954,865)	63,783
	Number of in thou	
Weighted average number of ordinary shares issue during the year	766,596	766,596

34.

	2019 ————————————————————————————————————	2018 Dees———————————————————————————————————
	Ναρ	1003
CASH GENERATED FROM OPERATIONS		
Loss before taxation	(1,100,355)	(170,320)
Adjustment for non-cash charges and other items:		
- Depreciation on property, plant and equipment	1,945,499	1,919,121
- Depreciation on right-of-use assets	296,283	-
- Impairment of operating assets - net	20,633	31,060
- Intangibles written off	2,662	-
- Amortization of intangibles	28,555	26,862
- Reversal of amortization of employee share option		
compensation reserve	(3,046)	(57,170)
- Operating assets written off	-	135
- Gain on disposal of operating assets	(44,350)	(45,295)
- Gain arising from changes in fair value of biological assets	(314,387)	(396,687)
- Loss on death / disposal of biological assets	78,271	29,964
- Provision for culling of biological assets	121,553	30,000
- Provision for staff retirement and other service benefits	107,871	102,528
- Provision for stock-in-trade	(29,123)	48,401
- Provision for slow moving spares	54,049	60,057
- Provision for impairment of other receivables	2,000	_
- (Reversal of provision) / provision for impairment of	2,000	
trade debts	2,047	(319)
- Finance cost on short term and long term	2,047	(317)
· ·	1,154,175	660,787
finances including bank charges	1,154,175	14,553
- Finance cost on obligations subject to finance lease	(0.0(0)	
- Exchange (gain) / loss	(9,960)	5,247
- Finance cost on lease liability against right-of-use assets	67,399	
- Reversal of provision of workers' welfare fund	-	(81,303)
Working capital changes (note 34.1)	874,270	535,485
	3,254,046	2,713,106

		2019 ———Rup	2018 ees
34.1	Working capital changes		
	<ul> <li>(Increase) / Decrease in current assets: <ul> <li>Stores, spares and loose tools</li> <li>Stock-in-trade</li> <li>Trade debts</li> <li>Advances, deposits and prepayments</li> <li>Other receivables</li> <li>Sales tax recoverable</li> </ul> </li> <li>Increase / (decrease) in current liabilities: <ul> <li>Trade and other payables</li> <li>Contract liabilities</li> </ul> </li> </ul>	51,176 (668,417) (517,462) 21,085 (6,887) 50,100 (1,070,405) 1,803,749 140,926 874,270	56,938 (422,597) (229,355) (134,604) (80,619) 50,735 (759,502) 1,294,987
35.	CASH AND CASH EQUIVALENTS		
	Cash and bank balances (note 17) Short term finances (note 23)	65,915 (1,816,150) (1,750,235)	100,665 (2,076,516) (1,975,851)

### 36. STAFF RETIREMENT AND OTHER SERVICE BENEFITS

- 36.1 As stated in notes 2.13.1 and 2.13.2, Engro Corporation Limited (ECL) operates and maintains an approved defined contribution gratuity scheme and an approved defined benefit funded gratuity scheme (the Fund) on behalf of the Company, for all its permanent employees subjected to minimum prescribed period of service.
- 36.2 During the year, an amount of Rs. 30,668 (2018: Rs. 19,409) has been charged in respect of defined contribution gratuity scheme maintained by Engro Corporation Limited.
- 36.3 Plan assets held in trust are governed by local regulations which mainly include Trust Act, 1882, repealed Companies Ordinance, 1984 (now Companies Act, 2017), Income Tax Rules, 2002 and Rules under the Trust deed of the Fund. Responsibility for governance of the plan, including investment decisions and contribution schedules, lies with the Board of Trustees. The latest actuarial valuation of the Fund was carried out as at December 31, 2019 using the Projected Unit Credit Method. Details of the Fund as per the actuarial valuation are as follows:

2019

2018

		2019	2010
		Rup	ees——
36.4	Reconciliation for Statement of financial position		
	Present value of defined benefit obligation (note 36.7) Fair value of plan assets (note 36.8)	(750,529) 521,214	(685,281) 460,641
	Net liability at end of the year	(229,315)	(224,640)
36.5	Movement in net liability in the statement of financial position		
	Net liability at beginning of the year Charge for the year (note 36.9) Contribution made during the year to the Fund (note 36.8) Re-measurements recognized in Other Comprehensive	(224,640) (107,871) 95,674	(141,633) (102,528) 100,061
	Income (OCI) (note 36.6)	7,522	(80,540)
	Net liability at end of the year	(229,315)	(224,640)

(Amounts	in	thousand
----------	----	----------

		2019	2018
		Rup	oees———
36.6	Re-measurement recognised in other comprehensive income		
	(Loss) / Gain from changes in financial assumptions Experience loss Re-measurement of defined benefit obligation	(738) (6,222) (6,960)	1,410 (23,488) (22,078)
	Actual return on plan assets Expected return on plan assets Adjustment Re-measurement of fair value of plan assets Liability adjustment	34,217 (55,308) 35,573 14,482 - 7,522	6,368 (44,821) (20,981) (59,434) 972 (80,540)
36.7	Movement in present value of defined benefit obligation		
	Present value of defined benefit obligation at beginning of the year Current service cost Interest cost Liability in respect of transfers - Inter Group Benefits paid during the year Re-measurement on obligation (note 36.6) Present value of defined benefit obligation at end of the year	685,281 87,053 76,126 - (104,891) 6,960 750,529	620,927 90,725 56,624 198 (105,271) 22,078 685,281
36.7.1	Analysis of present value of defined benefit obligation		
	Vested benefits Non-vested benefits	750,529 -	685,281 
		750,529	685,281
	Accumulated benefit obligation Amounts attributed to future salary increases	297,387 453,142 750,529	284,353 400,928 685,281
36.8	Movement in fair value of plan assets		
	Fair value of plan assets at beginning of the year Expected return on plan assets Contributions for the year Assets in respect of transfers - Inter Group Benefits paid during the year Re-measurement (note 36.6) Fair value of plan assets at end of the year	460,641 55,308 95,674 - (104,891) 14,482 521,214	480,266 44,821 100,061 198 (105,271) (59,434) 460,641
0/0		321,217	100,011
36.9	Cost charged to profit or loss:		
	Current service cost Net interest cost Cost for the year	87,053 20,818 107,871	90,725 11,803 102,528

		2019 Pun	2018 ees——
		Кир	
36.10	Charge for the year has been allocated as follows:		
	Cost of sales Distribution and marketing expenses Administrative expenses	56,703 28,293 22,875 107,871	54,249 30,350 17,929 102,528
36.11	Principle actuarial assumptions used are as follows:		
	Financial assumptions		
	<ul> <li>Discount rate - per annum compound</li> <li>Expected rate of increase in salaries - per annum</li> <li>- First year</li> <li>- Long-term</li> </ul>	11.75 10.75 10.75	13.75 12.75 12.75
	Demographic assumptions - Expected mortality rate - Withdrawal rates / Rate of employees turnover	SLIC (2001-05) Moderate	SLIC (2001-05) Moderate

36.12 The sensitivity of the defined benefit obligation to changes in the weighted principal assumptions is:

	Impact on	Impact on defined benefit obligation			
	Change in assumption	Increase in assumption	Decrease in assumption		
		Rup	ees		
Discount rate Expected rate of increase in salaries - long term	1 1	(675,784) 838,923	838,923 (674,532)		

36.13 The above sensitivity analyses are based on a change in an assumption while holding all other assumptions constant. In practice, this is unlikely to occur, and changes in some of the assumptions may be correlated. When calculating the sensitivity of the defined benefit obligation to significant actuarial assumptions the same method (present value of the defined benefit obligation calculated with the projected unit credit method at the end of the reporting period) has been applied as when calculating the gratuity liability recognized within the statement of financial position.

### 36.14 Plan assets comprise of following:

		2019			2018			
	Quoted	Un-Quoted Rup	Total ees —		Quoted	Un-Quoted Rup	Total ees —	
Equity Instruments								
Quoted Shares	126,246	-	126,246	24	118,062	-	118,062	26
	126,246	-	126,246	24	118,062	-	118,062	26
Debt Instruments								
Government Bonds Engro Rupiya Certificates	-	385,251	385,251	74 0	19,799	329,145	329,145 19,799	72 4
g. =p., _ =	-	385,251	385,251	74	19,799	329,145	348,944	76
Cash and cash equivalents	-	12,532	12,532	2	-	5,058	5,058	1
Other assets	-	2,694	2,694	1	-	1,897	1,897	0
Other liabilities		(5,509)	(5,509)	-1		(13,320)	(13,320)	-3
Total	126,246	394,968	521,214	100	137,861	322,780	460,641	100

36.15 Through its defined benefit gratuity plan, the Fund is exposed to a number of risks, the most significant to which are detailed below:

### **Asset Volatility**

The plan liabilities are calculated using a discount rate set with reference to corporate bond yields, if plan assets underperform this yield, this will create a deficit. The Fund believes that due to long-term nature of the plan liabilities and the strength of the ECL's support, the current investment strategy manages this risk adequately.

### Inflation risk

The majority of the plan's benefit obligations are linked to inflation and higher inflation will lead to higher liabilities. However, the Fund manages plan assets to offset inflationary impacts.

### Life expectancy / withdrawal rate

The majority of the plan's obligations are to provide benefits on severance with the Company or on achieving retirement. Any change in life expectancy / withdrawal rate would impact plan liabilities.

- 36.16 Expected contributions to the Fund for the year ending December 31, 2020 are Rs. 110,728.
- 36.17 The weighted average duration of the defined benefit obligation is 10.8 years.

### 36.18Historical information of staff retirement benefits:

	2019	2018	2017	2016	2015	2014
			Rupe	ees ———		
Present value of obligations Fair value of plan assets (Deficit) / Surplus	(750,529) 521,214 (229,315)	(685,281) 460,641 (224,640)	(620,927) 480,266 (140,661)	(610,231) 469,331 (140,900)	(526,803) 475,217 (51,586)	(382,274) 383,822 1,548

(Amounts in thousand)

### 37. REMUNERATION OF CHIEF EXECUTIVE, DIRECTORS AND EXECUTIVES

The aggregate amount charged in these financial statements in respect of remuneration and benefits to the Chief Executive, directors and executives are as follows:

		2019			2018	
	Direc	Directors		Direc		
	Chief Executive	Others	Executives	Chief Executive	Others	Executives
			——— Rup	ees ———		
Managerial remuneration Contribution for staff	56,534	-	1,135,904	44,200	-	1,068,156
retirement benefits	7,676	-	156,091	5,667	-	143,542
Bonus paid	9,687	-	118,294	9,193	- 0.47.6	102,474
Fees	-	2,801	-	-	2,176	-
Total	73,897	2,801	1,410,289	59,060	2,176	1,314,172
Number of persons, including those who						
worked part of the year	1	6	299	1	11	268

- 37.1 The Company also provides the Company owned and maintained vehicles for use of the Chief Executive and certain executives.
- 37.2 Premium charged in respect of non-executive directors indemnity insurance amounts to Rs. 438 (2018: Rs. 359).

2019	2018
	-Runees

### FINANCIAL INSTRUMENTS BY CATEGORY

38.2

Financial assets as per statement of financial position

- At Amortized cost		
Long term deposits	56,117	55,477
Trade debts	915,728	400,313
Advances and deposits	49,077	81,664
Other receivables	313,481	308,594
Cash and bank balances	65,915	100,665
	1,400,318	946,713
Financial liabilities as per statement of financial position		
- Financial liabilities measured at amortized cost		
Long term finances	4,000,000	4,000,000
Lease liability against right-of-use assets	649,444	-
Liabilities against assets subject to finance lease	-	121,506
Trade and other payables	7,888,511	5,966,210
Accrued interest / mark-up	340,055	175,958
Short term finances	1,816,150	2,076,516
	14,694,160	12,340,190

### 38.3 Fair values of financial assets and liabilities

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction in the principal (or most advantageous) market at the measurement date under current market conditions (i.e. an exit price) regardless of whether that price is directly observable or estimated using another valuation technique. The carrying values of all financial assets and liabilities reflected in these financial statements approximate their fair values.

### 39. FINANCIAL RISK MANAGEMENT OBJECTIVES AND POLICIES

### 39.1 Financial risk factors

The Company's activities expose it to a variety of financial risks: market risk (including currency risk, interest rate risk and other price risk), credit risk and liquidity risk. The Company's risk management program focuses on unpredictability of the financial markets for having cost effective funding as well as to manage financial risk to minimize earnings volatility and provide maximum return to the shareholders. Risk management is carried out by the Company's finance department under the policies approved by the Company's Board of Directors.

### a) Market risk

### i) Currency risk

Currency risk represents the risk that the fair values or future cash flows of financial instruments will fluctuate because of changes in foreign exchange rates. The Company's exposure to currency risk is limited as all the foreign purchases are made against on sight letters of credit where the payment is made on the date of delivery with no credit period. The Company imports plant and machinery and certain raw materials which exposes it to currency risk, primarily with respect to liabilities denominated in US Dollars.

At December 31, 2019, if the Pakistan Rupee had weakened / strengthened by 5 against the US Dollar with all other variables held constant, the effect on post-tax loss for the year would have been immaterial.

### ii) Interest rate risk

Interest rate risk represents the risk that the fair values or future cash flows of financial instruments will fluctuate because of changes in market interest rates.

The Company's interest rate risk arises primarily from long and short term borrowings. Borrowings at variable rates expose the Company to cash flow interest rate risk. As there are no borrowings at fixed rates, the Company is not exposed to fair value interest rate risk.

The Company analyses its interest rate exposure on a regular basis by monitoring existing facilities against prevailing market interest rates and taking into account various other financing options available. For borrowing at variable rates, the rates are determined in advance for stipulated periods with reference to KIBOR.

At December 31, 2019, if interest rates on the Company's borrowings had been 1 higher / lower with all other variables held constant, post tax loss for the year would have been higher / lower by Rs.67,629 (2018: Rs.61,808) mainly as a result of higher / lower interest exposure on variable rate borrowings.

### iii) Other price risk

Price risk represents the risk that the fair values or future cash flows of financial instruments will fluctuate because of changes in market prices (other than those arising from currency risk or interest rate risk), whether those changes are caused by factors specific to the individual financial instrument or its issuer, or factors affecting all similar financial instruments traded in the market. The Company is not exposed to price risk as it carries no price sensitive financial instrument.

(Amounts in thousand)

### b) Credit risk

Credit risk represents the risk of financial loss being caused if counter parties fail to discharge their obligations.

Credit risk arises from deposits with banks and financial institutions, trade debts, loans, advances, deposits and other receivables. The maximum exposure to credit risk is equal to the carrying amount of financial assets.

The Company is not materially exposed to credit risk on trade debts and other receivables since credit is only granted to few reputed customers with good credit standings, with whom the Company has written terms of arrangement.

Further, the bank balances of the Company are held with banks having minimum credit rating of A1.

### c) Liquidity risk

Liquidity risk represents the risk that the Company will encounter difficulties in meeting obligations associated with its financial liabilities. The Company's liquidity management involves projecting cash flows and considering the level of liquid funds necessary to meet these, monitoring statement of financial position liquidity ratios against external regulatory requirements and maintaining debt financing plans. These objectives are achieved by maintaining sufficient cash and readily marketable securities and availability of funding through committed credit facilities. Due to dynamic nature of the business, the Company maintains flexibility in funding by maintaining committed credit lines available.

The table below analyses the Company's financial liabilities into relevant maturity groupings based on the remaining period at the reporting date to contractual maturity dates. The amounts disclosed in the table are the contractual undiscounted cash flows.

2010

		2019			2018	
	Maturity up to one year	Maturity after one year	Total	Maturity up to one year pees	Maturity after one year	Total
			Ru	pees		
Long term finances	800,000	3,200,000	4,000,000	-	4,000,000	4,000,000
Lease liability against						
right-of-use assets	235,692	413,752	649,444	-	-	-
Liabilities against asset						
subject to finance lease	-	-	-	121,506	-	121,506
Trade and other payables	7,888,511	-	7,888,511	5,966,210	-	5,966,210
Accrued interest / mark-up	340,055	-	340,055	175,958	-	175,958
Short term finances	1,816,150	-	1,816,150	2,076,516		2,076,516
	11,080,408	3,613,752	14,694,160	8,340,190	4,000,000	12,340,190

### 39.2 Fair value estimation

- 39.2.1 The Company analysis assets carried at fair value by valuation method. The different levels have been defined as follows:
  - Quoted prices (unadjusted) in active markets for identical assets or liabilities (level 1)
  - Inputs other than quoted prices included within level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices) (level 2)
  - Inputs for the asset or liability that are not based on observable market data (level 3)
- 39.2.2 There were no changes in valuation techniques during the year.

### 40. CAPITAL RISK MANAGEMENT

The objective of the Company when managing capital is to safeguard its ability to continue as a going concern and to provide expected returns to its shareholders by maintaining optimum capital structure to minimize the cost of capital.

The Company manages its capital structure and makes adjustment to it in the light of changes in economic conditions. To maintain or adjust the capital structure, the Company may issue new equity, manage dividend payouts to its shareholders or sell assets to reduce debt. The Company also manages capital by maintaining gearing and current ratios at certain levels. The Company's strategy is to maintain the gearing and current ratio in accordance with the Prudential Regulations issued by the State Bank of Pakistan and in accordance with agreements with financial institutions.

The Company manages capital by maintaining gearing ratio at certain level. The ratio is calculated as long term debt divided by total capital. Total capital is calculated as 'equity' in the statement of financial position plus long term debt. The gearing ratio as at December 31 is as follows:

	2019 ———Rup	2018 Dees———
Long term finances	3,200,000	4,000,000
Lease liability against right-of-use assets Total long term debt	413,752	4,000,000
Total equity	8,384,665	9,341,060
Total capital	11,998,417	13,341,060
Debt to equity ratio	0.30	0.30

(Amounts in thousand)

### 41. TRANSACTIONS AND BALANCES WITH RELATED PARTIES

41.1 Following are the details of associated companies, related parties and associated undertakings with whom the Company had entered into transactions or had agreements and / or arrangements in place during the year:

Nam	ne of Related parties	Direct Shareholding	Relationship
Fries	slandCampina Pakistan Holdings B.V.	51.00	Holding Company/ Major Shareholders
Engr	o Corporation Limited	39.93	Associated Company/ Major Shareholders
Fries	slandCampina Nederland B.V.	N/A	Associated Undertaking
Fries	slandCampina AMEA Pte Limited	N/A	Associated Undertaking
Engr	o Fertilizer Limited	N/A	Associated Company
Engr	o Foundation	N/A	Associated Company
Fries	slandCampina (Thailand) PCL	N/A	Associated Undertaking
Fries	slandCampina PT Kievit	N/A	Associated Undertaking
Dutc	h Lady Milk Industries Berhad	N/A	Associated Undertaking
The	Pakistan Business Council	N/A	Common Directorship
Pakis	stan Dairy Association	N/A	Common Directorship
Engr	o Foods Limited -		
Def	ined Benefit Gratuity Fund	N/A	Post Employment Benefits
Engr	o Corporation Limited-Provident Fur	nd N/A	Post Employment Benefits
Engr	o Corporation Limited-Defined		
Cor	ntribution Gratuity Fund	N/A	Post Employment Benefits
Mr. A	Abrar Hasan	N/A	Director
Mr. Z	Zouhair Abdul Khaliq	N/A	Director
Mr. Z	Zahid Mahmud	N/A	Key Management Personnel
Mr. I	mran Ahmed	N/A	Key Management Personnel
Mr. U	Jsman Zaheer	N/A	Key Management Personnel
Mr. A	Ali Ahmed Khan	N/A	Key Management Personnel
Mr. S	Syed Saud Ahmed Pasha	N/A	Key Management Personnel
Mr. I	mran Husain	N/A	Key Management Personnel
Mr. N	Muhammad Usman Abid	N/A	Key Management Personnel
Mr. F	Haseeb ur Rahman	N/A	Key Management Personnel
Mr. A	Ali Tanveer Khan	N/A	Key Management Personnel
Mr. N	Muhammad Ali Ata	N/A	Key Management Personnel
Ms. N	Muneeza Iftikar	N/A	Key Management Personnel
Mr. S	Saleem Lallany	N/A	Key Management Personnel
Mr. S	Syed Talha Imam	N/A	Key Management Personnel

41.2 Following are the names of associated companies, subsidiaries, joint ventures or holding company incorporated outside Pakistan with whom the Company had entered into transactions or had agreements and / or arrangements in place during the year:

Name of Company	Country of incorporation	Aggregate percentage of shareholding including through other companies	Basis of association
FrieslandCampina Pakistan Holdings B.V.	Netherlands	51	Holding Company /
			Major shareholder
FrieslandCampina Nederland B.V.	Netherlands	N/A	Associated Undertaking
FrieslandCampina (Thailand) PCL	Thailand	N/A	Associated Undertaking
Dutch Lady Milk Industries Berhad	Malaysia	N/A	Associated Undertaking
FrieslandCampina AMEA Pte Limited	Singapore	N/A	Associated Undertaking
FrieslandCampina PT Kievit	Indonesia	N/A	Associated Undertaking

41.3 Transactions with related parties, other than those which have been disclosed elsewhere in these financial statements, are as follows:

statements, are as ronows.		2019 ————————————————————————————————————	2018 Dees———————————————————————————————————
		ιταρ	7663
Nature of relationship	Nature of transactions		
Holding Company	Dividend paid	-	156,386
	Reimbursement of expense paid on behalf of the Company	-	1,714
Associated companies / undertakings	Dividend paid	-	122,430
under takings	Fee for technical assistance	1,000,185	824,369
	Arrangement for sharing of premises, utilities, personnel and assets	160,819	158,800
	Purchase of goods and services	1,887,706	516,358
	Reimbursement of expenses to be received	146,242	82,975
	Reimbursement of expenses paid on behalf of the Company	10,139	33,297
	Donations	20,000	40,000
Contribution for staff retirement funds	Managed and operated by Engro Corporation Limited		
Tethericit fallas	- Provident fund	353,414	341,742
	- Gratuity funds	126,660	119,710
Key management personnel including the Chief Executive	Managerial remuneration	219,085	196,791
Officer but not other Directors	Contribution for staff retirement benefits	28,885	24,118
	Bonus payments	35,447	33,467
	Other benefits	438	359
Other Directors	Fee	2,801	2,176

### (Amounts in thousand)

41.4 The related party status of outstanding receivables and payables as at December 31, 2019 are included in respective notes to these financial statements.

### 42. SEGMENT INFORMATION

A business segment is a group of assets and operations engaged in providing products that are subject to risks and returns that are different from those of other business segments. Management has determined the operating segments based on the information that is presented to the Board of Directors of the Company for allocation of resources and assessment of performance. Based on internal management reporting structure and products produced and sold, the Company is organized into the following three operating segments:

- Dairy, beverages and others;
- Ice cream & frozen desserts; and
- Dairy farm.

Management monitors the operating results of the above-mentioned segments separately for the purpose of making decisions about resources to be allocated and of assessing performance. Segment performance is evaluated based on operating profit or loss which in certain respects, as explained in table below, is measured differently from statement of profit or loss in these financial statements. Segment results and assets include items directly attributable to a segment as well as those that can be allocated on a reasonable basis.

Unallocated assets include long and short term advances, deposits and prepayments, other receivables, taxes recoverable and cash and bank balances. Liabilities are not segment-wise reported to the Board of Directors. All the unallocated results and assets are reported to the Board of Directors at entity level. Inter-segment revenue of processed milk and powder are made by Dairy and Beverages to Ice cream and inter-segment sales of raw milk are made by Dairy farm to Dairy and Beverages, at market value.

The following information presents operating results information regarding operating segments for the year ended December 31, 2019 and asset information regarding operating segments as at December 31, 2019:

	2019				2018			
	Dairy & beverages	Ice cream & frozen desserts	Dairy farm	Total	Dairy & beverages	lce cream & frozen desserts	Dairy farm	Total
Results for the year				Rup	ees ———			
Revenue from contracts			1					
with customers - net	35,058,413	3,925,910	1,248,695	40,233,018	29,104,097	3,441,001	1,172,380	33,717,478
Inter-segment revenue	(126,987)	-	(1,248,695)	(1,375,682)	(105,647)	-	(1,172,380)	(1,278,027)
	34,931,426	3,925,910		38,857,336	28,998,450	3,441,001	-	32,439,451
Depreciation, impairment and amortisation	1,797,137	410,873	82,962	2,290,972	1,558,628	335,691	82,724	1,977,043
Finance cost	600,291	342,197	279,086	1,221,574	331,425	191,362	152,553	675,340
Net profit / (loss) after tax	(709,748)	77,367	(322,484)	(954,865)	(189,945)	140,927	112,801	63,783
Assets								
- Segment assets	13,416,133	2,227,618	2,398,097	18,041,848	13,001,179	1,898,962	2,490,148	17,390,289
- Un-allocated assets	-	-	-	5,524,249	-	-	-	5,378,177
	13,416,133	2,227,618	2,398,097	23,566,097	13,001,179	1,898,962	2,490,148	22,768,466

### 43. SEASONALITY

The Company's 'Ice cream & frozen desserts' and 'Beverages' businesses are subject to seasonal fluctuation, with demand of ice cream and beverages products increasing in summer. The Company's dairy business is also subject to seasonal fluctuation due to lean and flush cycles of milk collection.

### 44. PRODUCTION CAPACITY

	Annual (	Designed Annual Capacity (note 44.1)		oduction	Remarks	
	2019	2018 Liters in t	2019 housand	2018		
Dairy and Beverages	610,004	642,540	328,627	281,903	Production planned as pe	
Ice cream	44,064	43,623	21,392	18,254	market demand	

44.1 Represents capacity as at the reporting date.

### 45. NUMBER OF EMPLOYEES

	Number of en	nployees as at	Average number of employees		
	December 31, 2019	December 31, 2018	December 31, 2019	December 31, 2018	
Management employees	1,163	1,240	1,187	1,237	
Non-management employees	171	183	174	187	
	1,334	1,423	1,361	1,424	

### 46. RETIREMENT CONTRIBUTORY FUNDS

The contributory provident and gratuity funds are being maintained by Engro Corporation Limited which has made investments out of the funds in accordance with the provisions of section 218 of the Companies Act, 2017.

### 47. SUPPLEMENTARY INFORMATION

47.1 Details of expenses allocated to export business during the year are as follows:

Cost of sales	114,477
Salaries, wages and staff welfare	19,495
Freight outward	21,429
Communication, utilities and other office expenses	4,964
Travelling	1,020
Legal charges	1,076
Bank charges	836
	163,297

(Amounts in thousand)

47.2 Represents all expenses directly attributable to exports and incremental expenses incurred due to exports.

### 48. CORRESPONDING FIGURES

Corresponding figures have been rearranged and reclassified, wherever necessary, for the purpose of comparison, the effects of which are not material.

### 49. DATE OF AUTHORIZATION FOR ISSUE

These financial statements were authorized for issue on February 6, 2020 by Board of Directors of the Company.

Abdul Samad Dawood Chairman

Ali Ahmed Khan Chief Executive Officer Imran Husain Chief Financial Officer

Rupees

### annexure



# **Employee Share Option Scheme 2013**

The Company in the Extra Ordinary General Meeting held on March 22, 2013, has approved an Employee Share Option Scheme (ESOS) for granting of options to its certain critical employees. As disclosed in note 10 to the financial statements time period under the Scheme for granting of share options expired in April 2015. However, the Company obtained approval of shareholders for extension in share options grant period for further 3 years in the Annual General Meeting held on April 27, 2015 and the Securities and Exchange Commission of Pakistan approval on August 31, 2015. The fair value of the option was determined by management using the Black-Scholes model.

According to this scheme, 16.9 million shares can be granted to certain critical employees. 50 of the options granted will vest in two years whereas the remaining 50 will vest in three years from the date of the grant of options. Granted options are exercisable within 3 years from the end of vesting period. There has been no variation in the terms of the options during the year.

As at December 31, 2019, options for 4,231,250 shares have been vested while options for remaining 12,668,750 shares have lapsed during the year 2019 with the expiry of the Scheme.

During the year, 265,625 previously granted share options lapsed due to resignation of some employees. Further, during the year, 1,000,000 vested share options, granted in 2013 to a senior management employee and 2,478,125, granted in 2016 to other critical employees expired due to non-exercise by ex-employees within the exercise period. Till date 4,231,250 share options have been granted, out of which, 2,400,000 options have been granted to the following senior management personnel:

S. No	Name	No. of Options
1	Imran Husain	800,000
2	Imran Ahmed	800,000
3	Syed Saud Ahmed Pasha	800,000

All of the above personnel were given more than 5 of total options issued.

None of the employees were issued with options exceeding 1 of the paid up capital of Company

# **Proxy Form**

I/We				
of			being a member of Fri	eslandCampina
Engro Pakistan	Limited and holder of			
Ordinary shares	s as per share Register Folio No.			and/or CDC
	No			
·				
				· ·
as my/our prox	y to vote for me/us and on my/o	our behalf at the annua		
Signed this	day of	_ 2020.		
WITNESSES:				
1. Signature	:			
Name	:			
Address	:			
CNIC or	:			
Passport No.	· :			
			Signature	
2. Signature	:			
Name	:			
Address	:			
CNIC or	:			
Passport No.	· :			

### Note

Proxies in order to be effective, must be received by the Company not less than 48 hours before the meeting. A Proxy need not be a member of the Company.

CDC Shareholders and their proxies are each requested to attach an attested photocopy of their Computerized National Identity Card or Passport with this proxy form before submission to the Company.



# Standard Request Form Circulation of Annual Audited Accounts.

The Share Registrar	Dated:
FrieslandCampina Engro Pakistan Limi	ted.
FAMCO Associates (Pvt.) Ltd. 8-F, Near Hotel Faran	
Nursery, Block-6, P.E.C.H.S., Shahrah-e	-Faisal,
KARACHI.	
E-mail: info.shares@famco.com.pk	
Telephone No. (9221) 3438 0101-5, 343	8 4621-3
Dear Sirs,	
Subject: Request for Hard Copy of A	nnual Report of FrieslandCampina Engro Pakistan Limited.
and approved by the Shareholders in Company shall circulate its annual bal etc. ("Annual Audited Accounts") to its	nge Commission of Pakistan (SECP) vide S.R.O. 470(I)/2016 dated May 21, 2016 the Annual General Meeting of the Company held on March 24, 2017, the ance sheet, and profit and loss account, auditor's report and directors report members through CD/DVD/USB at their registered addresses, save for those half Audited Accounts by filling out the details below and sending it to the my Secretary.
FrieslandCampina Engro Pakistan Ltd. to the list of Shareholders of the Comp Company and hereby request you ser	S/o, D/o, W/o
	Particulars
Name of Shareholder	
Folio No. / CDC ID No.	
CNIC/NICOP/ Passport No.	
Land Line Telephone No. (if any)	
Cell No. (if any)	
Yours truly,	
Shareholder's Signature	
Copy to: Ms. Muneeza Iftikar Company Secretary FrieslandCampina Engro Pakistan Limited. 5th Floor, Harbor Front Building, Dolmen Ci HC-3, Block 4, Clifton, Karachi-75600. E-mail: muneeza.iftikar@frieslandcampina.c	

# اسٹینڈرڈ درخواست فارم سالانہ آڈٹ اکا وُنٹس کی گردش

حصص رجسٹرار فریز لینڈ کمپینا اینگرو پاکستان کمیٹٹر فیمکو ایسوسی ایٹس پرائیو بیٹ کمپیٹٹر F-8،نز دہوٹل فاران،نرسری، بلاک6، پی ای سی ایج ایس، شاہراو فیصل، کرا چی \_ ای میل info.shares@famco.com.pk: ای میل فون نمبر: 5-3438 فون نمبر: 3438 نام 20101 3438 (9221)

# عنوان: فريزليندُ كمپيناا ينگرو پاكستان لميشدگي سالاندر پورٹ كيلئے ہارڈ كايي كى درخواست

ئتر م گرامی

حیسا کسکیورٹی اینڈ ایجینے نے بذریعہ ایس آراو400(۱)/2016 بتاریخ 21مئی 2016 مطلع کیا ہے اورشیئر ہولڈرز نے 24 ہارچ 2017ء کومنعقد کیے جانے والے سالانٹ موموی اجلاس میں منظوری دی تھی کہ کمپنی اپنی مالیاتی معلومات بشمول بیلنس شیٹ ،منافع خسارے کے کھاتے ،آڈیٹر رپورٹ اپنے ممبران کواُن کے رجسٹر ڈپتے پرسی ڈی/ ڈی وی وی ڈی/ یوایس بی کی شکل میں ارسال کرے گیا۔ تاہم وہ جو کمپنی کے مالیاتی گوشواروں کی ہارڈ کا پی چاہتے ہیں اُنھیں درج ذیل فارم میں اپنی معلومات پُرکر کے کمپنی کے تصص رجسٹرار اور کمپنی سیکریٹری کوفر اہم کرنا ہوں گ

معلومات	
	شيئر ہولڈر کا نام
	فوليونمبر/سي ڈي سي آئي ڈي نمبر
	قومی شاختی کار دنمبر/ پاسپورٹ نمبر
	لینڈ لائن ٹیلی فون نمبر (اگر کوئی ہوتو )
	موبائل نمبر (اگرکوئی ہوتو)

نكربير

شيئر ہولڈر کے دستخط

نقل برائے: مس منیز دافتار بمپنی سیریٹری فریز لینڈ کمپینا اینگرو پاکستان کمیٹڈ، پانچویں منزل ، دی ہار برفرنٹ ، ڈولمن ٹی ، انچی ہی ۔ 3 میرین ڈرائیو، بلاک - 4 بکلفٹن ، کراچی ، پاکستان ۔ muneeza.iftikar@frieslandcampina.com

اینے طور پرمناسب سمجھتے ہوئے مشاورت کرنے کیلئے بااختیار ہے۔ چیف فنانشل آفیسر مرعو کیے جانے پر با قاعدہ طور پر بورڈ آڈٹ کمیٹی کے اجلاس میں حسابات پیش کرنے کیلئے شریک ہوتا ہے۔ ہرا جلاس کے بعد تمیٹی کا سربراہ بورڈ کومعاملات سے آگاہ کرتا ہے۔ 2019ء میں کمیٹی کا چار دفعہ اجلاس ہوا کمیٹی میں درج ذیل اراکین شامل ہیں:

چير مين	ابرار <sup>حس</sup> ن
رُکن	ا بیڈ ور ڈس لمبرٹس ہولٹرز ر
رُکن	زُه <u>ير</u> عبدالخالق
ى اىم انٹرنل آ ڈٹ ہیں۔	سمیٹی کےسیکریٹری سلیم لالانی ہیں جو?

### **FUTURE OUTLOOK**

تمپنی کا مقصد ہما رے صارفین کوغذ ائیت سے بھر پورا ورمحفوظ اشیائے خور ونوش فراہم کرنا ہے۔ ممپنی کیلئے ترقی کا اہم سرچشمہ کھلے دودھ سے پلٹنا ہے جو کہ غیر دستیاب، چھوئے نہ گئے موقع کے تقریباً 90% (20 ارب لیٹر سے زائد) کی نمائند گی کرتا ہے۔ کھلا دود ھ سائنسی طور پر انسانی استعال کیلیے غیرمحفوظ ثابت کیا جا چکا ہے جیسا کہ اس شعبے کا بڑا حصّہ نا قابلِ قبول طور طریقوں سے کام کرتا ہے جس میں ملاوث، آلودہ امور کاروصور تحال اور فراہمی کے طریقیۃ کارشامل ہیں ،اگر چیقو می خزانے میں بھی

کلن کم کیک علی احمدخان چيف الگزيکڻيوآ فيسر

# تمینی درج ذیل کرنے کاعزم رکھتی ہے:

ا پنی برانڈ ایکویٹی کی استحکام میں سر ماہیکاری جاری رکھے گی اور جدت طراز پروڈکٹس پیش کرتی رہے گی تا کہ دودھاور دودھ سے بنی اشیا کی ضروریات کیلئے بیصارفین کالسندیده انتخاب رہے۔

برونسي فارم

- مختلف زمرول کی ترقی و تشکیل کے اقدامات پر پاکستان ڈیری ایسوی ایشن (پی ڈی اے ) کے ساتھ کام جاری رکھے گی تاکہ کھلے دودھ کے استعمال کے مكنه صحت پر مرتب ہونے والے خطرات پر صارفین كی تعلیم كی جائے اور پیکجبرُ دودھ کی مثبت خصوصیات کو تقویت پہنچائی جائے۔
- متعلقہ بزنس پلیٹ فارمز کے ذریعے ریگولیٹری اتھارٹیز کے ساتھ کام جاری رکھے گی تا کہ وفاقی وصوبائی قوانین خوراک اور کم ہے کم پسچورائزیشن پر مسودهٔ قانون کوہم آہنگ کردیا جائے۔

ڈیری صنعت یعنی صنعتِ لبنیات کی ترقی عوام النّاس کی صحت وغذا کی بہتری کے حکومتی ایجنڈے کی توسیع ہے، چنانچہ مپنی حکومت کی حوصلہ افزائی کرے گی تا کہ وہ دودھ کے محفوظ استعال پرعوامی آگہی کی تشکیل میں مدد کرے اور سازگار مالیاتی پالیسیز کے ذریعے باضابطه ڈیری کے شعبے کی نشوونمامیں مالی ترغیبات فراہم کرے۔

مرروز لا کھول صارفین یا کستان بھر میں ہماری مصنوعات سے لطف اندوز ہوتے ہیں،اس کیے کمپنی حفاظتِ غذا، یا ئیداری اور شقّافیت کے میدان میں بلندترین معیارات تمام تر پیداواری سلسلے یعنی'' گھاس سے گلاس تک'' کیلئے پُرغزم ہے اور فریز لینڈ کمپینا کی مہارت اور 145 برسوں سے زائد کے ورثے سے مستفید ہوتی رہے گی تا کہ کم لاگت ،عمرہ معیار اور محفوظ ڈیری پروڈ کٹس کی فراہمی کا سلسلہ جاری وساری رہے۔

برسطته ہوئ افراطِ زراور خائب ہوتی صارف کی قوت خرید کے ساتھ ایک زور سے للکارت اقتصادی کلی کے ماحول سے بیکاروبار مسلسل اثر انداز ہوگا۔ بیتمام عوامل قلیل مدّت کے اندر کاروبار کی منفعت کی اہلیت کواچھی خاصی للکاردیتے ہیں۔

اس کا حصة منا قابلِ بيان ہے۔

نوٹ: نمائندے کوفعال بنانے کیلئے نامز دگی کا فارم میٹنگ ہے کم از کم 48 گھنٹے تل کمپنی کووصول ہوجانا چاہیے۔ نمائندے کا کمپنی کا رُکن ہونا ضروری نہیں۔ سی ڈیسی شیئر ہولڈرز اوراُن کے نمائندوں سے فرداً فرداً درخواست ہے کہ وہ اپنے کمپیوٹرائز ڈ قومی شاختی کارڈ کی تضدیق شدہ فقل یا پاسپورٹ، پروکسی فارم داخل کرنے سے قبل اس کے ساتھ منسلک کریں۔

میں/ہم

فریزلینڈ کمپینا اینگرو پاکستان کمیٹیڈ کے زُکن اور عام شیئر کے حامل کی حیثیت کے

رجسٹر کا فولیونمبر.....اور ایس ڈی می فولیو کا آئی ڈی نمبر......

سکمپنی کے سالا نہ عام اجلاس جو 17 اپریل 2020ء کومنعقد ہوگا، میں میرے/ ہمارے لیے اور میری/ ہماری طرف سے بحیثیت اپنا پروکسی، ووٹ دینے کیلیے نامز دکر تا ہوں/کرتے ہیں۔

وشخط:.....

ئام/

كمپيوٹرائز ڈقومی شاختی كارڈنمبر:.....

پاسپورځ نمبر:.....

د <del>شخطان</del>......

نام:.....

كىپيوٹرائز ڈقو مى شاختى كار ڈنمبر:.......

پاسپورځ نمېر:....

### **Framework**

کمپنی مقرّر کرده طریقهٔ کارکو برقرار رکھتی ہے، جوشقّافیت، اختیارات کی حدود، احتساب، واضح منصوبہ بندیوں اورطر زِعمل پرمشتمل ہے۔ بورڈمشتر کہ لائحۂ عمل اور کمپنی کے کا رو با ری مقا صدتر تیب دیتا ہے ۔ ذیلی انتظامیہ ان مقاصد کی تا ئید کے ساتھ ذیلی کاروباری حکمت عملیوں میںضم کرتی ہے۔

# نظرثاني

### **Review**

تمپنی کی مالیاتی کارکردگی ، مالیاتی اورانتظامی میزانیها ورپیش بینی ، کاروبار کی نشونمااور تر قی کے منصوبوں ،سر مائے کے اخراجات کی تجاویز اور کارکر دگی کے اہم زاویوں پر غور کرنے کیلئے بورڈ کا سہ ماہی اجلاس ہوتا ہے۔ بورڈ کی آ ڈٹ ممیٹی داخلی اختیارات کے طریقئہ کارپر داخلی خارجی پڑتال کنندگان ( آ ڈیٹرز ) کی رپورٹ وصول کرتی ہے اور داخلی اختیارات کی فعالی کے طریقے پرنظر ثانی کی جاتی ہے۔

# داخلی پڑتال

# **Internal Audit**

تمپنی کا داخلی پڑتال کا خودمختار طریقہ ہے، بورڈ کی آ ڈٹ تمیٹی کی جانب سے سالانہ بنیا دیر ذرائع کی موزونیت اوراختیارات پرنظرِ ثانی کی جاتی ہے۔واخلی پڑتال کا سربراہ خود آ ڈٹ ممیٹی کواس سلسلے میں قاعدے کے مطابق مطلع کرتا ہے۔ بورڈ کی آ ڈٹ ممیٹی کا رکر د گی کے شعبوں میں سالا نہ اندیشوں کے تخمینے کی پڑتال پر مشتمل تدا ہیر کی منظوری دیتی ہے۔ داخلی پڑتال کے طریقے سے مالیاتی نظر ثانی کام اور تکمیل کے اختیارات اور تجاویز کی رپورٹس بورڈ آ ڈٹ ممیٹی ، چیف ایگزیکٹیواور ذیلی انتظامیہ کودی جاتی ہے۔

# خطرات سے بحاؤ

### **RISK MANAGEMENT**

تمپنی کے پاس سیاسی اور معاشی حالات سے پیدا ہونے والے خطرات کو بھانینے کا ر سی طریقهٔ کار ہے۔خطرات سے بچاؤ کا نظام ممینی کی کاروباری سرگرمیوں میں حکمتِ عملی، مالیات،ریگولیٹری اورآپریشنزجس میں بھی خطرات کے امکانات ہوں اُس کی تشخیص کرے۔

ان شخیص کردہ خطرات پر مینجمنٹ کمیٹی مخصوص شعبوں کے مقاصد، ٹارگٹ اور کارکردگی کو مدِ نظر رکھتے ہوئے نظرِ ثانی کرتی ہے۔ پھر حکمتِ عملی طے کی جاتی ہے تا کہ شخیص کردہ خطرات کے انزات کو کم سے کم کیا جاسکے۔ کمپنی اپنے کاروبار کومضبوط کرنے اور أسے آگے بڑھانے کیلئے فریز لینڈ کمپیا کے خطرات کے بچاؤ کے نظام کے تحت کام کرتی ہے۔

# بورد آف ڈائر یکٹرز

### **BOARD OF DIRECTORS**

# بورد آف ڈائر کیٹرز کی ذیے دار یوں کا بیان

# **Statement of Director Responsibilities**

دائر كيٹرز درج ذيل أمور كيلئے ايس اى سى في (SECP) كا تظامى ضابطے سے مشتر کہ اور مالیاتی رپورٹنگ کے نظام کی مطابقت کی تصدیق کرتے ہیں:

- کمپنی کی انتظامیہ کے تیار کردہ مالی گوشوارہ،اپنے تیج معاملات،کارکردگی کے نتائج، کیش فلوز اورمعدلت (ایکویٹ) کی تبدیلی کے ساتھ پیش کیے جارہے ہیں۔
  - 2. کمپنی کے حمایات کے کھاتے سیج طور پرتر تیب دیے گئے ہیں۔
- 3. مالی گوشواروں کی تیاری میں کھاتہ داری کے مناسب طریقے عمل میں لائے جاتے ہیں، ماسوائے تبدیلیوں کے جومعیارات کے بنیادی استعال اورموجودہ معیارات میں ترامیم یا تشریح کے نتیج میں ہوں۔حسابات کے تخمینے مناسب مختاط اندازوں کی بنیاد پرلگائے جاتے ہیں۔
- ا نٹر نیشنل فنانشل رپورٹنگ اسٹینڈرڈ ز ، جیسے یا کستان میں لا گوہیں ، کی پیروی اس مالیاتی گوشوارہ جات کی تیاری میں کی گئی ہےاوراس سے سرموانحراف کے بارے میں مناسب طور پرآگاہ کردیا گیاہے۔
- 5. انٹرال کنٹرول کا نظام ڈیزائن میں جامع ہے اوراس کا نفاذ اورلگوائی مؤثر طورپر کی گئی ہے جس میں انٹرنل فنانشل کنٹر ولز بھی شامل ہیں۔
- 6. ایک جاری وساری کاروبار کے طور پر کمپنی کے تسلسل کی صلاحیت پر کوئی شک وشبہیں ہے۔
- ادارہ جاتی نظم ونسق کے بہترین طور طریقوں سے، جیسا کہ لسٹنگ ریگولیشنز میں تفصیل دی گئی ہے، کوئی عملی انحراف نہیں ہے۔

# بورڈ کے اجلاس اور حاضری

# **Board Meetings and Attendance**

2019ء میں بورڈ آف ڈائر یکٹرز کے جاراجلاس منعقد کیے گئے تا کہ کارکردگی کا دائر ہ کا رکمکمل کیا جا سکے۔بورڈ کے تمام اراکیین کو بورڈ کے اجلاس کی تمام دستاویزات پیشگی فراہم کی گئیں۔ یے عمومی طور پر کاروبار ہے متعلق تفصیلی تجزیے اور اُن تمام معاملات پر مبنی دستاویزات ہوتی ہیں جن پر بورڈ کا فیصلہ یا منظوری درکار ہوتی ہے۔ بورڈ نود مختارغیرا گیزیکٹیوڈائریکٹرز کے مشاہرے پرمشاورت اورتقر"ری کرتاہے۔

# ڈائریکٹرز کی حاضری کاریکارڈ درج ذیل ہے:

اجلاس میں حاضری	4 (17اكۋېر 2019ء)	3 (05اگست 2019ء)	2 (26اپریل 2019ء)	1 (70فروری 2019ء)	ڈائر یکٹر کا نام
3	Х	<b>✓</b>	<b>~</b>	<b>~</b>	عبدالصمدداؤد
4	<b>✓</b>	<b>✓</b>	<b>~</b>	<b>~</b>	على احمدخان
4	<b>✓</b>	<b>✓</b>	<b>~</b>	<b>~</b>	رولینڈفرینکوئس وین نیر بوس
3	<b>~</b>	Х	<b>&gt;</b>	<b>~</b>	ایڈ ورڈ زلیمبرٹس ہولٹر ر
3	<b>~</b>	<b>✓</b>	Х	<b>~</b>	پیٹراایڈ جے زنک ویگ
4	<b>~</b>	<b>~</b>	<b>&gt;</b>	<b>~</b>	ابرار <sup>حس</sup> ن
4	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>	زُ ہیر <i>عبد</i> الخالق

# بورڈ کی ساخت اور دائر ہُ اختیار

بورڈ تمیٹی برائے معاوضہ

# **Board Composition and Governance**

بتاريخ 31 دسمبر 2019ء تک بورڈ آف ڈائز کیٹرز (6 مرد ، 1 خاتون ) بشمول ایک ایگزیکٹیوڈ ائزیکٹر، دوخودمختارڈ ائزیکٹرز اور چارغیرا مگزیکٹیوڈ ائزیکٹرزپرمشتمل ہے۔ بورڈ کی مشتر کہ ذیتے داری ہوتی ہے کہ وہ فریز لینڈ کمپنا اینگر و کے معاملات کی مستعدی اور دیانت کے ساتھ انجام دہی کو بقینی بنائے۔ جناب عبدالصمد داؤ دغیرا مگزیکٹوڈ ائریکٹر، بورڈ کے چیئر مین اور جناب علی احمد خان چیف ایگز بکٹیوآ فیسر ہیں۔ڈائر بکٹرز کے بارے میں تفصیلات اس رپورٹ میں آ گے درج ہیں۔ ڈائر بکٹرز کے اجلاس کی تقویم سالانہ جاری کی جاتی ہےجس میں معاملات برائے بحث ومنظوری پیش کیے جاتے ہیں۔

**Board Compensation Committee** 

اعلیٰ افسران کے مشاہرے سے متعلق معاوضے ، ادار بے اور ملاز مین کی تر قی کے

منصوبوں کے شمن میں تمام عناصر پرنظر ثانی اور تجاویز پیش کرنے اورا مگیز یکٹیوڈائر یکٹرز

# بورد آ د كميڻي

زُ ہیرعبدالخالق

على احمدخان

پیٹراایڈ جے زنک ویگ

# **Board Audit Committee**

با قاعدہ مدعوکیا جاتا ہے۔ سمیٹی میں درج ذیل ممبرزشامل ہیں:

ا پنی نظامت کی ذیتے داریوں کی تکمیل بنیا دی طور پرخصص ما لکان کو مالی اورغیر مالی معاملات کی اطلاعات کی فراہمی ، داخلی اختیارات اور اندیشوں کے انتظامات اور آ ڈٹ کے عمل پرنظرِ ثانی کے ضمن میں بورڈ آ ڈٹ کمیٹی، بورڈ کی ماتحتی میں کام انجام دیتی ہے۔ یدانتظامیہ سے معلومات کے حصول اور بلاواسطہ خارجی پڑتال کنندگان یا مثیروں سے

اورانظامی کمیٹی کے اراکین کے تمام معاملات طے کرنے کیلیے کمیٹی کا جلاس منعقد ہوتا ہے۔

تمپنی کے چیف ایگزیکٹیواورافرادی قوّت HR کے سربراہ کو بورڈ تمپٹی برائے معاوضہ میں

چيئر مين

رُکن

# ذے دارانہ ماحولیات طریقۂ کارکویقین بنانا ENSURING RESPONSIBLE

### **ENVIRONMENTAL PRACTICES**

کمپنی کر ہ عرض کے تحفظ کی اہمیت سے نہ صرف بخو بی واقف ہے بلکہ وہ اس معاطع میں ایک قدم آ گے بڑھتے ہوئے کار وبارسے ماحول پر پڑنے والے اثرات کو کم کرنے اور قدرتی وسائل کے بے جازیاں کورو کئے پر بھی کام کرتی ہے۔ اپنی بودوباش کی حفاظت کی جاری کوششوں کے تحت کمپنی اپنے ایریا آفسز میں شمسی تو انائی سے چلنے والے گیزر نصب کرنے کے ساتھ ساتھ اپنے دودھ جمع کرنے کے مراکز پراپنے اشتراکی تقسیم کاروں کی بھی سمسی تو انائی پر منتقلی کی حوصلہ افزائی کرتی ہے تا کہ کاربن کے استعمال کو کم سے کم کیا جا سکے۔

گرین ہاؤس گیس اور اس کے اخراج کو کم کرنے کیلئے کمپنی اپنے تمام مین فی پچرنگ نیٹس میں ان مصنوعات کے استعال کوفروغ وے رہی ہے جو CFC پر مشتمل نہ ہوں ، کمپنی نے اور وی جہ کونقصان پہنچانے والے غیر ماحولیاتی ایئر کنڈیشنر زاور ریفر پچریئر کا استعال بھی روک دیا ہے ۔ کمپنی اپنے سیارے کو تحفظ فرا ہم کرنے اور آنے والی نسلوں کیلئے محفوظ رکھنے کی با ہمی کوششیں جاری رکھے گی اور ماحولیاتی خطرات کو کم کرنے کیلئے موثر اقدامات کرے گی ۔ اس کی جھک سکھر اور سا جوال میں ہماری فیکٹر پر اور نا را میں موثر اقدامات کرے گی ۔ اس کی جھک سکھر اور سا جوال میں ہماری فیکٹر پر اور نا را میں ہمارے ڈیری فارم کیلئے قائم کردہ بیس (20) علاقائی دفاتر اور دیگر سروسز دفاتر بھی ہمارے دودھ کے حصول کی کاوشوں میں نظر آتی ہے۔ ہمارے دودھ کے حصول کی کاوشوں میں نظر آتی ہے۔ ہمارے دودھ کے حصول کی بنیا دیر پانی کے استعال کو ہمات کا کم سے کم کرنے کامنصوبہ بھی قائل غور ہے۔

کمپنی کا صدر دفتر مع ساہیوال، سکھر پلانٹس اور نارا ڈیری فارم اُس کے انظامی دفاتر و بلیوڈ بلیوالف ۔ پاکستان کی جانب سے گرین آفس پروجیکٹ کے تحت، گرین آفسز کے طور پر سند یافتہ ہیں۔ کراچی میں مرکزی دفتر کی جانب سے کاغذ کی کمی کیلئے کیے گئے اقدامات کیلئے پائیلٹ پروجیکٹ کاغذ میں 40% کی کمی پر منتج ہوا۔ پورے سال کے دوران مختلف نشستوں کا افعاد کیا گیا تا کہ ملاز مین کے درمیان ماحولیاتی مسائل کی آگری کوفروغ دیاجائے جس میں ارتھ ڈے (یوم ارض) اورارتھ آور (ساعتِ ارض) منایاجانا شائل ہے۔

کمپنی نے اس کی پیداواری سہولیات پر پانی کے استعال میں کمی کی غرض سے انچھی خاصی سر ما میدکاری کی ہے۔ پچھلے چند برسوں میں کمپنی نے بقائے آب منصوبہ جات میں لگ بھگ 115 ملین روپے کی سر ما میدکاری کی ہے۔ سال 2018ء میں پانی کا استعال لگ بھگ 13.61 ملین روپے کی سر ما میکاری کی ہے۔ سال 2018ء میں پانی کا استعال فی کھی میٹر فی لیٹر %19 سے کم جوکر سال 2019ء میں 3.61 مکعب میٹر فی لیٹر %19 سے کم جوکر سال 2019ء میں 3.61 مکعب میٹر فی لیٹر ہوگیا۔ اس %9 نموئے تجم (حجم میں اضافہ) کی وجم تحرک منصوبہ جاسے کا مرکز تحقظ و بقا کی سرگر میاں رہیں۔

# ا کاؤنٹنگ کے معیارات

### **ACCOUNTING STANDARDS**

سمپنی کی ا کا وَ نٹنگ کی حکمت عملی میں کمپنیز ا یکٹ 17 0 2 ء اور دیگر منظور شدہ بین الاقوامی مالیاتی رپورٹنگ کے معیارات جواس ا یکٹ کے تحت آگاہ کر دہ اور اس کے علاوہ سکیورٹی اینڈ ایجینج کمیشن آف پاکستان کے احکام کی مطابقت نمایاں ہے۔

# ايميلائي شيئرآ يشن اسكيم

# **EMPLOYEE SHARE OPTION SCHEME**

سمپنی تھ مس کے اختیار کا منصوبہ چلاتی ہے۔ اس منصوبے کی تفصیل وضاحت حسابات کے نوٹ 10 میں درج ہے۔

# پنشن،گریجویش اور پروویدنٹ فنڈ

# PENSION, GRATUITY AND

# **PROVIDENT FUND**

کمپنی کے ملاز مین اینگروکار پوریش کمیٹڈ کے زیرِنگرانی ریٹائرمنٹ فنڈ میں حصہ لیتے ہیں۔

کمپنی اپنے ملاز مین کی ملازمت سے سبکدو تی کے بعد ہونے والے فنڈ ز کے منصوبے میں

اپنی شراکت کرتی ہے۔ اس میں ڈی تی پر وویڈ نٹ پلان ، ڈی تی گر یجو یٹی پلان
شامل ہے۔ ڈی بی گر یجو یٹی اسکیم کی سر مایہ کاری قدر پڑتال شدہ مالیاتی گوشوارہ کی
تاریخ کے مطابق درج ذیل ہے:

ڈی بی گریجو پٹی فنڈ (روپیملین) 30 جون 2019ء		
500	پڑ تال شدہ مالیاتی گوشوارہ کےمطابق خالص ا ثا شہ	
	خالص ا ثا ڭۇل كى تفصيلات	
180	ر یکولرانکم سر شِفْکیش (RIC)	1
25	ۇ يىنىن سىيونىگ سرئىقانىيىش (DSC)	2
189	پاکستان انویسٹمنٹ بونڈ ز (PIB)	3
19	رْم فنانس سر ثیقامیش	4
99	ثيئرز (حصّ)	5
6	ييك ۋ پارٹس	6
3	واجب الوصولي رتوم	7
(21)	واجب الوصولي رقوم واجب الا دارقوم	8
500	کُل میزان	

درج بالامنصوبہ ٹیکس حکام سے منظور شدہ سرمایہ کاری کامنصوبہ ہے۔ گریجو پٹی منصوبے کی علامنصوبہ ہے۔ گریجو پٹی منصوبے کی 31 actuarial valuation و میں کی گئی اور ان کے مالیاتی گوشواروں کی پڑتال 30 جون 2019ء تک کی گئی ہے۔

# آڈیٹرز

### **AUDITORS**

موجودہ آڈیٹرمیسرزاے الف فرگون اینڈ کمپنی کی ملازمت کی ملات ختم ہو چکی ہے۔ اور کمپنی کے قانونی آڈیٹرز کی حیثیت سے اپنی دوبارہ تقرّری کے خواہشمند ہیں۔ کمپنی کے بورڈ آف ڈ ائر بکٹرز نے میسرزا سے ایف فرگون اینڈ کمپنی کی دوبارہ تقرّری کیلیے بورڈ آڈٹ کمپٹی کی سفارش کی تصدیق کی ہے۔

# شيئر ہولڈنگ کا اسلوب

### PATTERN OF SHAREHOLDING

فریزلینڈ کمپیا اینگروپا کستان کمیٹٹر کے بڑے شیئر ہولڈرز فریزلینڈ کمپیا پاکستان ہولڈگز بی - وی ( %51) اور اینگروکار پوریش کمیٹٹر ( %40) ہیں \_ دیگر شیئر ہولڈرز میں مقامی ادارے اور عام افرادشامل ہیں \_

گوشوارہ برائے شیئر ہولڈنگ کے عام اسلوب اور خصوص درجات برائے شیئر ہولڈنگ جن کی رپورٹنگ ڈھانچ کے تحت ضروری ہے، اور ڈائر کیٹرز، ایگزیکٹیوز اور ان کے رفقائے حیات بشمول نابالغ اولاد کے شیئرز کے گوشوارے برائے خرید وفروخت دورانِ سال 2019ء آگے درج کیے گئے ہیں۔

# داخلی اختیار کا نظام INTERNAL CONTROL FRAMEWORK

# ذ یے داری

# Responsibility

کمپنی کی نظامت اوراس کی فعالیت پرنظرِ ثانی کی حتی ذیے داری بورڈ پر ہے۔البتہ یہ طریقہ کارکوتا ہی کے خطرات کو کم کرنے کی بجائے کاروباری مقاصد حاصل کرنے کیلئے ترتیب دیا گیا ہے۔اور مادی غلطی یا نقصان کے برخلاف مناسب حیانت فراہم کرتا ہے تاہم مطلق حیانت نہیں۔بورڈ کمپنی کے داخلی خطرے کیلئے اپنی مجموعی ذیے داری کو برقرار رکھنے کے ساتھ داخلی اختیار کے نظام کا تفصیلی نقشہ چیف ایگزیکٹیوکو تفویض کرتا ہے۔

# ڈیری کی ترقی

### **DAIRY DEVELOPMENT**

کمپنی میں تیرہ سو( 1300) سے زائد دودھ جمع کرنے کے سینٹرز کا نیٹ ورک ہے، جو پورے پاکستان سے نقریباً ڈھائی لاکھ ( 250,000) سے زائد کسانوں اور دودھ پہنچانے والوں سے دودھ جمع کر کے اُنھیں روزگا رفر اہم کرتا ہے۔ جمارے بہت سارے ڈیری کی ترقی کے اقدامات سے پاکستان میں لائیواسٹاک اور ڈیری کی ترقی میں کمپنی کا حصہ براوراست شامل ہوجا تا ہے جو AGDP کا تقریباً 11% اور زراعت کے شعبے میں اس کا جم تقریباً شروع کی دورہ کے شروع کی دورہ کی کا دور کی کو تا ہے۔

با قاعدہ ڈیری ڈیولیمنٹ پروگرام کے حصے کے طور پر بمپنی نے مویشوں کی صحت ،غذااور فارم مینجنٹ پرسن 2019ء میں 53,000 سے زائد کسانوں کو تربیّت فراہم کی۔

میمپنی سے منسلک فارمز پرفو ڈرلیعنی چارے کی کمی پر قابو پانے کی غرض سے ،اس کی ٹیمز نے چارہ گھاس بنانے میں کسانوں کی مدد کی اور 880 ملین روپ مالیت کی 150 ہزار سُن چارے کی گاشمیں تیار کرنے میں معاونت کی ۔اس کے علاوہ ، مالی پروگرام کے حصے میں شمولیت کے طور پر بمپنی نے ورکنگ کیپٹل مینجمنٹ کیلئے اس کے کسانوں کو 200 ملین روپ سے زائد کے قلیل مدتی قرضے دیے۔

# ڈیری انٹروینشنز کے ذریعے عورتوں کی آمدن میں اضافہ کرنا (ای ڈبلیو آئی ڈی)

# ENHANCING WOMEN'S INCOME THROUGH DAIRY INTERVENTIONS (EWID)

وسیلہ معاش کو بہتر بنانے کی غرض سے منسلک پروگرامزے ذریعے ساجی ترقی کی تشکیل اور خواتین پرخصوصی تو جددیئے کے ساتھ چھوٹے کسانوں کی صلاحیتوں کی تغمیر سے کمپنی پیداواری پیداواری کی بہتری کی غرض سے اِن کسانوں کو ملکم کی منتقلی کی اشد ضرورت ہے۔

اس مسئلے کے ازالے وحل کیلئے تمپنی نے ماضی میں گئی پروگرام شروع کیے، 2019ء میں شروع کیا گیاای ڈبلیوں آئی ڈی بھی اُن ہی میں سے ایک ہے۔ یہ پروجیکٹ ڈپار ٹمنٹ آف فارن افیئز اینڈٹریڈ ،حکومتِ آسٹریلیا کی مالی اعانت سے شروع کیا گیا جس کے ذریعے کمپنی نے 4100 کسانوں کوزیادہ ترخوا تین اور 100 عدد خاتون لا ئیواسٹاک ایکسٹینشن ورکرز کو

نتقلی علم کا فریضہ انجام دیا اور اُنھیں تربیّت دی گئی۔خاتون ایسٹینش ورکرز خودانحصاروپائیدارکاروباری کےطورپرکام کی غرض سے فارم ہی پرایک طویل تربیّتی پروگرام اورانٹرن شپ کے ممل سے گزریں گی۔

# لائيواسٹاك مينجمنٹ ميں خواتين كى تربيّت ( دُبليو ٹي ايل ايم ) WOMEN TRAINING IN LIVESTOCK MANAGEMENT (WTLM)

ڈ بلیوٹی ایل ایم، پنجاب اسکلز ڈیو لپہنٹ فنڈ کے اشتر اک سے ایک اور منصوبہ ہے، جس کی مدد سے دودھ کی زیادہ سے زیادہ پیداوار کیلئے بنیادی لائیواسٹاک فارمنگ پر 1500 خواتین کسانوں کی تربیّت اور صلاحیتوں کی تعمیر کی جائے گی۔ منتخب خاتون کسانوں کو بیاری پر کنٹرول، چارے کے تحفظ و بقااور نسل کو بہتر بنانے پر کمپنی کی جانب سے تیار کردہ ایک 24 روزہ کلاس روم اور عملی تربیّتی کورس سے گزارا گیا۔

# ہمارے انسانی وسائل

### **OUR HUMAN RESOURCES**

فریز لینڈ کیمپینا اینگرو پاکستان میں ملاز مین اس ادارے کی ریڑھ کی ہڈی کی حیثیت رکھتے ہیں۔ برسہابرس سے کمپنی نے اپنے استعداد کی بھرتی اور شمولیت کے ہرمر حلے کو مضبوط و مستحکم بنانے کی غرض سے کئی اقدامات کیے جس کے نتیج میں موزوں ترین لحاظ سے تعییّات کردہ، ثقافتی لحاظ سے سازگاراور ٹرجوش نئی بھر تیوں اور ملاز مین کی راہ ہموار ہوئی۔

2019ء میں جارا جامع موضوع اصلاح اورا سیحکام تھا، کمپینی نے حکمت عملی میں تبدیلیوں کی غرض سے اس کی انسانی وسائل سر مابیکاریوں اورا قدامات میں قدرے گہرے انثر ونفوذ اور عمّاسی کے ذریعے بدلتے منظرنا مے کی منصوبہ سازی کی۔

# تربيّت اور پيدادار

### TRAINING AND PRODUCTIVITY

2019ء میں کمپنی نے نئی تربیّت پرتو تبد مرکوزکی اور موجودہ وسائل کی اُ بھرنے والی ٹیکنالوجیز، روشِ کا راور ہنر ومہارتوں میں کئی عالمی طور پر متحرّک اقدامات متعارف کراتے ہوئے از سرِ نوتر بیّت کے اہتمام پرتو تبدر کئی ہے۔ کمپنی نے باہمی اشتر اکِ عمل پرزیادہ زور کے ساتھ اس کے پیداواری پروسس اور نظم کاری کے ذریعے بیمائش کو شئے سرے سے ایجادکیا۔

جیت - جیت (win-win) طر زِعمل کو قابلِ عِمل منصوبوں میں شامل کر کے کمپنی کی اقدار کو قابل عِمل منصوبوں میں شامل کر کے کمپنی کی اقدار کو قابلِ عَمل بنانے پر بہت زیادہ تو جبر ہی ہے۔2019ء میں کمپنی نے ایک جیت - جیت (win-win) ہفتہ متعارف کروایا جس کی سرگرمیوں میں تمام ملاز مین نے حصّہ لیا جس سے اُنھیں ان طر زِعمل اور رویتوں کو سجھنے میں مدد ملی اور وہ اُن کی روز مرّہ و زندگی میں کیسے شامل ہوں میں بھی ممدوم عاون ثابت ہوا۔

کمپنی نے پائیداری اور شمولیت پر از سرِ نوتو جّہ کے ساتھ اُس کی غیرروا بتی سوچ کی تعمیری صلاحیتوں کی توسیع پر کام کیا اور اس میں ایک مضبوط و مستقلم استعداد کے سلسلے کی تعمیر کی غرض سے ہر شعبے کیلئے شخصی ضروریات کے مطابق منصوبۂ اہلیت تشکیل دیے۔

سینئرلیڈرز اورٹیم لیڈرز کیلئے بروقت شعبہ سازی کے ساتھ ایک تبدیلی طرزعمل ورکشاپ کا انعقاد کیا گیا تا کہ اُنھیں اس قابل بنا یا جائے کہ وہ تھیقی وقت میں تبدیلی کی شاخت، تفہیم کرلیں اور تبدیلی کواپنانے کے قابل بن جائیں۔

ان اقدامات سے ملاز مین کی انجمنٹ کا اسکور %80 (2018ء سے 3 گنازیادہ) پر چلا گیا جو کے فریز لینڈ کمپینا یو نیورس کی دوسری کمپینز کے مقابلے میں سب سے زیادہ ہے۔

# تنوع اورشموليت

# **DIVERSITY AND INCLUSION**

2019ء میں کمپنی نے پہلی مرتبہ معذورا فراد کی تربیتی نشست کا انعقاد کیا۔ کمپنی نے مختلف ٹیمز کیلئے احساس سازی نشستوں کا بھی انعقاد کیا اور ملاز مین کے درمیان ایک تھے مکالے کی حوصلہ افزائی کی۔ کمپنی قابل رسائی عکتهٔ نظر سے اپنے دفتری ماحول اور طبعی ساختیات پر از سرِ نوغور کررہی ہے۔

کمپنی نے ایک فیوچرلیڈرز پروگرام بھی شروع کیا ہے جس میں تنوع کو بنیادی اصول کے طور پررکھا گیا ہے۔ ملاز مین کی موجودہ ساخت کے اندر، کمپنی نے صفی احتساب کا انعقاد بھی کیا ہے اورارادہ ہے کہ اس ادارے کے ہر طبقے کے آرپارامتیاز وتفاوت کو کیسر شملسل سے کم کردیا جائے گا۔ فی الوقت کمپنی کے پاس تنوع کا تناسب 6.5% ہے۔

اس کا ہدف ومقصد رہے ہے کہ ایک متحرّک ثقافت تشکیل دی جائے جو کہ زیا دہ محیط ہو، صنفی مساوات کوفروغ دے اور تنوع ورزگارنگی کوطاقت ومضبوطی کے ایک ستون کے طور پر تسلیم کرے اور اسے ایک مبنی برحکمت منفعت تسلیم کرے۔

# صحت، حفاظت اور ماحولیات

# **HEALTH, SAFETY AND ENVIRONMENT**

صحت ، حفاظت اور ماحولیات (HSE) کے اعلیٰ معیار کو برقر ارر کھنے پر کمپنی پختہ یقین رکھتی ہے، تا کہ جمارے ساتھ کام کرنے والے افراد اور اطراف کی کمیونٹیز بہتر حالات میں زندگی گزاریں۔

# کام کرنے کی جگہوں پر ملاز مین کی حفاظت کویقینی بنانا ENSURING EMPLOYEE SAFETY AT THE WORKPLACE

کمپنی اپنے ملاز مین اورکنٹریکٹرز سے تو قع رکھتی ہے کہ وہ صحت ، تھا ظت اور ماحول کے انتظامی نظام اور طریقیہ کارکوئٹین بنائیں ، جنھیں بین الاقوامی معیار اور بہترین طریقوں کو مینے فظام رکھتے ہوئے ترتیب دیا گیاہے ، برسول سے کمپنی کی کوشش ہے کہ ڈیو پونٹ الائنمنٹ کے ذریعے پیشہ ورانہ تھا ظت اور صحت کے نظام (OSHA-USA) کو اپنائے اور اپنے مقاصد میں کا میاب رہی ہے۔

کام کرنے کے مقامات پر حفاظتی نظام نافذ کیا گیا جوکام کے مقامات پر نا گہانی حادثات کو کم سے کم کرنے کیلئے حفاظتی کی کا تجزیہ کرتے ہوئے پوری طرح فعال ہے۔ چونکہ ڈیو پونٹ سیفٹی پنجنٹ بنیادی طور پر افراد پر تو جرکھتی ہے لہٰذا ہم نے ملاز مین کی تربیّت کیلئے اس سال 13,000 سے زائد گھنے مختص کے ۔ اپنے ملاز مین کی حفاظت کے ضمن میں اس سال کی حفاظتی ہفتے اور سیفٹی چیمپئز آف دی منتھ جیسی تقریبات کا انعقاد بھی کرواتی رہتی ہے۔

فریز لینڈ کمپینا گلوبل ان آلی ایس مینجمنٹ سٹم 'FOQUS SHE' کے تحت کیا گیا جس میں کمپنی فریز لینڈ کمپینا کی پہلی انتظامی کمپنی بن گئی جے پہلے ہی امتحان میں سلی بخش نتائج حاصل ہوئے۔ ملاز مین میں کام کی جگہ پر لگنے والی خطر ناک چوٹوں اور زندگی کولاحق خطرات سے آگاہی کیلئے زندگی بچانے کے 10 مولوں کا تعارف بھی 2019ء میں کروایا گیا۔ مزید آگے بڑھتے ہوئے 2020ء میں ہم شینز کے تفاظتی جائزے کی طرف بڑھیں گے۔

ا پنی کاوشوں اور صحت، حفاظت اور ماحول کی سخت ہدایات کے نتیجے کے طور پرٹوٹل ریکارڈ ایبل انجری ریٹ (TRIR) میں پچھلے چھ برسوں میں جیرت انگیز کمی واقع ہوئی ہے۔ دورانِ سال ہمارے ملاز مین اور کنٹر یکٹرز کا ریکارڈ ایبل انجری ریٹ 14.8 ملین گھنٹوں کے اوقات کارمیں 0.07رہا۔

# ڈائر یکٹرزر بورٹ

فریز لینڈ کمپینا اینگروپا کتان کمیٹڈ (فریز لینڈ کمپینا پاکتان ہولڈنگز بی - وی کی ایک اکثریتی ملکیتی ماتحت کمپنی جو کہ رائل فریز لینڈ کمپینا بی - وی کی مالکت کمپینا اینگر میلیا بی حول کے بورڈ آف ڈائر کیٹرز کی طرف سے ہم کمپنی کی سالانہ رپورٹ اورآ ڈٹ شدہ مالیاتی معلومات برائے سال جو 311 دیمبر 2019ء کو اختتام پذیر ہوابصد مسرّت پیش کررہے ہیں ۔

اس شعبے نے اس کے دونوں اہم برا نڈ زلیعنی اولپرز اور تر نگ میں منتخکم رفتار نموکو

برقرار رکھا ہے، جو کہ پچھلے سال ان کے دوبارہ ازسرِ نو آغاز سے اچھی خاصی

برا نڈسر ماییکاری کی بدولت ہُو ااور مارکیٹ جیت لینے کے شکسل کو قائم رکھا گیا۔

بیشعبہ %17 تک کا حجم بڑھا چکاہے جبکہ اشیائے صرف کا شعبہ نسبتاً جمود کا شکار رہا۔

12,000 سے زائد آؤٹ کیٹس کے ذریعے خوردی شمولیت میں مؤثر ابلاغ کے استعمال

اور بڑھاوے سے نموکواعانت حاصل رہی۔اس کے نتیجے میں،اولپرز اورتر نگ دونوں نے

2019ء میں ممپنی کے نئے لانچز یعنی اولپرزفل کریم ملک یاؤڈر (الفیسی ایم یی)،

اولپرز کریمز ،اولپرز پرو کیل اورتز نگ الایچی ، نے صارفین اور تجارت دونوں سے

ایک مثبت رقبل حاصل کیااور مختصروفت ہی میں ایک بھر پور صحت مند مارکیٹ شیئر حاصل کرلیا

اس کے باوجود کہ پہلے سے موجود مستحکم حریفوں سے ایک زبر دست مقابلہ رہا ہمپنی

فريز لينذ كميناكي عالمي مهارت ميسلسل استفاده حاصل كرك في تاكمستقبل مين كاروباري

آئسکریم اور فروزن ڈیزرٹ شعبے نے بچھلے سال 3.4ارب روپے کی آمدنی کے مقالبے میں

2019ء میں 3.9 ارب کی آمدنی کا اعلان کیا ہے۔کاروبار نے ''سمر بلاک بسٹر''

لیمپین کے ذریعے 9 نئے پروڈ کٹس سے صارفین کیلئے جوش وولو لے پرتو جہم کوز کی

اور 'سمر بلاک بسٹر'' کیمیین کے ذریعے اومور کے انو کھے بین کی تشہیر کی ۔اس کینگری نے

کا میا بی سے نئے فریز رز بھی شامل کیے ہیں اور مارکیٹ میں دھوم محیا کی ،جس سے

240 قصبول میں اس کاروبار کے نقش قدم ، مزید ستحکم اور شبت رہے ہیں۔

ترقی کے ایک کلیدی محرک کے طور پرنئے پروڈ کٹس اوراختر اعات متعارف کروائے۔

ان کے متعلقہ زمرے میں قیادت کا مار کیٹ شیئریا یا۔

آئسكريم اورمنجمد ميثهول كاشعبه

**ICE CREAM AND FROZEN** 

**DESSERTS SEGMENT** 

# كاروباركاجائزه

### **BUSINESS OVERVIEW**

سال 2019ء میں بمپنی نے اس کی منتکم رفتارِ نمو کو جاری وساری رکھا اور چاروں سہ ماہیوں میں ایک مضبوط بلندو بالاتر قی فراہم کی ۔ سال 2019ء میں کمپنی نے 38.9 ارب روپے کی آمدنی حاصل کی اور پچھلے سال کے مقابلے میں 20% کا اضافہ درج کیا۔ مینمو بنیا دی طور پر ڈیری اور آئسکریم کے کاروباری شعبہ جات دونوں میں بالحاظ جم مستحکم کی اعانت سے تھی۔

تندو تیز معاشی با دیخالف، خاص طور پراشیائے خور ونوش میں اچا نک اضافے ، روپے کی قدر میں کی اور بڑھتے ہوئے شرح سُود نے مجموعی طور پر کمپنی کے منافعے کی قابلیت پر د با ؤ بنائے رکھا۔ نینجنا ، مجموعی مارجن %16 سے کم ہوکر %13 ہوگیا۔ کمپنی نے گزشتہ 6 مہینوں میں اس کے تمام تر پورٹھو لیوز لیتی مخفلوں کی قیمتوں میں اضافہ کیا تا کہ افراطِ زر کے ان دباؤکو دور کیا جائے گھیٹی کیلئے لاگتِ سُود تقریباً دُگنی ہوگئ ہے جس کی وجہ شرح سُود میں بلند تر اضافہ ہے جب نیائں ایک 2019ء میں ترمیم کی وجہ سے شرح سُود میں بلند تر اضافہ ہے ۔ فنانس ایک 2019ء میں ترمیم کی وجہ سے 153 ملین روپے کے بیبار گئیس کی ایڈجہ شمنٹ کا بھی اعلان کیا گیا۔ اس کے نتیج میں سال 2018ء میں قضان دیکھا گیا (80.00 ویے کے فی تصص منافع کے مقابلے میں روپے کا بعداز ٹیکس نقصان دیکھا گیا (80.00 ویے کے فی تصص منافع کے مقابلے میں 20.18ء کے مقابلے کے مقابلے میں 20.18ء کے مقابلے کے مقابلے کے مقابلے کے ک

# ڈیریاورمشروبا**ت کا شع**بہ

# DAIRY AND BEVERAGES SEGMENT

ڈیری اور مشروبات کے شعبے نے 2018ء میں 29 ارب روپے کی آمدنی کے مقابلے میں 99 ارب روپے کی آمدنی کے مقابلے میں %20 کی نمو فلا ہر کرتے ہیں۔ فلاہر کرتے ہیں۔

# ڈیری فارم کا شعبہ

### **DAIRY FARM SEGMENT**

کمپنی کے ڈیری فارم نے ڈیری شعبے کیلئے خام مواد کے ایک بھر پوراور پُرغذائیت سرچشمہ ہونے کے تسلسل کو جاری رکھا۔ تا ہم ، قیمتوں کے خیاروں کے ساتھ بڑھتی شرحِ سُود لاگتیں اور فیڈ (جانوروں کی خوراک) کی بڑھتی قیمتیں اس عرصے کے دوران اس شعبے کیلئے 322 ملین روپے کا خیارہ ہوجانا مارکیٹ کے اندرجانوروں (مویشیوں) کی قیمتوں میں نسبتاً کمی کے نتیجے کی وجہ سے ہے۔

# فریزلیند کمپینا بنگرو پاکتان لمیندگی استقامت (پائیداری) SUSTAINABILITY AT FRIESLANDCAMPINA ENGRO PAKISTAN LIMITED

# بإمقصد كاروبار

### **PURPOSE-DRIVEN ENTERPRISE**

پاکستان میں بڑھتی ہوئی آبادی کو سیح غذائی اجزا کی مستظم بنیادوں پر فراہمی آنے والی دہائیوں میں ایک بڑھتی ہوئی آبادی کو سیح غذائیت سے بھر پور ڈیری مصنوعات کی فراہمی کرتے ہوئے، یہ کمپنی پاکستان یوں کی نشونما میں اپنا حسّہ ڈال رہی ہے۔ کمپنی کا مقصد، غذائیت سے بھر پور پاکستان سے ہم آ ہنگ ہے جس سے مراداس کا وہ وعدہ ہے جواس کے صارفین کیلئے بہتر اور محفوظ غذائی فراہمی ہے، کا شتکاروں کیلئے ایک اچھی زندگی کے خواب کو تعمیر کرنا اور اس نسل اور آنے والی نسلوں کی زندگی کو بہتر بنائے کو قیقی روپ دینا ہے۔

# اسٹیک ہولڈرز کے ساتھ تعاون

# **COOPERATION WITH STAKEHOLDERS**

کمپنی نان کمیونیکییل بیاریوں (موٹا پا،جہم میں غذائی توانائی کی کمی، یامضرصحت غذاسے پیدا ہونے والی بیاریوں) سے بچاؤاورروک تھام کوصارفین، حکومتِ وقت، این جی اوز، اس کے ساتھ ساتھ غذائی اجناس کی پیدا واراورتقسیم کرنے والے سب کی مشتر کہ ذیے داری کے طور پردیکھتی ہے اور دنیا بھر میں پھیلے اپنے اسٹیک ہولڈرز کے ساتھ مل کر ان مسائل کے حل کیلئے مستقل کوشاں رہتی ہے۔

# ساجی سرماییکاری

### **SOCIAL INVESTMENTS**

ہم اپنے صارفین کی بدلتی ہوئی ضروریات، اسٹیک ہولڈرز کی ترقی اور کسانوں کو خود مختار بنانے کے وعدوں سے اچھی طرح باخبر ہیں۔ 2019ء میں کمپنی نے اپنے ساجی سرمایہ کاری کے وعدے کو پورا کرتے ہوئے 30 ملین روپے (بشمول 10 ملین روپے کی معاونت) کسانوں اوراُن کے آس پاس کی کمیوڈی کی جہودوتر قی پرخرج کیے۔

کمپن کا ساجی سر ما میکاری پروگرام اینگروفاؤنڈیشن کے تحت دوسرے شراکت دارول جو کہ تعلیم ،صحت ، آباد کاری ، روزگار ، آفات سے بچاؤ کیلئے انفرادی یا کمیونٹی کی بنیاد پر مدفراہم کرتے ہیں اُن کے ساتھ ل کرکام کرتا ہے۔ مزید برآل کمپنی کاروبار کی جامعیت پر توجیم کوزر کھتے ہوئے ایسی حکمت عملی پرکام کرتی ہے جوابیے دیریا اثرات مرتب کریں۔

# اسکولز کی سر پرستی کے پروگرامز

# **SCHOOL ADOPTION PROGRAMS**

کمپنی نے اپنی پیداواری سہولیات کے قریب 2011ء میں اسکولزگی سر پرتی کے پروگرام کا آغاز کیا تا کہ اردگرد کی آباد کیوں کے بچوں کو تعلیم کا موقع فراہم کیا جائے ۔ بیرمحروم اور پسماندہ آباد کیوں کیلئے بہتر مواقع تفکیل کرنے کا آغاز تھااوراس سےان برادر لیوں کی تعمیر میں مدد ملی ہے۔ کمپنی اس کے بلائش کے قریب چھ عدداسکولز کو مدد کررہی ہے۔ 2019ء میں، کمپنی نے نارا سندھ میں اس کے ڈیری فارم کے قریب دو اسکولز پر 4.5 ملین روپے کی سرمایہ کاری کی جبکہ سا ہیوال میں بلانٹ کے قریب چاراسکولز پر 7.5 ملین روپے کی سرمایہ کاری کی بان اسکولز پر 7.5 ملین روپے کی سرمایہ کاری کی بان اسکولز پر 7،5 ملین روپے کی صحت و جفاظت کی اہمیت پرسلسلہ وارشمولیت برادری کی نشستوں کا انعقاد کرتے ہیں۔

# بيلتهسينط

### **HEALTH CENTRE**

بنیادی صحت کے مسائل پسماندہ کمیونٹیز میں ایک بہت بڑا مسئلہ ہے صحت مند کمیونی گی اہم بنیاد جسمانی اور زبنی تندرتی ہے۔ کمپینی کی کاوشوں کی سمت اپنے کسانوں اور اُن کے اردگر دکی کمیونٹیز کو خود مختار اور ترقی کرتے ہوئے دیکھنا ہے، جو کہ اقوام متحدہ کے پائیدار ترقی کے دومقا صد ہیں۔
میپنی نے 8.5 ملین روپے کھر پلانٹ کے قریب ہمیاتھ سینٹر پرخرج کیے، کمپینی ہمیاتھ سینٹر میں اب تک تیرہ ہزارے زائد پسماندہ علاقوں کے مریضوں کا علاج کیا جاچکا ہے۔

