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# **COMPANY INFORMATION**

#### **Board Of Directors**

Chairman Irfan Zakaria Bawany

Muhammad Omar Bawany Ahmed Ali Bawany Noor M. Zakaria Zia Zakaria Muhammad Patel Naeem Ahmed Shafi Tasneem Yusuf Jahangir Adam

#### **Chief Executive & Managing Director**

A. Razak Ahmed

**Chief Financial Officer** Haroon A. Shakoor

#### **Company Secretary & Compliance Officer** Ghulam Haider

#### **Bankers**

Habib Bank Limited Mcb Bank Limited Allied Bank Limited Soneri Bank Limited Bank Alfalah Limited National Bank Of Pakistan Meezan Bank Limited Dubai Islamic Bank Mcb Islamic Bank Limited United Bank Limited The Bank Of Punjab Faysal Bank Limited Habib Metropolitan Bank Limited Js Bank Limited The Bank Of Khyber

#### **Audit Committee**

Tasneem Yusuf Chairperson Irfan Zakaria Bawany Member Muhammad Omar Bawany Member

#### **Investment Committee**

Irfan Zakaria Bawany Ahmed Ali Bawany Tasneem Yusuf Muhammad Patel A. Razak Ahmed Haroon A. Shakoor

Member Member Member Member Secretary

#### Ethics. Human Resource & **Remuneration Committee**

Naeem Ahmed Shafi Irfan Zakaria Bawany Noor M. Zakaria A. Razak Ahmed

Chairman Member Member Member

Chairman

#### **Registered Office**

96-a, Sindhi Muslim Co-operative Housing Society, Karachi.

#### **Head Office**

Reliance Insurance House, 181-a, Sindhi Muslim Co-operative Housing Society, P.O. Box No. 13356, Karachi-74400 Phone: 34539415-17 Fax: 92-21-34539412 E-mail: reli-ins@cyber.net.pk ric-re@cyber.net.pk Website: www.relianceins.com

#### **Credit Rating**

A (Single A) By VIS & Pacra Outlook "Stable"

**RATED 'A** 

#### Auditors

BDO Ebrahim & Co. **Chartered Accountants** 

#### Legal Advisor

Irfan Advocate

**Shares Registrar** 

404-trade Tower,

Karachi-75530.

M/s. C&k Management

Abdullah Haroon Road,

Near Hotel Metropole,

Tel: (021) 35687839 & 35685930

Associates (Pvt.) Ltd.

#### Shari'ah Advisor Mufti Muhammad Farhan Faroog

**RELIANCE INSURANCE COMPANY LIMITED** 



# VISION

To be recognized as a professional and dependable business entity committed to play a meaningful role in the development of insurance industry in Pakistan and to safeguard the legitimate interests of all stakeholders, namely policy-holders, share-holders, reinsurers, employees and all other business associates / partners.

# MISSION

To provide quality service and protection to its clients aiming at achieving a respectable volume of business and become a prominent player through good governance and sound professionalism focusing to become a well-known and respected Corporate entity in the eyes of Society and Government.

# **CODE OF CONDUCT**

Reliance Insurance Company Limited (RICL) is engaged in general insurance business with the objective to achieve sustainable productivity, profitability and high standards of service The Company solemnly believes in the application of business ethics as have been embodied in this document.

- The credibility, goodwill and repute earned over the years can be maintained through continued conviction in our corporate values of honesty, justice, integrity and respect for people. The Company strongly promotes trust, openness, teamwork and professionalism in its entire business activities.
- The Company conducts its business in accordance with all applicable laws and Regulations.
- RICL recognizes following obligations, which need to be discharged with best efforts, commitment and efficiency:
- Safeguarding of shareholders' interest and a suitable return on equity.
- Service to customers / policyholders by providing products, which offer value in terms of price, quality, safety and honest and fair dealing with people and organization.
- Respect human right, provide congenial working environment, offer competitive terms of employment, develop human resource and be an equal opportunity employer.
- Seek mutually beneficial business relationship with policyholders, business development staff / officers, investment partners and Banks.
- The Company believes that profit is essential for business survival. It is a measure of efficiency and the value that the customer place on services provided by the Company.
- The Company requires honesty and fairness in all aspect of its business and in its relationships with all those with whom it does business. The direct or indirect offer, payment, soliciting and accepting of bribe in any form are undesirable.

- The Company requires all its employees to essentially avoid conflict of interest between private financial activities and their professional role in the conduct of Company business.
- The Company does not support any political party or contributes funds to group having political interests. The Company will however, promote its legitimate business interests through trade associations.
- The Company, consistent with its priority, has the approach for protecting the health and safety of employees at the work-place.
- All employees are duty-bound to make business decisions in the best interest of the Company and not based on their personal interest and are obliged to protect all the assets including software and use all such properties for the exclusive benefit of the Company only.
- The Company is committed to observe laws of Pakistan and is fully aware of its social responsibility. It would assist the community in activities such as training programs, skills development and employment within the parameters of its commercial objectives.
- The Company supports free market system. It seeks to compete fairly and ethically within the framework of applicable competition laws in the country. The Company will not stop others from competing freely with it.
- In view of the critical importance of its business and impact on national economy, the Company provides all relevant information about its activities to legitimate interested parties, subject to any overriding constraints of confidentiality and cost. The members of RICL are forbidden to pass on inside information at any time or to any other person inside or outside the Company.

# COMPANY PROFILE

Reliance Insurance Company Limited (RICL), was incorporated in the year 1981 with a Share Capital of Rs.5.0 Million by two leading industrialist groups of Pakistan, namely (i) Al-Noor Group and (ii) Amin Bawany Group. Al-Noor Group is headed by renowned industrialist Mr. Ismail H. Zakaria (Late), and Amin Bawany Group founded by Mr. Mohammed Amin Ahmed Bawany (Late), both the groups having successfully implemented number of industrial and commercial projects.

Reliance is one of the leading General Insurance Company of Pakistan having a network of 24 Branches at all important places throughout Pakistan employing a full time work force of 183 persons.

Reliance Insurance underwrites all classes of General Insurance / Takaful and enjoys reputation second to none. Apart from the traditional covers such as Fire, Marine (Import & Exports), Motor Vehicles, Personal & Group Accident, Workmen's Compensation, Burglary, Cash-in-Safe or in Transit etc., it also transacts non-traditional covers such as Machinery Breakdown, Terrorism & Sabotage, Contractors All Risks, Erection All Risks, Bonds, Products liability, Director's & Officer's Liability, Aviation and the like.

The Company's results are consistently improving and yielding profits. The Present Authorised Capital of the Company is Rs.750 Million while Paid-up Capital increased to Rs.633.695 million. General Reserve to Rs.290 million & the Shareholders' equity to Rs.1,060 million.

Since its establishment Reliance has progressed smoothly and steadily. Its Gross Premium Income has increased from Rs. One Million in 1983 to Rs.857.904 million (inclusive of Takaful Contribution) at the end of the year 2022 and the Technical Reserves increased to Rs.559.371 million.

RICL has an excellent Treaty Reinsurance arrangements under the lead of world's renowned reinsurer namely Swiss Re.

VIS Credit Rating Company Ltd. & Pakistan Credit Rating Agency Ltd. has assigned Financial Strength Rating (IFSR) of the Company at "A" (Single A) and outlook on the assigned Rating is "Stable".

# PROFILE OF THE **BOARD OF DIRECTORS**



Mr. Irfan Zakaria Bawany was unanimously elected Chairman of Reliance Insurance Co. Ltd. in the Board of Directors meeting held on 28th July 2020. Mr. Bawany is associated with Reliance Insurance since 1991. He is CEO of Anam Fabrics (Pvt.) Ltd. and Director of Faran Sugar Mills Ltd. He has been on the Board of Pioneer Cables Ltd. from 1983 to 1991. Mr. Bawany has diversified experience in Electrical Cable Manufacturing and Textile made up business. After receiving a B.B.A. (accounting) from The University of Houston, USA, he was certified as a Fellow Member of the Texas Society of Certified Public Accountants. He is also a certified Director from Pakistan Institute of Corporate Governance (P.I.C.G.).

Mr. Muhammad Omar Bawany is a Non-Executive Director of Reliance Insurance Company Limited since 1995. He acquired his early education from Karachi American School and then went to American College of Switzerland and obtained Associate Degree in Business Administration. He has extensive experience in textile, sugar and financial sectors under his wise management, Annoor Textile Mills operated successfully . He is on the Board of Directors of Faran Sugar Mills Limited since 1984 and currently the Chairman of Faran Sugar Mills. He is also Chief Executive of B.F. Modaraba managed by E.A Management.

**Muhammad Omar Bawany** 

Directo

Ahmed Ali Bawany Director

Mr. Ahmed Ali Bawany is a Non-Executive Director of Reliance Insurance Company Limited since 2001. He got his schooling from CAS, Karachi. For pursuing further education, he went to USA and got degree in business entrepreneurship from University of Southern California. His special field of interest includes finance, procurement and marketing. Currently he is the Chief Executive of Faran Sugar Mills Limited and Faran Power Limited. He has also served as Chairman of Pakistan Sugar Mills Association, Sindh Zone in the year 2014 and again elected as Chairman, PSMA-SZ for the term of 2020-21. He is also Chairman B.F. Modaraba. He is actively involved in Unicol Ltd in the capacity of director, which is a Joint Venture engaged in the production and marketing of Ethanol and food grade Co2. He also serves as Director UniEnergy. He is a Certified Director from Pakistan Institute of Corporate Governance (P.I.C.G).

# PROFILE OF THE **BOARD OF DIRECTORS**



Mr. Noor Mohammad Zakaria is a Non-Executive Director of Reliance Insurance Co. Ltd since 2003. He has over 44 Years of diversified industrial and commercial experience. He is B.A.(Hons) from University of Karachi. He is Chairman of the Board of Directors of Shahmurad Sugar Mills Limited and on the Board of (Non-Executive Director) Al Noor Sugar Mills Limited.





Mr. Zia Zakaria is Chairman of Alnoor Sugar Mills Ltd. and First Alnoor Modaraba and Managing Director / CEO of Shahmurad Sugar Mills Ltd. He has over 30 years of diversified experience including operations and projects. He joined the group after completing his Bachelors in Science with Major in Finance & Marketing from Syracuse University, N.Y, and since then has been actively involved in the affairs of the Alnoor group with commitment & complete dedication. Mr. Zia Zakaria was Director of Reliance Insurance previously from 1986 to 1998.

Mr. Muhammad Patel is managing various businesses of Patel Group and hold Bachelors in Business Administration from Schulich School of Business in Toronto, Canada. He is Certified Director from The Institute of Chartered Accountants of Pakistan-ICAP.



Mr. Naeem Ahmed Shafi has more than 25 years of rich experience in textiles, industry. He is a Commerce Graduate.

He is Managing Director and CEO of International Knitwear Limited.

## PROFILE OF THE BOARD OF DIRECTORS



Tasneem Yusuf, who along with being a chartered accountant from ICAP is also a fellow member of ACCA and a CPA. After working for Unilever Pakistan, she moved to Dubai and worked for both Deloitte and Nasdag Dubai. Since moving back in 2009 she has been associated with her family practice where she now heads the audit and assurance services department. Tasneem sits on the board of the Trading Corporation of Pakistan (Private) Limited and Ismail Industries. She is also a member of the senate of the Pakistan Institute of Fashion & Design and chairs its Finance & Planning Committee. Tasneem has served ICAP as a member of its Auditing Standards & Ethics Committee since September 2014 and the CA Women's Committee from 2017 to 2020. Tasneem is a certified director from the Pakistan Institute of Corporate Governance (PICG).

Besides, working with the young minds who train with her, she is an avid world traveler, and an adrenaline junkie who enjoys challenging stereotypes. Amongst her achievements from outside her professional life are climbing the highest mountain of Africa, Mount Kilimanjaro, jumping from the highest commercial bungee jump in the world, the Macau Towers, and taking a plunge in the cold waters of Antarctica.



Mr. Jahangir Adam is M.Com & LLB. He has professional qualification of FITM Chartered Secretary. Presently he is serving as the Chief Financial Officer and Company Secretary at Sind Particle Board Mills Limited. He has of diversified experience of portfolio of CFO/Company Secretary in Annoor Textile Mill Ltd and B.F. Modaraba.



## **OUR SERVICES**

Reliance Insurance underwrites all classes of General Insurance and enjoys reputation second to none. Apart from Conventional General Insurance RIC has also commenced its General Takaful operations in the year 2016.









Reliance Insurance commenced its general insurance business in 1981 and it underwrites all classes of traditional and non-traditional lines.

Reliance Insurance is offering a wide range of covers such as Fire & Property, Marine Cargo, Motor Vehicles (Commercial & Private), Personal Accident, Money Insurance, Burglary & Liability (Public & Product) and Workmen Compensation while non-traditional covers such as Engineering Risks (MBD, CAR, EAR), Aviation Insurance, Terrorism & Sabotage and Bonds are also being offered.



#### General Takaful (Islamic)

Takaful is an Islamic alternate of Insurance and is growing steadily. Reliance Insurance commenced its Window Takaful Operations in June 2016 under the guidance of renowned, qualified and certified Sharia Scholars.

Reliance Takaful is offering a wide range of Sharia Compliant General Takaful Products such as Fire & Property Takaful, Marine Cargo Takaful, Motor Takaful (Private / Commercial Vehicles), Engineering Takaful, (MBD, CAR, EAR), Money Takaful, Liability (Public & Private) Takaful and Personal & Group Accident Takaful, etc.

# FIRE & PROPERTY INSURANCE

#### **Fire and Allied Perils Insurance**

Reliance Insurance provides comprehensive Fire and allied perils insurance at most competitive rates. The standard Fire policy covers loss and/or damage to the property caused by Fire &/or Lightning. The basic Fire policy can be extended to cover a number of additional risks commonly known as 'allied perils' like Riot and Strike Damage, Malicious Damage, Explosion, Atmospheric Disturbances, Earthquake Fire and Shock, Impact Damage, Aircraft Damage, and Burglary.

The property insured under fire policy normally includes Buildings (Industrial, Commercial, Residential, Offices, Factories & Warehouses), Plant & Machinery of all kind, Stocks of all kind (stocks-under-process, raw materials, and finished goods).

#### **Consequential Loss Due to Fire and Allied Perils**

Reliance Insurance also provides this coverage in conjunction with Fire Policy. It provides protection against Loss of Profit incurred as a result of business interruption or interference in business caused by an event indemnifiable under Fire policy.





Reliance Insurance provides most comprehensive Marine Cargo insurance at most compatitive rates.

Marine insurance provides coverage for losses to cargo during transit as per Institute Caro Clauses 'A', 'B' or 'C'. Marine Cargo insurance provides protection to Imports & Exports of goods by any mode of transport i.e. by Sea, by Air or by Road/Rail.

Marine Inland Transit insurance policy provides comprehensive coverage to protect goods in transit within the territory of Pakistan by any mode of transport i.e., by Air or by Road/Rail.



# MOTOR INSURANCE

Reliance Insurance provides most comprehensive coverage against accidental damage to the motor cars, motorcycles, commercial vehicles and other special purpose vehicles. Following are major types of Motor insurance:

#### **Comprehensive Motor Policy (Private Vehicles)**

Our Motor insurance provides protection against losses incurred as a result of theft, accidents, riots, malicious damage and against liability that could be incurred in an accident. This policy can be extended to include accidental personal injuries and death of Driver and Passengers.

#### **Commercial Vehicles**

We also insure Motor vehicles used for trade / commercial purposes and classified as Commercial Vehicles such as Trucks, Trailers, Buses, and Wagons / Vans and providing protection against losses incurred as a result of theft, accidents, riots, malicious damage and against liability that could be incurred in an accident.

#### **Third Party Liabilities Insurance**

To meet requirement by law under Motor Vehicle Act 1939 in respect of legal liability to pay damages to any third party(ies) arising out of accidents, the following policies are also available under this category:

Act Liability Only: it provides coverage in respect of liability incurred through death or injury to a third party. This is minimum legal cover available under the law.

Third Party Liability Only: it provides coverage as above plus damage to third party property.



Reliance Insurance is amongst the few Pakistani insurance companies who offer aviation insurance to the commercial airlines as well as private jets. Our aviation insurance plan provides comprehensive cover to insured against accidental damage to Aircraft Hull & Spares, Hull War & Allied Perils, Aviation Legal Liabilities, Loss of License to pilots, Aircraft's Ferry Flight insurance, Crew Legal Liabilities, Airport Operators Legal Liability insurance.

Reliance Insurance is priviledged to have excellent relations with globally renowned and reputed professional aviation reinsurers and brokers who extend most comprehensive and competitive terms and best services.





## ENGINEERING INSURANCE

Engineering risk usually provides coverage for Machinery Break-Down insurance, Contractor's All Risks insurance, Contractor's Plant & Machinery insurance, Erection All Risks insurance, and Comprehensive Machinery insurance.

Engineering policies mainly cover operational losses of plant & machinery and projects of various kinds. It covers damage or breakdown of plant & machinery or its specific items. Engineering policies also cover the contractor against the risks of the projects own damages and legal third party(ies) liabilities.

Extended cover for loss of profits and standing charges following machinery breakdown is also available.



# BONDS & SURETY

Contractor undertaking the construction of public works like buildings, roads, bridges, dams, civil works etc. usually require to furnish guarantees / bonds for the fulfillment of their contractual obligations to the principals.

Traditionally Bid Bonds, Advance Payment / Mobilization Bonds, Performance Bonds, Maintenance Bonds and Customs & Excise Bonds are available.



## MISCELLANEOUS & OTHERS

A wide range of products are available under Miscellaneous & Others insurance which includes, but not limited to, Products Liability Insurance, Professional Indemnity Insurance, Group / Personal Accident Insurance, Employer's Legal Liability Insurance, Workmen Compensation Insurance, Fidelity Guarantee Insurance, Public Liability Insurance, Third Party Liability Insurance, Directors & Officers Liability Insurance, Travel Insurance, All Risks Insurance, House-breaking & Burglary Insurance, Money Insurance (Cash in Safe & Cash in transit), Plate Glass Insurance and Baggage Insurance etc. are available.





## WINDOW TAKAFUL OPERATIONS

The Company commenced its Window Takaful Operations in June 2016 which has been widely appreciated by the business fraternity, Islamic banks and financial institutions. Its operations are being managed by a team of well experienced, dedicated & competent professionals.

**"Reliance Takaful"** is operating under the guidance of renowned, qualified and certified Sharia Scholars. Our Takaful model is WAQF based; the concept of brotherhood and mutual solidarity in Islam.

**Reliance Takaful** is offering a wide range of Shariah Compliant General Takaful products such as Fire & Property Takaful, Marine Cargo Takaful, Motor Vehicles Takaful, Engineering Takaful and Miscellaneous Accident Takaful. A brief of major takaful products is as under:-

**Fire Takaful** provides loss or damage to the property caused by Fire &/or allied perils. The basic Fire takaful is extendable to cover allied perils such as Riots & Strikes Damage, Malicious Damage, Atmospheric Disturbances, Earthquake Fire & Shock, Explosions, Aircraft Damages, Impact Damages and Burglary.

Marine Takaful covers losses to cargo during transit as per Institute Caro Clauses 'A', 'B' or 'C' by all means of transport like by Sea, by Air or by Road/Rail.

**Motor Takaful** provides coverage against any loss / damage to motor vehicles (private & commercial) due to road accidents, theft & burglary, snatching by violent means, riot & strike damage and third party liability (Bodily Injury and property damage). This cover can be extended to include accidental injuries and death of Driver and Passenger(s).

**Engineering Takaful** mainly covers plant & machinery and projects and provides coverage for Contractor's All Risks, Contractor's Plant & Machinery, Erection All Risks, Machinery Breakdown Insurance and Comprehensive Machinery Insurance etc.

**Miscellaneous & Others:** A wide range of products available under Miscellaneous Takaful which includes, but not limited to, Money takaful (Cash in Safe & Cash in transit), Plate Glass takaful, Group / Personal Accident takaful, Workmen Compensation, Public Liability, Third Party Liability, House-breaking & Burglary and All Risks Takaful.

ANNUAL REPORT 2022

## NOTICE OF THE FORTY-ONE ANNUAL GENERAL MEETING

Notice is hereby given that the **41st Annual General Meeting** of the Shareholders of **RELIANCE INSURANCE COMPANY LIMITED** will be held on Thursday the 27th April, 2023 at 12.30 p.m. at the Head Office of the Company at **RELIANCE INSURANCE HOUSE** 181-A Sindhi Muslim Co-operative Housing Society near Mehdi Tower, off: Sharah-e-Faisal, Karachi, to transact the following business:

#### **ORDINARY BUSINESS:**

- 1. To confirm the Minutes of the 40th Annual General Meeting of the Company held on 30th April, 2022.
- 2. To receive, consider and adopt the Audited Accounts of the Company for the year ended 31st December, 2022 together with Chairman's Review, Directors' and Auditors' Reports thereon.
- 3. To consider and approve payment of Cash Dividend at the rate of 5% to the shareholders as recommended by the Board of Directors.
- 4. To appoint Auditors of the Company and fix their remuneration for the year ending December 31, 2023. The Board of Directors and Audit Committee have recommend the name of M/s. BDO Ebrahim & Co., Chartered Accountants for re-appointment as Auditors.

#### SPECIAL BUSINESS:

5. To consider and approve the issuance of bonus shares @ 5% i.e. 5 ordinary shares for every 100 ordinary shares held, out of Company's profit for the year ended December 31, 2022 as recommended by the Board of Directors by passing the following Ordinary Resolutions:

To consider and if thought fit to pass with or without modification the following resolutions:

#### Resolved

"that a sum of Rs.31,684,740/- out of Company's profit be capitalized and applied for issue of 3,168,474 ordinary shares of Rs.10 each and allotted as fully paid up shares to those members whose name appear in the members register of the Company at the close of business on 18th April, 2023 in the ratio of 5 shares for every hundred shares held."

#### **Further Resolved**

"that Bonus shares forming part of such fraction holding which is not in exact multiple of 5:100 shares will be sold in the Stock Market and to pay the proceeds of sale thereof, when realized, to a Charitable Institution.

That for the purpose of giving effect to the foregoing, the Chief Executive and Company Secretary be and is hereby authorized to give such directions as may be necessary and as they deem fit to settle any questions or any difficulties that may arise in the distribution of the said new shares or in the payment of sale proceeds of the fractional shares".

- 6. To consider and approve to circulate the Annual Report of the Company to the members through QR enable code and weblink which will be intimated to the shareholders through notice of the meeting.
- 7. To transact any other business with the permission of the Chair.

The statement under Section 134(3) of the Companies Act, 2017, pertaining to the special business referred to above is being circulated to the Shareholders along with the notice of the Meeting.

The Share Transfer Books of the Company will remain closed from 19th April, 2023 to 27th April, 2023 (both days inclusive).

By order of the Board

(GHULAM HAIDER) Company Secretary

Karachi: 30th March, 2023

RELIANCE INSURANCE COMPANY LIMITED

#### NOTES:

- 1. Participating in the AGM proceedings via physical presence or through video link facility:
  - a) AGM will be held through Zoom application a video link facility.
  - b) The notice will also be uploaded on the website of the Company.
  - c) Shareholders interested in attending the AGM through Video Link (Zoom) will be requested to get themselves registered with the Company Secretary office at least two working days before the AGM at ghulam.haider@relianceins.com by providing the following details:

Name of Shareholder: CNIC No. : Folio No. /CDS folio No: Cell No: Email address:

Login facility will be opened thirty minutes before the meeting time to enable the participants to join the meeting after identification process. Shareholders will be able to login and participate in the AGM proceedings through their devices after completing all the formalities required for the identification and verification of the shareholders.

- d) Shareholders may send their comments and suggestions relating to the agenda items of the AGM to the Company Secretary office at least two working days before the AGM, at above given email address, WhatsApp or SMS on 0300-2014607. Shareholders are required to mention their full name, CNIC No and Folio/CDS No. for this purpose.
- A member of the Company entitled to attend and vote may appoint any other member as his/her proxy to attend and vote on his/her behalf. PROXIES MUST BE RECEIVED AT THE HEAD OFFICE OF THE COMPANY NOT LESS THAN 48 HOURS BEFORE THE MEETING.
- 3. CDC Account Holders will further have to follow the under mentioned guidelines as laid down in Circular 1 dated January 26, 2000 issued by the Securities and Exchange Commission of Pakistan.

#### A. For Attending the Meeting:

- i) In case of individuals, the account holder or sub-account holder and/or person whose securities are in group account and their registration details are up-loaded as per the Regulations, shall authenticate his identity by showing his Original Computerized National Identity Card (CNIC) or original passport at the time of attending the meeting.
- ii) In case of corporate entity, the Board of Directors' resolution/power of attorney with specimen signature of the nominee shall be produced (unless it has been provided earlier) at the time of the meeting.

#### B. For appointing Proxies:

- i) In case of individuals, the account holder or sub-account holder and/or the person whose securities are in group account and their registration details are uploaded as per the Regulations, shall submit the proxy form as per the above requirements.
- ii) The proxy form shall be witnessed by two persons whose names, addresses and CNIC numbers shall be mentioned on the form.
- iii) Attested copies of CNIC or passport of the beneficial owners and the proxy shall be furnished with the proxy form.
- iv) The proxy shall produce his original CNIC or Original Passport at the time of the meeting.
- v) In case of corporate entity, the Board of Directors' resolution/power of attorney with specimen signature of the nominee shall be submitted (unless it has been provided earlier) alongwith proxy form to the Company.

#### 4. ELECTRONIC TRANSMISSION OF ANNUAL FINANCIAL STATEMENTS AND NOTICES

Pursuant to Notification vide SRO. 787(1)/2014 of September 8, 2014, the SECP has directed to facilitate the members of the Company receiving annual financial statements and notices through electronic mail system (e-mail). We are pleased to offer this facility to our members who desire to receive annual financial statements and notices of the Company through email in future. In this respect members are hereby requested to convey their consent via email on a standard request form which is available at the Company website www.relianceins.com. Please ensure that your email has sufficient rights and space available to receive such email which may be larger than 1 MB file in size. Further, it is the responsibility of the member to timely update the share registrar of any change in their registered email address.

Financial Statements and relevant reports have been placed on the website of the company which can be seen on www.relianceins.com.

#### 5. TRANSMISSION OF ANNUAL AUDITED ACCOUNTS AND NOTICE THROUGH CD/DVD/USB.

In compliance with the SECP Notification No.SRO 470(1)2016, dated May 31, 2016. The Company in the 35th Annual General Meeting held on April 29, 2017, obtained the approval of the shareholders to circulate Annual Accounts through CD/DVD/USB at their registered address instead of transmitting the Annual Accounts in hard copies. However, shareholder may request the Company Secretary or Share Registrar of the Company for hard copy of Annual Audited Accounts instead of CD / DVD / USB and the same will be provided at his / her registered address, free of cost, within one week on the demand. In this regard, a 'Standard Request Form, has also been placed at the website of the Company for communicating the need of hard copies of the Annual Audited Accounts instead of sending the same through CD / DVD / USB.

#### 6. PROCEDURE FOR VOTING FOR SPECIAL AGENDA ITEMS

It is hereby notified that pursuant to the Companies (Postal Ballot) Regulations, 2018 and its amendments notified vide SRO 2192(I)/2022 dated December 05, 2022, members will be allowed to exercise their right to vote for the special business in the AGM, in accordance with the condition mentioned in the aforesaid regulations.

#### 7. E – VOTING

Pursuant to SECP SRO No.43(1)2016 dated January 22, 2016 Shareholders can also exercise their right to vote through e-voting by giving their consent in writing at least 10 days before the date of meeting to the Company on the appointment by the Intermediary as a proxy.

#### 8. POSTAL BALLOT

The members shall ensure that duly filled and signed ballot paper along with copy of Computerized National Identity Card (CNIC) should reach the Secretary of the Company through post on the Company's registered address, Head Office, 181A SMCHS, Karachi, or email at ghulam.haider@relianceins.com one day before the Annual General Meeting i.e. on April 26, 2023, during working hours. The signature of the ballot paper shall match with the signature on CNIC.

#### 9 UNCLAIMED DIVIDEND

As per the provision of section 244 of the Companies Act, 2017, any shares issued or dividend declared by the Company which have remained unclaimed/unpaid for a period of three years from the date on which it was due and payable are required to be deposited with the Commission for the credit of Federal Government after issuance of notices to the shareholders to file their claim. The details of the shares issued and dividend declared by the Company which have remained due for more than three years was sent to shareholders. Shareholders are requested to ensure that their claims for unclaimed dividend and shares are lodged timely. In case, no claim is lodged with the Company in the given time, the Company shall after giving notice in newspaper proceed to deposit the unclaimed/unpaid amount and shares with the Federal Government pursuant to the provision of Section 244 (2) of Companies Act, 2017.

#### 10. CONVERSATION OF PHYSICAL SHARES INTO BOOK ENTRY FORM

The shareholders heaving physical shares may open CDC Sub-account with any of the broker or Investor Account directly by with the Central Depository Company (CDC) of Pakistan Limited to have their physical shares converted into electronic form. This will facilitate then in many way including safe custody. Further with the requirement of Section 72 of Companies Act, 2017, every existing company having share capital required to replace its physical shares with book-entry form in a manner as may be specified and from the date notified by SECP, within a period not exceeding four year from the commence of the Act.

The Securitas and Exchange Commission of Pakistan through its circular # CSD/ED/Misce/2016-639-640 dated March 26, 2021 has advised the listed companies to pursue their such members who still hold shares in physical form, to convert their shares into book entry form.

#### **11. CHANGE OF ADDRESS**

Shareholders are requested to inform the Company's Share Registrar of any change in their address, if any immediately.

#### 12. SUBMISSION OF COPIES CNIC (MANDATORY)

As per SECP directives, the dividend warrants of the shareholders whose valid CNICs, are not available with the Share Registrar could be withheld. All shareholders having physical shareholding are, therefore, advised to submit a photo copy of their valid CNICs and Corporate entities are requested to provide NTN immediately, if already not provided, to the Company's Share Registrar at the address, M/s. C & K Management Associates (Pvt.) Ltd., 404, Trade Tower, Abdullah Haroon Road, Near Hotel Metropole, Karachi-75530 without any further delay.

#### **13. ELECTRONIC DIVIDEND MANDATE**

Under section 242 of Companies Act, 2017 it is mandatory for all listed Companies to pay cash dividend to its shareholders only through electronic mode directly in to the bank account designated by the entitled shareholders.

In order to receive dividend directly into their bank account, shareholders are requested (if not already provided) to fill in Bank Mandate Form for Electronic Credit of Cash Dividend available in the Company's website www.relianceins.com and send it duly signed along with a copy of CNIC to the Share Registrar of the Company, M/s. C & K Management Associates (Pvt.) Ltd., 404, Trade Tower, Abdullah Haroon Road, Near Hotel Metropole , Karachi-75530 in case of physical shares.

In case shares are held in CDC, electronic dividend mandate form must be directly submitted to shareholder's brokers/ participant / CDC account services.

In case of non-receipt of information, the Company will be constrained to withhold payment of dividend to shareholders.

In compliance with Section 150 read with Division I of Part III of the First Schedule of the Income Tax Ordinance, 2001 withholding tax on dividend income will be deducted for 'filer' and 'non-filer' shareholders at 15% and 30% respectively. A 'filer' is a taxpayer whose name appears in the Active Taxpayers List (ATL) issued by the FBR from time to time and a 'non-filer' is a person other than a filer. To enable the Company to withhold tax at 15% for filers, all shareholders are advised to ensure that their names appear in the latest available ATL on FBR website, otherwise tax on their cash dividend will be deducted at 30% for non-filers. Withholding tax exemption from the dividend income shall only be allowed if a copy of valid tax exemption certificate is made available to the Share Registrar, M/s. C & K Management Associates (Pvt.) Ltd of the Company by the first day of book closure.

According to the FBR, withholding tax in case of joint accounts will be determined separately based on the 'Filer/ Non-Filer' status of the principal shareholder as well as the status of the joint holder(s) based on their shareholding proportions. Members that hold shares with joint shareholders are requested to provide the shareholding proportions of the principal shareholder and the joint holder(s) in respect of shares held by them to our Share Registrar, M/s. C & K Management Associates (Pvt.) Ltd in writing. In case the required information is not provided to our Registrar it will be assumed that the shares are held in equal proportion by the principal shareholder and the joint holder(s).

#### STATEMENT UNDER SECTION 134 (3) OF THE COMPANIES ACT, 2017 PERTAINING TO THE SPECIAL BUSINESS

The statement set out the material facts pertaining to the "Special Business" to be transacted at the 41st Annual General Meeting of the Company to be held on April 27, 2023

#### Capitalization out of company's appropriated Profit/Reserve

That a sum of Rs.31,684,740/- out of the Company's profit be capitalized for issuing of 3,168,474 fully paid ordinary shares of Rs.10 each and allotted as fully paid up Bonus Shares to the Members who are registered in the Book of the Company at the close of business on 18th April, 2023 in the proportion of 5 new shares for every 100 existing ordinary shares held and that such new shares shall rank pari passu with existing ordinary shares of the Company as regards future dividends, and in all other respects.

That Bonus Shares forming part of such fraction holding which is not in exact multiple of 5:100 shares will be sold in the Stock Market and to pay the proceeds of sale thereof, when realized, to a Charitable Institution.

That for the purpose of giving effect to the foregoing, the Chief Executive and Company Secretary be and is hereby authorized to give such directions as may be necessary and as they deem fit to settle any questions or any difficulties that may arise in the distribution of the said new shares or in the payment of sale proceeds of the fractional shares.

None of the Directors of the Company are interested in this business except to the extent of their entitlement to bonus shares as shareholder.

#### Approval for circulation of Annual Report through QR enable code and weblink

The Securities and Exchange Commission of Pakistan has issued a S.R.O. 389 (I)/2023 dated March 22, 2023 whereby the SECP has allowed the listed companies to circulate the Annual Report to its members through QR enabled code and weblink subject to the fulfilment of the following requirements:

- (i) the approval of the shareholders has been obtained in the general meeting to circulate the annual audited financial statements to its members through QR enabled code and weblink;
- (ii) the notice of meeting shall be dispatched to members as per requirements of the Act, on their registered address, containing the QR code and the weblink address to view and download the annual audited financial statements together with the reports and documents required to be annexed thereto under the Act; and
- (iii) It shall be the responsibility of the Company to ensure that the QR code and weblink is accurate and members are able to download the required information at all times.

Further the Company, in future, shall circulate the annual audited financial statements through email in case email address has been provided by the member to the Company and the consent of member to receive the copies through email is not required as allowed by the SECP and the Company shall be required to send the complete financial statements with relevant documents in hard copy to the shareholders, at their registered addresses, free of cost, within one week, if a request has been made by the member on the standard request from available on the website of the Company.

As the SECP has allowed that considering technological advancement and old technology becoming obsolete, the circulation of annual financial statements through CD/DVD/USB may be discontinued therefore the **Company will discontinue to circulate the Annual Report through CDs in future.** 

## HORIZONTAL ANALYSIS STATEMENT OF FINANCIAL POSITION & PROFIT & LOSS ACCOUNT

		R	upees in I	million	% Increase / (Decrease) over preceeding year			
STATEMENT OF FINANCIAL POSITION	2022	2021	2020	2019	2022	2021	2020	2019
Property and equipment Investments	72.739	73.398	70.210	83.030	(0.90)	4.54	(15.44)	(10.61)
Equity securities	681.276	729.258	715.380	687.115	(6.58)	1.94	4.11	7.38
Debt securities	70.104	70.114	60.000	60.037	(0.01)	16.86	(0.06)	33.11
Term deposits	42.591	38.570	38.136	30.160	10.43	1.14	26.45	15.42
Loan and others receivables	4.163	14.747	6.552	3.328	(71.77)	125.08	96.88	50.05
Insurance / Reinsurance receivables	386.729	304.283	231.780	198.886	27.10	31.28	16.54	(10.52)
Reinsurance recoveries against outstandind claims	152.488	178.690	181.535	112.413	(14.66)	(1.57)	61.49	(32.07)
Deferred Commission Expenses	74.412	64.560	55.990	62.978	15.26	15.31	(11.10)	(4.45)
Deferred Taxation	20.409	6.961	2.540	-	193.19	174.06	100.00	(100.00)
Prepayment	155.143	165.211	139.837	134.819	(6.09)	18.15	3.72	(22.16)
Taxation-Provision less payment		-	0.283		. ,			
Cash & Bank	101.815	93.709	111.311	131.227	8.65	(15.81)	(15.18)	(9.11)
Total Assets from General Takaful operation OPF	126.995	108.194	100.419	91.493	17.38	7.74	9.76	18.93
Total Assets	1,888.864	1,847.695	1 712 072	1595.486	2.23	7.80	7 42	(2.01)
	1,000.004	1,047.090	1,/13.9/3	1090.400	2.23	7.00	7.43	(3.81)
Ordinary share capital	633.695	603.519	561.413	561.413	5.00	7.50	-	-
Reserves	290.000	270.000	250.000	250.000	7.41	8.00	-	-
Unppropriated profit	136.521	172.764	181.860	113.364	20.98	5.00	(60.42)	168.93
Surplus/(deficit)on revaluation of available for sale	0.049	1.778	4.362	8.752	97.24	59.24	50.16	271.00
Total Equity	1,060.265	1,048.061	997.635	933.529	1.16	5.05	6.87	9.07
Outstanding claims including IBNR	188.533	212.979	223.491	153.320	(11.48)	(4.70)	45.77	(27.06)
Unearned premium reserves	339.217	306.513	269.352	292.212	10.67	13.80	(7.82)	(14.63)
Unearned Reinsurance Commission	31.621	30.638	30.887	34.581	3.21	(0.81)	(10.68)	(2.85)
Deferred taxation		-	-	4.372		(0.01)	(10.00)	(2100)
Insurance/ Reisurance Payable	186.785	195.477	147.241	122.865	(4.45)	32.76	19.84	6.90
Other Creditors and Accurals	48.268	32.419	24.242	23.830	48.89	33.73	1.73	(67.19)
Taxation-Provision less payment	7.317	0.335	-	5.864	100.00	100.00	(100.00)	(23.75)
Total Liabilaties from General Takaful Operation OPF	26.858	21.273	21.125	24.913	26.25	0.70	(15.20)	28.36
Total Equity and Liabilities	1 999 964	1,847.695	712 072	1595.486	2.23	7.80	7.43	(3.81)
	1,000.004	1,047.090	.,/13.9/3	1090.400	2.23	7.00	7.43	(3.01)
PROFIT AND LOSS ACCOUNT								
Net insurance premium	360.467	303.130	319.478	347.797	18.91	(5.12)	(8.14)	(0.13)
Net insurance claims	(93.638)	(64.168)	(76.425)	(87.205)	45.93	(16.04)	(12.36)	0.04
Net Commission and acquisition expenses	(77.236)	(54.981)	(62.012)	(65.399)	40.48	(11.34)	(5.18)	9.01
Management Expenses	(150.167)		(152.031)	(154.371)	(1.28)	0.05	(1.52)	1.26
Underwriting Results	39.426	31.869	29.010	40.822	23.71	9.86	(28.94)	(16.05)
Invetment Income	67.385	74.747	83.543	92.724	9.85	10.53	9.90	98.67
Other Income	0.549	3.257	0.719	1.622	(83.14)	352.99	(55.67)	(23.56)
Financial Charges	-	-	-	-	-	-	-	,_0.00/
Others expenses	(59.084)	(50.048)	(47.766)	(50.691)	18.05	4.78	(5.77)	12.12
Profit before tax from takaful operations-Operators fund	19.324	10.682	18.070	11.926	80.90	(40.89)	51.52	(50.68)
Profit before Tax	67.600	70.507	83.576	96.403	4.12	15.64	13.31	60.35
Income tax expenses	(23.491)		(15.081)	(25.192)	34.26	16.02	(40.14)	126.44
Profit after Tax	44.109	53.010	68.495	71.211	16.79	22.61	3.81	45.34
		001010						

# **VERTICAL ANALYSIS**

STATEMENT OF FINANCIAL POSITION & PROFIT & LOSS ACCOUNT

						F	Rupees in	million
	2022	2	202	1	2020	C	2019	9
STATEMENT OF FINANCIAL POSITION	Rupees	%	Rupees	s %	Rupees	%	Rupees	%
Property and equipment	72.739	3.85	73.398	3.97	70.210	4.10	83.030	5.20
Investments		-		-		-		-
Equity securities	681.276	36.07	729.258	39.47	715.380	41.74	687.115	43.07
Debt securities	70.104	3.71	70.114	3.79	60.000	3.50	60.037	3.76
Term deposits	42.591	2.25	38.570	2.09	38.136	2.23	30,160	1.89
Loan and others receivables	4.163	0.22	14.747	0.80	6.552	0.38	3.328	0.21
Insurance / Reinsurance receivables	386.729	20.47	304.283	16.47	231.780	13.52	198.886	12.47
Reinsurance recoveries against outstandind claims	152.488	8.07	178.690	9.67	181.535	10.52	112.413	7.05
Deferred Commission Expenses	74.412	3.94	64.560	3.49	55.990	3.27	62.978	3.95
Deferred Taxation	20.409	1.08	6.961	0.38	2.540	0.15	- 02.970	-
	155.143	8.21	165.211	8.94	139.837	8.16		
Prepayment				0.94 -	0.283		134.819	8.45
Taxation-Provision less payment	-	-	- 93.709			0.02	101 007	-
Cash & Bank	101.815	5.39		5.07	111.311	6.49	131.227	8.22
Total Assets from General Takaful operation OPF	126.995	6.72	108.194	5.86 -	100.419	5.86	91.493	5.73
Total Assets	1,888.864	100.00	1,847.695	100.00	1713.973	100.00	1595.486	100.00
Ordinary share capital	633.695	33.55	603.519	32.66	561.413	32.76	561.413	35.19
Reserves	290.000	15.35	270.000	14.61	250.000	14.59	250.000	15.67
Unppropriated profit /(loss)	136.521	7.23	172.764	9.35	181.860	10.61	113.364	7.11
Surplus/(deficit)on revaluation of available for sale	0.049	0.00	1.778	9.35 0.10	4.362	0.25	8.752	0.55
				56.72				
Total Equity	1,060.265	56.13	1,048.061	30.72	997.635	58.21	933.529	58.51
Outstanding claims including IBNR	188.533	9.98	212.979	11.53	223.491	13.04	153.320	9.61
Unearned premium reserves	339.217	17.96	306.513	16.59	269.352	15.72	292.212	18.31
Unearned Reinsurance Commission	31.621	1.67	30.638	1.66	30.887	1.80	34.581	2.17
Deferred taxation		-	-	-	-	-	4.372	-
Insurance/ Reisurance Payable	186.785	9.89	195.477	10.58	147.241	8.59	122.865	7.70
Other Creditors and Accurals	48.268	2.56	32,419	1.75	24.242	1.41	23.830	1.49
Taxation-Provision less payment	7.317	0.39	0.335	0.02	-	-	5.864	0.37
Total Liabilaties from General Takaful Operation OPF	26.858	1.42	21.273	1.15	21.125	1.23	24.913	1.56
·	20.000	1.42	Entro	1.10	21.120	1.20	24.010	1.00
Total Equity and Liabilities	1,888.864	100.00	1,847.695	100.00	1713.973	100.00	1595.486	100.00
PROFIT AND LOSS ACCOUNT								
Net insurance premium	360.467	100.00	303.130	100.00	319.478	100.00	347.797	100.00
Net insurance claims	(93.638)	(25.98)	(64.168)		(76.425)	(23.92)	(87.205)	
							. ,	(25.07)
Net Commission and acquisition expenses	(77.236)	(21.43)	(54.981)	. ,	(62.012)	(19.41)	(65.400)	(18.80)
Management Expenses	(150.167)	(41.66)	(152.112)	. ,	(152.031)	(47.59)	(154.371)	(44.39)
Underwriting Results	39.426	10.94	31.869	10.51	29.010	9.08	40.821	11.74
Invetment Income/(loss)	67.385	18.69	74.747	24.66	83.543	26.15	92.724	26.66
Other Income	0.549	0.15	3.257	1.07	0.719	0.23	1.622	0.47
Financial Charges	-	0.00	-	0.00	-	0.00	-	0.00
Others expenses	(59.084)	(16.39)	(50.048)	(16.51)	(47.766)	(14.95)	(50.691)	(14.57)
Profit before tax from takaful operations-Operators fund	19.324	5.36	10.682	3.52	18.070	5.66	11.927	3.43
Profit /( Loss) before Tax	67.600	18.75	70.507	23.26	83.576	26.16	96.403	27.72
Income tax expenses	(23.491)	(6.52)	(17.497)	(5.77)	(15.081)	(4.72)	(25.192)	(7.24)
Profit /( Loss) after Tax	44.109	12.24	53.010	17.49	68.495	21.44	71.211	20.47
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20 RELIANCE INSURANCE COMPANY LIMITED

## **KEY FINANCIAL DATA**

#### 10 Years Growth At A Glance

									Парс	
	2022	2021	2020	2019	2018	2017 Restated	2016 Restated	2015	2014	2013
Ordinary Share Capital	633.69	603.52	561.41	561.41	561.41	561.41	510.37	463.98	403.46	366.78
Share Holder's Equity	1060.26	1048.06	997.63	933.53	855.92	798.93	876.96	786.03	725.22	653.42
Reserves	290.00	270.00	250.00	250.00	250.00	250.00	220.00	200.00	180.00	160.00
Cash & Bank	101.81	93.71	111.31	131.22	144.37	160.18	120.24	133.93	104.50	103.08
Investment	793.97	837.94	813.51	777.31	711.11	704.22	795.29	653.67	584.86	500.32
Underwriting Provisions	559.371	550.13	523.73	480.11	588.06	739.39	782.59	868.20	764.85	679.63
Total Assets	1888.864	1847.695	1713.973	1595.486	1658.65	1791.12	1828.38	1766.56	1595.94	1456.58
Return on Assets %	2.34%	2.87%	4.00%	4.46%	2.95%	(2.16)	5.80%	4.58%	5.65%	5.13%
Return on Equity %	4.16%	5.06%	6.86%	7.63%	5.72%	(4.85)	12.09%	10.34%	12.43%	11.43%
Ordinary Share Capital to Assets %	29.81%	32.66%	32.76%	35.19%	33.85%	31.35%	27.91%	26.26%	25.28%	25.18%
Total Equity / Total Assets %	56.13%	56.72%	58.20%	58.51%	51.60%	44.60%	47.96%	44.50%	45.44%	44.86%
Written Gross Premium	761.88	651.20	569.07	622.40	878.68	1155.40	1201.84	1114.40	1028.14	837.23
Net Insurance Premium	360.46	303.13	319.48	347.80	348.24	357.65	359.41	316.42	295.76	260.76
Ratio to written Gross Premium %	47.31	46.55%	56.14%	55.88%	39.63%	30.95%	29.90%	28.39%	28.77%	31.14%
Net Insurance Claims	93.63	64.16	76.42	87.21	87.17	88.16	101.72	89.86	94.30	87.89
Ratio tO Net Insurance Premium %	25.97%	21.17%	23.92%	25.07%	25.03%	24.65%	28.30%	28.40%	31.88%	33.71%
Management Expenses	209.25	202.16	199.80	205.06	197.66	188.99	179.66	174.36	164.67	155.34
Ratio to Written Gross Premium %	27.46%	31.04%	35.11%	32.94%	22.49%	16.36%	14.95%	15.65%	16.02%	18.55%
Ratio tO Net Insurance Premium %	58.05%	66.69%	62.54%	58.96%	56.76%	52.84%	49.98%	55.10%	55.68%	59.57%
Investment Income/(Loss)	67.38	74.75	83.54	92.72	46.67	(40.07)	104.36	86.69	96.22	97.44
Return of Investment %	8.49%	8.92%	10.27%	11.93%	6.56%	(5.69)	13.12%	13.26%	16.45%	19.47%
Underwriting Results	39.75	31.87	29.01	40.82	48.62	67.08	64.29	49.22	39.45	19.6
Profit /(loss) Before Tax	67.60	70.51	83.57	96.40	60.12	(17.59)	120.89	90.79	96.54	81.21
Pecentage to Written Grosss Premium %	8.87%	10.83%	14.69%	15.49%	6.84%	(1.52)	10.06%	8.15%	9.39%	8.92%
Profit /(loss) After Tax	44.11	53.01	68.49	71.21	48.99	(38.79)	106.04	80.99	90.14	74.7
Pecentage to Net Insurance Premium	12.23%	17.49%	21.43	20.47	14.07%	(10.85)	29.50%	25.60%	30.48%	28.65%
Earnings/(loss) After Tax Per Share-Rupees	0.70	0.88	1.22	1.27	0.87	(0.69)	2.08	1.75	1.94	2.03
Dividend /Bonus %	5%(B)5%(C)	5%(B)5%(C)	7.5%(B)	-	-	-	10%(B) 5%(C)	10%(B) 5%(C)	15%(B)5%(C)	10%(B)5%(C)
Break up Value Per Share	16.73	17.36	17.77	16.63	15.24	14.23	17.18	16.94	17.97	17.81
Summary of Cashflow										
Total Cash Flow from all Operating Activities	(55.52)	(54.277)	(62.242)	(44.956)	(44.425)	38.113	102.288	40.013	23.354	16.692
Total Cash Flow from Investment Activities	92.557	36.675	42.325	31.811	28.663	26.796	(66.426)	9.450	3.908	17.237
Total Cash Flow from Financing Activities	(28.93)	-	-	-	(0.050)	(24.963)	(22.831)	(20.035)	(18.024)	(0.111)
Net Cash Flow From all Activities	8.106	(17.601)	(19.917)	(13.145)	(15.812)	39.975	13.031	29.428	1.420	34.318
Cash and Cash Equivalent at the end of the year	101.815	93.709	111.310	131.227	144.372	160.185	120.239	133.927	104.499	103.078

ANNUAL REPORT 2022 21

Rupees in million

## SHAREHOLDERS' INFORMATION

#### **Registered Office**

96-A, Sindhi Muslim Co-operative Housing Society Karachi.

#### **Head Office**

Reliance Insurance House, 181-A, Sindhi Muslim Co-operative Housing Society, Karachi

#### **Share Registrar Office**

C&K Management Associates (Pvt.) Ltd. 404-Trade Tower, Abdullah Haroon Road, Near Hotel Metropole, Karachi-75530. Tel: (021) 35687839 & 53685930

#### Listing on Stock Exchanges

RICL equity shares are listed on Pakistan Stock Exchange (PSX).

#### **Listing Fees**

The annual listing fee for the financial year 2022-2023 was paid to the Pakistan Stock Exchange and Central Depository Company (CDC) within the prescribed time.

#### Stock Symbol

The stock symbol for Reliance Insurance Company Limited at the PSX is RICL.

#### **Statutory Compliance**

During the year, the Company complied with all applicable provisions of the Companies Act, 2017, the Insurance Ordinance 2000, Insurance Rules 2017, Listed Companies (Code of Corporate Governance) Regulations, 2019, the Code of Corporate Governance, for insurers 2016 and others regulations prescribed by SECP.

#### **Book Closure Dates**

The register of Member and share transfer books of the Company will remain closed from 19th April, 2023 to 27th April, 2023 (both days inclusive).

#### 41st Annual General Meeting

Date	:	27th April, 2023
Time	:	12:30 pm
Venue	:	Reliance Insurance House,
		181-A, SMCHS, Karachi
		Physical & (Via Vedio Link)

#### Website of the Company

A website of your Company has been developed which allows the users to get the Company related information about its financial, history, types of insurance available with the Company and list of reinsurers etc.

An online complaint system is also available to improve the efficiency.

#### Website: www.relianceins.com

Annual, half yearly and quarterly financial statements of the Company are available at http://www.relianceins.com

Disclosures to the Stock Exchange on strategic events are made as and when required.

#### Change of Address

Members are requested to immediately notify the change of address, if any, to the Company's Registrar.

#### **Investors' Grievances Policy**

RICL ensures that our Investors receive exemplary services. Investor's queries and complaints constitute an important voice for us. Following are our guiding principles:

- Complaints raised by Investors are dealt in a timely manner; and
- Investors are informed of avenues to raise their queries and complaints.

M/s. C&K Management Associates (Pvt.) Ltd., being the Registrars is primarily responsible to resolve the investor's grievance. Shareholders' enquiries about their holding, dividend or share certificate etc. can be directed to the Share Registrar at the following address:

#### M/s. C&K Management Associates (Pvt.) Limited

404, Trade Tower, Abdullah Haroon Road, Near Hotel Metropole, Karachi.

In case investor's grievance is not addressed up to his/her satisfaction or within reasonable time. Investors may also directly write to the Company their query/complaint at,

#### **RELIANCE INSURANCE COMPANY LIMITED**

## SHAREHOLDERS' INFORMATION

#### **Company Secretary**

Reliance Insurance Company Limited 181-A, SMCHS Karachi.

Company has designated email id ghulam.haider@relianceins.com for handling investor grievance on which investor can make a complaint.

#### SUBMISSION OF CNIC COPIES (MANDATORY)

As per SECP directives, the dividend warrants of the shareholders whose valid CNICs, are not available with the Share Registrar could be withheld. All shareholders having physical shareholding are, therefore, advised to submit a photo copy of their valid CNICs and Corporate entities are requested to provide NTN immediately, if already not provided, to the Company's Share Registrar at the following address, M/s. C & K Management Associates (Pvt.) Ltd., 404, Trade Tower, Abdullah Haroon Road, Near Metropole Hotel, Karachi-75530 without any further delay.

#### ELECTRONIC DIVIDEND MANDATE

Under section 242 of Companies Act, 2017 it is mandatory for all listed Companies to pay cash dividend to its shareholders only through electronic mode directly into bank account designated by the entitled shareholders.

In order to receive dividend directly into their bank account, shareholders are requested (if not already provided) to fill in Bank Mandate Form for Electronic Credit of Cash Dividend available on the Company's website www.relianceins.com and send it duly signed along with a copy of CNIC to the Share Registrar of the Company, M/s. C & K Management Associates (Pvt.) Ltd., 404, Trade Tower, Abdullah Haroon Road, Near Metropole Hotel, Karachi-75530 in case of physical shares.

In case shares are held in CDC, electronic dividend mandate form must be directly submitted to shareholder's brokers/ participant / CDC account services.

In case of non-receipt of information, the Company will be constrained to withhold payment of dividend to shareholders.

## ELECTRONIC TRANSMISSION OF ANNUAL FINANCIAL STATEMENTS AND NOTICES

Pursuant to Notification vide SR0.787(1) / 2014 of September 8, 2014, the SECP has directed to facilitate the members of the Company receiving

annual financial statements and notices through electronic mail system (e-mail). We are pleased to offer this facility to our members who desire to receive annual financial statements and notices of the Company through email in future. In this respect members are hereby requested to convey their consent via email on a standard request form which is available at the Company website www.relianceins.com. Please ensure that your email has sufficient rights and space available to receive such email which may be larger than 1 MB file in size. Further, it is the responsibility of the member to timely update the share registrar of any change in their registered email address.

Financial Statements and relevant reports have been placed on the website of the company which can be seen on www.relianceins.com.

## TRANSMISSION OF ANNUAL AUDITED ACCOUNTS AND NOTICE THROUGH CD/DVD/USB.

In compliance with the SECP Notification No.SRO 470 (1) 2016, dated May 31, 2016. The Company in the 35th Annual General Meeting held on April 29, 2017, obtained the approval of the shareholders to circulate Annual Accounts through CD/DVD/USB at their registered address instead of transmitting the Annual Accounts in hard copies. However, shareholders may request the Company Secretary or Share Registrar of the Company for hard copy of Annual Audited Accounts instead of CD / DVD / USB and the same will be provided at his / her registered address, free of cost, within one week on the demand. In this regard, a 'Standard Request Form, has also been placed at the website of the Company for communicating the need of hard copies of the Annual Audited Accounts instead of sending the same through CD / DVD / USB.

## CONVERSATION OF PHYSICAL SHARES INTO BOOK ENTRY FORM

The shareholders heaving physical shares may open CDC sub-account with any of the brokers or Investor Account directly by with the Central Depository Company (CDC) of Pakistan Limited to have their physical shares converted into electronic form. This will facilitate then in many ways including safe custody. Further with the requirment of Section 72 of Companies Act, 2017, every existing company having share capital required to replace its physical shares with book-entry form in a manner as may be specified and from the date notified by SECP, within a period not exceeding four years from the commence of the Act.

## SHAREHOLDERS' INFORMATION

#### UNCLAIMED DIVIDEND

As per the provision of section 244 of the Companies Act 2017, any shares issued or dividend declared by the Company which have remained unclaimed / unpaid for a period of three years from the date on which it was due and payable are required to be deposited with the Commission for the credit of Federal Government after issuance of notices to the shareholders to file their claim. The details of the shares issued and dividend declared by the Company which have remained due for more than three years was sent to shareholders. Shareholders are requested to ensure that their claims for unclaimed dividend and shares are lodged timely. In case, no claim is lodged with the Company in the given time, the Company shall after giving notice in newspaper proceed to deposit the unclaimed/unpaid amount and shares with the Federal Government pursuant to the provision of Section 244 (2) of Companies Act, 2017.

#### CONSENT FOR VIDEO CONFERENCE FACILITY

Pursuant to the provision to the Companies Act, 2017 the members can also avail the video Conferencing facility. In this regard, please fill the following and submit to Head Office of the Company at least 7 days before the holding of annual general meeting. If the Company receives consent from members holding aggregate 10% or more shareholding residing at the geographical location to participate in the meeting, the Company will arrange video conference facility in the city subject to availability of such facility in that city.

I / We, \_\_\_\_\_of \_\_\_\_, being a member of Reliance Insurance Co., Ltd. holder of \_\_\_\_\_ordinary share(s) as per registered folio no. \_\_\_\_\_\_hereby opt for video conferencing facility at \_\_\_\_\_\_.

#### E – VOTING

Pursuant to SECP SRO No.43(1)2016 dated January 22, 2016 Shareholders can also exercise their right to vote through e-voting by giving their consent in writing at least 10 days before the date of meeting to the Company on the appointment by the Intermediary as a proxy.

#### **POSTAL BALLOT**

Shareholder can also demand a poll and exercise their right to vote by means of ballot i.e. by post or through electronic mode subject to the requirements of section 143 to 145 of the Companies Act, 2017 and applicable clauses of Companies (Post Ballot) Regulations 2018.

## DECISIONS TAKEN AT THE LAST ANNUAL GENERAL MEETING

As per agenda following matters were approved in the meeting and the decisions taken were implemented in due course:

- Approval of the minutes of the 39th Annual General Meeting, held on 29th April 2021.
- Approval of the audited financial statements for the year ended December 31, 2021 alongwith Directors' and Auditors' reports.
- Approval of payment of Cash Dividend at the rate of 5%.
- Appointment of M/s. BDO Ebrahim & Co., Chartered Accountants as auditors of the Company for the year 2022 and fixation of their remuneration.
- Approval of 5% bonus share.



### **CATEGORIES OF SHAREHOLDING** AS AT DECEMBER 31, 2022

Categories of share holders	Number of share holders	Number of shares held	Percentage of shares held %
ASSOCIATE COMPANIES UNDERTAKINGS AND RELATED PARTIES			
Anam Fabrics	1	82,282	0.13
NIT / ICP/ IDBP			
Investment Corporation of Pakistan, IDBP ICP Units	5	547	0.00
DIRECTORS, CEO & OTHER SPOUSES AND MINOR CHILDREN The detail are as under:	12	15,500,796	24.46
MR. IRFAN ZAKARIA BAWANY	1	3,918,340	
MR. MUHAMMAD OMER BAWANY	1	375,705	
MR. ZIA ZAKARIA	1	5,643	
	1	2,687,242	
MR. NOOR M. ZAKARIA MR. MUHAMMAD PATEL	1	1,675,773 5,643	
MR. NAEEM AHMED SHAFI	1	5,643	
MS. TASNEEM YUSUF	1	5,643	
MR. JAHANGIR ADAM	1	5,643	
MRS. SHEHLA IRFAN	1	3,790,849	
MRS. RUKHSANA BAI OMER	1	1,348,898	
MRS. SHAHNAZ SATTAR ZAKARIA	1	1,675,774	
EXECUTIVE	-	-	-
PUBLIC SECTOR COMPANIES AND CORP.	-	-	-
BANK, DEVELOPMENT FINANCE INSTITUTIONS, NON BANKING FINANCE INSTITUTION, INSURANCE COMPANIES, MODARABAS AND MUTUAL FUNDS	3	755	0.00
JOINT STOCK COMPANIES	17	15,487,252	24.44
GOVERNMENT DEPARTMENT	2	887,897	1.40
Federal Board of Revenue			
INDIVIDUALS	1,199	30,641,072	48.35
ISE Tower REIT Management Co. Ltd.	1	2,283	0.00
WELFARE SOCIETY	1	240,502	0.38
Pakistan Memon Educational & Welfare Society			
CHARITABLE TRUSTS	2	525,335	0.83
Begum Aisha Ahmed & Latif Foundation Trustee Begum Asia Bawany			
TRADE	1	754	0.00
Rafum Corporation (pvt.) Ltd.			0.00
TOTAL :-	1,244	63,369,475	100.00
SHAREHOLDERS HOLDING FIVE PERCENT OR MORE VOTING INTEREST.			
M/s.Irfan Ashfaq & Company (Pvt.) Ltd.,	1	6,960,823	10.98
M/s.Sharmeen Food (Pvt.) Ltd.	1	6,187,178	9.76
Mr. Irfan Zakaria Bawany	1	3,918,340	6.18
Mrs.Shehla Irfan	1	3,790,849	5.98

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## **PATTERN OF SHAREHOLDING** AS AT DECEMBER 31, 2022

Number of Shareholders	From	Shareholdings To	Total shares held
401	1	- 100	7,278
152 114	101 501	- 500 - 1000	39,785 81,657
274	1001	- 5000	614,801
97	5001	- 10000	673,409
41 21	10001 15001	- 15000 - 20000	489,421 360,455
17	20001	- 25000	377,633
17 4	25001 30001	- 30000 - 35000	467,385 131,468
7	35001	_ 40000	261,637
6 6	40001 45001	_ 45000 _ 50000	254,077 288,731
5	50001	_ 55000	258,445
3	55001	_ 60000	174,973
2	60001 65001	- 65000 - 70000	123,941 68,153
1	70001	- 75000	71.734
2 4	75001 80001	- 80000 - 85000	150,834 330,476
5	85001	- 90000	441,307
2 1	90001 105001	- 95000 - 110000	182,952 108,703
2	120001	- 125000	244.997
1	130001 135001	- 135000 - 140000	131,525 137,342
1	140001	- 145000	141,029
1	145001	- 150000	146,557
1	150001 160001	- 155000 - 165000	154,624 160,978
1	165001	- 170000	165,002
1	170001 180001	- 175000 - 185000	173,866 183,982
i	195001	- 200000	199.000
1 3	220001 225001	- 225000 - 230000	220,500 676,309
2	240001	- 245000	485 231
2 1	245001 255001	- 250000 - 260000	492,235 255,580
3	260001	- 265000	788.070
2 1	280001 295001	- 285000 - 300000	565,907 296,387
1	375001	- 300000 - 380000	375,705
1	380001	- 385000	384 092
1	390001 420001	- 395000 - 425000	393,286 422,504 468,466
1	465001	_ 470000	468,466
1	475001 515001	_ 480000 _ 520000	477,948 517,656
1	525001	_ 530000	525,510 559,211
1	555001 685001	- 560000 690000	559,211 688,745
i	715001	- 720000	715,552
1	725001 735001	730000 740000	726,919 736,096
1	770001	- 775000	770,372 813,720
1	810001	815000	813,720 839,776
1	835001 890001	- 840000 - 895000	890,574
1	895001	- 900000	896,641
1	950001 1210001	- 955000 - 1215000	952,488 1,214,566
1	1245001 1275001	- 1250000	1.245.837
1	1275001 1450001	- 1280000 - 1455000	1,277,164 1,451,472
2	1675001	- 1680000	3,351,547
1	1900001 2015001	- 1905000 - 202000	1,900,607 2,017,733
i	2400001	- 2405000	2,403,320
1	2475001 2540001	- 2480000 - 2545000	2,476,442 2,540,685
1	2815001	- 282000	2,340,083
1	3785001	- 3790000	2,819,590 3,788,874
1	6185001 6960001	- 6190000 - 6965000	6,187,178 6,960,823
1244			63,369,475

Sr. No.	Categories of share holders	Number of share holders	Total shares hold	Percentage %
1	INDIVIDUALS	1211	46,141,868	72.81
2	INVESTMENT COMPANIES	5	547	0.00
3	INSURANCE COMPANIES	1	730	0.00
4	JOINT STOCK COMPANIES	18	15,569,534	24.57
5	FINANCIAL INSTITUTIONS	1	24	0.00
6	WELFARE SOCIETY	1	240.502	0.38
7	CHARITABLE TRUSTS	2	525.335	0.83
8	MODARABA MANAGEMENT COMPANIES	1	,1	0.00
9	TRADE	1	754	0.00
10	GOVERNMENT DEPARTMENT	2	887.897	1.40
11	REIT MANAGEMENT	1	2,283	0.00
		1244	63,369,475	100.00

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# **CHAIRMAN'S REVIEW**

I am pleased to present the Forty-one Annual Report and Performance Review of your Company on behalf of the Board of Directors for the year ended 31st December 2022.

The year 2022 was one of economic fluctuations and rising geo-political tensions. Global economic growth tapered from 6% in 2021 to 3.2% in 2022, while inflation remained higher. Ukraine was, commodity price volatility, and the energy crisis, all contributed to a bleak economic landscape.

Pakistan's economy, dwindling foreign exchange reserves, inflationary pressures, and a rapidly devaluing Pakistani Rupee posed serious challenges. The situation was further worsened by devastating floods that affected over 33 million people, with total losses approximate amounting to USD 30 billion.

Recently State Bank of Pakistan increased the policy rate by 300 basis points to 20 percent. Average inflation this year is now expected to 29%. On the external side, current account deficit for the year 2023 is down approximate 67 percent compared to the same period of last year. This significant drop was due to a sharp contraction in imports. Additionally, scheduled debt repayments and a decline in foreign exchange inflows amid rising global interest rates and domestic uncertainties, continue pressure on Foreign Exchange Reserve and exchange rate. To overcome this crises the Government is negotiating with IMF's through 9th review program and imposed recent fiscal measures including an increase in GST and excise duties, reduction in subsidies, adjustments in energy prices which are expected to soften IMF stance. The scenario appears challenging and may continue for quite some time.

Against this backdrop, your Company underwrote a gross premium of Rs.857.904 million (inclusive of Rs.96.026 million of Takaful Contribution) against Rs.726.436 million (inclusive of Rs.75.236 million of Takaful Contribution) last year reflecting an increase of 18%. During the year 2022 your Company posted profit after tax at Rs. 44.11 million compared to Rs. 53.01 million reported last year. The Window Takaful Operations for Surplus account on Participant Takaful Fund was Rs. 5.23 million compared to Rs. 6.25 million in 2021. Operator's Fund posted profit after tax of Rs. 13.72 million against Rs. 7.58 million of 2021.

Pakistan's stock market's performance has posted a boom-and-bust situation during FY2022. Index tumbled from 44,596.07 points as at December 31, 2021 to 40,420.45 points as at December 31, 2022 - a decline of 9.36%. The Company's investment income stood at Rs. 67.385 million against Rs. 74.747 million of the previous year.

While closing, I would like to thank and convey my gratitude to the members of the Board of Directors for their commitment in guiding and supporting the management and to the shareholders for their confidence and support to the Company. I would also like to place on record my appreciation for support received by the Company from the Securities and Exchange Commission of Pakistan, Pakistan Reinsurance Company Limited, State Bank of Pakistan and all our reinsurers for their continued support. Last but not the least, I express my appreciation to the Chief Executive and his team for their efforts commitments, dedication and sincerity.

Irfan Żakaria Bawany Chairman Karachi. 30th March 2023

**RELIANCE INSURANCE COMPANY LIMITED** 

چيئرمين کاجائزه رپورٹ

31 دسمبر 2022 کوختم ہونے والے سال کے لئے بورڈ آف ڈائر یکٹرز کے چیئر مین کی حیثیت ہے آ کچی کمپنی کی 41 ویں سالانہر پورٹ اور کارگردگی کا جائزہ پیش کرتے ہوئے مسرب محسوں کررہا ہوں۔

سال2022 معاثی اتار چڑھاؤاور بڑھتے ہوئے جغرافیائی سیاسی تناؤمیں سے ایک تھا۔عالمی اقتصادی تر قی 2021 میں 6 فیصد تھی جو 2022 میں کم ہوکر 3.2 فیصد رہ گئی جبکہ مہنگائی کی شرح زیادہ رہی۔ یوکرین کی جنگ کی وجہ سے اجناس کی قیمتوں میں اتار چڑھاؤ اورتوانائی کے بحران نے تاریک اقتصادی منظرنامے پراٹر ڈالا۔

اس خراب صورت حال میں بھی آپ کی کمپنی نے 857.904 ملین روپ (بشمول 96.026 ملین روپ تکافل شراکت داری) کا مجموعی پر بیم کیا ہے اسکے بر خلاف گزشتہ سال 726.436 ملین روپ (بشمول 75.236 ملین روپ تکافل شراکت داری) تھا جو کہ گزشتہ سال کے مقابلے میں 18 فصد اضافہ ظاہر کرتا ہے۔آپ کی کمپنی نے سال 2022 میں 44.11 ملین روپ کا بعداز ٹیکس منافع کیا ہے جو کہ پچھلے سال 53.01 ملین روپ تھا۔ شراکت داری تکافل فنڈ کے لئے سرچکس 2023 ملین روپ تھا جبکہ 2021 میں 56.02 ملین روپ تھا۔آ پر میڑ کے فنڈ میں 2021 کے 75.58 ملین روپ کے مقابلے میں 13.72 ملین روپ کا بعداز ٹیکس منافع ہوا۔

پاکستان کی سٹاک مارکیٹ کی کارکردگی مالی سال 2022 کے دوران انڈیکس 31 دسمبر 2021 کو 44,596.07 پوئنٹس سے 9.36 فیصد کی شرح سے کم ہوکر 31 دسمبر 2022 تک 40,420.45 پوئنٹس تک نیچ آگیا۔ کمپنی کی سرمایہ کاری کی آمدنی پیچھلے سال کے 74.747 ملین روپے کے مقابلے میں 67.385 ملین روپے رہی۔

کمپنی کوسیکیورٹیز اینٹر ایکیچینج کمیشن آف پاکستان، پاکستان ری انشورنس کمپنی کمیٹر،اسٹیٹ بینک آف پاکستان اور ہمارے تمام ری انشورنس کنندگان کی جانب سے ان کا مسلسل حمایت اور تعاون قابلِ ستائش رہا جو تعریف کے قابل ہے۔ آخر میں چیف ایگز یکٹواوران کی ٹیم اپنی اعلی کوششوں، عزم، اعتقاد اور اخلا قیات کے لئے نیک خواہشات کا اظہار کرتا ہوں۔

عرفان ذكريابا واني

چئیر مین

كراچى 30 مارچ 2023

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# DIRECTORS' REPORT

The Directors of the Company take pleasure in presenting their report together with the audited financial statements and Auditors report thereon for the year ended December 31, 2022.

Despite the year 2022 being a challenging year, your Company produce the following results.

#### **OPERATIONAL RESULTS FOR THE YEAR 2022**

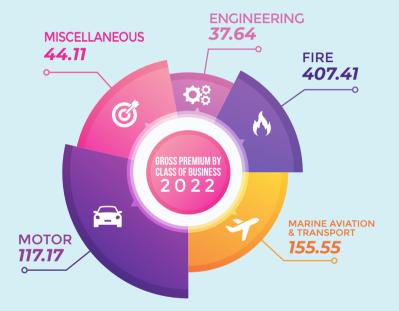
The comparative financial highlights of your Company for the year ended 31st December, 2022 are as follows:

	2022	2021
Gross Premium		
(Including Takaful Contribution)	857.904	726.436
Net Premium	360.467	303.130
Net Incurred Claims		
(including IBNR)	93.638	64.167
Management Expenses	150.167	152.112
Underwriting Profit	39.426	31.869
Investment Income	67.385	74.747
Profit before Taxation	67.600	70.507
Profit after Taxation	44.109	53.010
Earnings per Share (EPS) - Rupees	0.70	Restated 0.84

Your Company underwrote gross premium of Rs.857.904 million (inclusive of Rs.96.026 million of Takaful Contribution) against Rs.726.436 million (inclusive of Rs.75.236 million of Takaful Contribution) of the last year showing an increase of Rs.131.468 million reflecting growth of 18%. The net premium increased from Rs.303.130 million to Rs.360.467 million - an increase of Rs.57.337 million.

Claims incurred during the year were Rs.93.638 million against Rs.64.168 million of the previous year, showing an increase of Rs.29.47 million. Your Company has earned underwriting profit for Rs.39.426 million compared to Rs.31.869 million achieved in previous year from its core business. Net profit after Tax stood at Rs.44.109 million against Rs.53.010 million of the previous year.

Over the years, we have been highlighting the unilateral and arbitrary fixing of the so called 'Bank Limits' and delisting/non listing/prequalifying by some Banks, DFI's Financial Institutions and various Authorities / Organization's thus depriving level playing field to all the market participants. This discriminatory scenario needs to be addressed by the relevant quarters for the larger and best interest of the insurance industry.



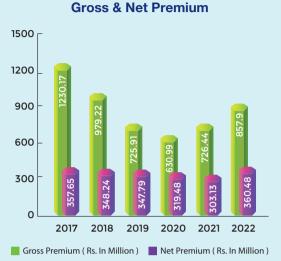
#### **INVESTMENT**

The overall investment policy of your Company by and large remains unchanged focusing on Shariah compliant Islamic Funds securing risk - free returns.

The shares portfolio of RICL is diversified amongst various sectors mainly focusing on blue chip scrip's having high dividend yields / paying bonuses and also future growth prospects and to maintain balance between fixed income securities and equities. The portfolio remains under constant surveillance of the investment committee.

Dividend Income stood at Rs.83.129 million compared to previous year of Rs.59.752 million – an increase of Rs.23.377 million i.e. 39%. Your Company also realized capital gain of Rs.7.329 million against Rs.4.959 million of the previous year. Unrealized loss stood at Rs.41.367 million compared to Rs.1.557 million of the previous year. Total investment income stood at Rs.67.385 million against Rs.74.747 million of the previous year.

Appropriation would increase Paid up capital to **RS. 665.379** million and General Reserve to **RS. 310.000** million while the total Assets surge to **RS. 1888.864** million



Pakistan Stock Exchange, Index tumbled from 44,596.07 points as at December 31, 2021 to 40,420.45 points as at December 31, 2022 a decrease of 4,175.62 i.e. 9.36%.

Your company also generates a significant portion of its investment income from sustainable sources such as profits & dividends and capital gain ensuring regular income. Investment portfolio (including Term Deposits for Rs.42.591 million) stood at Rs.793.971 million as at 31st December 2022 against Rs.837.942 million of the previous year. Cash and Bank Deposits Accounts stood at Rs.101.818 million against Rs.93.709 million of the previous year.

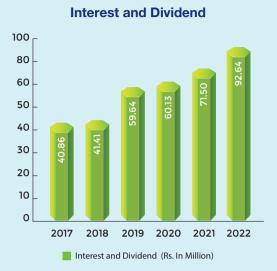
#### **CLAIMS**

The Company recognize liability in respect of all claims incurred up to the Statement of Financial Position date which is measured at the undiscounted value of the expected future payments.

The provision for claims incurred but not reported (IBNR) is made at the balance sheet date. In compliance with SECP Circular No.9 of 2016, the Company takes Actuarial advice for the determination of IBNR claims. IBNR claims have been estimated using Chain Ladder (CL) methodology. The Chain Ladder (CL) Method involves determination of development factors or link ratios for each period. These are then subsequently combined to determine Cumulative Development Factor (CDF) which represents the extent of future development of claims to reach their ultimate level.

#### REINSURANCE

Your Company successfully concluded reinsurance arrangements for the year 2023. Swiss Re world's most prestigious and renowned Re-Insurer continues to be the leader of RIC's reinsurance programme for the year 2023. Underwriting capacity for Motor line of business



has improved further in 2023, thus your Company would be able to underwrite larger risks. We are thankful to all our re-insurers for their unwavering confidence, understanding and continued support.

#### WINDOW TAKAFUL OPERATIONS

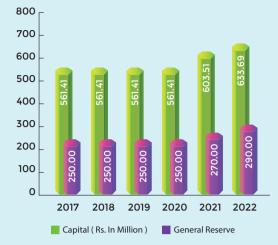
The Securities and Exchange Commission of Pakistan (SECP), Insurance Division have granted License to the Company to undertake Window Takaful Operations on 25th May 2016, Reliance Takaful is operating under the guidance of renowned qualified and certified Shariah Scholar. Reliance Takaful offers a wide range of Shariah Compliant General Takaful products such as Fire and Property Takaful, Marine Cargo, Private / Commercial Vehicles Takaful, Engineering Takaful and Miscellaneous and Accident Takaful.

Your Company underwrote Takaful Contribution for Rs.96.026 million compared to previous year contribution for Rs.75.236 million showing an increase of Rs.20.789 million. Window Takaful Operation yielded a profit of Rs.19.324 million against Rs.10.682 million of previous year.

The summarized comparative results of Window Takaful operations are as follows:-

	2022	2021
Gross Contribution	96.026	75.236
Net Contribution	42.578	29.421
Wakala Expense	37.571	25.457
Surplus for the year - PTF	5.234	6.252
Operator's Fund		
Revenue Account	7.651	4.590
Operator's before tax Profit	19.324	10.682





#### **APPROPRIATION OF PROFIT**

	Rs. in Million
Amount brought forward from previous years	92.412
Profit after tax for the year ended 31st December, 2022	44.109
Amount available for appropriation	136.521

2022

Your Directors recommend appropriation in the following manner:-

#### **APPROPRIATION:**

	2022
Proposed Cash Dividend	Rs. in Million
@ 5% (2021: 5%)	31.685
Proposed issue of Bonus Shares @ 5% (2021: 5%)	31.685
Transfer to General Reserve	51.005
Rs.20 million (2021: Rs.20 million)	20.000
Un-appropriated balance carried forward	53.151
carried forward	00.101

## ENHANCED PAID-UP CAPITAL AND GENERAL RESERVES

Your Directors firmly believe in strengthening the Capital base and Reserves commensurate with the growth and future prospects of the Company. In line with this strategy, the Board of Directors have approved above appropriations increasing Paid-up-Capital to Rs. 665.38 million and General Reserve to Rs. 310 million.

#### **INFORMATION TECHNOLOGY**

The role of IT in the present scenario cannot be overemphasized. This has become quite essential as availability of uninterrupted IT services have attained a dynamic role in core business operations. Your Company is constantly investing to expand & upgrade its technological platform. General Insurance Software 'iGIAS'; is running successfully at branch level since last many years. The quality of 'iGIAS' is that it is integrated software with all its modules i.e., Underwriting, Claim, Accounts and Reinsurance. It is (JSP) Java scripted online web-based software with Oracle data base and its data management is hassle-free and highly secure in its modesty & safety.

iGIAS has been incorporated with General Takaful services which has also been successfully implemented at branch level for Takaful operations to satisfy short and long term day to day needs. Due to implementation of above module the operational capabilities of relevant departments of the Company have improved strengthening internal controls and effective management information system.

The Securities and Exchange Commission of Pakistan (SECP) has issued the SEC Guidelines on Cyber Security framework for the Insurance Sector 2020, which will also help to align Cyber Security Framework with overall risk management framework and achieving ISO 27001 significantly minimizing the risk against internal human error or offence.

The IT strategy of the Company is fully aligned with its operational requirements in order to provide swift services to our customers for their highest level of satisfaction.

#### **CREDIT RATING**

PACRA and VIS both credit rating agencies of Pakistan have assigned Insurer Financial Strength (IFS) rating of Reliance Insurance Company Limited (RICL) at 'A+' (Single A Plus). Outlook on the assigned Rating is 'Stable'. The assigned rating reflects sound capitalization level and liquidity profile of the company. Reinsurance panel is considered strong with Swiss Re as the lead reinsurer. Retention level and treaty capacities have witnessed steady increase given anticipated growth in business volume.

#### **RELATED PARTY TRANSACTIONS**

All related party transactions have been reviewed \ recommended by the Audit Committee and approved by the Board of Directors in their respective meetings. All transactions executed with related parties are on arm's length basis.

#### LIQUIDITY MANAGEMENT

The company prudently manages liquidity to ensure its ability to meet contractual obligations more efficiently through the cash flow generated from its core business as well as investment and other income. Your company meets the solvency requirements and maintains strong cash flow to meet any unforeseen exigencies.

The company's solvency as at 31st December 2022 was Rs.474.559 million against required solvency of Rs.150 million i.e. excess of Rs.324.559 million over minimum solvency requirement.

#### **DEFERRED TAXATION**

Deferred tax, if any, is provided using the liability method on all temporary differences at the statement of financial position date between the tax bases of assets and liabilities and their carrying amount for financial reporting purposes.

RELIANCE INSURANCE COMPANY LIMITED

Deferred tax assets and liabilities, if any, are measured at the tax rates that are expected to apply to the period when the asset is realized or the liability is settled, based on the tax rates (and tax laws) that have been enacted, or substantially enacted of the statement of financial position date.

Deferred tax assets, if any, are recognized only to the extent that it is probable that future taxable profit will be available against which the assets can be utilized.

## ANTI-MONEY LAUNDERING AND COUNTERING FINANCING TERRORISM

SECP has issued guidelines/regulations on anti-money laundering policies and procedures and also various circulars for the implementation of Know Your Customer (KYC) Guidelines applicable on insurance companies. SECP has also issued Anti Money Laundering and Countering Financing of Terrorism Regulations 2020 which are very comprehensive guidelines for AML and KYC. RICL has implemented these guidelines to cater the relevant risk and exposure.

#### **ROLE OF COMPLIANCE**

Role of Compliance Function is imperative to evaluate the efficiency and effectiveness of internal control against risks and threats, particularly with respect to regulatory compliance. The Compliance Officer is responsible to improve the control environment and ensure compliance of various applicable laws, regulatory requirements, internal policies and procedures with specific emphasis on compliance with SECP's Regulations.

#### CORPORATE GOVERNANCE LEADERSHIP SKILL PROGAM

Following directors have successfully completed Corporate Governance Leadership skills (CGLS) program of Pakistan Institute of Corporate Governance (PICG)/The Institute of Chartered Accountants of Pakistan.

- 1. Mr. Irfan Zakaria Bawany
- 2. Mr. Ahmed Ali Bawany
- 3. Ms. Tasneem Yusuf
- 4. Mr. Muhammad Patel

Five Directors meet the criteria of eligibility as directors having 15 years' experience on the Board of listed companies and 14 years of Education as stipulated under Listed Companies (Code of Corporate Governance) Regulations, 2019.

#### **CORPORATE BREIEFING**

Corporate Briefing session was held for Shareholders and Analysts on 29th December, 2022 via video link/physical, as per requirement of the Pakistan Stock Exchange. Senior Management and Shareholders attended the session.

## STATEMENT OF COMPLIANCE WITH CODE OF CORPORATE GOVERNANCE

The requirements of the Code of Corporate Governance set out by the regulatory authority have been duly complied with. A statement to this effect is annexed with the report.

## CORPORATE AND FINANCIAL REPORTING FRAMEWORK

The Company has been in compliance with the provisions set out by the Securities and Exchange Commission of Pakistan. There has been no material departure from best practices of the Corporate Governance, as detailed therein.

- a) The financial statements prepared by the management of the company fairly present its state of affairs, the results of the operations, cash flow and changes in equity.
- b) Proper books of accounts of the Company have been maintained.
- c) Appropriate accounting policies have been consistently applied in preparation of financial statement and accounting estimates are based on reasonable and prudent judgments.
- d) The International Accounting Standard, International Financial Reporting Standards (IFRS), or any other regulation or law as applicable in Pakistan have been followed in preparation of financial statements and any departure from there has been adequately disclosed.
- e) The system of internal control is sound in design and has been effectively implemented and monitored.
- The pattern of shareholding in the Company as at 31st December, 2022 is annexed to the accounts.
- g) There are no significant doubts upon the Company's ability to continue as a going concern.
- h) There has been no material departure from the best practices of Corporate Governance.
- i) Key operating and financial data for the last Ten years in summarized form is annexed.
- j) The Value of investments based on the unaudited accounts as at 31st December 2022, in respect of the Provident Fund stood at Rs.93.496 million.

#### **BOARD OF DIRECTORS**

The total number of Directors are nine (9) as per following:-

(a) Male 08

(b) Female 01

The composition of board is as follows:-

Independent Directors (3)

٠	Non-Executive Directors	(6)
•	Executive Director	(1)

Mr. A. Razak Ahmed is the Chief Executive and Managing Director of the company. Being the CEO & MD of the company he is deemed to be a director.

The Board was actively involved during the year in performing its duties including those to be performed under various relevant Laws and Memorandum and Articles of Association of the Company, with the ultimate objectives of self-guarding the interest of the Shareholders, increase in profitability of the Company and promoting market confidence.

All the directors possess rich exposure of diverse field of business and professions and also requisite skills and understanding to deal with various business and corporate issues and have ability to review, analyze and challenge the management performance. They have contributed immensely in terms of their experience and practical advice.

#### DIRECTOR'S REMUNARATION

In accordance with the provisions of Companies Act, 2017, Listed Companies (Code of Corporate Governance) Regulations, 2019 and Articles of Association of the Company, the policy concerning remuneration for non-executive directors including Independent directors, is that no remuneration is paid except meeting fee for attending the Board meetings as per the requirements of Article 137 of the Company's Articles of Association.

#### **ROLE OF CHAIRMAN & MANAGING DIRECTOR /CEO**

Chairman of the Board is responsible to ensure that the Board is working properly and all the matters relevant to the governance of the company are considered in the Board Meetings. The Chairman presides and conducts the Board meetings and is responsible to lead the Board and ensure its effective functioning and continuous development. The Chairman has no involvement in day-to-day operations of the Company.

#### **MANAGING DIRECTOR/CEO**

The Board of Directors appoint The Managing Director / Chief Executive Officer of the Company for the tenure of three years. Chief Executive Officer is responsible for the operations of the Company and conduct of its business in accordance with all statutory obligations and subject to the direction of the Board and power vested in him by law. His responsibilities include implementation of strategies and policies of the Board. He is responsible for exercising the overall control, direction, administration and supervision for sound and efficient management and conduct of the business of the Company. The Chairman and Managing Director meet regularly to discuss / review issues, opportunities and challenges.

#### **MD's PERFORMANCE REVIEW**

The performance of the Managing Director is evaluated by the Board on annual basis based on the business activities performed during the year.

#### **BOARD COMMITTEES**

The Board has constituted Audit, Investment, Human Resource & Remuneration and Nomination Committees comprising of the following Non-Executive Directors:

#### **AUDIT COMMITTEE**

The following are the members of audit committee.

1.	Ms. Tasneem Yusuf	Chairperson (Independent Director)
2.	Mr. Irfan Zakaria Bawany	Member (Non-Executive Director)
3.	Mr. Muhammad Omar Bawany	Member (Non-Executive Director)
4.	Mr. Ghulam Haider	Secretary

The terms of reference of the Audit Committee include the following:

- Recommending to the Board of Directors the appointment of External Auditors and consider any questions of audit fee; taking into consideration a number of factors including satisfactory rating under ICAPS quality control review program;
- ii. Consideration of questions regarding resignation or removal of External Auditors;
- iii. Determination of appropriate measures to safeguard the company's assets;
- iv. Review of quarterly, half yearly and annual financial statements of the Company, prior to the approval by the Board of Directors;
- v. Major judgmental areas;
- vi. Review of adjustments resulting from audit;
- vii. Going concern assumption;
- viii. Any changes in auditing policies and practices;
- ix. Review of preliminary announcement of results prior to publication;
- x. Review and recommend all related party transactions;
- xi. Compliance with applicable accounting standards;
- xii. Determination of compliance with relevant statutory requirements;
- xiii. Monitoring compliance with the best practices of corporate governance and regulations and identification of any significant violations thereof;

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- xiv. Consideration of major findings of internal investigations of activities characterized by fraud, corruption and abuse of power and management's response thereto;
- xv. Consideration of any other issue or matter as may be assigned by the board of directors;
- facilitating the external audit and discussion with external auditors of major observations arising from interim and final audits and any matter that the auditors may wish to highlight (in the absence of management, where necessary);
- xvii. review of arrangement for staff and management to report to audit committee in confidence, concerns, if any about actual or potential improprieties in financial and other matters and recommend instituting remedial and mitigating measures;
- xviii. review of management letter issued by external auditors and management's response thereto;
- xix. ensuring coordination between the internal and external auditors of the company;
- xx. review the scope and extent of internal audit, audit plan, reporting framework and procedures and ensuring that the internal audit function has adequate resources and is appropriately placed within the company;
- ascertaining that the internal control systems including financial and operational controls, accounting systems and the reporting structure are adequate and effective;
- xxii. review of the company's statement on internal control systems prior to endorsement by the board of directors and internal audit reports;
- xxiii. instituting special projects, value for money studies or other investigations on any matter specified by the board of directors, in consultation with the chief executive officer and to consider remittance of any matter to the external auditors or to any other external body;

#### **INVESTMENT COMMITTEE**

Investment Committee consists of six members:

1.	Mr. Irfan Zakaria Bawany	Chairman (Non-Executive Director)
2.	Mr. Ahmed Ali Bawany	Member (Non-Executive Director)
3.	Ms. Tasneem Yusuf	Member (Independent Director)
4.	Mr. Muhammad Patel	Member (Non-Executive Director)
5.	Mr. A. Razak Ahmed	Member (Executive Director)
6.	Mr. Haroon A. Shakoor	Member (Chief Financial Officer)
7.	Mr. Muhammad Salim Memon	Secretary

## EATHICS, HUMAN RESOURCES & REMUNERATION COMMITTEE

The committee comprises of four members:

1.	Mr. Naeem Ahmed Shafi	Chairman (Independent Director)
2.	Mr. Irfan Zakaria Bawany	Member (Non-Executive Director)
3.	Mr. Noor Mohammad Zakaria	Member (Non-Executive Director)
4.	Mr. A. Razak Ahmed	Member (Executive Director)
5.	Mr. Masood Alam	Secretary

#### **Management Committees**

The Board has also constituted three Management Committees – namely Underwriting, Reinsurance & Co-insurance, Claims Settlement and Takaful committees. These committees meet on regular basis and are headed by the Chief Executive Officer. The functions and composition of the committees are given below:-

## UNDERWRITING, REINURANCE & CO-INSURANCE COMITTEE

The functions of the Underwriting Committee includes:-

- The Underwriting Committee formulates the underwriting policy of the Company.
- It sets out the criteria for assessing various types of insurance risks and determines the premium policy of different insurance covers.
- It regularly reviews the underwriting and premium policies of the Company with due regards to relevant factors such as the business portfolio and the market scenario.

The functions of the Re-Insurance & Co-Insurance Committee includes:-

- This committee ensures that adequate re-insurance arrangements are made for company's business.
- The Committee pursues the proposed re-insurance arrangements prior to their execution, review the arrangements from time to time and subject to the consent of the participating re-insurers, suggest appropriate adjustments from time to time.
- The Committee also assesses the effectiveness of the re-insurance programme for future reference.

The Committee consists of the following members:-

1.	Mr. A. Razak Ahmed	Chairman
2.	Mr. M. Hanan Shahdani	Member
3.	Mr. Abdul Rahim	Member
4.	Mr. Abbas Baghat	Secretary

## **CLAIMS SETTLEMENT COMMITTEE**

The functions of the Committee includes:-

- It reviews the class wise aging of outstanding claims.
- The Committee determines the circumstances under which claims disputes shall be brought to its attention and decide how to deal with such claims disputes.
- The Committee shall review matters relating to management of claims. It oversees the claim position of the company and ensure the adequate claims reserves are made.
- The Committee pays attention to significant claims cases or event which give rise to a series of claims and oversees the implementation of the measures for combating claims.

The Committee consists of the following members:-

1.	Mr. A. Razak Ahmed	Chairman
2.	Mr. Haroon A. Shakoor	Member
3.	Shaikh Muhammad Siddiq	Member
4.	Mr. Muhammad Ebrahim	Secretary

## **RISK MANAGEMENT & COMPLIANCE COMMITTEE**

The functions of the committee includes:

- Monitoring and review of all material controls (financial, operational, compliance).
- Risk mitigation measures are robust and integrity of financial information is ensured.
- Appropriate extent of disclosure of company's risk framework and internal control system in Director's Report.

The Committee consists of the following members:-

1.	Mr. A. Razak Ahmed	Chairman
2.	Mr. Haroon A. Shakoor	Member
3.	Mr. Ghulam Haider	Member
4.	Mr. Najmullah Khan	Member
5.	Mr. M. Hanan Shahdani	Member
6.	Mr. Ghulam Mujaddid	Member
7.	Mr. Abdul Rahim	Member
8.	Mr. Mohammad Masood Ali	Member
9.	Mr. M. Naveed Jan	Secretary

## NOMINATION COMMITTEE

The functions of the Committee includes:-

- (i) Considering and making recommendations to the board in respect of the members of Board committees.
- (ii) Keeping the structure, size and composition of the Board under regular review and for making recommendations to the Board with regard to any changes necessary.

The Committee consists of the following members:-

(i)	Mr. A. Razak Ahmed	Chairman
(ii)	Mr. Haroon A. Shakoor	Member
(iii)	Mr. Ghulam Haider	Member
(iv)	Mr. M. Hanan Shahdani	Member
(v)	Mr. Muhammad Salim Memon	Member & Secretary

## **TAKAFUL COMMITTEE**

The function of Takaful Committee is to review performance of the Takaful Operations and advise the Board on quarterly basis. The Committee endorse the policies and procedures to be implemented in the Takaful Operations. It recommends the appointment of key personal related to Takaful Operations. The Committee also monitors the adherence to the Takaful Rules and Shariah principles by the Takaful Operations.

The following are the members of Takaful committee:

1.	Mr. A. Razak Ahmed	Chairman
2.	Mr. Najmullah Khan	Member
4.	Mr. Kashif Wadiwala	Secretary

#### **Board of Director's Meetings**

During the year Four (4) meetings of the Board of Directors were held and the number of meetings attended by each Director is given hereunder:

Name of Directors	Attendance
Mr. Irfan Zakaria Bawany	4
Mr. Muhammad Omer Bawany	4
Mr. Ahmed Ali Bawany	3
Mr. Noor M. Zakaria	4
Mr. Zia Zakaria	3
Mr. Muhammad Patel	3
Mr. Naeem Ahmed Shafi	3
Ms. Tasneem Yusuf	4
Mr. Jahangir Adam	4
	Mr. Irfan Zakaria Bawany Mr. Muhammad Omer Bawany Mr. Ahmed Ali Bawany Mr. Noor M. Zakaria Mr. Zia Zakaria Mr. Muhammad Patel Mr. Naeem Ahmed Shafi Ms. Tasneem Yusuf

## **TRADING OF COMPANY'S SHARES**

No trading in the shares of the Company was carried-out by the Directors, CEO, CFO, Company Secretary and their spouses and minor children.

**RELIANCE INSURANCE COMPANY LIMITED** 

## **PATTERN / CATEGORIES OF SHAREHOLDING**

The pattern of shareholding of the company is annexed.

## STATEMENT OF THE ETHICS AND BUSINESS PRACTICES

The Board has adopted the statement of Ethics and Business Practices. All employees are informed and are required to observe these rules of conduct.

### **TRAINING PROGRAM**

Staff training is carried on a continuous bases throughout the year. During the year staff and senior officers were nominated to attend various Seminars and training courses, as recommended by nomination committee.

## **AUDITORS**

M/s. BDO Ebrahim & Co. Chartered Accountants retire at the conclusion of the Annual General Meeting and being eligible, offer themselves for re-appointment for the financial year ending 31st December 2023 at a fee to be mutually agreed.

The Audit Committee has recommended and the Board has endorsed the appointment of M/s. BDO Ebrahim & Co., Chartered Accountants, as auditors for the year ending 31st December 2023.

## **FUTURE OUTLOOK**

The Pakistani economy has shown a growth of 6% in 2021-2022 and gained Momentum in post-COVID recovery. However, growth is expected to shrink to 2-3% in 2022-2023 due to macroeconomic headwinds. Catastrophic rains and floods led to potential damage of USD 30 billion, increased energy costs, massive depreciation of the Pak Rupee and a surge in global commodity prices. The average inflation this year is expected in the range of 27-29 percent. The Current account deficit is down 67 percent compared to the same period of last year. This substantial reduction was due to a sharp contraction in imports. Moreover, political instability in the Country posed further challenges to the economy, overall. Businesses across Pakistan are facing difficulties on account of varying concerns, including LC-opening and foreign services procurement. On March 2, 2023 State Bank of Pakistan, Monetary Policy Committee increased the policy rate by 300 basis points to 20% during the year, highest in decades. The Government has taken measures in an attempt to secure an IMF bailout package. This will significantly contribute to easing pressure on Pakistan economy and paving the way for recovery. At this stage, a stable macroeconomic environment and correct combination of fiscal and monetary measures will enable slow and gradual improvement in economic scenario and result in a recovery of business confidence.

Although the times are challenging, bolder and more creative thinking is necessary. We are confident that our team will leave no stone unturned and would endeavor to bring positive results.

Takaful operations will further provide new avenues and opportunities to enhance your company's business.

## ACKNOWLEDGMENT

We would like to thank our valued customers for their continued patronage and support. We also avail this opportunity to thank all our Reinsurers including Pakistan Reinsurance Company Limited and Brokers for extending their guidance and valuable support.

We are also thankful for the continued co-operation and assistance extended by the Securities & Exchange Commission of Pakistan (SECP) and the State Bank of Pakistan (SBP) for their professional guidance, assistance and support over the years.

The Directors also wish to record their appreciation for the untiring efforts put in by Officers, Field Force and Staff for their dedication, sincerity and hard work for their contribution to the growth of the Company. Your Directors are also grateful to the shareholders for the confidence, support and understanding.

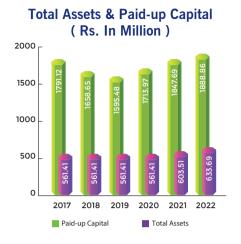
By Order of the Board

Irfan Zakaria Bawany Chairman

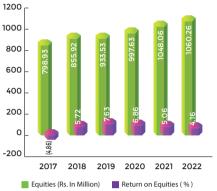
Karachi: 30th March, 2023

**A. Razak Ahmed** Chief Executive & Managing Director

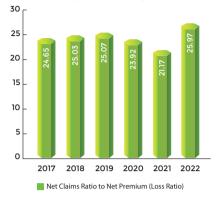
# **GRAPHICAL PRESENTATION**



# Equities & Return on Equities



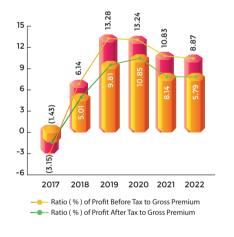
## Net Claims Ratio to Net Premium (Loss Ratio)

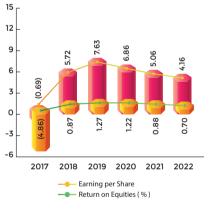


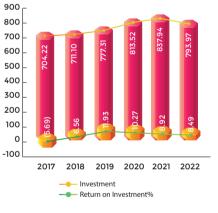
Ratio of Profit Before & After Tax to Gross Premium



## **Return on Investment**



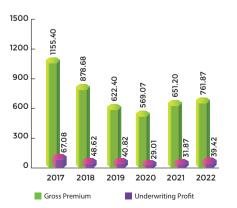




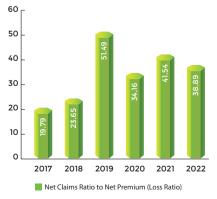
Profit Before Tax & After Tax







## Gross Claims Ratio to Gross Premium

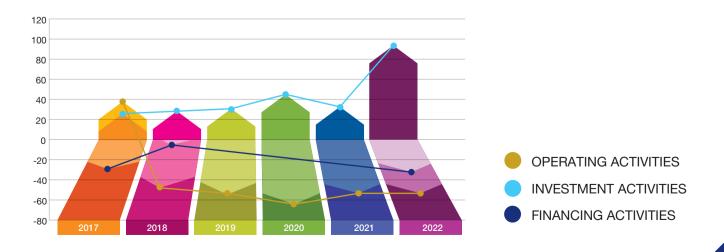


RELIANCE INSURANCE COMPANY LIMITED



## SUMMARY OF CASH FLOW

	2022	2021	2020	2019	2018	2017
Cash Flow Statement						
NET CASH FLOW FROM OPERATING ACTIVITIES	(55.520)	(54.277)	(62.242)	(44.956)	(44.425)	38.113
NET CASH FLOW FROM INVESTING ACTIVITIES	92.55	36.67	42.325	31.811	28.663	26.825
NET CASH FLOW FROM FINANCING ACTIVITIES	(28.92)	-	-	-	(0.050)	(24.963)



آئی ایم ایف کا بیل آؤٹ پیج کے لیے اقدامات کیے ہیں۔اس سے پاکستان پر دباؤ کم کرنے اور معیشت کی بحالی کی راہ ہموار کرنا میں نمایاں مدد ملے گی۔اس مر طے پر،ایک متحکم معاشی ماحول اور مالیاتی اقدامات کا درست امتزاج معاشی منظرنا مے میں سست اور بتدریح بہتر بنائے گا۔اوراس کے نتیج میں کاروباری اعتماد بحالی نے گی اگر چہ وقت مشکل ہے،لیکن زیادہ جرات مندانہ اور زیادہ تحلیقی سوچ ضروری ہے۔ہمیں یقین ہے کہ ہماری ٹیم مذبت نتائے لانے کے لیے کوئی کسرنہیں چھوڑ بے گی۔

مزید برآں، تکافل آ پریشنز آپ کی سمپنی کے کاروبارکو بڑھانے کے لئے مزید مواقع اورنٹی راہیں فراہم کرےگا۔

**ا ظہار تشکر:** ہم اپنے معزز صارفین کاان کی ستفل سر پر تق اور تعاون کے لئے شکر بیادا کرنا چاہتے ہیں۔ہم اس موقع کا فائدہ اٹھاتے ہوئے اپنے تمام ری انشوررز بشمول پاکستان ری انشورنس کمپنی لمیٹڈاور بروکرز کابھی ان کی رہنمائی اور قابل قدر سپورٹ کے لئے شکر بیادا کرتے ہیں۔

ہم سیکورٹیز اینڈ ایسچنج کمیشن آف پاکستان(SECP) اور اسٹیٹ بینک آف پاکستان(SBP) کے سالہا سال سے مستقل تعاون اور رہنمائی کے لئے ان کی پیشہ در انہ رہنمائی، معاونت اور سپورٹ پرشکر گز ارہیں۔

ڈائر یکٹرزافسران، فیلڈ فورس اوراسٹاف کی جانب سے کمپنی کی ترقی کے ضمن میں ان کی شراکت کے لئے ان کی انتقاب محنت، عزم، دیا نتداری کوبھی خراج تحسین پیش کرتے ہیں۔ آپ کے ڈائر یکٹرزاعتاد، تعاون اور بھروسے کے لئے شیئر ہولڈرز کے بھی مشکور ہیں۔

حسب الحكم بورد

Que.

A عرفان ذكر بإباداني

چیف ایگزیکٹوومنیجنگ ڈائریکٹر

ايرزاق احمر

چيئر مدين

كراچى 30 مارچ 2023

سمپنی کے شیئر ز کی ٹریڈ نگ سمپنی ےشیئر زمیں سی ڈائر کیٹر، سی ای او، سی ایف او/ مپنی سیریٹری اوران کے شریک حیات اور نابالغ بچوں کی جانب سے سی بھی قشم کی ٹریڈ نگ نہیں کی گئی۔

پیرن کٹیگریز آف شیئرز ہولڈنگ تمپنی کے شیئر زہولڈنگ منسلک ہے۔

# ضابطهاخلاق اوركاروبارى طريقه كاركااسيمنت

بورڈ نے ضابطہ اخلاق اور کاروباری طریقہ کار کے لئے ایک اسٹیٹنٹ رائج کیا ہے۔تمام ملاز مین کواس سے آگاہ کردیا گیا ہے اور ضروری ہے کہ وہ ان ضابطہ اخلاق کی پابندی کریں۔

> **اسٹاف ٹریڈنگ پروگرام:** سال ےدوران نامزدگی کمیٹی کی طرف سے تجویز کیے گئے اسٹاف اور سینیز آفیسرز کو مختلف سیمیناراورٹریڈنگ کورس کے لیےنامزد کیا گیا۔

## آ ڈیٹرز:

بی ڈی اوابرا نہیم اینڈ کمپنی چارٹرڈا کا ونٹنٹس کی سالانہ جزل اجلاس کے اختتام پر مدت ختم ہور ہی ہے اور 31 دسمبر 2023 کوختم ہونے والے مالی سال کے لئے اپنے آپ کو متفقہ معاوضہ پر پیش کرتے ہیں۔ اس لیے بی ڈی او ابراہیم اینڈ کمپنی، چارٹرڈا کا ونٹنٹس کو 31 دسمبر 2023 کوختم ہونے والے سال نے لیے بطورآ ڈیٹر مقرر کرنے کے لیے آڈٹ کمیٹی نے سفارش کی ہے اور بورڈ نے اس کی تقرری کی تو ثیق کی ہے۔

# مستقبل پرایک نگاه:

پاکستانی معیشت نے 2022-2021 میں 6 فیصد کی شرح سے نمو کی ہے اور COVID کے بعد بحالی تیزی سے ہوئی ہے۔تاہم 2023-2022 معاشی تنزلی کی وجہ سے بیر شرح دو سے تین فیصد رہنے کی تو قع ہے۔تاہ کن بار شوں اور سیلاب کی وجہ سے کم وبیش 30 بلین امریکی ڈالر کا مکنہ نقصان کے ساتھ تو انائی کے اخراجات میں اضافہ، بڑے پیانے پر پاکستانی روپے کی فرسودگی اور عالمی اجناس کی قیمتوں میں اضافہ بھی اس کا سبب ہے۔ اس سال اوسط مہنگائی 27 سے 29 فیصد رہنے کی تو قع ہے۔کرنٹ اکاؤنٹ خسارہ پیچلے سال کی اسی مدت کے مقابلے میں اضافہ بھی اس کا سبب ہے۔ اس سال اوسط میں شدید کی ہے۔ اس کے علاوہ ملک میں سیاسی عدم استحکام کی وجہ سے معیشت کو مزید چیلنجز کا سامنا ہے۔ پاکستان ، مان شرح کی وجہ درآ مدات کھو لنے اور غیر ملکی خدمات حاصل کرنے سمیت مختلف مشکلات کا سامنا ہے۔2 مار پی کو کی میں اضافہ بین 10 میں میں اضافہ کی کی وجہ درآ مدات کے دوران پالیسی ریٹ میں 300 بیسس پو انٹس کا اضافہ کر کے 20 فیصد کر دیا، جو کہ گرشتہ دہائیوں میں سب سے زیادہ ہے۔

	درج ذیل مبران پر شتمل ہے:	سميڻ <u></u>
چيئر مين	جنابا بےرزاق احمد	-1
ممبر	جناب مارون اے شکور	-2
ممبر	جناب غلام حيدر	-3
ممبر	جناب محمد حنان شادانی	-4
ممبراورسيكريثري	جناب <b>مح</b> ر سليم ميمن	-5

**تکافل سمیٹی** اس سمیٹی کا تکافل آپریشنز کی کارکردگی کا جائزہ لینااور سہ ماہی بنیاد پر بورڈ کو مشورہ دینا ہے۔ کمیشن تکافل آپریشنز میں پالیسیوں کے نافذ کرنے اور طریقہ کار کی توثیق کرتی ہے۔ بیتا تکافل آپریشنز سے متعلق اہم شخص کی تقرر کی کے سفارش کرتی ہے۔ بیمیٹی تکافل آپریشنز کی طرف سے تکافل قواعدو شرع پر نسپل کی بھی نگرانی کرتا ہے

چيئر ملين	جناب <i>اےرز</i> اق احمد	-1
ممبر	جناب بحم اللدخان	-2
سيكر يٹری	جناب كاشف وادفىوالا	-3

# بورد آف دائر يكرز كاجلاس

سال کے دوران بورڈ آف ڈائر کیٹرز کے جار(4) اجلاس منعقد ہوئے اور ہرایک ڈائر کیٹر کی جانب سے اجلاسوں میں شرکت کی تعداد ذیل میں درج ہے۔

اجلاس میں حاضری	ڈائریکٹرز کے نام
4	1- جناب عرفان ذکر یابادانی
4	2- جناب محمد عمر باوانی
3	3- جناب احمر على باوانى
4	4- جناب نورايم ذكريا
3	5- جناب ضياءذ كريا
3	6- جناب محمد پٹیل
3	7- جناب نعيم احمد شفيع
4	8- محتر مةسنيم يوسف
4	9- جناب جهانگيرآ دم

رسک مینچ مین و کم پلائنس مین سمیٹی نے فرائض میں شامل ہے: 0 تمام معاملات (فائنیشیل ، آپریشنل ، کم پلائنس ) کے کنٹرول کی نگر انی اور جائزہ 0 خطرات کے خاتمے کے اقدامات مضبوط ہیں اور مالی معلومات کی سلایت کو یقینی بنایا گیا ہے 0 ڈائر کیٹر کی رپورٹ میں کمپنی کے رسک فریم ورک اور اندرونی کنٹرول سٹم کے مناسب حد کو خاہر کرنا کمیٹی درج ذیل ممبران پر مشتمل ہے: 1 جناب اے رزاق احمد

**نومینیشن کمیٹی** نومینیشن کمیٹی کے نکات کالقین بورڈ کرےگا،اس بات کو یقینی بنانا کہ ہیومن ریسورس و ری میونریشن کمیٹی (HR&R) کمیٹی کے شرائط کے تحت طے شدہ معاملات سے کوئی نقل یامتناز عہنہ ہو۔

> نومىنىش كمىڭى كى ذمەدارياں: 0 بور ڈىمىٹيوں كى چيئر مين شپ ميں، بور ڈىمىٹيوں كے سلسلے ميں بور ڈېر سفار شات پر تيار كرنا اور غور كرنا 0 بور ڈے ڈھانچ ، سائز اور تشكيل كوبا قاعدہ جائزہ كے تحت ركھنا اور بور ڈكو ضرورى تبديليوں كے سلسلے ميں سفار شات كرنا 43 ANNUAL REPORT 2022

بھی نگاہ رکھتی ہے۔

کلیمز کمیٹی کے فرائض میں شامل ہے: میٹی کے فرائض میں شامل ہے: 0 یہ واجب الا داکلیمز کی درجہ بندی کے ساتھ مدت کا جائزہ لیتی ہے۔ 0 یہ کمیٹی ان حالات کا تعین کرتی ہے جس کے تحت کلیمز کے تازعات اس کی توجہ کے لئے سامنے لائے گئے اور یہ فیصلہ کرتی ہے کہ ایسے متنازعہ 0 یہ کمیٹی کلیمز کے ساتھ کیسے نمٹا جائے۔ 0 میٹی کلیمز کے انتظامات سے متعلق امور کا جائزہ لیتی ہے۔ یہ کمینی کے کلیم پوزیشن کی نگرانی کے ساتھ مناسب کلیم اثاثہ جاتے کی موجود گی کو یقینی بناتی 0 میٹی کلیمز کے انتظامات سے متعلق امور کا جائزہ لیتی ہے۔ یہ کمینی کے کلیم پوزیشن کی نگرانی کے ساتھ مناسب کلیم اثاثہ جاتے کی موجود گی کو یقینی بناتی 1 میٹی کی کمین کی میں کی میڈی کے اٹھا ہے جاتے ہیں اور کلیمز سے خطنے کے لئے اقدامات پر عملد رآ مد 24 کو الائی کرتی ہے۔ 24 RELIANCE INSURANCE COMPANY LIMITED

- xxii) بورڈ آف ڈائر یکٹرزاورداخلی آڈٹ رپورٹس کی توثیق سے قبل داخلی کنٹر ول سسٹم کے بارے میں تمپنی کے بیان کا جائز ہ
- xxiii) چیف ایگزیکٹو آفیسر کے مشورے سے، بورڈ آف ڈائر یکٹرز کے ذریعہ تعیین کسی بھی معاملے پر خصوصی منصوبوں، value of money studies یا دیگر کسی بھی معاملہ کی نفتیش کرنااور بیرونی آڈیٹرزیا کسی بھی ہیرونی ادارہ کو کسی بھی معاملے کی تر سیل پر غور کرنا۔

**انویسٹمنٹ کمیٹی** انویسٹمنٹ کمیٹی چھ ممبران بشمول چیف ایگزیکٹوآ فیسر پر شتمل ہے۔

چيئرمين(نانا گيزيکٹوڈائريکٹر)	جناب عرفان ذكرياباوانى	-1
ممبر(نان ایگزیکٹوڈائریکٹر)	جناب احمدعلى بإوانى	-2
ممبر(انڈىپنڈنٹ ڈائريگٹر)	محترمة تسنيم يوسف	-3
ممبر(نان ایگزیکٹوڈائریکٹر)	محريثيل	-4
ممبر(ا گَیزیکٹوڈائریکٹر)	جناب اےرز اق احمد	-5
ممبر(چيف فأنتينثيل آفيسر)	جناب ہاروناے شکور	-6
(سیکریٹری)	جناب حرسليم ميمن	-7

	ی ریسورس و ری میوزیشن کمیتی:	ہیوس
ل ہے۔	چار ممبران بشمول اس کمیٹی کے چیئر مین پر شتم	سميٹی
چيئرمين (اندىپندنى دائريگر)	جناب تغيم احمد شفيع	-1
ممبر(نان-ا گَزیکٹوڈائریکٹر)	جناب عرفان ذكريا باوانى	-2
ممبر(نان-ا گَیزیکٹوڈائریکٹر)	جناب نور محدز كريا	-3
ممبر(ا گَیزیکٹوڈائریکٹر)	جناب اےرزاق احمد	-4
(سیکریڑی)	جناب مسعودعالم	-5

به ایش کم ط

## مينجمنك كميثيان

بورڈ نے تین انتظامی کمیٹیاں بنام انڈررا کنٹک،ری انثورنس ادرکو۔انثورنس، کلیمز اور تکافل کمیٹیاں بھی تظکیل دی ہیں۔ سیکیٹیاں با قاعدگی کے ساتھ اجلاس منعقد کرتی ہیں اور چیف ایگزیکٹوآ فیسر کی سربراہی میں کا م کررہی ہیں۔ کمیٹیوں کی تشکیل اوراموروفرائض ذیل میں درج کئے گئے ہیں۔ 45 ANNUAL REPORT 2022

تمام ڈائر کیٹرز کاروباراوراپنے پیشے کے مختلف شعبوں کی بھر پورمہارت کے حامل ہیں اور مختلف کاروباری اور کار پوریٹ امور کے ساتھ نمٹنے کے لئے ضروری مہارت اور اسے سمجھنے کی صلاحیت رکھنے کے ساتھ تمامتر معاملات پرعبورر کھنے،ان کا جازہ لینے اورا نتظامی کارکردگی کے چیلنج کو پورا کرنے کا اہل ہیں۔وہ اپنے تجربے اور عملی مشاورت کے ممن میں بھی بھر پورشرا کت رکھتے ہیں۔

## دائر يكثر كامشاہرہ:

کمپنیزا یکٹ،2017 کی ضرورت کے مطابق، لٹڈ کمپنیز (کارپوریٹ گورننس) کے قوانین 2019 کے مطابق کمپنی غیرا نظامی ڈائریکٹروں بشمول آزاد ڈائریکٹرزکو آرٹیک137 کے مطابق بورڈ کے اجلاسوں میں شرکت کیلئے میٹنگ فیس کے علاوہ کوئی مشاہرہ ادانہیں کرتی۔

## چیتر مین و ایم ڈی رسی ای او کا کردار:

بورڈ کا چیئر مین اس امرکو یقینی بنانے کے ذمہ دار ہے کہ بورڈ مناسب اور صحیح طریقے سے کام کررہا ہے اور کمپنی کے گورنینس سے متعلقہ تمام معاملات بورڈ کے اجلاس میں زیر غورلا ناہے۔ چیئر مین بورڈ کے اجلاس کا انعقاد اور صدارت کرتا ہے اور بورڈ کی قیادت اور اس کی مؤثر کام کاج اور سے روز مرہ کی کارروائیوں چیئر مین میں کی کوئی شمولیت نہیں ہے۔

**ایم ڈی رسی ای او:** بورڈ آف ڈائر یکٹرز کمپنی کے ایم ڈی رچیف ایکر یکٹیو آفیسر کو تین سال کے لیے مقرر کرتا ہے۔ چیف ایگز یکٹو آفیسر بورڈ کی رہنمائی اور قانون میں دیئے گیے اختیار کے مطابق کمپنی کے آپریشنز اور اس کے کاروبار کے انعقاد کی کارروائیوں کے لئے ذمہدار ہے۔ ان کی ذمہداریوں میں بورڈ کی حکمت عملی اور پالیسیوں کا نفاذ شامل ہیں۔ ہیمپنی کے کاروبار کی صفیوط اور موثر انتظام اور انعقاد کے لیے مجموعی طور پر کنٹرول، سمت ، انتظام میہ اور گاری کی کی معام کی اور پالیسیوں کا نفاذ شامل پر بات چیت کے لئے چیئر مین اور ایم ڈی کے مابین با قاعدہ ملاقاتیں ہوتی رہتی ہیں۔

> **ایم ڈی کی کارگردگی کا چائزہ:** ایم ڈی کی کارکردگی سال کےدوران کمپنی کی کاروباری *سرگرم*یوں کی بنیاد پر بورڈ کی طرف سالانہ بنیاد پرتعین کی جاتی ہے۔

**پورڈ کمیٹیز**: بورڈنے درج ذیل نان ایگزیکٹوڈائریکٹرز پر شتمنل آڈٹ،انویسٹمنٹ اور ہیومن ریسورس و ری میوزیشن کمیٹیاں تفکیل دی ہیں۔

# **کار پوریٹ اورفنانشل ر پورٹنگ کا فریم ورک:** <sup>کمپن</sup>ی سیکورٹیز اینڈ ا<sup>یم</sup> چینج کمیشن آف پاکستان کی جانب سے طے کردہ شقوں اور پاکستان اسٹاک ایکیچینج کے لسٹنگ قواعد پڑممل درآمد کررہی ہے۔اس میں کار پوریٹ گورنینس کے بہتر طریقہ کارےانحراف ممکن نہیں جیسا کہ لسٹنگ ریگولیشنز میں تفصیلی طور پر درج ہے۔

- اے۔ سسم پنی کی انتظامیہ کی جانب سے تیار کردہ مالیاتی حسابات شفاف انداز میں امور کار، آپریشنز کے نہائج ،کیش فلواورا یکویٹی میں تبدیلیوں میں واضح کردیئے گئے ہیں
  - بی۔ سسمینی کے اکاؤنٹس کی کتابیں قوائد وضوابط کے مطابق تیار کی گئی ہیں
- سی۔ سالی تفصیلات اور بہی تخمینوں کو مرتب کرنے کے لئے مناسب حساب داری پالیسیوں کانشکسل سے اطلاق کیا جاتا ہے جو کہ مناسب اور مختاط فیصلوں پر منحصر ہیں۔
- ڈی۔ انٹرنیشن فنانشل رپورٹنگ اسٹیند رڈ ز (IFRS) جیسا کہ پاکستان میں نافذالعمل ہیں، مالیاتی گوشواروں کی تیاری میں لاگو کئے جاتے ہیں اور شکلم فیصلوں پر منحصر ہوتی ہیں۔
  - ای۔ داخلی کنٹرول کا نظام شحکم طور پرڈیزائن کیا گیا ہے اور موثر طور پر نافذ العمل ہونے کے ساتھ اسکی با قاعد کی سے نگرانی کی جاتی ہے۔
    - ایف۔ 31 دسمبر 2022 کے مطابق کمپنی میں پیڑن آف شیئرزہولڈنگ کھاتوں کے ساتھ منسلک ہے۔
      - جی۔ اس امر میں کوئی شبہات نہیں کہ کمپنی میں آگے بڑھنے کی صلاحیت موجود ہے۔
  - ایچ۔ کارپوریٹ گورنینس کے بہترین طریقہ کار سے کوئی قابلِ اثر انحراف نہیں کیا گیا ہے جیسا کہ سٹنگ ریگولیشنز میں درج ہے۔
    - آئی۔ گزشتہ دس سالوں کے لئے اہم آپریٹنگ اور مالیاتی مواد خفص شکل میں منسلک ہے۔
- ج۔ 31 دسمبر 2022 کے مطابق پراویڈنٹ فنڈ کی رقومات کے سلسلے میں غیرآ ڈٹ شدہ اکا ونٹس پر مخصر سرما یہ کاریوں کی ویلیو 93.496 ملین روپے پر برقر ارہے۔

## بورد آف د ائر یکٹرز:

ڈائر یکٹر کی کل تعداد درج ذیل کے مطابق 9 ہے

اے۔ مرد 8 بی۔ خواتین 1

بورڈ کی شکیل مندرجہ ذیل ہے:

- انڈېپنڈنٹ ڈائریکٹر 3
- نان ايكريكيٹيو ڈائريکٹر 6
  - ایکزیکیٹیو ڈائریکٹر

جناباےرزاق احمد مینی کے چیف ایکر کیٹیو اور منیجینگ ڈائر کٹر ہیں۔ کمپنی کے چیف ایکر کیٹیو ہونے کی وجہ سے انہیں ڈائر کیٹر تصور کیاجا تاہے

بورڈ پورےسال کے دوران اپنے فرائض کوانجام دینے میں موثر طور پرمصروف عمل رہابشمول ان امور کے جومنعلقہ قوانین اور کمپنی کے میمورنڈم اور آرٹیک آف ایسوسی ایشن بے تحت انجام دیئے گئے اوران سب کا بنیا دی مقصد حصص یافتگان کے مفادات کا تحفظ کرنا، کمپنی کے منافع جات میں اضافہ کرنا تھا اور بنیا دی ہدف شیئر زہولڈرز کے اثاثہ جات میں اضافہ اور مارکیٹ میں اعتماد کوفر وغ دینا تھا۔

RELIANCE INSURANCE COMPANY LIMITED

رقم کی غیر قانو نی ترسیل اور دہشت گردی کی مالی معاونت کا مقابلہ:

ایس ای سی پی نے اینٹی منی لانڈرنگ کی پالیسیوں اور طریقہ کار سے متعلق قوائد و ضواط جاری کردیتے ہیں۔ایس ای سی پی نے انشورنس کمپنیوں پراپنے صارفین کہ جانیے ( کے دائی سی ) رہنما اصولوں کے نفاذ کے لئے مختلف سر کلر بھی جاری کیے ہیں۔حال ہی میں ایس ای سی پی نے انسداد منی لانڈرنگ اور انسداد دہشت گردی کے قوائد و ضواط 2020 جا ری کیے ہیں۔جو کہ AMLاور KYC کے لئے بہت جامع رہنمائی ہے۔متعلقہ خطرہ اور تشہیر کورو کنے کے لئے آرآئی سی ایل نے ایک حد تک ان رہنما اصولوں پڑمل درآ مدکیا ہے۔

کم پلائنس کا کردار: اندرونی <sup>ز</sup>نٹرول کی کارکردگی اورتا ثیر کااندازہ کرنے کے لئے تقمیری کام کا کردارلازمی ہے جس کے بغیر کمپنی خطرات اورخطرات کے خلاف مزاحمت حاصل نہیں کر سکتی ہے، خاص طور پرریگولیٹری تقمیل کے سلسلے میں۔ کم پلائنس آفیسر ماحول کو بہتر بنانے اورکنٹرول کر نیکا ذمہ دار ہے اورمختلف لاگوقوانین، انضباطی تقاضوں، داخلی پالیسیاں اور طریقہ کارکی تعمیل کویتین بنا تا ہے اور ساتھ ہی ایس ای سی پی کے ضابطوں کی تعمیل پرخصوصی توجہ دیتا ہے۔

كار بوريك كورننس ليدرش اسكل يروكرام یا کستان انٹیٹیوٹ آف کارپوریٹ گورنٹس سے درج ذیل ڈاریکٹر زنے کارپوریٹ گورنٹس لیڈر شپ اسکل پروگرا مکمل کرلیا ہے۔

ا۔ جناب عرفان ذکریاباوانی ۲۔ جناب احمد علی باوانی ۲۔ جناب محمد می سیم ۲۰۔ جناب محمد پٹیل پانچ ڈائر یکٹرز کار پوریٹ گورنن 2019 کے تحت اہلیت نے معیار نے مطابق، کمپنیوں نے بورڈ پر 15 سال ڈائر یکٹر تے تجرب کے اور 14 سال کی تعلیم رکھتے ہیں۔

**کار پوریٹ بریفنگ:** پاکستان اسٹاک <sup>بی</sup>چینج کی ضرورت کے مطابق شیئر ہولڈرز اور تجزید کاروں نے لئے 29 دسمبر،2022 کو فزیکل اورویڈیولنک کے ذریعے کارپوریٹ بریفنگ سیشن کا انعقاد کیا گیا۔ سینئر مینجمنٹ اور شیئر ہولڈرز سیشن میں شریک ہوئے۔

**کوڑ آف کار پوریٹ گورنٹس پرعملدرآ مدکا اسٹیٹمینٹ**: کوڈ آف کارپوریٹ گورنینس کی شرائط جو کہریگولیٹری اتھارٹی کی جانب سے طے کردہ ہیں ان پڑعملدرآ مدکیا جارہا ہے۔اس سلسلے میں ایک اسٹیٹریٹ رپورٹ ساتھ منسلک

## كرير د يتنك:

PACRA اورVIS کریڈٹ ریڈنگ کمپنی نے ریلائنس انشورنس کمپنی کمیٹر کی "Single A Plus" پر انشور رفنانشل اسٹرینتھ (IFS) کی تفویض کی ہےاور آؤٹ لگ مشحکم "Stable Outlook" ہے۔ریڈنگ میں مشحکم کیکویڈیٹی پروفائل ،موزوں ومناسب سرمایہ کاراشاریے اور رمی انشورنس پروگرام سمیت بہتر ہوتی ہوئی انڈر رائٹگ کارکردگی شامل ہے۔ Swiss Re کی موجودگی کمپنی سے رمی۔انشورنس پینل کو مضبوط بناتی ہے۔ کاروباری جم متوقع اضافہ کے پیش نظر Retentional کی سطح اور Treaty کی گنجائش میں اضافہ ہواہے

**متعلقہ پارٹی ٹرانسیکشنز :** تمام متعلقہ پارٹی ٹرانسیکشنز کوآ ڈٹ کمیٹی اور بورڈ کے روبرو ان کے جائزے اور منظوری کے لئے رکھاجا رہا ہے۔ ان ٹرانسیکشنز کا جائزہ رسفارش آ ڈٹ کمیٹی کی جانب سے لیا گیا اور بورڈ آف ڈاریکٹرز کی جانب سے ان کے متعلقہ اجلاسوں میں انکی منظوری دی گئی متعلقہ پارٹیوں کے ساتھ طے پانے والی تمام ٹرانسیکشنز آرمز لینتھ (Arm's Length) کی بنیاد پر طے کیے جاتے ہیں۔

**لیکو پڑیٹی میلیجمنٹ** <sup>کمپن</sup>ی نہایت عاقبت اندیثی سے اپنے سرمائے کو شحکم رکھتی ہے اور اپنے بنیادی کاروبار سے حاصل ہونے والے نفذ بہاؤ کے ساتھ ساتھ سرمایہ کاری اور دیگر آمدنی کے ذریعوں کے معاہدہ کی ذمہ داریوں کوزیادہ موڑ طریقے سے پورا کرنے کی صلاحیت کو یقینی بنانے کی حکمت عملی کا مظاہرہ کرتی ہے۔ آپ کی کمپنی سالوینسی کی ضروریات کو پورا کرتی ہے، سی بھی غیر متوقع ضروریات کو پورا کرنے کے لئے مضبوط نفذ بہا وکو برقر اررکھتی ہے

آپ کی کمپنی کی سالوینس31 در مبر2022 تک 474.559 ملین روپتھی جبکہ قانونی طور پر درکار سالوینسی150 ملین روپے ہے یعنی کم از کم مطلوبہ سالوینسی سے 324.559 ملین روپے زائد ہے

# د يفرد سيسيش

مالی پوزیشن کی تاریخ کے بیان میں تمام عارضی اختلافات پر واجبات کے طریقہ کار کا استعال کرتے ہوئے،ا ثانوں اور واجب العمل ٹیکس اور مالی رپورٹنگ کے مقاصد کے لئے لی جانے والی رقم کے درمیان،موخرشیک،اگر کوئی ہے تو فراہم کیا جاتا ہے

ڈیفرڈ ٹیکس اثاثے اور واجبات، اگر کوئی ہیں تو، اسے ٹیکس کی شرحوں پر ماپا جاتا ہے، جب اثاثے کا ادراک ہوجاتا ہے یا ذمہ داری طے ہوجاتی ہے تو اس مدت پر لاگو ہونے کی توقع کی جاتی ہے،ٹیکس کی شرحوں (اورٹیکس کے قوانین) کی بنیاد پر جونا فذکیا گیا ہے یا مالی حیثیت کی تاریخ کے بیان کو کافی حد تک نافذ کیا ہے

ڈیفرڈ ٹیکس اٹاثوں، اگرکوئی ہےتو،صرف اس حدتک تسلیم کیا جاتا ہے کہ اس بات کا امکان ہے کہ سنفتبل میں قابل ٹیکس منافع دستیاب ہوگا جس کےخلاف اٹاثوں کو استعال کیا جاسکتا ہے۔

محاسب:

ملي <u>ن</u> روپ	
31.68	5 فیصد شرح سے مجوزہ نفارڈیویڈنڈ ( 2021:5 فیصد)
31.68	بونس حصص کا5 فیصد شرح سے مجوزہ اجرا (   2021:5 فیصد )
20.00	ٹرانسفر برائے عمومی ذخائر 20.000 ملین روپے( 20.0002021 ملین روپے)
53.16	مالی سال کے اختتام پر غیر شخصیصی منافع

**اضافہ شدہ ادا کیا جانے والاسر مابیاورعمومی اثا ثہ جات:** آپ کے ڈائر کیٹرزاداشدہ سرمایہ کی بنیاداور زرنفتر (Reserve) کو تحکم کرنے اور کمپنی کی ترقی اور مستقبل کو تحفوظ بنانے میں پختہ یقین رکھتے ہیں۔ اس حکمت عملی سے مطابق ، بورڈ آف ڈائر کیٹرز نے فذکورہ بالافخصوں کو منظوری دے دی ہے جس سے اداشدہ سرما بیکو بڑھا کر 665.38 ملین روپے اورزرنفذ (General Reserve) 310 ملین روپے کرنے کی منظوری دی ہے

**انفار میشن شیکنالوجی:** آپ کی تمپنی انفار میشن شیکنالوجی کی اہمیت سے آگاہ ہے اور سلسل توسیع اور اس کی تکنیکی پایٹ فارم کواپ گریڈ کرنے کی سرمایہ کاری کررہی ہے۔ جزل انشور نس سافٹ ویئر 'iGIAS' گزشتہ کی سالوں سے برانچ کی سطح پر کامیا بی کے ساتھ نافذ العمل ہے 'iGIAS' کی خصوصیت اس کے تمام ماڈیولزیعنی ،انڈر رائٹنگ، کلیمز ،اکاؤنٹس اور ری۔انشور نس ایک ساتھ مربوط ہے۔ بیر (JSP) جاوا اسکر پٹ اور یکل ڈیٹا بیس کے ساتھ آن لائن ویب بیس سافٹ ویئر ہے اور اس کے ڈیٹا نیس سے آزاد اور بہت زیادہ محفوظ ہے اور اس کے تمام ماڈیولزیعنی ،انڈر رائٹنگ، کلیمز ،اکاؤنٹس اور آزاد اور بہت زیادہ محفوظ ہے

iGIAS میں جزل تکافل کی سروسز کوشامل کیا گیا ہےاور مختصرا درطویل مدتی تکافل کارردائیوں کے لئے برائچ کی سطح پرنافذ العمل ہے۔ مذکورہ ماڈیول کے نفاذ کی وجہ سے کمپنی سے متعلقہ محکموں کی آپریشنل صلاحیتوں، اندرونی کنٹرول کو مضبوط بنانے اورا نتظامی معلومات سے موثر نظام میں بہتری آئی ہے

سیکیورٹیز اینڈ الیسی بیشن آف پاکستان نے انشورنس سیکٹر 2020 کے لئے سائبر سیکیورٹی فریم ورک سے متعلق ایس ای سی گائیڈ لائنز جاری کی ہیں، جس سے سائبر سیکیورٹی فریم ورک کومجموعی طور پررسک مینجنٹ فریم ورک کے ساتھ موافق بنانے میں مدد ملے گی اور آئی ایس اوا 2700 کے حصول میں ہیرونی اور داخلی انسانی غلطی یا جرم کے خلاف خطر بے کونمایاں طور پر کم کیا جا سکتا ہے۔

سمپنی کی آئی ٹی حکمت عملی اپنے آپریٹنگ تقاضوں کے ساتھ پوری طرح سے ہم آہنگ ہے تا کہ ہمارےصارفین کواعلی سطح کواطمینان بخش تیز ترین خدمات فراہم کریں۔

## رى\_انشورنس:

آپ کی کمپنی نے سال 2023 کے لئے ری۔انثورنس انتظامات نہایت معتبر ہیں۔معروف اوراعلی شہرت یافتہ سوکس ری (Swiss Re) سال 2023 کے آرآئی سی ایل کے ری انشورنس پروگرام کے لیڈر بننے کاعمل جاری ہے۔سال 2023 کے لئے موٹر کے تمام شعبہ کی انڈر رائٹنگ کی گنجائش (Underwritting Capacity) میں مزیداضا فہ کردیا ہے اس طرح آ کپی کمپنی کو بڑے خطرات کو انڈر رائٹ کرنے کی صلاحیت حاصل ہوگئی ہے۔ ہم غیر متزلزل اعتماد اور مستقل سپورٹ و تعاون کے لئے اپنے تمام ری انشورز کے انتہائی ممنون اور شکر گزار ہیں۔

**ونڈ و نکافل آ پریش:** سیکیورٹی ایسچینج نمیشن آف پا کستان نے سمپنی کو 25 مئی 2016 میں ونڈونکافل آ پریشن جاری کرنے کالائسنس جاری کردیا ہے۔ ریلائنس تکافل مشہوراور تصدیق شدہ شرعی اسکالر کی رہنمائی کے تحت کا م کررہی ہے۔ریلائنس تکافل شریعت کے مطابق جزل تکافل کی مصنوعات کی ایک وسیع ریٹے پیش کررہی ہے۔ جس میں فائر پرا پرٹی تکافل، میرین کارگو تکافل، ذاتی و تجارتی گاڑیاں تکافل، انجیئیرینگ تکافل، دہشت گردی تکافل، متفرق حادثات تکافل میں ا

آ کپی کمپنی نے اس سال 96.026 ملین روپے کی تحریری شراکت داری کی ہے جب کہ گزشتہ سال تحریری شراکت داری 75.236 ملین روپے تھی۔ یہ 20.789 ملین روپ کااضافہ ظاہر کرتی ہے۔ خالص شراکت داری منافع 19.324 ملین روپے رہا جبکہ گزشتہ سال 10.682 ملین روپے منافع تھا۔ سال کا جائزہ لینے کے لئے دنڈو تکافل آپریشن کے خلاصہ نتائج مندرجہ ذیل ہیں۔

2021	2022	
4	ملين رو	
75.236	96.026	مجموعی شراکت داری
29.421	42.578	خالص شراكت دارى
25.457	37.571	وكالااخراجات
6.252	5.234	سال کااضافہ۔ پی ٹی ایف
4.590	7.651	آىر يىرفند _آمدنى اكاۇنىڭ
10.682	19.324	آ پریٹر کامنافع قبل از <sup>ع</sup> یس

**منافع کی شخصیص:** ملین روپ مالی سال کے آغاز پر غیر تخصیص شدہ منافع 21.412 مالی سال 2022 کے اختیام پر بعداز ٹیکس منافع 44.109 غیر مختص کے لئے دستیاب 136.521 آپ کے ڈائر کیٹر زنجو پر کرتے ہیں کہ منافع کو مند رجہ ذیل طریقوں سے مختص کیا جائے

سرماىيكارى:

آپ کی تمپنی سرمایه پالیسی اسی انداز میں جاری ہے اور شریعہ کمپلینٹ طویل مدتی سرمایہ کاری کی خطرات سے تحفظ ..... بِ خطر منافع جات پر ترجیح دی گئی ہے آرآئی سی ایل کاشئیر زیورٹ فولیو خوب اچھی طرح پھیلا ہوا اور مختلف شعبوں میں تقسیم شدہ ہے اور بنیا دی طور پر منافع بخش (Blue Chip) اسکر پٹس پر توجہ رکھی گئی ہے جو بہترین منافع منقسمہ بے حصول، بونس کی ادائیکیوں اور ستقتبل میں ترقی سے امکانات کی حامل ہے۔ پورٹ فولیو سرمایہ کار کمیٹی کی زیر گمار ان رہتا ہے۔

سرما بیکاری میں نقصانات کو پرافٹ اینڈلاس اکا وُنٹ میں ظاہر کیا جاتا ہے۔ایسے نقصانات کے لیے بخص کی گئی گنجائش پر ہر بیلنس شیٹ کی تاریخ پرنظر ثانی کی جاتی ہے۔اور اس میں اس وقت کے بہترین تخمینوں کے مطابق ردوبدل کیا جاتا ہے۔اس گنجائش میں ردوبدل آمدن یااخراجات کی شکل میں ظاہر کیا جاتا ہے

منافع منقسمہ کی آمدنی 83.129 ملین روپے تھی جبکہ گزشتہ سال یرقم 59.752 ملین روپے تھی اس طرح اس سال 23.377 ملین روپے زائدر ہی جو کہ 39 فیصد ہے۔ آپکی کمپنی نے گزشتہ سال کے 4.959 ملین روپے کے مقابلے میں 329.7 ملین روپے کاکیپیل گین حاصل کیا اور گزشتہ سال کے 1.557 ملین روپے کے مقابلے میں 41.367 ملین روپے کے لئے غیرتسلیم شدہ نقصان کا اندراج کیا ہے۔ گزشتہ سال کے 74.747 ملین روپے کے مقابلے میں سرمایہ کاری پر نفع 67.385 ملین روپے رہا۔ پاکستان اسٹاک ایکی بیٹی 30 دمبر 2021 کے کرشتہ سال کے 44,596.07 کو مرمایہ کاری پر نفع 44,596.07 ملین روپے رہا۔ پاکستان اسٹاک ایکی وی انڈ کیس 31 دسمبر 2021 کے 44,596.07 کو کھی معنی کو کھی میں 2023 کو معامل کی ہوئی۔

آپ کی کمپنی پائیدار ذرائع مثلاً شرح سوداور منافع منقسمہ اور کمپیٹل گین سے اسکی سرمایہ کارآمدنی کا ایک بڑا حصہ حاصل کرنے کی کوششوں کو جاری رکھے ہوئے ہےتا کہ مناسب کیش حصول کا ذریعہ پیدا کیا جائے۔ سرمایہ کاری کا پورٹ فولیو (بشمول 42.591 ملین روپ کے ٹرم ڈپازٹس) 31 دسمبر 2022 تک 793.971 ملین روپے رہا جو پچھلے سال 837.942 ملین روپے تھا۔ نقداور بینک ڈپازٹس اکاؤنٹس سرمایہ کاری کی سطح گزشتہ سال کے 93.709 ملین روپ کے مقالبے میں 101.818 ملین روپے رہی

**کلیمز:** واجب الاداکلیمز بیلنس شیٹ کی تاریخ تک ہونے والے تمام کلیمز کے ضمن میں ہوتی ہے اور اس کہ ستقبل میں متوقع ادائیکیوں کی غیر تخفیف شدہ مالیت کے طور پر ظاہر کیا جاتا ہے۔

واجب الادا کلیمز کے حصول میں ایسے کلیمز جو بیکنس شیٹ کی تاریخ تک رپورٹ (IBNR) نہیں ہوئے۔ 2016 کے ایس ای تی پی سرکلر نمبر 9 کی تعمیل کے لئے کمپنی نے IBNR کا تخیینہ کے طریقہ کارکو تبدیل کردیا گیا۔ کمپنی اب IBNR کلیمز کے تعین نے لئے ایکچوریل مشورہ لیتی ہے۔ IBNR کلیمز کا تخمین (Chain Ladder (CL) کے طریقے سے لگایا گیا ہے۔ (CL) Chain Ladder کریقہ میں ترقی کے وامل کا تعین یا ہر مدت کے لئے لئک کے تناسب شامل ہے۔ یہ بعد میں مشتر کہ طور پر (CDF) Cumulative Development Factor کا تعین کرتے ہیں۔ جس میں کلیمز کے تری سطح تک پہنچنے کے

د انزیک رزر بورے:

آپ کے ڈائر کیٹر ز31 دسمبر 2022 کوختم ہونےوالے سال کے لئے سالانہ رپورٹ بشمول آڈٹ شدہ حسابات پیش کرنے میں خوشی محسوں کرتے ہیں۔ مالی سال 2022ایک چیلیخنگ سال ہونے کے باوجود، آپ کی کمپنی درج ذیل نتائج پیش کرتی ہے۔

> سال2022 کے لئے آپریشنل نتائج: 31 دسمبر2022 کوختم ہونے والی مدت کے لئے آپ کی کمپنی کی تقابلی مالی جھلکیاں مندرجہ ذیل ہیں: 2022

	روپے ملین میں	
726.436	857.904	مجموعی پریمیم( تکافل شراکت سمیت)
303.130	360.467	خالص پريميم
64.167	93.638	خالص حاصل کرده کیم(بشمول IBNR)
152.112	150.167	انتظامی اخراجات
31.869	39.426	انڈررائٹنگآ مدنی
74.747	67.385	سرماییکار آمدنی
70.507	67.600	نفع ر نقصان قبلاز طبیس
53.010	44.109	نفع / نقصان بعداز هیکس
0.8 (نظرتانی شدہ)	4 <b>0.70</b>	آمدنی فی شیئر (EPS)

آپ کی کمپنی نے 857.904 ملین روپ (بشمول 96.026 ملین روپ تکافل شرا کت داری) کا مجموعی پر میم ظاہر کیا ہےا سکے برخلاف گزشتہ سال کا حجم 726.436 ملین روپ (بشمول 75.236 ملین روپ تکافل شرا کت داری) تھا جو18 فیصد کی شرح نمو سے 131.468 ملین روپ کا اضافہ ظاہر کرتا ہے۔خالص پر میم بھی 303.130 ملین روپ سے بڑھ کر 360.467 ملین روپ رہا یعنی 57.337 ملین روپ زائد رہا۔

سال کےدوران کلیمز پر 93.638 ملین روپے *صرف کئے گئے جبکہ گز*شتہ سال 64.168 ملین روپے *صرف کئے تھے جو کہ* 29.47 ملین روپے کا اضافہ خاہر کرتا ہے۔ آپ کی کمپنی نے اپنے بنیادی کاروبارے گزشتہ سال کے 31.869 ملین روپے کے مقابلے میں 39.426 ملین روپے منافع حاصل کیا ہے۔ خالص آمدنی بعداز ٹیکس 44.109 ملین روپے ہے جبکہ گزشتہ سال 53.010 ملین روپے تھی۔

برسوں سے ہم نام نہاد 'بینک حدود' (Bank Limits) کی یکطرفہ اور صوابدیدی فکسنگ کواجا گر کررہے ہیں اور کچھ بینکوں،DFl کے مالیاتی اداروں اور مختلف اتھار ٹیوں/نظیموں کا فہرست سازی/ نان کسٹنگ/ پری کوایفائنگ کرنامار کیٹ کے تمام شرکا کو یکسال مواقع فراہم نہیں کرتا ہے اس الگ منظرنا مے پر صنعت کے وسیع تر مفاد کیلئے متعلقہ حلقوں نے ذریعہ بنجیدگی سے فوراً توجہ دینے کی ضرورت ہے

4 RELIANCE INSURANCE COMPANY LIMITED

## STATEMENT OF COMPLIANCE WITH LISTED COMPANIES (CODE OF CORPORATE GOVERNANCE) REGULATIONS, 2019 AND CODE OF CORPORATE GOVERNANCE FOR INSURERS, 2016

For the year ended December 31, 2022

This statement is being presented in Compliance with the Listed Companies (Code of Corporate Governance) Regulations, 2019 (the Regulations) and Code of Corporate Governance for Insurer, 2016 (the Code) for the purpose of establishing a framework of good governance, whereby an insurer is managed in compliance with best practices of corporate governance.

Reliance Insurance Company Limited (The Company) has applied the principles contained in the Regulations and the Code and has complied with the requirements of the Regulations and the Code in the following manner:

- 1. The total numbers of Director are nine (9) as per the following:-
- (a) Male = 08
- (b) Female = 01
- 2. The Company encourages representation of independent, non-executive directors and directors representing minority interests on its Board of Directors (the Board). The composition of the Board is as follows:

Category	Name
Independent Directors	Ms. Tasneem Yusuf (Female Director) Mr. Naeem Ahmed Shafi Mr. Jahangir Adam
Executive Director	Mr. A. Razak Ahmed
Non-Executive Director	Mr. Irfan Zakaria Bawany Mr. Muhammad Omer Bawany Mr. Ahmed Ali Bawany Mr. Noor M. Zakaria Mr. Zia Zakaria Mr. Muhammad Patel

The number of elected directors on the Board are nine (9) whereas Mr. A. Razak Ahmed being Chief Executive of the Company is a "deemed director" under section 188(3) of the Companies Act. 2017.

The independent directors meet the criteria of independence as laid down under the Regulations and the Code. The independent directors are three out of ten directors (including the Chief Executive) and considering the required skills set and experience to discharge and execute their duties competently as per laws and regulations the fraction of one third has been rounded to three.

- 3. The directors have confirmed that none of them is serving as a director on more than seven listed companies, including this Company (excluding the listed subsidiaries of listed holding companies in which each of them is a director).
- 4. All the resident directors of the Company are registered as taxpayers and none of them has defaulted in payment of any loan to a banking company, a development financial institution or a non-banking financial institution or, being a member of a stock exchange, has been declared as a defaulter by a stock exchange.
- 5. No casual vacancy occurred on the Board during the year.
- 6. The Company has prepared a Code of Conduct and has ensured that appropriate steps have been taken to disseminate it throughout the Company along with its supporting policies and procedures.
- 7. The Board has developed a vision/mission statement, overall corporate strategy and significant policies of the Company. The Board has ensured that complete record of particulars of the significant policies along with the dates of approval or updating is maintained by the company.
- 8. All the powers of the Board have been duly exercised and decisions on relevant matters have been taken by the Board / shareholders as empowered by the relevant provisions of the Companies Act, 2017 (the Act), the Regulations and the Code. The decisions on material transactions including appointment and determination of remuneration and terms and conditions of employment of Chief Executive Officer, and key Officers have been taken by the Board.
- 9. The meetings of the Board were presided over by the Chairman and, in his absence, by a director elected by the Board for this purpose. Written notices of the Board Meetings, along with agenda and working papers, were circulated at least seven (7) days before the meeting. The Board has complied with the requirements of Act, the Regulations and the Code with respect to frequency, recording and circulating minutes of meeting of the Board.

- 10. The Board of Directors have a formal policy and transparent procedures for remuneration of directors in accordance with the Act and the Regulations.
- 11. The Board has established a system of sound internal control, which is effectively implemented at all levels within the Company. The Company has adopted and complied with all the necessary aspects of internal controls given in the Code.
- 12. Five Directors of the Company possess sufficient experience and gualification so they are exempt from attending the Directors' Training Program. Whereas four Directors, namely Mr. Irfan Zakaria Bawany, Mr. Ahmed Ali Bawany, Ms. Tasneem Yusuf and Mr. Muhammad Patel have completed Director' Training Program either from Pakistan Institute of Corporate Governance or The Institute of Chartered Accountant of Pakistan. The management of the Company also carries out orientation sessions of the Board during board meetings, as and when required, in order to apprise them of their duties and responsibilities and the new developments and pronouncements of relevant laws and regulations.
- 13. There was no change of Chief Financial Officer (CFO), Company Secretary and Head of Internal Audit during the year. The Board approved their remuneration and terms and conditions of employment and complied with relevant requirements of the Regulations and the Code.
- 14. The Directors' Report for this year has been prepared in compliance with the requirements of the Regulations and the Code and fully describes the salient matters required to be disclosed.
- 15. Chief Executive Officer and Chief Financial Officer duly endorsed the financial statements before approval of the Board.
- 16. The directors, Chief Executive Officer and other executives do not hold any interest in the shares of the Company other than disclosed in the pattern of shareholding.
- 17. The Company has complied with all the corporate and financial reporting requirements of the Code and the Regulations.
- 18. The Board has formed the following Management Committees:

### Underwriting, Reinsurance & Co-insurance Committee:

Name of the Member	Designation	Category	
Mr. A. Razak Ahmed Mr. M. Hanan Shahdani Mr. Abdul Rahim Mr. Abbas Baghat	Executive Director Senior Vice President Chief Manager Executive Officer	Chairman Member Member Secretary	
Claim Settlement Committee:			

Name of the Member	Designation	Category
Mr. A. Razak Ahmed	Executive Director	Chairman
Mr. Haroon A. Shakoor	Chief Financial Officer	Member
Mr. Shaikh Muhammad Siddiq	Chief Manager Claims	Member
Mr. Muhammad Ebrahim	_	Secretary

#### **Takaful Committee**

Name of the Member	Designation	Category
Mr. A. Razak Ahmed	Executive Director	Chairman
Mr. Najmullah Khan	Head of Takaful	Member
Mr. Kashif Wadiwala	Shariah Compliance Officer	Secretary

#### **Risk Management & Compliance Committee:**

Name of the Member	Designation	Category
Mr. A. Razak Ahmed	Executive Director	Chairman
Mr. Haroon A. Shakoor	Chief Financial Officer	Member
Mr. Ghulam Haider	Company Secretary & Compliance Officer	Member
Mr. Najmullah Khan	Head of Takaful	Member
Mr. M. Hanan Shahdani	Senior Vice President	Member
Mr. Ghulam Mujaddid	Assistant Vice President	Member
Mr. Abdul Rahim	Chief Manager	Member
Mr. Muhammad Masood Ali	Chief Manager (IT)	Member
Mr. M. Naveed Jan	Internal Auditor	Secretary

#### **RELIANCE INSURANCE COMPANY LIMITED**

### **Nomination Committee:**

Name of the Member	Designation	Category
Mr. A. Razak Ahmed	Executive Director	Chairman
Mr. Haroon A. Shakoor	Chief Financial Officer	Member
Mr. Ghulam Haider	Company Secretary	Member
Mr. M. Hanan Shahdani	Senior Vice President	Member
Mr. Salim Memon	Chief Manager	Member & Secretary

19. The Board has formed Board Committees comprising of members given below:

## a) Ethics, HR and Remuneration Committee:

Name of the Member	Designation	Category
Mr. Naeem Ahmed Shafi	Independent Director	Chairman
Mr. Irfan Zakaria Bawany	Non-Executive Director	Member
Mr. Noor M. Zakaria	Non-Executive Director	Member
Mr. A. Razak Ahmed	Executive Director	Member
Mr. Masood Alam	Dy. Chief Manager	Secretary

## b) Investment Committee

Name of the Member	Designation	Category
Mr. Irfan Zakaria Bawany Mr. Ahmed Ali Bawany Ms. Tasneem Yusuf Mr. Muhammad Patel Mr. A. Razak Ahmed Mr. Haroon A. Shakoor	Non-Executive Director Non-Executive Director Independent Director Non-Executive Director Executive Director Chief Financial Officer	Chairman Member Member Member Member Member
Mr. Muhammad Saleem Memon	Chief Manager	Secretary

### c) Audit Committee:

The Board has formed an Audit Committee. It comprises of three members, of whom two are non-executive directors and one is an independent director. The chairperson of the Committee is an independent director. The composition of the Audit Committee is as following:

Name of the Member	Designation	Category
Ms. Tasneem Yusuf	Independent Director	Chairperson
Mr. Irfan Zakaria Bawany	Non-Executive Director	Member
Mr. Muhammad Omer Bawany	Non-Executive Director	Member
Mr. Ghulam Haider	Company Secretary	Secretary

- 20. The terms of reference of the aforesaid committees have been formed, documented and advised to the committee for compliance.
- 21. The frequency of meetings of the committees were as per following:

a)	Audit Committee:	Quarterly meetings
b)	Ethics, HR and Remuneration Committee:	Annually meeting
C)	Nomination Committee:	Annually meeting
d)	Risk Management Committee:	Quarterly meetings
e)	Investment Committee:	Quarterly meetings

- 22. The Board has set up an effective internal audit function, which comprises of individual who are suitably qualified and experienced for the purpose and are conversant with the policies and procedures of the Company and they are involved in the internal audit function on a regular basis.
- 23. The Chief Executive Officer, Chief Financial Officer, Company Secretary, Compliance Officer and the Head of Internal Audit possess such qualification and experience as is required under the Code. Moreover, the persons heading the underwriting, claim, reinsurance, risk management and grievance functions possess qualification and experience of direct relevance to their respective functions, as required under section 12 of the Insurance Ordinance, 2000 (Ordinance No. XXXIX of 2000):

Name of the Person	Designation
Mr. A. Razak Ahmed	Chief Executive Officer& Managing Director
Mr. Haroon A. Shakoor	Chief Financial Officer
Mr. Ghulam Haider	Company Secretary & Compliance Officer
Mr. Najmullah Khan	Head of Window Takaful Operations& Grievance Deptt.
Mr. M. Hanan Shahdani	Senior Vice President
Mr. Muhammad Naveed Jan	Head of Internal Audit
Mr. Shaikh Muhammad Siddiq	Head of Claims
Mr. Abdul Rahim	Head of Reinsurance
e statutory auditors of the Compan	y have been appointed from the panel of auditors approved by the Commission i

Board of Pakistan, that they and all their partners are in compliance with the International Federation of Accountants (IFAC) guidelines on code of ethics as adopted by the Institute of Chartered Accountants of Pakistan and that they and the partners of the firm involved in the audit are not a close relative (spouse, parent, dependent and non-dependent children) of the chief executive officer, chief financial officer, head of internal audit, company secretary or director of the company and that they or any partners of the firm, their spouses and minor children do not hold shares of the Company.

- 25. The statutory auditors or the persons associated with them have not been appointed to provide other services except in accordance with the Act, these Regulations, the Code or any other regulatory requirement and the auditors have confirmed that they have observed IFAC guidelines in this regard.
- 26. The Board ensures that the Investment policy of the Company has been drawn up in accordance with the provisions of the Code.
- 27. The Board ensures that the risk management system of the Company is in place as per the requirements of the Code.
- 28. The Company has set up a risk management function which carries out its tasks as covered under the Code.
- 29. The Board ensures that as part of the risk management system, the Company gets itself rated from PACRA and VIS rating agencies, which is being used by its risk management function and the respective committee as a risk monitoring tool. The rating assigned by the said rating agencies on December 30, 2022 is A+ (single A) with stable outlook.
- 30. The Board has set up a grievance function, which fully complies with the requirements of the Code.
- 31. The Company has not obtained any exemption from the Securities and Exchange Commission of Pakistan in respect of any requirement of the Code.
- 32. We confirm that all requirements of regulations 3, 6, 7, 8, 27, 32, 33 and 36 of the Regulations have been complied with; and
- 33. We confirm that all other material principles contained in the Code have been complied with.

IRFAN ZAKARIA BAWANY Chairman

A. RAZAK AHMED Chief Executive & Managing Director

Karachi: 30th March, 2023



2nd Floor, Block-C Lakson Square, Building No. 1 Sarwar Shaheed Road Karachi-74200 Pakistan

## INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF RELIANCE INSURANCE COMPANY LIMITED

## Review Report to the Members on the Statement of Compliance with contained in the Code of Corporate Governance for Insurers, 2016 and Listed Companies (Code of Corporate Governance) regulations, 2019 for the year ended December 31, 2022

We have reviewed the enclosed Statement of Compliance with the best practices contained in Code of Corporate Governance for Insurers, 2016 (referred to as 'the Codes') and the Listed Companies (Code of Corporate Governance) Regulations, 2019 prepared by the Board of Directors of Reliance Insurance Company Limited for the year ended December 31, 2022 in accordance with the requirement of the code.

The responsibility for compliance with the Codes is that of the Board of Directors of the Company. Our responsibility is to review, to the extent where such compliance can be objectively verified, whether the Statement of Compliance reflects the status of the Company's compliance with the provisions of the Codes and report if it does not and to highlight any non-compliance with the requirements of the Codes. A review is limited primarily to inquiries of the Company's personnel and review of various documents prepared by the Company to comply with the Codes.

As part of our audit of the financial statements, we are required to obtain an understanding of the accounting and internal control systems sufficient to plan the audit and develop an effective audit approach. We are not required to consider whether the Board of Directors' statement on internal control covers all risks and controls or to form an opinion on the effectiveness of such internal controls, the Company's corporate governance procedures and risks.

The Codes require the Company to place before the Audit Committee, and upon recommendation of the Audit Committee, place before the Board of Directors for their review and approval its related party transactions distinguishing between transactions carried out on terms equivalent to those that prevail in arm's length transactions and transactions which are not executed at arm's length price and recording proper justification for using such alternate pricing mechanism. We are only required and have ensured compliance of this requirement to the extent of the approval of the related party transactions by the Board of Directors upon recommendation of the Audit Committee. We have not carried out any procedures to determine whether the related party transactions were undertaken at arm's length price or not.

Based on our review, nothing has come to our attention, which causes us to believe that the Statement of Compliance does not appropriately reflect the Company's compliance, in all material respects, with the best practices contained in the Codes as applicable to the Company for the year ended December 31, 2022.

KARACHI DATED: April 03, 2023 UDIN: CR202210067jwOsE9DTY CHARTERED ACCOUNTANTS Engagement Partner: Zulfikar Ali Causer

BDO Ebrahim & Co. Chartered Accountants

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2nd Floor, Block-C Lakson Square, Building No. 1 Sarwar Shaheed Road Karachi-74200 Pakistan

## **INDEPENDENT AUDITORS' REPORT** TO THE MEMBERS OF RELIANCE INSURANCE COMPANY LIMITED REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS

### Opinion

We have audited the annexed financial statements of RELIANCE INSURANCE COMPANY LIMITED, (the Company), which comprise the statement of financial position as at December 31, 2022, and profit and loss account, the statement of comprehensive income, the statement of cash flows, the statement of changes in equity for the year then ended, and notes to the financial statements, including a summary of significant accounting policies and other explanatory information, and we state that we have obtained all the information and explanations which, to the best of our knowledge and belief, were necessary for the purposes of the audit.

In our opinion and to the best of our information and according to the explanations given to us, the statement of financial position, the profit and loss account, the statement of comprehensive income, the statement of cash flows and the statement of changes in equity together with the notes forming part thereof, conform with the accounting and reporting standards as applicable in Pakistan and give the information required by the Insurance Ordinance, 2000 and the Companies Act, 2017 (XIX of 2017), in the manner so required and respectively give a true and fair view of the state of the Company's affairs as at December 31, 2022 and of its profit, other comprehensive loss, the changes in equity and its cash flows for the year then ended.

### **Basis for Opinion**

We conducted our audit in accordance with International Standards on Auditing (ISAs) as applicable in Pakistan. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Company in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants as adopted by the Institute of Chartered Accountants of Pakistan (the Code) and we have fulfilled our other ethical responsibilities in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### Key Audit Matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the financial statements of the current period. These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

Following are the Key audit matters:

S. No	Key Audit Matters	How the matters were addressed in our audit
1	Compliance with laws and regulations The Company is in highly regulated industry and is governed by stringent laws and regulations which mainly include Insurance Ordinance, 2000, Insurance Accounting Regulations, 2017, Insurance Rules, 2017 and Companies Act, 2017, and various circulars issued by the SECP from time to time to regulate the business of the Company. The Company is required to comply with these rules and regulations. We have considered compliance with laws and regulation as a key audit matter since failure to comply with any of these applicable laws and regulations could have a material financial impact on the business of the Company.	<ul> <li>Our audit procedures in respect of this area included the following:</li> <li>Obtained an understanding of the relevant legal and regulatory framework within which the Company operates and assessed the design and operation of its key controls over this framework;</li> <li>Discussed the applicable policies and procedures with senior management and reviewed minutes of the Board of Directors meetings, and internal audit reports for any recorded instances of potential non-compliance, and maintained a high level of vigilance when carrying out our other audit procedures for indications of non-compliance; and</li> <li>Reviewed the Company's documentation and correspondence with the regulators.</li> </ul>

## BDO Ebrahim & Co. Chartered Accountants

BDO Ebrahim & Co., a Pakistan registered partnership firm, is a member of BDO International Limited, a UK company limited by guarantee, and forms part of the international BDO network of independent member firms.



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S. No	Key Audit Matters	How the matters were addressed in our audit
2	Revenue Recognition - Premium Earned	Our audit procedures in respect of this matter included the following:
	Refer the financial statements relating to revenue recognition policy and net insurance premium respectively.	<ul> <li>Obtained an understanding of, evaluated the design and tested the controls over the process of policy-writing, processing and recording of promium;</li> </ul>
	The Company earns revenue primarily from premium income, which amounts to Rs. 360.467 million (2021: 303.130 million) representing 18.92% increase. This income stream comprises of four segments: (i) Fire and property damage, (ii) Marine, aviation and transport, (iii) Motor, (iv) Miscellaneous.	<ul> <li>premium;</li> <li>Assessed the appropriateness of the Company's accounting policy for recording of premium and in line with the requirements of applicable law, accounting and reporting standards;</li> </ul>
	• We have identified revenue recognition from premium income as a key audit matter as it is one of the key performance indicators of the Company and because of the potential risk that revenue transactions may not be recognized in the appropriate period	<ul> <li>Traced the premium recorded on sample basis from the underlying policies issued to insurance contract holders and applying substantive analytical procedures to corroborate with economic environment and usual policy-writing patterns;</li> </ul>
		• Tested the policies on sample basis where policies were written close to year end and subsequent to year end, and evaluated that these were recorded in the appropriate accounting period; and
		• Recalculated the unearned portion of premium income and ensured that appropriate amount has been recorded as provision for unearned premium in liabilities.
3	Valuation of outstanding claims including claims incurred but not reported (IBNR)	Our audit procedures in respect of this area includes the following:
	As disclosed in note 21 to these financial statements, outstanding claims including IBNR amounting to Rs. 188.533 as at December 31, 2022.	We assessed and tested the operating effectiveness of selected key controls relating to the claims handling and reserving process, including controls over completeness and accuracy of the claims estimates recorded:
	The outstanding claims including IBNR represented 23.52% of the Company's total liabilities.	, ,
	We focused on this area because the valuation of outstanding claims including IBNR are significant in magnitude and requires use of judgement and estimates. Outstanding claims including IBNR are	Substantive tests were performed on the amounts recorded for a sample of claims notified, focusing on those with significant impact on the financial statements, to assess whether the claims are appropriately estimated and recorded;
	estimates for settlement of claims in future which are impacted by a number of factors which includes the trends in severity of historical claims, frequency of historical claims and changes in government regulations.	We used an external actuarial specialist to assist us in evaluation of general principles, actuarial assumptions and methods adopted for actuarial valuations by the actuary of the Company for identification of IBNR;
	-	Assessed of competence, capability and objectivity of management's expert;
	Determination of IBNR involves complex and subjective judgements about future events, both internal and external to the business, for which small changes in assumptions can materially impact the valuation of these liabilities.	Assessed the data provided by the Company to its actuary for completeness and accuracy and assured that the same has been provided to us; and Considered the adequacy of the Company's disclosures about the estimates used.

## BDO Ebrahim & Co. Chartered Accountants

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### Information Other than the Financial Statements and Auditor's Report Thereon

Board of directors are responsible for the other information. The other information comprises the information included in the annual report but does not include the financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information; we are required to report that fact. We have nothing to report in this regard.

### Responsibilities of Management and Board of Directors for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with the accounting and reporting standards as applicable in Pakistan and the requirements of the Insurance Ordinance, 2000 and the Companies Act, 2017 (XIX of 2017) and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Board of directors are responsible for overseeing the Company's financial reporting process.

### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs as applicable in Pakistan will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs as applicable in Pakistan, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design
  and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate
  to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than
  for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the
  override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.

#### **BDO Ebrahim & Co. Chartered Accountants**

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## RELIANCE INSURANCE COMPANY LIMITED



2nd Floor, Block-C Lakson Square, Building No. 1 Sarwar Shaheed Road Karachi-74200 Pakistan

- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the
  audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant
  doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we
  are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such
  disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to
  the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as
  a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the board of directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the board of directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with the board of directors, we determine those matters that were of most significance in the audit of the financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

## **Report on Other Legal and Regulatory Requirements**

Based on our audit, we further report that in our opinion:

- a) proper books of account have been kept by the Company as required by Insurance Ordinance, 2000 and the Companies Act, 2017 (XIX of 2017);
- b) the statement of financial position, profit and loss account, the statement of comprehensive income, the statement of cash flows and the statement of changes in equity together with the notes thereon have been drawn up in conformity with the Insurance Ordinance, 2000 and the Companies Act, 2017 (XIX of 2017) and are in agreement with the books of account;
- c) investments made, expenditure incurred and guarantees extended during the year were for the purpose of the Company's business; and
- d) no zakat was deductible at source under the Zakat and Ushr Ordinance, 1980 (XVIII of 1980).

## **Other Matter**

The financial statements of the Company for the year ended December 31, 2021 were audited by another firm of chartered accountants, who expressed an unmodified opinion on those financial statements vide their report dated March 26,2022.

The engagement partner on the audit resulting in this independent auditor's report is Zulfikar Ali Causer.

## KARACHI

## DATED: 30th March 2023

BDO EBRAHIM & CO. CHARTERED ACCOUNTANTS

## UDIN: AR202210067EO51YMp0f

#### **BDO Ebrahim & Co. Chartered Accountants**

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## **STATEMENT OF FINANCIAL POSITION**

AS AT DECEMBER 31, 2022

	Note	December 31, 2022	December 31, 2021
		Rupe	es
ASSETS		Kap	
Property and equipment	5	72,739,091	73,397,593
Intangible assets			-
Investments			
Equity securities	7	681,276,069	729,257,926
Debt securities	8	70,103,731	70,114,130
Term deposit receipts	9	42,591,059	38,570,243
		793,970,859	837,942,299
Loans and other receivables	10	4,163,250	14,747,371
Insurance / reinsurance receivables	11	386,729,024	304,282,623
Re-insurance recoveries against outstanding claims	21	152,487,929	178,690,267
Deferred commission expense	22	74,411,786	64,560,259
Deferred taxation	12	20,409,659	6,960,895
Prepayments	13	155,142,722	165,211,016
Cash and bank	14	101,815,197	93,709,120
		1,761,869,517	1,739,501,443
Total Assets of Window Takaful Operations - Operator's Fund		126,994,862	108,194,264
TOTAL ASSETS		1,888,864,379	1,847,695,707
EQUITY AND LIABILITIES			
Capital and reserves attributable to Company's equity holders			
Ordinary share capital	15	633,694,750	603,518,810
Reserves	16	290,000,000	270,000,000
Unappropriated profit		136,521,419	172,764,163
Surplus on revaluation of available for sale investment		49,196	1,778,456
TOTAL EQUITY		1,060,265,365	1,048,061,429
TOTAL EGOIN		1,000,205,505	1,040,001,429
LIABILITIES			
Underwriting provisions			
Outstanding claims including IBNR	21	188,533,455	212,979,177
Unearned premium reserves	20	339,216,908	306,512,699
Unearned reinsurance commission	22	31,620,714	30,637,679
		559,371,077	
Incurance / reincurance payables	17		550,129,555
Insurance / reinsurance payables Other creditors and accruals	17 18	186,785,319 48,268,340	195,477,389 32,418,705
Taxation - provision less payments	10	7,316,840	335,842
TOTAL LIABILITIES	-	801,741,576	778,361,491
Total Liabilities of Window Takaful Operations - Operator's Fund	2	26,857,438	21,272,787
TOTAL EQUITY AND LIABILITIES		1,888,864,379	1,847,695,707
CONTINGENCIES AND COMMITMENTS	19		

The annexed notes from 1 to 42 form an integral part of these financial statements.

Director



Director

Haroon A. Shakoor Chief Financial Officer

A. Razak Ahmed Chief Executive & Managing Director

Irfan Zakaria Bawany Chairman

Karachi: 30th March, 2023

RELIANCE INSURANCE COMPANY LIMITED

## **PROFIT AND LOSS ACCOUNT**

FOR THE YEAR ENDED DECEMBER 31, 2022

	Note	December 31, 2022	December 31, 2021	
		Rupees		
Net insurance premium	20	360,467,082	303,130,014	
Net insurance claims	21	(93,637,667)	(64,167,541)	
Net commission and other acquisition costs	22	(77,236,662)	(54,980,900)	
Insurance claims and acquisition expenses		(170,874,329)	(119,148,441)	
Management expenses	23	(150,167,130)	(152,112,391)	
Underwriting results		39,425,623	31,869,182	
Investment income	24	67,384,914	74,747,448	
Other income	25	549,597	3,257,143	
Other expenses	26	(59,083,797)	(50,048,168)	
Results of operating activities		48,276,337	59,825,605	
Profit from takaful operations- Operators' Fund	27	19,324,137	10,681,702	
Profit before taxation		67,600,474	70,507,307	
Income tax expense	28	(23,491,337)	(17,496,862)	
Profit after taxation		44,109,137	53,010,445	
Earnings (after tax) per share - Rupees	29	0.70	Restated 0.84	

The annexed notes from 1 to 42 form an integral part of these financial statements.

Noor M. Zakaria Director

Haroon A. Shakoor Chief Financial Officer

A. Razak Ahmed Chief Executive & Managing Director

Irfan Zakaria Bawany Chairman Karachi: 30th March, 2023

Mohammad Omar Bawany N Director

**STATEMENT OF COMPREHENSIVE INCOME** 

FOR THE YEAR ENDED DECEMBER 31, 2022

	December 31, 2022	December 31, 2021
	Rup	ees
Profit after taxation	44,109,137	53,010,445
Other comprehensive (loss) / income		
Items that may be reclassified subsequently to profit or loss account		
Deficit on revaluation of available for sale securities	(4,273,099)	(2,079,415)
Net loss transferred to profit and loss account on disposal / redemption of available for sale investment	(2,291,428)	(1,572,791)
Surplus / (deficit) on revaluation of available for sale securities - window takaful	(504,190)	43,645
Impact of related deferred taxation including change in tax rate	5,339,458	1,025,148
Other comprehensive loss for the year	(1,729,259)	(2,583,413)
Total comprehensive income for the year	42,379,878	50,427,032

The annexed notes from 1 to 42 form an integral part of these financial statements.





Director



Director

Haroon A. Shakoor Chief Financial Officer

A. Razak Ahmed Chief Executive & Managing Director

Chairman

Karachi: 30th March, 2023

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**RELIANCE INSURANCE COMPANY LIMITED** 

## **STATEMENT OF CHANGES IN EQUITY**

FOR THE YEAR ENDED DECEMBER 31, 2022

		Attributable to equity holders of the Company			
		Revenue	Reserves		
	Share capital	General reserves	Surplus / (Deficit) on revaluation of Available for sale investments	Unappropriated Profit	Total
			— Rupees —		
Balance as at January 1, 2021	561,412,850	250,000,000	4,361,869	181,859,678	997,634,397
Transfer to general reserves		20,000,000		(20,000,000)	
Issuance of bonus shares	42,105,960			(42,105,960)	
Total comprehensive income for the year					
Profit after tax	-	-	-	53,010,445	53,010,445
Other comprehensive loss	-	-	(2,583,413)	-	(2,583,413)
	-	-	(2,583,413)	53,010,445	50,427,032
Balance as at December 31, 2021	603,518,810	270,000,000	1,778,456	172,764,163	1,048,061,429
Balance as at Januart 01, 2022	603,518,810	270,000,000	1,778,456	172,764,163	1,048,061,429
Transfer to general reserves	-	20,000,000	-	(20,000,000)	-
Issuance of bonus shares	30,175,940	-	-	(30,175,940)	-
Cash dividend	-	-	-	(30,175,941)	(30,175,941)
Total comprehensive income for the year ended December 31, 2022					
Profit after tax	-	-	_	44,109,137	44,109,137
Other comprehensive loss	-	-	(1,729,259)	-	(1,729,259)
			(1,729,259)	44,109,137	42,379,878
Balance as at December 31, 2022	633,694,750	290,000,000	49,196	136,521,419	1,060,265,365

The annexed notes from 1 to 42 form an integral part of these financial statements.

Irfan Zakaria Bawany

Mohammad Omar Bawany

Director

Noor M. Zakaria

Haroon A. Shakoor Chief Financial Officer

A. Razak Ahmed Chief Executive & Managing Director

Chairman Karachi: 30th March, 2023

Director

## **STATEMENT OF CASH FLOWS**

FOR THE YEAR ENDED DECEMBER 31, 2022

	December 31, 2022	December 31, 2021
	Rup	ees ———
OPERATING CASH FLOWS		
a) Underwriting activities		
Insurance premium received	687,043,182	581,955,729
Reinsurance premium paid	(374,912,608)	(292,204,678)
Claims paid	(296,279,649)	(270,507,328)
Reinsurance and other recoveries received	204,398,598	198,672,619
Commission paid	(166,381,185)	(136,503,638)
Commission received	80,276,031	72,702,535
Management expenses paid	(150,167,130)	(152,112,391)
Net cash flow from underwriting activities	(16,022,761)	2,002,848
b) Other operating activities		
Income tax paid	(19,015,645)	(17,175,792)
Other operating payments	(20,611,340)	(39,183,581)
Loan repayment received	126,288	79,417
Net cash flow from other operating activities	(39,500,697)	(56,279,956)
Net cash flows from operating activities	(55,523,458)	(54,277,108)
INVESTING ACTIVITIES		
Profit / return received	18,365,365	11,750,218
Dividend received	81,866,180	60,074,836
Payments for investments	(201,795,403)	(193,493,862)
Proceeds from investments	205,163,647	168,839,343
Fixed capital expenditures	(14,264,410)	(21,804,195)
Proceeds from sale of property and equipment	3,222,500	11,309,548
Net cash flows from investing activities	92,557,879	36,675,888
FINANCING ACTIVITIES		
Dividend paid	(28,928,344)	-
Net cash flows from financing activities	8,106,077	(17,601,220)
Cash and cash equivalents at beginning of the year	93,709,120	111,310,340
Cash and cash equivalent at the end of the year	101,815,197	93,709,120

## **STATEMENT OF CASH FLOWS**

FOR THE YEAR ENDED DECEMBER 31, 2022

	December 31, 2022	December 31, 2021
	Rupees	
Reconciliation to profit and loss account		
Operating cash flows	(55,523,458)	(54,277,108)
Depreciation expense	(12,250,009)	(10,564,242)
Gain on disposal of property, plant and equipment	549,597	3,257,143
Profit on disposal of investments	7,328,593	4,958,964
Dividend income	83,129,539	59,752,181
Other investment income	(23,073,218)	10,036,303
Increase in assets other than cash	44,251,138	112,015,378
Increase in liabilities other than borrowings	(22,132,488)	(83,147,804)
Deferred taxation	8,109,306	3,395,622
Profit after tax from Takaful operations - Operators' Fund	13,720,137	7,584,008
Profit after taxation	44,109,137	53,010,445

The annexed notes from 1 to 42 form an integral part of these financial statements.

Irfan Zakaria Bawany



Mohammad Omar Bawany Director

Haroon A. Shakoor Chief Financial Officer

A. Razak Ahmed Chief Executive & Managing Director

Chairman Karachi: 30th March, 2023 Noor M. Zakaria Director

## **NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS** FOR THE YEAR ENDED DECEMBER 31, 2022

## 1. LEGAL STATUS AND NATURE OF BUSINESS

Reliance Insurance Company Limited (the Company) was incorporated in Pakistan as a public limited company on November 4, 1981 and is engaged in general insurance business and it has also been allowed to undertake General Window Takaful operations (WTO) on May 25, 2016 by Securities and Exchange Commission of Pakistan (SECP) under SECP Takaful Rules, 2012. The shares of the Company are quoted on Pakistan Stock Exchange Limited.

The registered office of the Company is situated at 96-A, Sindhi Muslim Co-operative Housing Society, Karachi. The Company has 24 operational branches throughout Pakistan. VIS Credit Rating Company Limited has assessed the Insurer Financial Strength (IFS) rating of the Company as 'A' (Single A), Outlook on the assigned rating is "Stable".

## 2. BASIS OF PREPARATION AND STATEMENT OF COMPLIANCE

#### Statement of compliance

These financial statements have been prepared in accordance with accounting and reporting standards as applicable in Pakistan. The accounting and reporting standards comprise of:

- International Financial Reporting Standards (IFRS) issued by the International Accounting Standards Board (IASB) as are notified under the Companies Act, 2017, and
- Provisions of and directives issued under the Companies Act, 2017, the Insurance Ordinance, 2000, Insurance Rules, 2017, Insurance Accounting Regulations, 2017, General Takaful Accounting Regulation 2019 and SECP Takaful Rules, 2012.

In case requirements differ, the provisions or directives of the Companies Act, 2017, Insurance Ordinance, 2000, Insurance Rules, 2017, Insurance Accounting Regulations, 2017, General Takaful Accounting Regulation 2019 and SECP Takaful Rules, 2012, shall prevail.

## 2.1 Basis of measurement

These financial statements have been prepared on the historical cost basis except otherwise stated in these financial statements. No adjustment for the effect of inflation has been accounted for in the financial statements.

## 2.2 Functional and presentation currency

These financial statements have been presented in Pakistani rupees, which is the functional and presentation currency of the Company.

#### 2.3 New Accounting Standards, Interpretations and amendments

#### 2.3.1 Accounting Standards, IFRIC Interpretations and amendments that are effective for the current year

There are new and amended standards, interpretations and amendments that are mandatory for the Company's accounting periods beginning on or after January 1, 2022 but are considered not to be relevant or do not have any significant effect on the Company's operations hence not enlisted in these financial statements except as follows;

a) IFRS 9 'Financial Instruments' and amendment (effective for period ending on or after June 30, 2019). IFRS 9 replaces the existing guidance in IAS 39 Financial Instruments: Recognition and Measurement. IFRS 9 includes revised guidance on the classification and measurement of financial instruments, a new expected credit loss model for calculating impairment on financial assets, and new general hedge accounting requirements. It also carries forward the guidance on recognition and derecognition of financial instruments from IAS 39.

Amendment to IFRS 4 'Insurance Contracts' - Applying IFRS 9 'Financial Instruments' with IFRS 4 addresses issue arising from the different effective dates of IFRS 9 and the forthcoming new standard IFRS 17 'Insurance Contracts'. The amendments introduce two alternative options for entities issuing contracts within the scope of IFRS 4, notably a temporary exemption and an overlay approach. The temporary exemption enables eligible entities to defer the implementation date of IFRS 9. The overlay approach allows an entity applying IFRS 9 from July 01, 2018 onwards to remove from profit or loss account the effects of some of the accounting mismatches that may occur from applying IFRS 9 before IFRS 17 is applied.

## **RELIANCE INSURANCE COMPANY LIMITED**

## NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED DECEMBER 31, 2022

The Company has determined that it is eligible for the temporary exemption option since the Company has not previously applied any version of IFRS 9, its activities are predominantly connected with insurance as the percentage of the total carrying amount of its liabilities connected with insurance relative to the total carrying amount of all its liabilities is greater than 90 percent and the Company doesn't engage in significant activities unconnected with insurance based on historical available information. Under the temporary exemption option, the Company can defer the application of IFRS 9 until the application IFRS 17.

To determine the appropriate classification of financial assets under IFRS 9, an entity would need to assess the contractual cash flows characteristics of any financial asset. Indeed, the contractual terms of the financial asset give rise, on specified dates, to cash flows that are solely payments of principal and interest on the principal amount outstanding ("SPPI") i.e. cash flows that are consistent with a basic lending arrangement. In a basic lending arrangement, consideration for the time value of money and credit risk are typically the most significant elements of interest.

IFRS 9 defines the terms "principal" as being the fair value of the financial asset at initial recognition, and the "interest" as being compensation for (i) the time value of money, and (ii) the credit risk associated with the principal amount outstanding during a particular period of time.

The tables below set out the fair values as at the end of reporting period and the amount of change in the fair value during that period for the following two groups of financial assets separately:

- a) Financial assets with contractual terms that give rise on specified dates to cash flows that are solely payment of principal and interest ('SPPI") on the principal amount outstanding, excluding any financial asset that meets the definition of held for trading in IFRS 9, or that is managed and whose performance is evaluated on a fair value basis, and
- b) All other financial assets

Closing fair value

Fair value of financial assets as at December 31, 2022 and change in fair value during the year ended December 31, 2022

Financial assets with contractual cash flows that meet the SPPI criteria excluding those held for trading Debt securities - Held to maturity

Opening fair value Addition during the year-net Decrease in fair value Closing fair value

## Financial assets that do not meet the SPPI criteria Equity Securities - Available for sale Opening fair value Addition during the year-net Disposal during the year-net Impairment Decrease in fair value

Carrying value of all other financial assets approximates to their fair values since these either have short term maturity or are frequently repriced.

ANNUAL REPORT 2022

71,050,000

70.980.000

302,665,245 197,784,986

(155,033,495)

(6, 564, 527)

338,852,209

(70,000)

### 2.3.2 Standards, interpretations and amendments to approved accounting standards that are not yet effective

The following standards, amendments and interpretations with respect to the approved accounting standards as applicable in Pakistan would be effective from the dates mentioned below against the respective standard or interpretation:

	Effective date (annual periods beginning on or after)
Standard or Interpretation	
IFRS 3 Revised Conceptual Framework (Amendments)	January 01, 2022
Amendments to IFRS 16 'Leases' - Extended practical relief regarding	
Covid - 19 related rent consessions	January 01, 2022
IAS 16 – Property, Plant and Equipments: proceeds before intended use	January 01, 2022
IAS 37 - Onerous Contracts: cost of fulfilling a contract	January 01, 2022
IAS 1 - Classification of Liabilities as Current ot Noncurrent (Amendments)	January 01, 2023
IAS 1 - Disclosure of Accounting Policies (Amendments)	January 01, 2023
IAS 8 - Defination of Accounting Estimates (Amendments)	January 01, 2023
IAS 12 - Deferred Tax Related to Assets & Liabilities	
Arising from Single Transaction (Amendments)	January 01, 2023
Amendmends to IAS 1 'Presentation of Financial Statements'	
- Non-current liabilities with covenants	January 01, 2024
Amendmends to IFRS 16 'Leases' - Lease liability in a sale and leaseback	January 01, 2024

The above standards and amendments are not expected to have any material impact on the Company's financial statements in the period of initial application.

### Improvements to Accounting Standards Issued by the IASB (2018-2020 cycle)

IFRS 9 Financial Instruments – Fees in the '10 percent' test for	
derecognition of financial liabilities	January 01, 2022
IAS 41 Agriculture – Taxation in fair value measurements	January 01, 2022
IFRS 16 Leases - Partial Amendments to Illustrative Example 13	January 01, 2022

The IASB has also issued the revised Conceptual Framework for Financial Reporting (the Conceptual Framework) in March 2018 which is effective for annual periods beginning on or after January 01, 2020 for preparers of financial statements who develop accounting policies based on the Conceptual Framework. The revised Conceptual Framework is not a standard, and none of the concepts override those in any standard or any requirements in a standard. The purpose of the Conceptual Framework is to assist IASB in developing standards, to help preparers develop consistent accounting policies if there is no applicable standard in place and to assist all parties to understand and interpret the standards.

Further, following new standards have been issued by IASB which are yet to be notified by the SECP for the purpose of applicability in Pakistan.

#### **Standards**

IFRS 1 – First time adoption of IFRSs IFRS 17 – Insurance Contracts IFRS 14 – Regulatory Deferral Accounts

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#### New / Revised Standards, Interpretations and Amendments

The Company has adopted the following accounting standard and the amendments and interpretation of IFRSs which became effective for the current year:

IFRS 14 - Regulatory Deferral Accounts

IFRS 16 - COVID 19 Related Rent Concessions (Amendments)

Amendment to IFRS 3 'Business Combinations' - Definition of a Business

Amendments to IAS 1 Presentation of Financial Statements and IAS 8 Accounting Policies, Changes in Accounting Estimates and Errors - Definition of Material.

The adoption of the above amendments, improvements to accounting standards and interpretations did not have any effect on the financial statements.

### 3. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The accounting policies applied in the preparation of these financial statements are set out below:

### 3.1 Property and Equipment

The cost of an item is recognized as an asset if and only if the future economic benefits associated with the item will flow to the entity and the cost of the item can be measured reliably.

Subsequent costs are included in the asset's carrying amount or recognized as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Company and the cost of the item can be measured reliably.

These are stated at cost less accumulated depreciation computed on the reducing balance method on yearly basis applying the rates as mentioned in note 5.1.

Depreciation on addition to property and equipment during the year is provided from the date of purchase while no depreciation is charged on disposal of assets during the year. Gains and losses on disposal of operating assets is taken to the profit and loss account.

Maintenance and normal repairs are charged to the profit and loss account as and when incurred, whereas major renewals and improvements are capitalized and the assets so replaced, if any, are retired.

### 3.2 Intangible assets

Computer software acquired is capitalized on the basis of cost incurred to acquire and bring to use the specific software. These costs are amortized over their estimated useful lives of three years using the straight line method. Impairment losses, if any, are deducted from the carrying amount of the intangible assets.

Costs associated with maintaining computer software programs are recognized as an expense when incurred.

The assets' residual values, useful lives and method for amortization are reviewed at each financial year end and adjusted if impact on amortization is significant.

### 3.3 Capital work-in-progress

Capital work-in-progress is stated at cost. Transfers are made to operating assets when assets are available for use as intended by the management.

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### 3.4 Insurance contracts

Insurance contracts are those contracts where the Company (the insurer) has accepted significant insurance risk from another party (the policyholders) by agreeing to compensate the policyholders if a specified uncertain future event (the insured event) adversely affects the policyholders. Insurance contracts are classified into following main categories:

- Fire and Property
- Motor
- Marine, Transport and Aviation
- Other classes Miscellaneous

Once a contract has been classified as an insurance contract, it remains an insurance contract for the remainder of its lifetime, even if the insurance risk reduces significantly during this period, unless all rights and liabilities are extinguished or expired.

In addition to direct insurance, at times the Company also participates in risks under coinsurance from other companies and also accepts risks through reinsurance inward by way of facultative acceptances on case to case basis provided such risks are within the underwriting policies of the Company.

The Company neither issues investment contracts nor does it issue insurance contracts with Discretionary Participation Features (DPF).

### 3.5 Deferred Commission expense / Acquisition cost

Commission expenses are deferred and recognized as an asset in correlation with unearned premium that is recognized in the subsequent reporting period to comply with the requirement of Insurance Rules, 2017 as an expense in accordance with the pattern of recognition of premium.

#### 3.6 Unearned premium

The portion of premium written relating to the unexpired period of coverage is recognized as unearned premium by the Company. The unearned portion of premium income is recognized as a liability. The liability is calculated by applying to actual coverage period as per Insurance Rules, 2017.

### 3.7 Premium deficiency

The Company carries out an analysis of loss / combined ratios for the expired period, such ratio being calculated after taking into account the relevant IBNR provision for the determination of premium deficiency reserve for each class of business.

The Company is required to maintain a provision in respect of premium deficiency for the individual class of business where the unearned premium liability is not adequate to meet the expected future liability, after reinsurance, from claims and other supplementary expenses expected to be incurred after the reporting date in respect of the unexpired policies in that class of business at the statement of financial position date. The movement in the premium deficiency reserve is recognised as an expense in the profit and loss account. Judgment is used in assessing the extent to which past trends may not apply in future or the effects of one-off claims.

The management considers that the unearned premium reserve for all classes of business as at the year end is adequate to meet the expected future liability after reinsurance, from claims and other expenses, expected to be incurred after the reporting date in respect of policies in those classes of business in force at the statement of financial position date. Hence, no reserve for the same has been made in these financial statements.

### 3.8 Reinsurance contracts held

The Company enters into reinsurance contracts in the normal course of business in order to limit the potential for losses arising from certain exposures. Outward reinsurance premiums are accounted for in the same period as the related premiums for the direct or accepted reinsurance business being reinsured. Reinsurance liabilities represent balances due to reinsurance companies. Amounts payable are estimated in a manner consistent with the related reinsurance contract. Reinsurance assets represent balances due from reinsurance companies. Amounts recoverable from reinsurers are estimated in a manner consistent with the provision for outstanding claims or settled claims associated with the reinsurance policies and are in accordance with the related reinsurance contract.

Reinsurance assets or liabilities are derecognised when the contractual rights are extinguished or expired. The Company assesses its reinsurance assets for impairment on reporting date. If there is objective evidence that the reinsurance asset is impaired, the Company reduces the carrying amount of the reinsurance asset to its recoverable amount and recognizes that impairment loss in the profit and loss account. In addition, the Company also monitors the financial ratings of its reinsurers on each reporting date.

Reinsurance assets are not offset against related insurance liabilities. Income or expenses from reinsurance contracts are not offset against expenses or income from related insurance assets.

### 3.9 Receivables and payables related to insurance contracts

Receivables and payables relating to insurance contracts are recognized when due. These include premiums due but unpaid, premium received in advance, premiums due and claims payable to insurance contract holders. These are recognized at cost, which is the fair value of the consideration given less provision for impairment, if any.

If there is an objective evidence that any premium due but unpaid is impaired, the Company reduces the carrying amount of that insurance receivable and recognizes the loss in the profit and loss account.

Allowance for impairment in premium receivables is estimated on a systematic basis after analyzing the receivables as per their ageing.

### 3.9.1 Insurance / Reinsurance receivable

Receivables under insurance contracts are recognized when due, at the fair value of the consideration receivable less provision for doubtful debts, if any. If there is objective evidence that the receivable is impaired, the Company reduces the carrying amount of the receivable accordingly and recognizes that impairment loss in the profit and loss account.

### 3.9.2 Reinsurance recoveries against outstanding claims

Claim recoveries receivable from the reinsurer are recognized as an asset at the same time as the claims which give rise to the right of recovery are recognized as a liability and are measured at the amount expected to be received.

#### 3.10 Segment reporting

An operating segment is a component of the Company that engages in business activities from which it may earn revenues and incur expenses including revenues and expenses that relate to transactions with any of the Company's other components. All operating segments' results are reviewed regularly by the Company's chief operating decision maker to make decisions about resources to be allocated to the segment and assess its performance, and for which discrete financial information is available.

The Company presents segment reporting of operating results using the classes of business as specified under the Insurance Ordinance, 2000 and the Insurance Rules, 2017. The reported segments are also consistent with the internal reporting provided to Strategy Committee and Board of Directors which are responsible for allocating resources and assessing performance of the operating segments. The performance of segments is evaluated on the basis of underwriting results of each segment.

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The Company has four primary business segments, namely, fire, marine, motor and miscellaneous.

The perils covered under fire insurance include damages caused by fire, riot and strike, explosion, earthquake, atmospheric damage, flood, electric fluctuation and terrorism.

Marine insurance provides coverage against cargo risk, war risk and damages occurring in inland transit.

Motor insurance provide comprehensive car coverage and indemnity against third party loss.

Miscellaneous insurance provides cover against health, burglary, loss of cash in safe and in transit, travel, personal accident, money, engineering losses and other covers.

Financing, investment and income taxes are managed on an overall basis and are therefore, not allocated to any segment. The accounting policies of operating segments are the same as those described in the summary of significant accounting policies.

Assets, liabilities and capital expenditures that are directly attributable to segments have been assigned to them. Those assets and liabilities, which cannot be allocated to a particular segment on a reasonable basis, are reported as unallocated corporate assets and liabilities.

### 3.11 Financial instruments

All the financial assets and financial liabilities are recognized at the time when the Company becomes a party to the contractual provisions of the instrument. Any gain or loss on de-recognition of the financial assets and financial liabilities are taken to the profit and loss account.

### 3.12 Cash and cash equivalents

Cash and cash equivalents are carried in the statement of financial position at nominal amount. For the purposes of the cash flow statement, cash and cash equivalents comprise of cash and stamps in hand, cash at bank in current and saving accounts.

### 3.13 Revenue recognition

### a) Premiums

Premium written under a policy is recognized as income over the period of insurance from the date of issuance of the policy to which it relates to its expiry. Where the pattern of incidence of risk varies over the period of the policy, premium is recognized as revenue in accordance with the pattern of the incidence of risk. Where premiums for the policy are payable in installments, full premium for the duration of the policy is recognized as written at the inception of the policy and related assets setup for premium receivable at the later date. Premiums are stated gross of commission payable in intermidiaries and exclusive of taxes and duties levied on premium.

Premium income includes administrative surcharge which is recognised as income at the time policies are written. This administrative surcharge represents documentation and other charges recovered by the Company from policy holders in respect of policies issued, at the rate of 5% of the premium written restricted to a maximum of Rs. 2,000 per policy.

#### b) Commission income

Commission income is taken to profit and loss account on a time proportion basis in accordance with the pattern of recognition of reinsurance premium.

#### c) Investment income

Gains and losses on sale of investments are taken to the profit and loss account for the year at the time of disposal / sale. Income on Bank Deposits, Term Deposit Receipt and Pakistan Energy Sukkuk Bonds is recognized on accrual basis. Income on held to maturity investments is recognized on time proportion basis using effective interest method.

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### d) Dividend income

Dividend income is recognized when right to receive the same is established. Entitlement of bonus shares is recognized when the right to receive the same is established by increasing the number of shares to which the Company is entitled without giving any monetary effect in the financial statements either in terms of cost or value thereof.

#### 3.14 Investments

### 3.14.1 Initial Recognition

All investments are initially recognized at cost being the fair value of the consideration given and include transaction costs, except for investments at fair value through profit or loss in which case transaction costs are charged to the profit and loss account. These are recognized and classified as follows:

- In equity securities
- In debt securities
- In term deposits

#### 3.14.2 Subsequent Measurement

#### 3.14.2.1 In equity securities

### a) Available for sale

Investments which are intended to be held for an undefined period of time but may be sold in response to the need for liquidity, changes in interest rates, equity prices or exchange rates are classified as available for sale.

Subsequent to initial measurement, these are remeasured at fair value. Surplus / (deficit) on revaluation from one reporting date to other is taken to other comprehensive income in the statement of comprehensive income. On derecognition or impairment of available for sale investments, the cumulative gain or loss previously reported in other comprehensive income is transferred to profit and loss account for period within statement of comprehensive income.

These are reviewed for impairment periodically and any losses arising from impairment, based on management estimates, in values are charged to the profit and loss account.

### b) Investment at fair value through profit or loss - held for trading

Investments which are acquired principally for the purpose of generating profit from short term fluctuation in price or are part of the portfolio in which there is recent actual pattern of short term profit taking are classified as held for trading. After initial recognition these are measured at fair values with any resulting gains and losses recognized directly in the profit and loss account. Subsequent to initial recognition these are measured at fair value by reference to quoted market prices with resulting gain or loss being included in net profit or loss for the year in which it arises.

### 3.14.2.2 In debt securities

Investments in debt securities, deposits and instruments with fixed maturity, where management has both the intent and the ability to held to maturity, are classified as held to maturity. Subsequently, these are measured at amortized cost less provision for impairment, if any. Any premium paid or discount availed on acquisition of held to maturity investment is deferred and amortised over the term of investment using the effective yield.

These are reviewed for impairment at year end and any losses arising from impairment in values are charged to profit and loss account.

### 3.14.2.3 In term deposits

Investment in term deposits with fixed maturity that the management has the intent and ability to hold to maturity are classified as held to maturity and are initially measured at cost. At subsequent reporting dates, these are measured at amortized cost using the effective yield method.

### 3.15 Offsetting of financial assets and liabilities

Financial assets and financial liabilities are only offset and the net amount is reported in the statement of financial position when there is a legally enforceable right to set off the recognized amount and the Company intends to either settle on a net basis, or to realize the asset and settle the liability simultaneously.

#### 3.16 Provisions

### 3.16.1 Claims expense

General insurance claims include all claims occurring during the year, whether reported or not, related internal and external claims handling costs that are directly related to the processing and settlement of claims, a reduction for the value of salvage and other recoveries, and any adjustments to claims outstanding from previous years.

The Company recognizes liability in respect of all claims incurred up to the date of statement of financial position which is measured at the undiscounted value of the expected future payments. The claims are considered to be incurred at the time of the incident giving rise to the claim except as otherwise expressly indicated in an insurance contract. The liability for claims includes amounts relating to unpaid reported claims, claims incurred but not reported (IBNR) and expected claims settlement costs.

Provision for liability in respect of unpaid reported claims is made on the basis of individual case estimates. Provision for IBNR is based on the management's best estimate which takes into account the past trends, expected future patterns of reporting of claims and the claims actually reported subsequent to the reporting date

### 3.16.2 Outstanding claims including incurred but not reported (IBNR)

A liability for outstanding claims is recognized in respect of all claims incurred up to the statement of financial position date which is measured at the undiscounted value of expected future payments. Provision for outstanding claims include amounts in relation to claims reported but not settled, claims incurred but not reported (IBNR) and expected claims settlement costs, which is determined using actuarial method. Reinsurance recoveries against outstanding claims are recognized as an asset and measured at the amount expected to be received.

### 3.16.3 Claims reported but not settled

Provision of liability in respect of claims reported but not settled at the statement of financial position date is made on the basis of individual case estimates. The case estimates are based on assessed amounts of individual losses and where the assessment have not been carried out, the estimates are established in the light of currently available information, past experience of similar claims and in some cases in relation to sums insured. Case estimates are reviewed periodically to ensure that the recognized outstanding claim amounts are adequate to cover expected future payments including expected claims settlement costs and are updated as and when new information becomes available.

### 3.16.4 Claims incurred but not reported

The provision for claims incurred but not reported (IBNR) is made at the statement of financial position date. In accordance with SECP Circular No.9 of 2016, the Company now takes actuarial advice for the determination of IBNR claims. IBNR claims are estimated using Chain Ladder (CL) Method which involves determination of development factors or link ratios for each period. These are then subsequently combined to determine Cumulative Development Factor (CDF) which represents the extent of future development of claims to reach their ultimate level.

### 3.17 Taxation

In making the estimates for income taxes currently payable by the Company, the management considers the current income tax laws and the decision of appellate authorities on certain issues in the past. In making the provision for deferred taxes, estimates of the Company's future taxable profits are taken into account.

#### Current

Provision for taxation is based on taxable income at current rates of taxation, under the relevant provisions of the Income Tax Ordinance, 2001, after taking into account rebates and tax credits available, if any.

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### Deferred

Deferred tax, if any, is provided, using the liability method, on all temporary differences at the statement of financial position date between the tax bases of assets and liabilities and their carrying amount for financial reporting purposes.

Deferred tax assets and liabilities, if any, are measured at the tax rates that are expected to apply to the period when the asset is realized or the liability is settled, based on the tax rates (and tax laws) that have been enacted, or substantially enacted, at the statement of financial position date.

Deferred tax assets, if any, are recognized only to the extent that it is probable that future taxable profit will be available against which the assets can be utilized.

### 3.18 Staff retirement benefits

The Company maintains recognized contributory provident fund for all permanent employees for which contribution equal to one month's basic pay plus cost of living allowance per annum is charged to the profit and loss account.

### 3.19 Impairment of assets

A financial asset is assessed at each statement of financial position date to determine whether there is any objective evidence that it is impaired. A financial asset is considered to be impaired if objective evidence indicates that one or more events have had a negative effect on the estimated future cash flows of that asset.

The carrying amount of non-financial assets is reviewed periodically to determine whether there is any indication of impairment of any asset or a group of assets. If such an indication exists, the recoverable amount of such assets is estimated. The recoverable amount of an asset is the greater of its value in use and its fair value less costs to sell. An impairment loss is recognized if the carrying amount of an asset exceeds its estimated recoverable amount.

All impairment losses are recognized in the profit and loss account. Provision for impairment is reviewed at each statement of financial position date and adjusted to reflect the current best estimates.

#### 3.20 Dividend distribution

Profit distribution to shareholders is recognized as a deduction from accumulated profit in statement of changes in equity and as a liability, to the extent it is unclaimed/unpaid, in the Company's financial statements in the year in which the dividends are approved by the Board of Directors or members as the case may be.

#### 3.21 Management expenses

Management expenses are allocated to various classes of business in proportion to their respective net premium income for the year. Expenses not allocable to the underwriting business are charged as administrative expenses.

### 3.22 Creditors, accruals and provisions

Liabilities for creditors and other amounts payable are carried at cost which is the fair value of the consideration to be paid in future for goods and / or services received. Provisions are recognized when the Company has a legal or constructive obligation as a result of a past event, and it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate can be made of the amount of obligation. Provisions are reviewed at each statement of financial position date and adjusted to reflect the current best estimates.

### 3.23 Related party transactions and transfer pricing

Transactions with related parties of the Company mainly consist of entering into the insurance contracts. The Company follows the "Comparable Uncontrolled Price Method" to measure and value the transactions with the related parties. For transactions carried out other than at arm's length, approval is obtained from the Board of Directors as per the Listing Regulations.

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### 3.24 Bonus shares and reserves appropriation

Bonus shares and appropriation are recognised in the period in which these are approved.

#### 3.25 Foreign currency translations

Foreign currency transactions are translated into Pak Rupees using the exchange rates prevailing at the date of the transactions. All monetary assets and liabilities in foreign currencies are translated into Pak Rupees at the rates of exchange prevailing at the statement of financial position date. Foreign exchange gains and losses on translation are recognized in the profit and loss account. All non-monetary items are translated into rupees at exchange rates prevailing on the date of transaction or on the date when fair values are determined.

### 3.26 Earnings per share

The Company presents basic and diluted earnings per share (EPS) data for its ordinary shares. Basic EPS is calculated by dividing the profit or loss attributable to ordinary shareholders of the Company by the weighted average number of ordinary shares outstanding during the year. Diluted EPS is determined by adjusting the profit or loss attributable to ordinary shareholders and the weighted average number of ordinary shares outstanding for the effects of all dilutive potential ordinary shares.

### 4. CRITICAL ACCOUNTING ESTIMATES AND JUDGMENTS

The preparation of financial statements in conformity with the requirements of approved accounting standards as applicable in Pakistan requires management to make judgments, estimates and assumptions that affect the application of policies and reported amounts of assets, liabilities, income and expenses. The judgments, estimates and assumptions are based on historical experience, current trends and various other factors that are believed to be reasonable under the circumstances, the result of which form the basis of making the estimates about carrying values of assets and liabilities that are not readily apparent from other sources.

Actual results may differ from these estimates. The estimates and underlying assumptions are reviewed on periodic basis. Revisions to accounting estimates are recognized in the period in which the revision has been made.

Significant areas where judgements, assumptions and estimates were exercised in application of accounting policies relate to:

Martin -

		NC	otes	
-	Useful life of property and equipment	3	3.1	
-	Deferred commission expense	3	5.5	
-	Unearned premium	3	6.6	
-	Premium deficiency reserve	3	5.7	
-	Insurance / Reinsurance receivables with respect to impairment	3.	9.1	
-	Reinsurance recoveries against outstanding claims	3.	9.2	
-	Premium	3.1	3 (a)	
-	Outstanding claims (including IBNR)	3.*	16.2	
-	Taxation (current and deferred)	3	.17	
-	Impairment of Assets	3.	.19	
	Note	2022	2021	
		Rup	ees ———	_

### 5. **Property and Equipment**

Operating assets	5.1	72,739,091	73,397,593

### 5.1 Operating Assets

					2	022				
		Co	ost			Accumulated	Depreciation		Written down	
	As at 1 Jan 2022	Additions	Disposals	As at 31 Dec 2022	As at 1 Jan 2022	Depreciation for the year	Disposals	As at 31 Dec 2022	value as at Dec 31, 2022	Depreciation Rate %
					— Ru	pees —				
Land and buildings	30,218,901	-	-	30,218,901	25,321,356	489,754	-	25,811,110	4,407,791	10
Furniture and fixtures	12,868,460	-	-	12,868,460	11,227,719	246,109	-	11,473,828	1,394,632	15
Office equipment	15,625,813	626,400	-	16,252,213	12,844,233	466,461	-	13,310,694	2,941,519	15
Computer equipment	7,582,029	233,000	-	7,815,029	6,943,838	247,747	-	7,191,585	623,444	30
Motor vehicles	137,003,644	13,405,010	(3,488,393)	146,920,261	73,564,108	10,799,938	(815,490)	83,548,556	63,371,705	15
	203,298,847	14,264,410	(3,488,393)	214,074,864	129,901,254	12,250,009	(815,490)	141,335,773	72,739,091	
					2	021				

	Co	ost			Accumulated	Written down	Denvesietie				
As at 1 Jan 2021	Additions	Disposals	As at 31 Dec 2021	As at 1 Jan 2021	Depreciation for the year	Disposals	As at 31 Dec 2021	value as at Dec 31, 2021	Depreciation Rate %		
Rupees											

Land and buildings	30,218,901	-	-	30,218,901	24,777,184	544,172	-	25,321,356	4,897,545	10
Furniture and fixtures	12,675,460	193,000	-	12,868,460	10,941,012	286,707	-	11,227,719	1,640,741	15
Office equipment	15,549,813	76,000	-	15,625,813	12,356,706	487,527	-	12,844,233	2,781,580	15
Computer equipment	7,083,389	498,640	-	7,582,029	6,757,546	186,292	-	6,943,838	638,191	30
Motor vehicles	134,565,832	21,036,555	(18,598,743)	137,003,644	75,050,902	9,059,544	(10,546,338)	73,564,108	63,439,536	15
	200,093,395	21,804,195	(18,598,743)	203,298,847	129,883,350	10,564,242	(10,546,338)	129,901,254	73,397,593	-

**5.1.1** The company owns land and Building situated at Plot No. 181-A Sindhi Muslim Co-operative Housing Society having area of 600 square yards which is being used as head office.

### 5.1.2 Disposal of fixed assets

	Cost	Accumulated Depreciation	Written down value	Sale proceeds	gain/ (loss)	Mode of disposals	Sold to
			es ———				
Vehicles		1					
Toyota Yaris - BSW-112	3,072,613	422,484	2,650,129	2,800,000	149,871	Negotiation	Mr. Muhammad Iqbal Dadi
Margala - AB-9657	44,280	43,541	739	70,000	69,261	Negotiation	Mr. Abdul Jabbar
Suzuki Cultus FDY-752	224,000	213,785	10,215	325,000	314,785	Negotiation	Mr. Sheraz Munir
Motorcycle							
Unique - 70 KEB-9801	41,000	35,679	5,321	8,000	2,679	Negotiation	Mr. Muhammad Faizan
Star KDT-2265	38,000	33,692	4,308	3,000	(1,308)	Negotiation	Mr. Muhammad Ayub
Honda - 70 LRF-4564	68,500	66,309	2,191	16,500	14,309	Negotiation	Mr. Ali Saeed
Total	3,488,393	815,490	2,672,903	3,222,500	549,597		
2021- Total	18,598,743	10,546,338	8,052,405	11,309,548	3,257,143		

There are no assets held by third parties and assets with zero values.

#### 6. **INTANGIBLE ASSETS**

		2022										
		Co	ost		Accumulated Depreciation				Written down value			
	As at 1 Jan 2022	Additions	Disposals	As at 31 Dec 2022	As at 1 Jan 2022	Depreciation for the year	Disposals	As at 31 Dec 2022	As at 31 Dec 2022	Amortization period		
			I	1	Ru	ipees —		1	1			
Computer software	3,477,823	-	-	3,477,823	3,477,823	-	-	3,477,823	-	3 years		
		2021										
		Co	ost			Accumulated	Depreciation		Written down value			
	As at 1 Jan	Additions	Disposals	As at 31 Dec	As at 1 Jan	Depreciation	Disposals	As at 31 Dec	As at 31 Dec	Amortization		
	2021 Additione Dispecties 2021 2021 for the year Dispecties 2021 2021 Period											
	2021			2021	-	,		2021	2021	period		

6.1 The cost of software has been fully amortized as per accounting policy of the company. However, the same is still in use of company.

		Note	<b>2022</b>	2021 oees ———
7.	INVESTMENT IN EQUITY SECURITIES		Ruj	Jees
	Available for sale (AFS) Related parties Other listed shares Mutual funds		7,090,142 93,121,758 238,640,309	4,736,823 81,088,688 216,839,734
		7.1	338,852,209	302,665,245
	Investments at fair value through profit or loss - held for trading Listed shares	7.2	342,423,860	426,592,681
			681,276,069	729,257,926

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### 7.1 Investments - Available for Sale

		20	22			20	)21	
	Cost	Impairment / Provision	Revaluation Surplus / (Deficit)	Carrying Value	Cost	Impairment / Provision	Revaluation Surplus / (Deficit)	Carrying Value
		Ru	pees ———			Ru	pees ———	
Related party								
Listed Securities								
Faran Sugar Mills Limited	369,220	-	651,155	1,020,375	369,220	-	286,592	655,812
Shahmurad Sugar Mills Limited	464,162	-	2,603,120	3,067,282	464,162	-	1,408,144	1,872,306
	833,382	-	3,254,276	4,087,658	833,382	-	1,694,735	2,528,117
Modaraba Certificates								
First Al Noor Modaraba Limited	5,212,200	-	(2,637,894)	2,574,306	5,212,200	(3,778,845)	-	1,433,355
B. F Modaraba Limited	512,566	-	(84,387)	428,179	512,566	-	262,785	775,35
L	5,724,766	-	(2,722,282)	3,002,484	5,724,766	(3,778,845)	262,785	2,208,706
- Related Party - Total	6,558,148	-	531,994	7,090,142	6,558,148	(3,778,845)	1,957,520	4,736,82
= Others								
Listed Securities								
Fauji Fertilizer Company Limited	53,216,889	_	(5,263,571)	47,953,318	43,852,609	_	(4,169,701)	39,682,908
Nishat Chunian Power Limited	9,829,760		(7,161,635)	2,668,125	9,829,760	(6,829,760)	(4,103,701)	3,000,000
Pakistan Oilfield Limited	5,149,600		1,921,700	7,071,300	5,149,600	(0,023,700)	1,287,560	6,437,160
Pakistan Petroleum Limited	7,686,200	_	(2,984,540)	4,701,660	7,686,200	_	(2,232,440)	5,453,760
Hub Power Co. Limited	4,035,546		(881,546)	3,154,000	- 1,000,200	_	(2,202,440)	
Engro Fertilizer Company Limited	13,163,794		2,214,206	15,378,000	17,112,994	_	2,670,406	19,783,400
Nishat Power Limited	1,825,250		(1,288,055)	537,195	1,825,250	(1,238,790)	2,070,400	586,460
Indus Motor Co. Limited	6,634,093	_	(1,609,493)	5,024,600	6,634,093	(1,200,750)	(489,093)	6,145,000
Lucky Cement Limited	2,836,188		(826,578)	2,009,610	- 0,004,000	_	(+00,000)	0,140,000
Avanceon Limited	3,250,498		(609,298)	2,641,200	_	_	_	_
Octopus Digital Limited	3,122,178		(1,139,428)	1,982,750	_	_	_	
	110,749,995	-	(17,628,237)	93,121,758	92,090,506	(8,068,550)	(2,933,268)	81,088,68
- Mutual funds								
Meezan Rozana Amdani Fund	50,096,305	-		50,096,305	-	-	-	-
Meezan Islamic Income Fund	-	-		- i i -	43,709,507	-	1,666,828	45,376,335
HBL Islamic Money Market Fund	51,855,833	-	60,005	51,915,838	37,223,472	-	60,006	37,283,478
Al Hamra Islamic Money Market Fund	26,624,270	-	387,107	27,011,377	23,843,705	-	387,107	24,230,812
NBP Islamic Sarmaya Izafa	-	-	-		11,431,515	-	(221,799)	11,209,716
NBP Islamic Daily dividend	10,994,669	-		10,994,669	-	-	-	-
Al-Ameen Islamic Cash Fund P.I	73,457,700	-		73,457,700	75,882,057	-	-	75,882,05
ABL Islamic Cash Fund	25,164,419			25,164,419	22,010,938	-	846,398	22,857,33
-	238,193,197	-	447,112	238,640,309		-	2,738,540	216,839,734
Total equity securities	355,501,340		(16,649,131)	338,852,209	312,749,847	(11,847,395)	1,762,792	302,665,245

\*The Company has not accounted for investment in related parties as associates under IAS 28 "Investment in Associates and joint Ventures", as management has concluded that the Company does not have significant influence in these companies.

### 7.2 Fair value through profit or loss

		20	22			20	)21	
	Cost	Impairment / Provision	Revaluation Surplus / (Deficit)	Carrying Value	Cost	Impairment / Provision	Revaluation Surplus / (Deficit)	Carrying Value
		Ru	pees ———			Ru	pees ———	
Investments - Held for Trading								
Listed Securities								
OLP Modaraba (Orix)	744,432	-	(153,539)	590,893	816,549	-	(72,117)	744,432
Meezan Bank Ltd	63,305,553	-	(11,619,806)	51,685,747	45,587,496	-	17,718,057	63,305,553
Lucky Cement Ltd	30,907,240	-	(10,587,850)	20,319,390	33,145,937	-	(2,238,697)	30,907,240
Hub Power Company Ltd	42,807,852	-	(4,956,446)	37,851,406	47,684,284	-	(4,876,431)	42,807,852
Oil & Gas Development Co. Ltd	25,885,343	-	(1,963,923)	23,921,420	29,545,362	-	(3,660,020)	25,885,343
Pakistan Oilfield Ltd	15,372,296	-	1,514,362	16,886,657	16,996,699	-	(1,624,403)	15,372,296
Pakistan State Oil Co. Ltd	18,283,583	-	(3,809,708)	14,473,875	21,887,310	-	(3,603,727)	18,283,583
Pakistan Petroleum Ltd		-			7,820,320	-	(977,432)	6,842,888
Pakistan Telecommunication Co.	435,000	-	(130,000)	305,000	455,000	-	(20,000)	435,000
Engro Corporation Ltd	35,215,733	-	(1,345,701)	33,870,033	37,810,427	-	(2,594,694)	35,215,733
Engro Fertilizer Ltd		-			10,302,254	-	2,095,318	12,397,572
Fauji Fertilizer Co. Ltd	63,785,512	-	(986,112)	62,799,401	94,525,308	-	(7,178,696)	87,346,612
Highnoon Laboratories Ltd	62,796,929	-	(3,369,626)	59,427,303	54,546,050	-	8,250,879	62,796,929
Lucky Core Inds. Ltd (ICI Pak)	20,283,500	-	(3,154,026)	17,129,474	20,263,239	-	20,261	20,283,500
Cherat Packaging Ltd	3,968,147	-	(804,886)	3,163,261	6,763,188	-	(2,795,040)	3,968,147
	383,791,121	-	(41,367,261)	342,423,860	428,149,423	-	(1,556,742)	426,592,681

		Note	2022	2021
8.	INVESTMENT IN DEBT SECURITIES		Ru	pees ———
	Held to maturity Pakistan Energy Sukuk I & II	8.1	70,103,731	70,114,130

8.1 Pakistan Energy Sukuk I & II having face value amounted to Rs.65 million (December 31, 2021: Rs.65 million) are placed with State Bank of Pakistan under Section 29 of Insurance Ordinance, 2000. These carry profit at the rate of 6 months KIBOR (-)0.10 and will mature on May 20, 2030.

		Note	2022	2021
			——— Ru	pees ———
9.	INVESTMENT IN TERM DEPOSIT			
	Deposit maturing within 12 months	9.1	42,591,059	38,570,243

9.1 These carry profit at the rate of 7% to 15% per annum (December 31, 2021: 5.50% to 9.25% per annum) payable on maturity.

FOR THE YEAR ENDED DECEMBER 31, 2022

		Note	2022	2021
10.	LOANS AND OTHER RECEIVABLES		——— Rub	ees ———
	Considered good Loan to employees Deposits Accrued investment income Advance against vehicles		723,375 867,351 2,572,524 - 4,163,250	849,663 9,982,221 1,380,487 2,535,000 14,747,371
11.	INSURANCE / REINSURANCE RECEIVABLE			
	Unsecured Due from insurance contract holders Considered good Considered doubtful Less: Allowance for impairment against doubtful receivables from Insurance contract holders Due from other insurers / reinsurers - considered good		375,159,292 12,361,742 387,521,034 (12,361,742) 375,159,292 11,569,732 386,729,024	300,323,722 12,361,742 312,685,464 (12,361,742) 300,323,722 3,958,901 304,282,623
12.	DEFERRED TAXATION			
	Deferred tax credits / (debits) arising in respect of: Provision for impairment of doubtful receivables from insurance contract holders Unrealized loss / (gain) on held for trading investments Impairment loss on available for sale investments Surplus on revaluation of available for sale investments		3,584,905 11,996,506 - 4,828,248 20,409,659	3,584,905 451,455 3,435,745 (511,210) 6,960,895
12.1	Reconciliation of deferred tax			
	Opening balance Credit to profit and loss account Credit to other comprehensive income Closing balance		6,960,895 8,109,306 5,339,458 20,409,659	2,540,125 3,395,622 1,025,148 6,960,895
13.	PREPAYMENTS			
	Prepaid reinsurance premium ceded Prepaid rent Prepaid miscellaneous expenses	20	153,258,702 186,000 1,698,020 155,142,722	163,356,456 258,000 1,596,560 165,211,016

FOR THE YEAR ENDED DECEMBER 31, 2022

				Note	<b>2022</b>	2021
14.	CASH AND BAN	K BALANCES			Kup	
	Cash and stamp Insurance star	in hand nps and Bond pap	ers		466,308	339,789
	Cash at bank Current accou Saving accour			14.1	50,251,771 51,097,118 101,348,889 101,815,197	43,824,055 49,545,276 93,369,331 93,709,120
		erm borrowing incluction cash flow statement	udes following for the ent:			
	Cash and cash e	quivalents			101,815,197	93,709,120
14.1	These accounts of	carry profit at rates	ranging between 7.50% to 13% (2021:	5.50% t	o 9.25%) per ann	um.
15.	SHARE CAPITA	L				
15.1	Authorized Capi	tal				
	2022 (Number c	2021 of shares)			<b>2022</b> ————Rup	2021
	75,000,000	75,000,000	Ordinary shares of Rs.10 each		750,000,000	750,000,000
15.2	Issued, subscrib	ed and paid-up s	hare capital			
	(Number c	of shares)				
	1,156,680	1,156,680	Ordinary shares of Rs. 10 each allotte for consideration paid in cash	ed	11,566,800	11,566,800
	62,212,795	59,195,201	Ordinary shares of Rs.10 each allotte as fully paid bonus shares	d	622,127,950	591,952,010

15.2.1 Share capital has increased during the year due to issuance of 5% bonus shares (3,017,594 ordinary shares of Rs. 10 each).

633,694,750

603,518,810

		<b>2022</b>	2021 Dees
16.	RESERVES		
	Revenue reserves General reserve	290,000,000	270,000,000
16.1	This represents reserve established out of profits to meet future extinguishes.		

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60,351,881

63,369,475

FOR THE YEAR ENDED DECEMBER 31, 2022

		Note	<b>2022</b> ——— Rup	2021 Dees
17.	INSURANCE / REINSURANCE PAYABLES			
	Due to other insurers / reinsurers		186,785,319	195,477,389
18.	OTHER CREDITORS AND ACCRUALS			
	Accrued expenses Unpaid and unclaimed dividend Other creditors	18.1	4,642,728 3,418,263 40,207,349 48,268,340	3,570,292 2,170,665 26,677,748 32,418,705

This includes Rs. 26.5 million (2021: Rs. 15.05 million) relating to central excise duty and Rs. 7.5 million (2021: 3.9 million) relating to federal insurance fee.

### 19. CONTINGENCIES AND COMMITMENTS

### 19.1 Contingencies

The Assistant Commissioner (AC) Sindh Revenue Board has passed an order for assessment under section 23(1) and (1A) of the Sindh Sales Tax on Services Act, 2011 (the Act) in respect of audit for the tax year December 2016 levied Sindh Sales tax at Rs. 110 Million on exempt marine activities and re-insurance under foreign treaties. The company have filed an appeal before the Commissioner-Appeals –SRB and in view of the tax advisor contesting the matter no eventual financial impact is likely to arise.

### 19.2 Commitments

20.

The Company is committed to minimum rental ayments for each of the following period as follows:

	<b>2022</b> ——— Rup	2021 ees ———
Not more than one year	1,860,970	1,575,531
NET INSURANCE PREMIUM		
Written Gross Premium	761,878,752	651,199,900
Add: Unearned premium reserve opening	306,512,699	269,351,727
Less: Unearned premium reserve closing	(339,216,908)	(306,512,699)
Premium earned	729,174,543	614,038,928
Less: Reinsurance premium ceded		
Add: Prepaid reinsurance premium opening	358,609,707	337,182,258
Less: Prepaid reinsurance premium closing	163,356,456	137,083,112
Reinsurance expense	(153,258,702)	(163,356,456)
	368,707,461	310,908,914
	360,467,082	303,130,014

	Note	2022	2021
NET INSURANCE CLAIMS		Rup	Dees ———
Claim Paid		296,279,649	270,507,328
Add: Outstanding claims including IBNR closing		188,533,455	212,979,177
Less: Outstanding claims including IBNR opening		(212,979,177)	(223,490,851)
Claims expense		271,833,927	259,995,654
Less: Reinsurance and other recoveries received		204,398,598	198,672,619
Add : Reinsurance and other recoveries in respect			
of outstanding claims closing		152,487,929	178,690,267
Less: Reinsurance and other recoveries in respect			
of outstanding claims opening		(178,690,267)	(181,534,773)
Reinsurance and other recoveries revenue		178,196,260	195,828,113
Net claims expenses		93,637,667	64,167,541

### 21.1 Claim development

21.

The following table shows the development of claims over the period. The disclosure goes back to the period when the earliest material claim arose for which there is still uncertainty about the amount and timing of the claims payments. For each class of business the uncertainty about the amount and timings of claims payment is usually resolved within a year.

### Analysis on gross tables

Accident year	2018	2019	2020	2021	2022	Total
			(Ru	pees in 000)	·	
Estimate of ultimate claims cost:						
At the end of accident year	99,218	88,450	116,050	39,944	125,301	468,963
One year later	15,730	49,033	87,253	21,912		173,928
Two years later	6,100	27,096	5,833	-		39,029
Three years later	1,762	5,125	-	-		6,887
Four years later	1,022	-	-	-	-	1,022
Current estimate of cumulative claims	24,125	47,067	58,512	75,214	250,554	455,472
Cumulative payment to date	(23,103)	(41,942)	(52,679)	(53,302)	(125,253)	(296,279)
	1,022	5,125	5,833	21,912	125,301	159,193
Liability in respect of prior years						29,340
Total liability recognised in the statement	of financial	oosition				188,533

	Ν	ote	2022	2021
22.	NET COMMISSION EXPENSE / ACQUISITION COST		Rup	ees ———
22.	Commission paid or payable		166,381,185	136,503,638
	Add : Deferred commission expense opening		64,560,259	55,989,900
	Less: Deferred commission expense closing		(74,411,786)	(64,560,259)
	Net Commission		156,529,658	127,933,279
			,,	,,
	Less: Commission received or recievable		80,276,031	72,702,535
	Add : Unearned Reinsurance Commission opening		30,637,679	30,887,523
	Less: Unearned Reinsurance Commission closing		(31,620,714)	(30,637,679)
	Commission from reinsurers		79,292,996	72,952,379
			77,236,662	54,980,900
23.	MANAGEMENT EXPENSES			
	Employee benefit cost 2	3.1	83,142,996	92,426,817
	Travelling expenses		284,412	120,220
	Advertisements and sales promotion		1,254,700	928,180
	Printing and stationery		3,476,716	3,370,534
	Depreciation		7,962,506	7,394,969
	Rent, rates and taxes		5,799,878	5,649,317
	Electricity, gas and water		6,854,193	5,192,344
	Entertainment		3,114,431	3,348,017
	Vehicle running expenses		24,269,935	18,589,050
	Office repairs and maintenance		4,426,630	4,082,075
	Postages, telegrams and telephone		3,706,808	3,361,102
	Annual supervision fee to the Securities and Exchange			
	Commission of Pakistan		910,516	995,841
	Bank charges		565,409	524,730
	Other		4,398,000	6,129,195
		:	150,167,130	152,112,391
23.1	Employee benefit cost			
	Salaries, allowance and other benefits		124,540,959	128,484,692
	Charges for post employment benefit (contribution to employee's provident	fund)	3,371,342	3,553,618

Less: Cost transferred to other expenses

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(44,769,305)

83,142,996

(39,611,493)

92,426,817

FOR THE YEAR ENDED DECEMBER 31, 2022

		Note	<b>2022</b>	2021
24.	INVESTMENT INCOME		Ruper	
	Income from equity securities Dividend income			
	Available for sale investments		41,835,428	26,746,201
	Held for trading investments		41,294,111 83,129,539	33,005,980 59,752,181
	Income from debt securities - Held to maturity Return on debt securities		8,855,975	5,155,962
	Income from deposits Return on term deposits and PLS bank accounts		9,509,390	6,594,256
			101,494,904	71,502,399
	Net realised gains/(losses) on investments Realised gains on - Equity securities and mutual funds			
	Available for sale investments		3,426,163	2,121,105
	Held for trading investments		4,742,753 8,168,916	4,147,260 6,268,365
	Realised loss on - Equity securities and mutual funds			
	Available for sale investments		(830,211)	(85,246)
	Held for trading investments		(10,112) (840,323)	(1,224,155) (1,309,401)
	Net unrealised gains on investments at fair value through		7,328,593	4,958,964
	profit or loss (Held for trading purposes)		(41,367,261)	(1,556,742)
	Total investment income		67,456,236	74,904,621
	Less: Impairment in value of available for sale securities Equity Securities		-	21,001
	Investment related expenses		(71,322)	(178,174)
	Net investment income		67,384,914	74,747,448
25.	OTHER INCOME			
	Gain on sale of property and equipment		549,597	3,257,143
26.	OTHER EXPENSES			
	Employee benefit cost		44,769,305	39,611,493
	Legal and professional charges		2,105,000	1,034,300
	Auditors' remuneration	26.1	924,480	729,000
	Subscription	00.0	4,858,381	3,890,752
	Donations	26.2	1,339,128	713,350
	Depreciation Others		4,287,503 800,000	3,169,273 900,000
	Oulers		59,083,797	50,048,168
				22,210,100

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		Note	2022	2021
			Rup	ees ———
26.1	Auditors' remuneration			
	Audit fee		600,000	500,000
	Interim review fee		125,000	125,000
	Special certifications and sundry advisory service		131,000	50,000
	Sindh sales tax on services		68,480	54,000
			924,480	729,000

26.2 None of the directors, sponsor shareholders, key management personnel and their spouses had any interest in the Donee.

### 27. Profit From Window Takaful Operation - Operator's Fund

28.

28.

29.

	Wakala fees			
	Commission expense		37,570,926	25,457,322
	Management expense		(15,652,448)	(10,465,462)
	Modarib's share of PTF investment income		(14,267,103)	(10,401,274)
	Investment income		1,955,481	1,627,086
	Other Income		7,859,217	1,741,843
	Other expense		3,245,064	3,734,187
			(1,387,000)	(1,012,000)
			19,324,137	10,681,702
3.	INCOME TAX EXPENSE			
	For the year			
	Current		31,600,643	20,892,484
	Deferred		(8,109,306)	(3,395,622)
			23,491,337	17,496,862
8.1	Relationship between tax expense and accounting profit			
	Profit before taxation		67,600,474	70,507,307
	Tax at enacted rate of 29% (2020: 29%)		19,604,137	20,447,119
	Effect of items not allowed for tax purposes		3,887,200	(2,950,257)
	Effect of items not allowed for tax purposes		23,491,337	17,496,862
			23,491,337	17,490,002
).	EARNINGS PER SHARE - BASIC AND DILUTED			
	Profit after tax		44,109,137	53,010,445
			— (Number o	of Shares)——
				Restated
	Weighted average number of Ordinary shares of Rs. 10 each	29.1	63,369,475	63,369,475
				Restated
	Earning per share basic and diluted - Rupees	29.2	0.70	0.84
		•		

**29.1** No figures for diluted earnings per share has been presented as the Company has not issued any instrument which would have dilutive effect on earnings per share when exercised.

29.2 Weighted average number of shares for the year ended December 31, 2021 have been restated due to issuance of bonus shares during the year as stated in note 15.2.1.

### 30. COMPENSATION OF DIRECTORS AND EXECUTIVES

	Chief E	Executive	Directors		Executi	ves	Total	
	2022	2021	2022	2021	2022	2021	2022	2021
				Ru	pees ———			
Meeting Fees	-	-	800,000	900,000	-	-	800,000	900,000
Managerial remuneration	11,304,000	11,304,000		-	7,251,300	6,444,300	18,555,300	17,748,300
Bonus	2,826,000	2,478,000	-	-	1,362,225	1,028,325	4,188,225	3,506,325
House rent allowance	5,086,800	5,086,800	-	-	2,128,800	1,522,050	7,215,600	6,608,850
Others	637,200	637,200	-	-	2,636,108	2,620,308	3,273,308	3,257,508
	19,854,000	19,506,000	800,000	900,000	13,378,433	11,614,983	34,032,433	32,020,983
Number of persons	1	1	9	9	4	4	14	14

30.1 In addition, Chief Executive and some executives are provided with company maintained cars and residential telephone.

### 31. RELATED PARTY TRANSACTIONS

Related parties comprise companies having common directorship, group companies, directors, key management personnel and retirement benefit funds. Investment in related parties have been disclosed in the relevant notes. Directors fees and remuneration to the key management personnel are included in note 30 to these financial statements and are determined in accordance with the terms of their appointment.

Details of transactions with related parties during the year, other than those which have been disclosed elsewhere in the financial statements, are as follows:

Relation with the Company	Nature of transaction	Note	2022	2021	
			——— Ruj	Rupees	
Transactions during the year					
Associated companies	Premium underwritten		78,096,926	85,962,265	
	Premium collected		90,516,113	99,476,605	
	Claims paid		77,466,487	15,887,270	
	Dividend received		471,019	128,515	
Key management personnel	Remuneration and other benefits	30	34,032,433	32,020,983	
Staff retirement benefits	Contribution to provident fund	23.1	3,371,342	3,553,618	
Balances as at the year end					
Associated companies	Premium due but unpaid		72,712,106	68,075,405	
Provision for outstanding claims	Provision for outstanding claims		10,393,838	88,048,723	

### 32. SEGMENT INFORMATION

	2022				
	Fire & property damage	Marine aviation & transport	Motor	Miscellaneous	Total
			— (Rupees) —		
Gross written premium	445,049,721	155,546,668	117,167,775	44,114,588	761,878,752
(inclusive of Administrative surcharge)					
Insurance premium earned	413,112,189	169,956,732	100,682,496	45,423,126	729,174,543
Insurance premium ceded to reinsurers	(221,372,985)	(107,766,437)	(4,673,467)	(34,894,572)	(368,707,461
Net insurance premium	191,739,204	62,190,295	96,009,029	10,528,554	360,467,082
Commission income	50,168,513	24,081,130	27,154	5,016,199	79,292,996
Net underwriting income	241,907,717	86,271,425	96,036,183	15,544,753	439,760,078
Insurance claims	(161,105,971)	(56,958,683)	(52,526,590)	(1,242,683)	(271,833,927
Insurance claims recovered from reinsurers	138,228,649	36,050,862	3,239,248	677,501	178,196,260
Net claims	(22,877,322)	(20,907,821)	(49,287,342)	(565,182)	(93,637,667
Commission expense	(105,605,119)	(34,585,260)	(9,863,696)	(6,475,583)	(156,529,658
Management expense	(79,876,714)	(25,907,880)	(39,996,441)	(4,386,095)	(150,167,130
Net insurance claims & expenses	(208,359,155)	(81,400,961)	(99,147,479)	(11,426,860)	(400,334,455
Underwriting result	33,548,562	4,870,464	(3,111,296)	4,117,893	39,425,623
Net investment income					67,384,914
Other income					549,597
Other expenses					(59,083,797
Profit before tax from takaful operations-Opera	ators' Fund				19,324,137
Profit before tax					67,600,474
Segment assets	327,864,146	106,342,195	164,170,485	18,003,284	616,380,110
Unallocated assets					1,272,484,269
					1,888,864,379
Segment liabilities	424,643,148	137,732,306	212,630,362	23,317,497	798,323,313
Unallocated liabilities					30,275,701
					828,599,014

			2021		
	Fire & property damage	Marine aviation & transport	Motor	Miscellaneous	Total (Restated)
			— (Rupees) —		
Gross written premium	353,430,694	166,299,616	98,955,749	32,513,841	651,199,900
(inclusive of Administrative surcharge)					
Insurance premium earned	324,047,417	166,953,249	101,690,769	21,347,493	614,038,928
Insurance premium ceded to reinsurers	(178,780,498)	(115,149,798)	(5,477,115)	(11,501,503)	(310,908,91
Net insurance premium	145,266,919	51,803,451	96,213,654	9,845,990	303,130,014
Commission income	44,422,427	25,375,856	-	3,154,096	72,952,379
Net underwriting income	189,689,346	77,179,307	96,213,654	13,000,086	376,082,393
Insurance claims	(84,296,537)	(132,394,351)	(41,776,562)	(1,528,204)	(259,995,65
Insurance claims recovered from reinsurers	71,335,296	121,259,226	2,209,125	1,024,466	195,828,11
Net claims	(12,961,241)	(11,135,125)	(39,567,437)	(503,738)	(64,167,54
Commission expense	(83,800,090)	(30,061,292)	(9,954,529)	(4,117,368)	(127,933,27
Management expense	(72,895,779)	(25,995,271)	(48,280,567)	(4,940,775)	(152,112,39
Net insurance claims & expenses	(169,657,110)	(67,191,688)	(97,802,533)	(9,561,881)	(344,213,21
Underwriting result	20,032,236	9,987,619	(1,588,879)	3,438,205	31,869,18
Net Investment income					74,747,44
Other income					3,257,14
Other expenses					(50,048,16
Profit before tax from takaful operations-Opera	tors' Fund				10,681,70
Profit before tax					70,507,30
Segment assets	268,063,018	95,593,611	177,544,362	18,168,939	559,369,93
Unallocated assets					1,288,325,77
					1,847,695,70
Segment liabilities	371,968,610	132,647,252	246,363,448	25,211,516	776,190,82
Unallocated liabilities					23,443,452
					799,634,278

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	Held to maturity	Available for sale	Fair value through P & L	Total
33. MOVEMENT IN INVESTMENTS		Rup	ees —	
As at 1st January, 2021	98,136,495	341,963,714	373,416,555	813,516,763
Additions	10,553,748	104,896,636	83,008,312	198,458,696
Disposals (sale and redemptions)	-	(140,563,900)	(28,275,443)	(168,839,343)
Fair value net gains / (loss) (excluding net realised gain	s) -	(3,652,206)	(1,556,742)	(5,208,948)
Impairment reversal	-	21,001	-	21,001
Amortisation of premium	(5,870)	-	-	(5,870)
As at December 31, 2021	108,684,373	302,665,245	426,592,681	837,942,299
Additions	4,020,816	197,784,986	-	201,805,802
Disposals (sale and redemptions)	-	(155,033,495)	(42,801,560)	(197,835,055)
Fair value net gains (excluding net realised gains)	-	(6,564,527)	(41,367,261)	(47,931,788)
Impairment reversal	-	-	-	-
Amortisation of premium	(10,399)	-	-	(10,399)
As at December 31, 2022	112,694,790	338,852,209	342,423,860	793,970,859

### 34. MANAGEMENT OF INSURANCE RISK AND FINANCIAL RISK

### 34.1 Insurance Risk Management

#### a) Insurance Risk

The risk under any one insurance contract is the possibility that the insured event occurs and the uncertainty of the amount of the resulting claim. By the very nature of an insurance contract, the risk is random and therefore unpredictable. The principal risk that the Company faces under its insurance contracts is that the actual claims exceed the carrying amount of the insurance liabilities. This could occur because the frequency or severity of claims is greater than estimated. Insurance events are random, and the actual number and amount of claims will vary from year to year from the level established.

Experience shows that the larger the portfolio of similar insurance contracts, the smaller the relative variability about the expected outcome will be. In addition, a more diversified portfolio is less likely to be affected by a change in any subset of the portfolio. The Company has developed its insurance underwriting strategy to diversify the type of insurance risks accepted and within each of these categories to achieve a sufficiently large population of risks to reduce the variability of the expected outcome.

Factors that aggravate insurance risk include lack of risk diversification in terms of type and amount of risk, geographical location and type of industry covered.

### b) Frequency and severity of claims

Political, environmental, economical and climatic changes give rise to more frequent and severe extreme events (for example, fire, theft, steal, riot and strike, explosion, earthquake, atmospheric damage, hurricanes, typhoons, river flooding, electric fluctuation, terrorism, war risk, damages occurring in inland transit, burglary, loss of cash in safe and cash in transit, travel and personal accident, money losses, engineering losses and other events) and their consequences (for example, subsidence claims). For certain contracts, the Company has also limited the number of claims that can be paid in any policy year or introduced a maximum amount payable for claims in any policy year.

Insurance contracts which are divided into direct and facultative arrangements are further subdivided into four segments: fire, marine, motor and miscellaneous The insurance risk arising from these contracts is concentrated in the territories in which the Company operates, and there is a balance between commercial and personal properties / assets in the overall portfolio of insured properties / assets. The Company underwrites insurance contracts in Pakistan.

The Company manages these risks through its underwriting strategy, adequate reinsurance arrangements and proactive claims handling. The underwriting strategy attempts to ensure that the underwritten risks are well diversified in terms of type and amount of risk, industry and geography. The Company has the right to re-price the risk on renewal. It also has the ability to impose deductibles and reject fraudulent claims. Insurance contracts also entitle the Company to pursue third parties for payment of some or all costs (for example, subrogation). The claims payments are limited to the extent of sum insured on occurrence of the insured event.

The Company has entered into reinsurance cover / arrangements, with local and foreign reinsurers having good credit rating by reputable rating agencies, as prescribed by the Securities and Exchange Commission of Pakistan to reduce its exposure to risks and resulting claims. Keeping in view the maximum exposure in respect of key zone aggregates, a number of proportional and non-proportional facultative reinsurance arrangements are in place to protect the net account in case of a major catastrophe.

The effect of such reinsurance arrangements is that the Company recovers the share of claims from reinsurers thereby reducing its exposure to risk. Apart from the adequate event limit which is a multiple of the treaty capacity or the primary recovery from the proportional reinsurance arrangements, any loss over and above the said limit would be recovered under non-proportional treaty which is very much in line with the risk management philosophy of the Company.

In compliance of the regulatory requirement, the reinsurance agreements are duly submitted with Securities and Exchange Commission of Pakistan on an annual basis.

The Company has claims department dealing with the mitigation of risks surrounding claims incurred whether reported or not. This department investigates and settles all claims based on surveyor's report / assessment. The unsettled claims are reviewed individually at least semi-annually and adjusted to reflect the latest information on the underlying facts, contractual terms and conditions, and other factors. The Company actively manages and pursues early settlements of claims to reduce its exposure to unpredictable developments.

#### c) Sources of uncertainty in the estimation of future claim payments

Claims reported and otherwise are analysed separately. The development of large losses / catastrophes is analyzed separately. The shorter settlement period for claims allows the Company to achieve a higher degree of certainty about the estimated cost of claims including IBNR. However, the longer time needed to assess the emergence of a subsidence claim makes the estimation process more uncertain for these claims.

The estimated cost of claims includes direct expenses to be incurred in settling claims, net of the expected subrogation value, reinsurance and other recoveries. The Company takes all reasonable steps to ensure that it has appropriate information regarding its claims exposures. However, given the uncertainty in establishing claims provisions, it is likely that the final outcome may be different from the original liability established. The liability comprises amounts in relation to unpaid reported claims, claims incurred but not reported (IBNR), expected claims settlement costs and a provision for unexpired risks at the end of the reporting period.

Liability in respect of outstanding claims is based on the best estimate of the claims intimated or assessed. In calculating the estimated cost of unpaid claims (both reported and not), the Company's estimation techniques are a combination of loss-ratio-based estimates (where the loss ratio is defined as the ratio between the ultimate cost of insurance claims and insurance premiums earned in prior financial years in relation to such claims) and an estimate based upon actual claims experience using predetermined basis where greater weight is given to actual claims experience as time passes.

In estimating the liability for the cost of reported claims not yet paid, the Company considers any information available from surveyor's assessment and information on the cost of settling claims with similar characteristics in previous periods. Claims are assessed on a case-to-case basis separately.

#### d) Process used to decide on assumptions

The risks associated with insurance contracts are complex and subject to a number of variables that complicate quantitative sensitivity analysis. This exposure is geographically concentrated in Pakistan only.

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The Company uses assumptions based on a mixture of internal and market data to measure its related claims liabilities. Internal data is derived mostly from the Company's monthly claims reports, surveyor's report for particular claim and screening of the actual insurance contracts carried out to derive data for the contracts held. The Company has reviewed the individual contracts and in particular the industries in which the insured companies operate and the actual exposure years of claims. This information is used to develop related provision for outstanding claims (both reported and non-reported).

The choice of selected results for each accident year in respect of each class of business depends upon the assessment of technique that has been most appropriate to observe historical developments. Through this analysis, the Company determines the need for an IBNR or an unexpired risk liability to be held at each reporting date.

### e) Changes in assumptions

The Company has not changed its assumptions for the insurance contracts as disclosed above in (b) and (c).

### f) Sensitivity analysis

The analysis of exposure described in paragraph (c) above is also used to test the sensitivity of the selected assumptions to changes in the key underlying factors. Assumptions of different levels have been used to assess the relative severity of subsidence claims given past experience. The key material factor in the Company's exposure to subsidence claims is the risk of more permanent changes in geographical location in which Company is exposed.

The risks associated with the insurance contracts are complex and subject to a number of variables which complicate quantitative sensitivity analysis. The Company makes various assumptions and techniques based on past claims development experience. This includes indications such as average claims cost, ultimate claims numbers and expected loss ratios. The Company considers that the liability for insurance claims recognised in the statement of financial position is adequate. However, actual experience will differ from the expected outcome.

As the Company enters into short term insurance contracts, it does not assume any significant impact of changes in market conditions on unexpired risks. However, some results of sensitivity testing are set out below, showing the impact on profit before tax net of reinsurance. The impact of 10% increase / decrease in incidence of insured events on profit before tax and shareholder's equity is as follows:

	Pre tax profit		Shareholders' equity	
	2022	2021	2022	2021
		Rupe	ees	
Impact of change in claim liabilities by +10%				
Fire and property	(1,063,101)	(1,356,952)	(754,802)	(963,436)
Marine, aviation and transport	(696,713)	(552,778)	(494,666)	(392,472)
Motor	(1,717,531)	(1,437,584)	(1,219,447)	(1,020,685)
Miscellaneous	(127,207)	(81,578)	(90,317)	(57,920)
	(3,604,552)	(3,428,892)	(2,559,232)	(2,434,513)
Impact of change in claim liabilities by -10%				
Fire and property	1,063,101	1,356,952	754,802	963,436
Marine, aviation and transport	696,713	552,778	494,666	392,472
Motor	1,717,531	1,437,584	1,219,447	1,020,685
Miscellaneous	127,207	81,578	90,317	57,920
	3,604,552	3,428,892	2,559,232	2,434,513

### g) Concentration of insurance risk

A concentration of risk may also arise from a single insurance contract issued to a particular type of policyholder, within a geographical location or to types of commercial business. The Company minimizes its exposure to significant losses by obtaining reinsurance from a number of reinsurers, who are dispersed over several geographical regions.

To optimize benefits from the principle of average and law of large numbers, geographical spread of risk is of extreme importance. There are a number of parameters which are significant in assessing the accumulation of risks with reference to the geographical location, the most important of which is risk survey.

The concentration of risk by type of contracts is summarised below by reference to liabilities.

	Gross sum insured		Reinsurance		Net Amount	
	2022	2021	2022	2021	2022	2021
	Rupees in			in '000'		
Fire and property	351,533,814	238,151,419	207,045,335	151,754,098	144,488,479	86,397,321
Marine, aviation and transport	173,397,072	225,116,415	106,834,759	174,723,571	66,562,312	50,392,844
Motor	8,080,742	5,954,758	16,722	-	8,064,019	5,954,758
Miscellaneous	24,550,081	4,162,072	21,532,483	2,813,685	3,017,598	1,348,387
-	557,561,709	473,384,664	335,429,299	329,291,354	222,132,410	144,093,310

#### h) Claim development table

Claim development table is included in note 21.1 to the financial statements. The table shows development of claims over the period.

### i) Sensitivity analysis

The insurance claims provision is sensitive to the above key assumptions. The analysis below is performed for reasonably possible movements in key assumptions with all other assumptions held constant showing the impact on liabilities and revenue account.

	Change in claims assumption	Impact on gross liabilities	Impact on revenue account
		— Rupees —	
December 31, 2022			
Current claims	+10%	46,896	(46,896)
	-10%	(46,896)	46,896
December 31, 2021			
Current claims	+10%	44,162	(44,162)
	-10%	(44,162)	44,162

### 35. REINSURANCE RISK

Reinsurance ceded does not relieve the Company from its obligation towards policy holders and, as a result, the Company remains liable for the portion of outstanding claims reinsured to the extent that reinsurer fails to meet the obligation under the reinsurance agreements.

To minimize its exposure to significant losses from reinsurer insolvencies, the Company obtains reinsurance rating from a number of reinsurers, who are dispersed over several geographical regions.

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An analysis of all reinsurance assets recognised by the rating of the entity from which it is due are as follows:

Rating	Due from other insurers / reinsurers	Reinsurance recoveries against outstanding claims	Prepaid reinsurance premium ceded	2022	2021
			——Rupees —		
A or above including Pakistan Reinsurance Company Limited	11,569,732	146,361,553	147,603,590	305,534,875	334,379,093
BBB	-	6,126,376	5,655,112	11,781,488	11,626,531
	11,569,732	152,487,929	153,258,702	317,316,363	346,005,624

### 36. FINANCIAL RISK MANAGEMENT

### 36.1 Financial risk management objectives and policies

The Company is exposed to a variety of financial risks including market risk (comprising currency risk, interest rate risk, and other price risk), liquidity risk and credit risk that could result in a reduction in the Company's net assets or a reduction in the profits available for dividends.

The Company's overall risk management programme focuses on the unpredictability of financial markets and seeks to minimize potential adverse effects on the Company's financial performance.

The Board of Directors has the overall responsibility for the establishment and oversight of the Company's risk management framework. There are Board Committees and Management Committees for developing risk management policies and its monitoring.

### 36.2 Market risk

Market risk is the risk that the fair value or future cash flows of financial instruments will fluctuate due to changes in market variables such as interest rates, foreign exchange rates and other equity prices. The objective of market risk management is to manage and control market risk exposures within acceptable parameters, while optimizing the return. All transactions are carried in Pak Rupees therefore, the Company is not exposed to material currency risk. However, the Company is exposed to interest rate risk and other price risk.

### 36.3 Interest rate risk

Interest rate risk is the risk that the fair values of future cash flows of a financial instrument will fluctuate because of changes in market interest rates. At the reporting date, the interest rate profile of Company's interest-bearing financial instruments was:

	2022	2021	2022	2021	
	——Effective in	nterest rate % ——	Rupees		
Fixed rate instruments					
Pakistan Energy Sukuk II	16.69	11.11	70,103,731	70,114,130	
Term deposits	7 to 15	5.50 to 9.25	42,591,059	38,570,243	
Variable rate instruments					
PLS saving accounts	7.50 to 13	5.50 to 9.25	51,097,118	49,545,276	

#### Sensitivity analysis for fixed rate instruments

The Company does not account for fixed rate financial assets at fair value through profit or loss. Therefore, a change in interest rates at the reporting date would not affect profit and loss account and equity of the company in respect of fixed rate financial instruments.

### Sensitivity analysis for variable rate instruments

An increase of 100 basis points in interest rates would have decreased the profit or loss by the amounts shown below. Reduction in interest rates by 100 basis points would have a vice versa impact. This analysis assumes that all variables remain constant. The analysis is performed on the same basis for the comparative period.

	Profit and loss before tax		Equ	uity	
	100 bp 100 bp decrease		100 bp increase	100 bp decrease	
	Rupees				
As at December 31, 2022 Cash flow sensitivity	510,971	(510,971)	362,790	(362,790)	
As at December 31, 2021 Cash flow sensitivity	495,453	(495,453)	351,771	(351,771)	

### 36.4 Foreign currency risk

Foreign currency risk is the risk that the fair value of future cash flows of the financial instruments will fluctuate because of changes in foreign exchange rates. The Company carries out transactions with major foreign reinsurer in Pakistan Rupees and the Company, at present is not materially exposed to currency risk as majority of the transactions are carried out in Pak Rupees.

### 36.5 Price risk

Price risk represents the risk that the fair value of a financial instrument will fluctuate because of changes in the market prices (other than those arising from interest rate risk or currency risk), whether those changes are caused by factors specific to the individual financial instrument or its issuer, or factors affecting all or similar financial instruments traded in the market. The Company is exposed to equity price risk since it has investments in equity securities and mutual funds having carrying value of Rs.681.276 million (2021: Rs.729.258 million) as at the statement of financial position date.

The Company's strategy is to hold its strategic equity investments for long term. Thus management is not concerned with short term price fluctuations with respect to its strategic investments provided that the underlying business, economic and management characteristics of the investee remain favorable. The Company strives to maintain above average levels of shareholders' capital to provide a margin of safety against short term equity price volatility. The Company manages price risk by monitoring exposure in quoted equity securities and implementing strict discipline in internal risk management and investment policies.

Market prices are subject to fluctuation, consequently, the amount realized by the sale of an investment may significantly differ from the reported market value. Furthermore, amount realized in the sale of a particular security may be affected by the relative quantity of the security being sold.

### Sensitivity analysis

The analysis summarizes Company's price risk as at 2022 and 2021 and shows the effects of a hypothetical 10% increase and a 10% decrease in market prices as at the year end. The selected hypothetical change does not reflect what could be considered to be best or worst case scenarios. Indeed, results could be worse in Company's equity investment portfolio because of the nature of equity markets. Sensitivity analysis of investments as at the reporting date is as follows:

For held for trading investments, in case of 10% increase or decrease in prices at the reporting date, the net income and equity would have been higher or lower by Rs.34.242 million (2021: Rs.42.659 million).

For available for sale investments, in case of 10% decrease in prices at the reporting date, the net income and equity would have been lower by Rs.33.885 million (2021: Rs.30.267 million) if the decline is considered permanent.

### 36.6 Liquidity risk

Liquidity risk is the risk that the Company is unable to meet its obligations when they fall due as a result of policy holder benefit payments, cash requirements from contractual commitments, or other cash outflows, such as debt maturities or margin calls for derivatives. To guard against the risk, the Company has diversified funding sources and assets are managed with liquidity in mind maintaining a healthy balance of cash and cash equivalents and readily marketable securities. The maturity profile is monitored to ensure adequate liquidity is maintained.

		2022			
	Within one year	Over one year to five years	Over five years	Total	
		Rup	ees		
nancial liabilities					
Outstanding claims including IBNR	188,533,455	-	-	188,533,455	
nsurance / Reinsurance payables	186,785,319	-	-	186,785,319	
ther Creditors & Accruals	43,777,165	-	-	43,777,165	
	419,095,939	-	-	419,095,939	
		2021			
	Within one year	Over one year to five years	Over five years	Total	
			1995		
ancial liabilities		nap			
Outstanding claims including IBNR	212,979,177	-	-	212,979,177	
nsurance / Reinsurance payables	195,477,389	-	-	195,477,389	
Other Creditors & Accruals	27,927,530	-	-	27,927,530	
	436,384,096	-	-	436,384,096	

### 36.7 Credit risk

Credit risk is the risk, which arises with the possibility that one party to a financial instrument will fail to discharge its obligation and cause the other party to incur a financial loss. The Company attempts to control credit risk by monitoring credit exposures by undertaking transactions with a large number of counterparties in various industries and by continually assessing the credit worthiness of counter parties.

### **Exposure to credit risk**

The carrying amount of financial assets represents the maximum credit exposure, as specified below:

	Note	2022	2021
	-	Rupe	ees
Investments	8&9	112,694,790	108,684,373
Loan and other receivable	10	4,163,250	12,212,371
Insurance / reinsurance receivable	11	386,729,024	304,282,623
Reinsurance recoveries against outstanding claims	21	152,487,929	178,690,267
Cash at bank	14	101,348,889	93,369,331
	-	757,423,882	697,238,965

The credit quality of Company's bank balances can be assessed with reference to external credit ratings as follows:

	Rating			
	Short term	Long term	Rating agency	
	Rup	Dees —		
Banks				
Habib Bank Limited	A-1+	AAA	VIS	
National Bank of Pakistan	A-1+	AAA	VIS	
MCB Bank Limited	A-1+	AAA	PACRA	
MCB Islamic Bank Limited	A-1	А	PACRA	
Allied Bank Limited	A-1+	AAA	PACRA	
United Bank Limited	A-1+	AAA	VIS	
Faysal Bank Limited	A-1+	AA	PACRA & VIS	
Bank Alfalah Limited	A-1+	AA+	PACRA	
Habib Metropolitan Bank Limited	A-1+	AA+	PACRA	
The Bank of Punjab	A-1+	AA+	PACRA	
The Bank of Khyber	A-1	A+	VIS	
The Bank of Khyber	A-1	А	PACRA	
Soneri Bank Limited	A-1+	AA-	PACRA	
JS Bank Limited	A-1+	AA-	PACRA	
Dubai Islamic Bank Pakistan Limited	A-1+	AA	VIS	

### **Concentration of credit risk**

Concentration of credit risk occurs when a number of counterparties have a similar type of business activities. As a result, any change in economic, political or other conditions would effect their ability to meet contractual obligations in similar manner.

During the year no assets have been impaired other than available for sale investments against which defecit on revaluation has been made. Further insurance/reinsurance receivable balances against which allowance for impairment against doubutful of Rs.12.362 million has been made.

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#### 36.8 Financial instruments

	Int	erest / mark-u	o bearing	Non-mark-	up bearing	Tot	al
	Maturity within one year	Maturity after one year	Sub Total	Maturity within one year	Sub Total	2022	2021
			——— Rup	bees —			
Financial assets							
Held to maturity investments	42,591,059	70,103,731	112,694,790	-	-	112,694,790	108,684,373
Available for sale investments	-	-	-	338,852,209	338,852,209	338,852,209	302,665,245
Held for trading investment	-	-	-	342,423,860	342,423,860	342,423,860	426,592,681
Loans and other receivable	-	-	-	4,163,250	4,163,250	4,163,250	12,212,371
Insurance / reinsurance receivables	-	-	-	386,729,024	386,729,024	386,729,024	304,282,623
Reinsurance recoveries against							
outstanding claims	-	-	-	152,487,929	152,487,929	152,487,929	178,690,267
Cash and bank deposits	51,097,118	-	51,097,118	50,251,771	50,251,771	101,348,889	93,369,331
	93,688,177	70,103,731	163,791,908	1,274,908,043	1,274,908,043	1,438,699,951	1,426,496,891

### Financial liabilities

Financial nabilities							
Financial liabilities at amortized cost	-	-	-	188,533,455	188,533,455	188,533,455	212,979,177
Outstanding claims including IBNR	-	-	-	186,785,319	186,785,319	186,785,319	195,477,389
Insurance / reinsurance payables	-	-	-	9,991,361	9,991,361	9,991,361	8,646,615
Other creditors and accruals	-	-	-	385,310,135	385,310,135	385,310,135	417,103,181
	93,688,177	70,103,731	163,791,908	889,597,908	889,597,908	1,053,389,816	1,009,393,710

#### 36.9 Fair value of financial assets and liabilities

The carrying values of all financial assets and liabilities reflected in the financial statements are appropriate to their fair values except for held to maturity investments. Fair value is determined on the basis of the objective evidence at each required date.

### 36.9.1 Carrying amount versus fair value

The following table compares the carrying amounts and fair values of the Company's financial assets and financial liabilities as at December 31, 2022.

The Company considers that the carrying amount of the following financial assets and financial liabilities are a reasonable approximation of their fair values except for available for sale and held to maturity investments:

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	As at Decem	ber 31, 2022	As at Decemb	oer 31, 2021
	Carrying amount	Fair Value	Carrying amount	Fair Value
		———— Rup	ees —	
Financial Assets				
Investments Available for sale				
Ordinary shares - listed				
Related Parties	4,087,658	4,087,658	2,528,117	2,528,117
Others	93,121,758	93,121,758	81,088,688	81,088,688
Mutual fund units	238,640,309	238,640,309	302,665,245	302,665,245
Modarba certificates				
Related Parties	3,002,484	3,002,484	2,208,706	2,208,706
Held to maturity Pakistan Energy Sukuk II	70 100 701	70 102 721	70 114 120	70 114 120
Deposit maturing within 12 months	70,103,731 42,591,059	70,103,731 42,591,059	70,114,130 38,570,243	70,114,130 38,570,243
Deposit maturing within 12 months	42,001,000	42,001,000	50,570,245	30,370,243
Investments at fair value through profit or loss-				
held for trading-ordinary shares - listed	342,423,860	342,423,860	426,592,681	426,592,681
	793,970,859	793,970,859	923,767,809	923,767,809
Loan and other receivables	1,628,250	1,628,250	11,611,871	11,611,871
Insurance/Reinsurance Receivable	386,729,024	386,729,024	304,282,623	304,282,623
Reinsurance recoveries against outstanding claims	152,487,929	152,487,929	178,690,267	178,690,267
Cash and bank balances	101,815,197	101,815,197	93,709,120	93,709,120
Total assets of Window Takaful Operations	126,994,862	126,994,862	108,194,264	108,194,264
Financial Liabilities				
Outstanding claims including IBNR	188,533,455	188,533,455	212,979,177	212,979,177
Insurance / Reinsurance Payables	186,785,319	186,785,319	195,477,389	195,477,389
Other creditors and accruals	43,777,165	43,777,165	27,927,530	27,927,530
Total Liabilities of Window Takaful operations	26,857,438	26,857,438	21,272,787	21,272,787

### 36.9.2 Fair value hierarchy

The level in the fair value hierarchy within which the financial asset or financial liability is categorized is determined on the basis of the lowest level input that is significant to the fair value measurement.

Financial assets and financial liabilities are classified in their entirety into only one of the three levels.

The fair value hierarchy has the following levels:

- Level 1 quoted prices (unadjusted) in active markets for identical assets or liabilities.
- **Level 2** inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices).
- Level 3 inputs for the asset or liability that are not based on observable market data (unobservable inputs).

The table below analyses financial instruments measured at the end of the reporting period by the level in the fair value hierarchy into which the fair value measurement is categorized:

### RELIANCE INSURANCE COMPANY LIMITED

	As at December 31, 2022	Level 1	Level 2	Level 3
		Rupe	ees ———	
ncial assets measured at fair value				
tments at fair value through profit or				
s/ held for trading	342,423,860	342,423,860	-	-
able for sale investments	338,852,209	338,852,209	-	-
	681,276,069	681,276,069	-	-
	As at December 31, 2020	Level 1	Level 2	Level 3
		Rupe	ees	

### Finan

Invest loss Availa

Financial assets measur	red at fair value
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Investments at fair value through profit or				
loss/ held for trading	426,592,681	426,592,681	-	-
Available for sale investments	302,665,245	302,665,245	-	-
	729,257,926	729,257,926	-	-

#### 36.9.3 Transfers during the year

During the year ended December 31, 2022:

- There were no transfers between Level 1 and Level 2 fair value measurements
- There were no transfers into or out of Level 3 fair value measurements

#### 36.9.4 Valuation techniques

Fair value of investments classified as held to maturity is assessed using level 2 inputs usually closing market price as per rates prescribed by Financial Market Association of Pakistan in respect of GOPIS by using PKRV rates at reporting date per certificates multiplied by the number of certificates held.

Fair value of available for sale investments is determined using level 1 inputs i.e., quoted market prices of listed securities / NAVs of open end funds.

Fair value of Investments at fair value through profit or loss - held for trading is determined using level 1 inputs i.e., quoted market prices of listed securities / NAVs of open end funds.

For level 2 investments at fair value through profit or loss - held for trading, the Company uses the closing market price as per rates prescribed by Financial Market Association of Pakistan in respect of GOPIS by using PKRV rates at reporting date per certificates multiplied by the number of certificates held.

### 36.9.5 Capital Management

The management's policy is to maintain a strong capital base for the confidence of stakeholders and to sustain future development of the business. The management closely monitors the return on capital along with the level of distributions to ordinary shareholders. The Company meets minimum paid up capital requirements as required by Securities and Exchange Commission of Pakistan.

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FOR THE YEAR ENDED DECEMBER 31, 2022

		December 31, 2022	December 31, 2021
37.	STATEMENT OF SOLVENCY	———— Rup	oees ———
	Assets		
	Property and equipment	72,739,091	73,397,593
	Intangible assets		-
	Investment in associate	7,090,142	4,736,823
	Investment		
	Equity securities	674,185,927	724,521,103
	Debt securities	70,103,731	70,114,130
	Term deposits	42,591,059	38,570,243
	Loans and other receivables	4,163,250	14,747,371
	Insurance / Reinsurance receivables	386,729,024	304,282,623
	Reinsurance Recoveries against outstanding claims	152,487,929	178,690,267
	Deferred Commission Expense	74,411,786	64,560,259
	Deferred taxation	20,409,659	6,960,895
	Prepayments	155,142,722	165,211,016
	Cash and bank	101,815,197	93,709,120
	Total Assets Window Takaful Operations	126,994,862	108,194,264
	Total Assets (A)	1,888,864,379	1,847,695,707

In-admissible assets as per following clauses of section 32(2) of the Insurance Ordinance, 2000

Clause (d) Loan to emploees		723,375	849,663
Clause (h) Insurance / Reinsurance receivable		293,447,018	203,625,887
Clause (j) deferred taxation		20,409,659	6,960,895
Clause (k) security deposit under bond guarantee		546,227	1,182,709
Clause (I) asset subject to encumbrances		-	-
Clause (q) & (s) Investment in equity securities		202,248,878	223,554,018
Clause (u)-(i) Vehicles		63,371,705	63,439,536
Clause (u)-(ii) Office equipments and computers		3,564,963	3,419,771
Clause (u)-(iii) Furniture fixtures		1,394,632	1,640,741
Total of in-admissible assets (B)		585,706,457	504,673,220
Total Admissible Assets (C=A-B)		1,303,157,922	1,343,022,486
Total Liabilities			
Underwriting provisions			
Outstanding claims including IBNR		188,533,455	212,979,177
Unearned premium reserves		339,216,908	306,512,699
Unearned commission income		31,620,714	30,637,679
Insurance / Reinsurance payables		186,785,319	195,477,389
Other creditors and accruals		48,268,340	32,418,705
Income Tax liabilities		7,316,840	335,842
Total Liabilities Window Takaful operations		26,857,438	21,272,787
Total Liabilities (D)		828,599,014	799,634,278
Total Net Admissible Assets (E=C-D)		474,558,908	543,388,208
Minimum Solvency Requirement (higher of following)	150,000,000	150,000,000	150,000,000
Method A - U/S 36 (3)(a) (Rule 15 (1)(b))	150,000,000		
Method B - U/S 36 (3)(b) (Rule 15 (2))	72,917,454		
Method C - U/S 36 (3)(c) (Rule 15 (3))	56,044,987		

Excess in Net Admissible Assets over Minimum Requirements

**324,558,908** 3

393,388,208

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#### 38. **DEFINED CONTRIBUTION PLAN**

The Company has contributory provident fund scheme for benefit of all its permanent employees under the title of Reliance Insurance Company Limited - Employees Contributory Provident Fund". The Fund is maintained by the Trustees and all decisions regarding investments and distribution of income etc. are made by the Trustees independent of the Company.

- 38.1 The Trustees have intimated that the size of the Fund at year end was Rs.72.235 million (2020: Rs.81.127 million).
- 38.2 As intimated by the Trustees, the cost of the investments made at year end was Rs.93.496 million (2021:Rs.72.235) million which is equal to 100% of the total fund size. The category wise break up of investment as per section 218 of the Companies Act, 2017 is given below:

	2022 Un-audited		
Rupees in 000'	%	Rupees in 000'	%
33,500	35.83%	28,000	38.76%
451	0.48%	505	0.70%
59,545	<b>63.69%</b>	43,730	60.54%
93,496	100.00%	72,235	100.00%
	Un-au Rupees in 000' 33,500 451 59,545	Un-audited           Rupees in 000'         %           33,500         35.83%           451         0.48%           59,545         63.69%	Un-audited         Un-au           Rupees in 000'         %         Rupees in 000'           33,500         35.83%         28,000           451         0.48%         505           59,545         63.69%         43,730

38.3 According to the Trustees, investments out of provident fund have been made in accordance with the provisions of section 218 of the Companies Act, 2017 and the rules made there under.

#### 39. **EVENTS AFTEER THE BALANCE SHEET DATE**

Subsequent to the year end, the Board of Directors in its meeting held on 30th Marach, 2023 has announced bonus shares at 5% (December 31, 2021: 5% amounting to Rs. 30,175,940) amounting to Rs. 31,684,740 and cash at 5% (December 31, 2021: 5% Rs.30,175,940). Amounting to Rs. 31,684,738 The Board has also approved transfer of Rs. 20.000 million (December 31, 2021: Rs. 20,000,000) to general reserve from unapproporiated profit. These financial statement of the year ended December 31, 2022 do not include the effect of appropriations which will be accounted for subsequent to the year end.

		2022	2021
40.	NUMBER OF EMPLOYEES		
	As at December 31	183	177
	Average no. of employees during the year	183	177

#### 41. DATE OF AUTHORIZATION FOR ISSUE

These financial statements have been authorized for issue on 30th March, 2023 by the Board of Directors of the Company.

#### **GENERAL** 42.

E l

The figures in the financial statements have been rounded off to the nearest rupee.

Mohammad Omar Bawany

Director

Irfan Zakaria Bawany Chairman

Noor M. Zakaria Director

Haroon A. Shakoor Chief Financial Officer

A. Razak Ahmed Chief Executive & Managing Director

Karachi: 30th March, 2023

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# **Financial Statements**

# Reliance Window Takaful Operations

For the Year Ended December 31, 2022

# STATEMENT OF COMPLIANCE WITH THE TAKAFUL RULES, 2012 AND SHARIA RULES AND PRINCIPLES

FOR THE YEAR 31ST DECEMBER 2022

The financial arrangements, contracts and transactions, entered into by Reliance Insurance Company Limited – Window Takaful Operations (the Operator) for the year ended 31 December 2022 are in compliance with the Takaful Rules, 2012 and the Sharia Rules and Principles determined by the Shariah Advisor of the Operator, (Sharia Rules and Principles).

#### Further, we confirm that:

- The Operator has developed and implemented all the policies and procedures in accordance with the Takaful Rules, 2012 and rulings of the Shariah Advisor along with a comprehensive mechanism to ensure compliance with such rulings and Takaful Rules, 2012 in their overall operations. Further, the governance arrangements including the reporting of events and status to those charged with relevant responsibilities, such as the Audit Committee / Shariah Advisor and the Board of Directors have been implemented;
- The Operator has imparted trainings / orientations and ensured availability of all manuals / agreements approved by Shariah Advisor / Board of Directors to maintain the adequate level of awareness, capacity and sensitization of the staff, management;
- All the products and policies have been approved by Shariah Advisor and the financial arrangements including investments
  made, policies, contracts and transactions, entered into by Window Takaful Operations are in accordance with the polices
  approved by Shariah Advisor; and
- The assets and liabilities of Operator are segregated from the Reliance Insurance Company Limited other assets and liabilities, at all times in accordance with the provisions of the Takaful Rules, 2012.

This has been duly confirmed by the Shariah Advisor of the Operator.

A. Razak Ahmed Chief Executive & Managing Director

Karachi: 30th March, 2023



2nd Floor, Block-C Lakson Square, Building No. 1 Sarwar Shaheed Road Karachi-74200 Pakistan

## INDEPENDENT REASONABLE ASSURANCE REPORT TO THE BOARD OF DIRECTORS ON THE STATEMENT OF MANAGEMENT'S ASSESSMENT OF COMPLIANCE WITH THE SHARI'AH PRINCIPLES

#### Introduction

We were engaged by the Board of Directors of Reliance Insurance Company Limited ("the Company") to report on the management's assessment of compliance of the Window Takaful Operations ("Takaful Operations") of the Company, as set out in the annexed statement prepared by the management for the year ended December 31, 2022, with the Takaful Rules, 2012, in the form of an independent reasonable assurance conclusion about whether the annexed statement presents fairly the status of compliance of the Operations with the Takaful Rules, 2012, in all material respects.

#### **Applicable Criteria**

The criteria against which the subject matter information (the Statement) is assessed comprise of the provisions of Takaful Rules 2012.

#### **Responsibilities of the Management**

The Board of Directors / management of the Company are responsible for designing, implementing and maintaining internal controls relevant to the preparation of the annexed statement that is free from material misstatement, whether due to fraud or error. It also includes ensuring the overall compliance of the Takaful Operations with the Takaful Rules, 2012.

The Board of Directors / management of the Company are also responsible for preventing and detecting fraud and for identifying and ensuring that the Takaful Operations comply with laws and regulations applicable to its activities. They are also responsible for ensuring that the management, where appropriate, those charged with governance, and personnel involved with the Takaful Operations compliance with the Takaful Rules, 2012 are properly trained, systems are properly updated and that any changes in reporting encompass all significant business units.

#### **Our Independence and Quality Management**

We have complied with the independence and other ethical requirements of the Code of Ethics for Chartered Accountants issued by the Institute of Chartered Accountants of Pakistan, which is founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behavior.

The firm applies International Standard on Quality Management 1 "Quality Control for Firms That Perform Audits and Reviews of Historical Financial Information, and Other Assurance and Related Services Engagements" and accordingly maintains a comprehensive system of quality control including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

#### Our responsibilities

Our responsibility is to examine the annexed statement and to report thereon in the form of an independent reasonable assurance conclusion based on the evidence obtained. We conducted our engagement in accordance with International Standard on Assurance Engagements (ISAE) 3000, Assurance Engagements Other Than Audits or Reviews of Historical Financial Information issued by the International Auditing and Assurance Standards Board. That standard requires that we plan and perform our procedures to obtain reasonable assurance about whether the annexed statement presents fairly the status of compliance of the Takaful Operations with the Takaful Rules, 2012, in all material respects.

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## RELIANCE INSURANCE COMPANY LIMITED WINDOW TAKAFUL OPERATIONS



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The procedures selected depend on our judgment, including the assessment of the risks of material noncompliances with the Takaful Rules, 2012, whether due to fraud or error. In making those risk assessments, we have considered internal control relevant to the Takaful Operations compliance with the Takaful Rules, 2012, in order to design assurance procedures that are appropriate in the circumstances, but not for the purposes of expressing a conclusion as to the effectiveness of the Company's internal control over the Takaful Operations' compliance with the Takaful Rules, 2012. Reasonable assurance is less than absolute assurance.

A system of internal control, because of its nature, may not prevent or detect all instances of noncompliance with Takaful Rules, 2012, and consequently cannot provide absolute assurance that the objective of compliance with Takaful Rules, 2012, will be met. Also, projection of any evaluation of effectiveness to future periods is subject to the risk that the controls may become inadequate or fail. The procedures performed included:

- Evaluated the systems, procedures and practices in place with respect to the Takaful operations against the Takaful Rules, 2012 and Shariah advisor's guidelines;
- Evaluated the governance arrangements including the reporting of events and status to those charged with relevant responsibilities, such as the Audit Committee / Shariah Advisor and the board of directors;
- Tested for a sample of transactions relating to Takaful operations to ensure that these are carried out in accordance with the laid down procedures and practices including the regulations relating to Takaful operations as laid down in Takaful Rules, 2012; and
- Reviewed the statement of management's assessment of compliance of the Takaful transactions during the year ended December 31, 2022 with the Takaful Rules, 2012.
- Appointed our External Shariah Advisor to assist in forming a conclusion on an Independent Reasonable Assurance Report to the Board of Directors of Pakistan Reinsurance Company Limited – Window Takaful Operations on the Statement of Management's Assessment on Compliance with the Takaful Rules, 2012, Shariah Rules and Principles.

#### Conclusion

Our conclusion has been formed on the basis of, and is subject to, the matters outlined in this report. We believe that the evidence we have obtained is sufficient and appropriate to provide a basis for our conclusion.

In our conclusion, the annexed statement, for the year ended December 31, 2022, presents fairly the status of compliance of the Takaful Operations with the Takaful Rules, 2012, in all material respects.

Karachi: 30th March, 2023

CHARTERED ACCOUNTANTS Engagement Partner: Zulfikar Ali Causer

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## SHARI'AH ADVISOR'S REPORT TO THE BOARD OF DIRECTORS

FOR THE YEAR ENDED DECEMBER 31, 2022

All praise and thanks are due to Allah Almighty, by whose blessing Reliance Insurance Co. Ltd. Window Takaful Operations (RIC WTO) has successfully completed its seventh year of Takaful operations.

Being a Shari'ah Advisor of Reliance Insurance Co. Ltd. Window Takaful Operations it is my responsibility to ensure that the Participant membership documents, underwriting procedures, Re-Takaful Arrangements, and financial activities related to the Participants and stakeholders should be compliant as per Shari'ah rulings.

On the other hand it is the responsibility of RIC Takaful Operator's management to follow the Takaful Rules, 2012 and guidelines set by the Shari'ah Advisor and to take prior approval of Shari'ah Advisor for all policies and services being offered by RIC (Window Takaful).

In order to have an independent assessment of the Shari'ah governance and compliance environment of the operator, and the conformity of Takaful Operations with Takaful Rules, 2012, an external audit has been conducted by external auditors.

In my opinion and to the best of my understanding based on explanations provided by the Operator and audit report of the External auditors, blows are the findings:

- Underwriting, investments and financial activities undertaken by the Operator for the year of ended 31 December, 2022 were in accordance with Takaful Rules, 2012 and guidelines issued by me in the capacity of Shariah Advisor.
- Appropriate accounting policies and basis of measurement have been consistently applied in preparation of the financial statements of "Participant Takaful Fund (Waqf Fund)" and "Operator Fund".
- The Operator found performing its duties to its level best by following Shariah guidelines and through consolation with me where needed.
- Any cases which were required to be consulted in accordance with the Shariah and Takaful Rules have been discussed and duly resolved.

I concluded my report with the words that Allah Almighty grant Reliance Insurance Co. Ltd. Window Takaful Operations (RIC WTO) remarkable success and help the entire team at every step and keep away from every hindrance and difficulty.

**Mufti M Farhan Farooq** Shari'ah Advisor Reliance Insurance Co. Ltd. Window Takaful Operations

Karachi: 30th March, 2023





2nd Floor, Block-C Lakson Square, Building No. 1 Sarwar Shaheed Road Karachi-74200 Pakistan

## INDEPENDENT AUDITORS' REPORT

TO THE MEMBERS OF RELIANCE INSURANCE COMPANY LIMITED (WINDOW TAKAFUL OPERATIONS)

#### Introduction

We have audited the annexed financial statement of RELIANCE INSURANCE COMPANY LIMITED (WINDOW TAKAFUL OPERATION) ("the Operator") as at December 31, 2022, which comprise the statement of financial position as at December 31, 2022, and the profit and loss account, the statement of comprehensive income, the statement of changes in funds and the cash flow statement for the year then ended, and notes to the financial statements, including a summary of significant accounting policies and other explanatory information and we state that we have obtained all the information and explanations which, to the best of our knowledge and belief, were necessary for the purposes of the audit.

In our opinion and to the best of our information and according to the explanations given to us, the statement of financial position, the profit and loss account, the statement of comprehensive income, the statement of changes in equity and the cash flow statement together with the notes forming part thereof conform with the accounting and reporting standards as applicable in Pakistan and give the information required by the Insurance Ordinance, 2000 and the Companies Act, 2017 (XIX of 2017), in the manner so required and respectively give a true and fair view of the state of Operator's affairs as at December 31, 2022 and of the profit, other comprehensive loss, the changes in funds and its cash flows for the year then ended.

#### **Basis for Opinion**

We conducted our audit in accordance with International Standards on Auditing (ISAs) as applicable in Pakistan. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Operator in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants as adopted by the Institute of Chartered Accountants of Pakistan (the Code) and we have fulfilled our other ethical responsibilities in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **Key Audit Matters**

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the financial statements of the current period. These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

Following are the Key audit matters:

S. No	Key Audit Matters	How the matters were addressed in our audit
1	<b>Compliance with laws and regulations</b> The Company is in highly regulated industry and is governed by stringent laws and regulations which mainly include Insurance Ordinance, 2000, General Takaful Accounting Regulations, 2019, Takaful Rules, 2012 and Companies Act, 2017, and various circulars issued by the SECP from time to time to regulate the business of the Company. The Company is required to comply with these rules and regulations.	<ul> <li>Our audit procedures in respect of this area included the following:</li> <li>Obtained an understanding of the relevant legal and regulatory framework within which the Company operates and assessed the design and operation of its key controls over this framework;</li> </ul>

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S. No	Key Audit Matters	How the matters were addressed in our audit
	We have considered compliance with laws and regulation as a key audit matter since failure to comply with any of these applicable laws and regulations could have a material financial impact on the business of the Company.	<ul> <li>Discussed the applicable policies and procedures with senior management and reviewed minutes of the Board of Directors meetings, and internal audit reports for any recorded instances of potential non-compliance, and maintained a high level of vigilance when carrying out our other audit procedures for indications of non-compliance; and</li> <li>Reviewed the Company's documentation and correspondence with the regulators.</li> </ul>
2	Revenue Recognition - Contribution Earned Refer the financial statements relating to revenue recognition policy and net insurance contribution respectively. The Company earns revenue primarily from contribution income, which amounts to Rs. 56.36 million (2021: 38.19 million) representing 47.58% increase. This income stream comprises of five segments: (i) Fire and property damage, (ii) Marine, aviation and transport, (iii) Motor, (iv) Health and (v) Miscellaneous. We have identified revenue recognition from contribution income as a key audit matter as it is one of the key performance indicators of the Company and because of the potential risk that revenue transactions may not be recognized in the appropriate period.	<ul> <li>Our audit procedures in respect of this matter included the following:</li> <li>Obtained an understanding of, evaluated the design and tested the controls over the process of policy-writing, processing and recording of contribution;</li> <li>Assessed the appropriateness of the Company's accounting policy for recording of contribution and in line with the requirements of applicable law, accounting and reporting standards;</li> <li>Traced the contribution recorded on sample basis from the underlying policies issued to insurance contract holders and applying substantive analytical procedures to corroborate with economic environment and usual policy-writing patterns;</li> <li>Tested the policies on sample basis where policies were written close to year end and subsequent to year end, and evaluated that these were recorded in the appropriate accounting period; and</li> <li>Recalculated the unearned portion of contribution income and ensured that appropriate amount has been recorded as provision for unearned contribution in liabilities.</li> </ul>
3	Valuation of outstanding claims including claims incurred but not reported (IBNR) As disclosed in notes to these financial statements, outstanding claims including IBNR amounting to Rs. 18.03 million as at December 31, 2022. The outstanding claims including IBNR represented 52.38% of the Company's total liabilities.	Our audit procedures in respect of this area includes the following: We assessed and tested the operating effectiveness of selected key controls relating to the claims handling and reserving process, including controls over completeness and accuracy of the claims estimates recorded;

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S. No	Key Audit Matters	How the matters were addressed in our audit
	We focused on this area because the valuation of outstanding claims including IBNR are significant in magnitude and requires use of judgement and estimates. Outstanding claims including IBNR are estimates for settlement of claims in future which are impacted by a number of factors which includes the	Substantive tests were performed on the amounts recorded for a sample of claims notified, focusing on those with significant impact on the financial statements, to assess whether the claims are appropriately estimated and recorded;
	trends in severity of historical claims, frequency of historical claims and changes in government regulations.	We used an external actuarial specialist to assist us in evaluation of general principles, actuarial assumptions and methods adopted for actuarial valuations by the actuary of the Company for identification of IBNR;
	Determination of IBNR involves complex and subjective judgements about future events, both internal and external to the business, for which small changes in assumptions can materially impact the valuation of	Assessed of competence, capability and objectivity of management's expert;
	these liabilities.	Assessed the data provided by the Company to its actuary for completeness and accuracy and assured that the same has been provided to us; and
		Considered the adequacy of the Company's disclosures about the estimates used.

#### Information Other than the Financial Statements and Auditor's Report Thereon

Management is responsible for the other information. The other information comprises the information included in the annual report but does not include the financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

#### **Responsibilities of Management and Board of Directors for the Financial Statements**

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting and reporting standards as applicable in Pakistan and the requirements of Insurance Ordinance, 2000 and, Companies Act, 2017 (XIX of 2017), and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Operator's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to cease operations, or has no realistic alternative but to do so.

Board of directors are responsible for overseeing the Operator's financial reporting process.

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#### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs as applicable in Pakistan will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements. As part of an audit in accordance with ISAs as applicable in Pakistan, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Operator's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Operator's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Operator to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the board of directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

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## RELIANCE INSURANCE COMPANY LIMITED WINDOW TAKAFUL OPERATIONS

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#### **Report on Other Legal and Regulatory Requirements**

Based on our audit, we further report that in our opinion:

- a) proper books of account have been kept by the Operator as required by the Insurance Ordinance, 2000 and the Companies Act, 2017 (XIX of 2017);
- b) the statement of financial position, the profit and loss account, the statement of comprehensive income, the statement of changes in funds and the cash flow statement together with the notes thereon have been drawn up in conformity with the Insurance Ordinance, 2000, the Companies Act, 2017 (XXI of 2017), and are in agreement with the books of account;
- c) investments made, expenditure incurred and guarantees extended during the year were for the purpose of the Operator's business; and;
- d) no zakat was deductible at source under the Zakat and Ushr Ordinance, 1980 (XVIII of 1980).

#### **Other Matter**

The financial statements of the Company for the year ended December 31, 2021 were audited by another firm of chartered accountants, who expressed an unmodified opinion on those financial statements vide their report dated March 26, 2022.

The engagement partner on the audit resulting in this independent auditor's report is Zulfikar Ali Causer.

#### KARACHI

DATED: 30th March 2023

BDO EBRAHIM & CO. CHARTERED ACCOUNTANTS

UDIN: AR2022100678CV9LXBe6

## STATEMENT OF FINANCIAL POSITION OF OPF AND PTF

AS AT DECEMBER 31, 2022

		<b>Operator's Fund</b>		Participant's	Takaful Fund	
	Note	2022	2021	2022	2021	
			(Rup	ees)		
ASSETS						
Investment						
Equity securities	5	84,797,357	62,693,704	23,758,353	21,307,277	
Takaful / re-takaful receivables	6	-	-	93,993,056	57,447,748	
Deferred wakala fee	17	-	-	15,540,940	14,701,665	
Receivable from PTF	7	23,654,430	8,980,923	-	-	
Accrued investment income		172,699	198,372	281,701	154,241	
Retakaful recoveries against outstanding claims	15	-	-	11,755,378	6,951,053	
Deferred commission expense	18	6,218,649	6,275,780	-	-	
Deferred taxation	8	5,100	-	-	-	
Prepayments	9	-	423,750	15,622,451	19,825,358	
Cash and bank	10	12,146,627	29,621,735	34,033,671	28,914,454	
TOTAL ASSETS		126,994,862	108,194,264	194,985,550	149,301,796	
FUND AND LIABILITIES FUNDS ATTRIBUTABLE TO: Operator's Fund (OPF)						
Statutory Fund		50,000,000	50,000,000	-	-	
Accumulated profit		50,114,740	36,394,603	-	-	
Surplus on revaluation of available for sale of investi	ments	22,684	526,874	-	-	
Total Operator's Funds		100,137,424	86,921,477	-	-	
Participants' Takaful Fund (PTF)						
Seed money		_	_	500,000	500,000	
Accumulated surplus		_	_	87,450,723	82,216,450	
Balance of Participant's Takaful Fund	l	_		87,950,723	82,716,450	
LIABILITIES						
PTF underwriting provisions						
Outstanding claims including IBNR	16			10,000,000	11,834,075	
Unearned contribution reserve	_	-	-	18,033,223		
	14	-	-	38,852,349	36,754,165	
Reserve for unearned retakaful rebate	15	-	-	3,190,441 60,076,013	3,927,66 <sup>1</sup> 52,515,90 <sup>1</sup>	
		_	-	00,070,013		
Unearned wakala fee	17	15,540,940	14,701,665	-	-	
Takaful/retakful payables	11	-	-	20,937,436	3,650,991	
Other creditors and accruals	12	9,714,814	5,801,089	2,366,948	1,437,531	
Taxation-provision less payment		1,601,684	752,206	-	-	
Deferred taxation		-	17,827			
Payable to OPF	7	-	-	23,654,430	8,980,923	
TOTAL LIABILITIES	l	26,857,438	21,272,787	46,958,814	14,069,445	
TOTAL EQUITY AND LIABILITIES		126,994,862	108,194,264	194,985,550	149,301,796	
CONTINGENCIES AND COMMITMENTS	13				. , .	

The annexed notes from 1 to 31 form an integral part of these financial statements.

**Mohammad Omar Bawany** 

Director

Noor M. Zakaria Director

Haroon A. Shakoor Chief Financial Officer

Irfan Zakaria Bawany Chairman

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Karachi: 30th March, 2023

RELIANCE INSURANCE COMPANY LIMITED WINDOW TAKAFUL OPERATIONS

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A. Razak Ahmed Chief Executive & Managing Director

## **PROFIT AND LOSS ACCOUNT**

FOR THE YEAR ENDED DECEMBER 31, 2022

	Note	2022	2021
		Rupee	es
PARTICIPANT'S TAKAFUL FUND			
Contributions earned	14	56,356,393	38,185,981
Less: Contributions ceded to retakaful	14	(51,349,344)	(34,221,825)
Net contributions revenue		5,007,049	3,964,156
Retakaful rebate earned	15	10,163,807	7,088,419
Net underwriting income		15,170,856	11,052,575
Net claims - reported / settled - IBNR	16	(11,928,151)	(6,829,050)
Other direct expenses	19	(941,653)	(411,722)
Surplus before investment income		2,301,052	3,811,803
Investment income	20	2,933,221	2,440,628
Surplus transferred to accumulated surplus		5,234,273	6,252,431
OPERATOR'S FUND			
Wakala fee	17	37,570,926	25,457,322
Commission expense	18	(15,652,448)	(10,465,462)
General, administrative and management expenses	22	(14,267,103)	(10,401,274)
		7,651,375	4,590,586
Modarib's shares of PTF investment income	21	1,955,481	1,627,086
Investment income	20	11,104,281	5,476,030
Direct expenses	23	(1,387,000)	(1,012,000)
Profit before taxation		19,324,137	10,681,702
Taxation	24	(5,604,000)	(3,097,694)
Profit after taxation		13,720,137	7,584,008

The annexed notes from 1 to 31 form an integral part of these financial statements.

Irfan Zakaria Bawany Chairman

Mohammad Omar Bawany Director

Noor M. Zakaria Director

Haroon A. Shakoor Chief Financial Officer

A. Razak Ahmed Chief Executive & Managing Director

Karachi: 30th March, 2023

## STATEMENT OF COMPREHENSIVE INCOME

FOR THE YEAR ENDED DECEMBER 31, 2022

	2022	2021
	Rup	ees ———
PARTICIPANTS' TAKAFUL FUND		
Surplus for the year	5,234,273	6,252,431
Other comprehensive income	-	-
Total comprehensive income for the year	5,234,273	6,252,431
OPERATOR'S FUND		
Profit after taxation	13,720,137	7,584,008
Other Comprehensive income:		
Unrealised gain / (loss) on available-for-sale investments	(527,117)	61,472
Impact of related deferred taxation	22,927	(17,827)
	(504,190)	43,645
Total comprehensive income for the year	13,215,947	7,627,653

The annexed notes from 1 to 31 form an integral part of these financial statements.



Director

Noor M. Zakaria

Director

Haroon A. Shakoor Chief Financial Officer

A. Razak Ahmed Chief Executive & Managing Director

Irfan Zakaria Bawany Chairman

Karachi: 30th March, 2023

RELIANCE INSURANCE COMPANY LIMITED WINDOW TAKAFUL OPERATIONS

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## **STATEMENT OF CHANGES IN OPERATOR'S FUND** AND PARTICIPANTS' TAKAFUL FUND

FOR THE YEAR ENDED DECEMBER 31, 2022

		Attributable Operator's Fund			
	Statutory Fund	Accumulated Profit	Surplus/(Deficit) on revaluation of AFS investments	Total	
		R	upees		
Balance as at January 1, 2021 Total comprehensive income for the year	50,000,000	28,810,595	483,229	79,293,824	
Profit for the year		7,584,008	-	7,584,008	
Other comprehensive income			43,645	43,645	
	-	7,584,008	43,645	7,627,653	
Balance as at December 31, 2021	50,000,000	36,394,603	526,874	86,921,477	
Balance as at January 1, 2022 Total comprehensive income for the year	50,000,000	36,394,603	526,874	86,921,477	
Profit for the year	-	13,720,137	-	13,720,137	
Other comprehensive income	-	-	(504,190)	(504,190)	
	-	13,720,137	(504,190)	13,215,947	
Balance as at December 31, 2022	50,000,000	50,114,740	22,684	100,137,424	

#### Attributable to Participants Takaful Fund

	Seed Money	Accumulated Profit	Total
		Rupees	
Balance as at 1st January 2021 Total comprehensive income for the year	500,000	75,964,019	76,464,019
Profit for the year	-	6,252,431	6,252,431
Other comprehensive income	-	-	-
	-	6,252,431	6,252,431
Balance as at December 31, 2021	500,000	82,216,450	82,716,450
Balance as at January 01, 2022	500,000	82,216,450	82,716,450
Total comprehensive income for the year			
Profit for the year	-	5,234,273	5,234,273
Other comprehensive income	-	-	-
	-	5,234,273	5,234,273
Balance as at December 31, 2022	500,000	87,450,723	87,950,723

The annexed notes from 1 to 31 form an integral part of these financial statements.

Irfan Zakaria Bawany Chairman

Mohammad Omar Bawany Director

Noor M. Zakaria Director

Haroon A. Shakoor Chief Financial Officer

A. Razak Ahmed Chief Executive & Managing Director

Karachi: 30th March, 2023

## **STATEMENT OF CASH FLOWS**

FOR THE YEAR ENDED DECEMBER 31, 2022

	<b>Operator's Fund</b>		Participant's	Takaful Fund
	2022	2021	2022	2021
OPERATING CASH FLOWS		(Rupe	es)	
a) Takaful activities				
Contribution received	-	-	74,361,331	52,040,940
Retakaful contribution paid	-	-	(44,741,128)	(56,946,656)
Claims / benefits paid	-	-	(16,131,681)	(36,840,725)
Retakaful and other recoveries received	-	-	5,598,353	18,892,095
Commission paid	(15,595,317)	(12,959,280)	-	-
Retakaful rebate received	-	-	9,426,587	8,808,488
Wakala fee received	24,270,852	25,789,352		
Wakala fee paid			(24,270,852)	(25,789,352)
Modarib wakala fee received	1,421,323	1,754,265		
Modarib wakala fee paid			(1,421,323)	(1,754,265)
Net cash flows from takaful activities	10,096,858	14,584,337	2,821,287	(41,589,475)
b) Other operating activities				
Income tax paid	(4,754,522)	(6,986,115)	-	-
General and other expenses paid	(15,230,353)	(10,989,524)	(941,653)	(411,722)
Other operating payments	3,913,725	(1,043,308)	-	-
Other operating receipts	-	-	929,417	370,009
Net cash flow from other operating activities	(16,071,150)	(19,018,947)	(12,236)	(41,713)
Total cash flows from all operating activities	(5,974,292)	(4,434,610)	2,809,051	(41,631,188)
INVESTMENT ACTIVITIES				
Profit / return received	3,270,737	3,847,275	1,889,431	3,432,509
Dividend received	7,859,217	1,741,843	2,871,811	824,430
Payments for investments	(22,630,771)	(41,439,031)	(2,451,076)	(10,700,765)
Total cash flow from investing activities	(11,500,817)	(35,849,913)	2,310,166	(6,443,826)
Total cash flow from all activities	(17,475,108)	(40,284,523)	5,119,217	(48,075,014)
Cash and cash equivalents at beginning of the year	29,621,735	69,906,258	28,914,454	76,989,468
Cash and cash equivalents at end of the year	12,146,627	29,621,735	34,033,671	28,914,454
Reconciliation to profit and loss Account				
Operating cash flows	(5,974,292)	(4,434,610)	2,809,051	(41,631,188)
Dividend income	7,859,217	1,741,843	2,871,811	824,430
Other investment income	3,245,064	3,734,187	2,016,891	3,243,284
Increase in assets other than cash	14,192,626	6,671,833	37,986,001	33,724,066
(Increase) / Decrease in liabilities other than borrowings	(5,602,478)	(129,244)	(40,449,481)	10,091,839
Profit / Surplus for the year	13,720,137	7,584,008	5,234,273	6,252,431
Attributed to:				
Operatot's Fund	13,720,138	7,584,008	-	-
Participants' Takaful Fund	-		5,234,273	6,252,431
	13,720,138	7,584,008	5,234,273	6,252,431

The annexed notes from 1 to 31 form an integral part of these financial statements.

Irfan Zakaria Bawany Chairman

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Mohammad Omar Bawany

Director

Noor M. Zakaria Director

Haroon A. Shakoor Chief Financial Officer

A. Razak Ahmed Chief Executive & Managing Director

Karachi: 30th March, 2023

**RELIANCE INSURANCE COMPANY LIMITED** WINDOW TAKAFUL OPERATIONS

#### 1. LEGAL STATUS AND NATURE OF BUSINESS

Reliance Insurance Company Limited (the Operator) has been allowed to undertake General Window Takaful Operations (WTO) on May 25, 2016 by Securities and Exchange Commission of Pakistan (SECP) under SECP Takaful Rules, 2012 to carry on General Window takaful operations in Pakistan. For the purpose of carrying on the Takaful business, the Operator has formed a Waqf (Participants' Takaful Fund (PTF) on May 30, 2016 under the Waqf deed with a Seed money of Rs. 500,000. The Waqf deed and PTF policies (Waqf Rules) which govern the relationship of Operator, Waqf and Participants for management of Takaful operations, investment of Waqf and Operator's Fund are approved by the Shariah Advisor of the Operator.

#### 2. BASIS OF PREPARATION AND STATEMENT OF COMPLIANCE

#### 2.1 Statement of compliance

These financial statements are prepared in accordance with the approved accounting standards as applicable in Pakistan. Approved accounting and reporting standards as comprise of:

- International Financial Reporting Standards (IFRS) issued by the International Accounting Standards Board (IASB) as are notified under the Companies Act, 2017, and
- Provisions of and directives issued under the Companies Act, 2017, the Insurance Ordinance, 2000, Insurance Rules, 2017, Insurance Accounting Regulations, 2017 and SECP Takaful Rules, 2012 and the General Takaful Accounting Regulations, 2019.

In case requirements differ, the provisions or directives of the Companies Act, 2017, the Insurance Ordinance, 2000, Insurance Rules, 2017, Insurance Accounting Regulations, 2017 and SECP Takaful Rules, 2012 and the General Takaful Accounting Regulations 2019, shall prevail.

These financial statements reflect the financial position and results of operations of both the Operator's Fund and Participant's Takaful Fund in a manner that the assets, liabilities, income and expenses of the Operator's Fund and PTF remain separately identifiable.

#### 2.2 Basis of Measurement

These financial statements have been prepared on the historical cost basis except otherwise stated in these financial statements. No adjustment for the effect of inflation has been accounted for in the financial statements.

#### 2.3 Functional and presentation currency

These financial statements are prepared and presented in Pakistani Rupees, which is the functional and presentation currency of the Operator.

#### 2.4 Accounting Standards, IFRIC Interpretations and amendments that are effective for the current year

There are new and amended standards, interpretations and amendments that are mandatory for the Company's accounting periods beginning on or after January 1, 2022 but are considered not to be relevant or do not have any significant effect on the Operator's operations hence not enlisted in these financial statements except as follows:

a) IFRS 9 'Financial Instruments' and amendment (effective for period ending on or after June 30, 2019). IFRS 9 replaces the existing guidance in IAS 39 Financial Instruments: Recognition and Measurement. IFRS 9 includes revised guidance on the classification and measurement of financial instruments, a new expected credit loss model for calculating impairment on financial assets, and new general hedge accounting requirements. It also carries forward the guidance on recognition and derecognition of financial instruments from IAS 39.

Further, IFRS 4 provides two alternative options in relation to application of IFRS 9 for entities issuing contracts within the scope of IFRS 4, notably a temporary exemption and an overlay approach. The temporary exemption enables eligible entities to defer the implementation date of IFRS 9. The overlay approach allows an entity applying IFRS 9 from the effective date to remove from profit or loss the effects of some of the accounting mismatches that may occur from applying IFRS 9 before IFRS 17 is applied.

# NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

As an takaful operator, the management has opted temporary exemption from the application of IFRS 9 as allowed by the International Accounting Standards Board (IASB) for entities whose activities are predominantly connected with insurance. Additional disclosures, as required by the IASB, for being eligible to apply the temporary exemption from the application of IFRS 9 are given below.

The table below set out the fair values as at the end of reporting period and the amount of change in the fair value during that period for the following two groups of financial assets separately:

- a) financial assets with contractual terms that give rise on specified dates to cash flows that are solely payment of principal and interest ("SPPI") on the principal amount outstanding, excluding any financial asset that meets the definition of held for trading in IFRS 9, or that is managed and whose performance is evaluated on a fair value basis, and
- b) all other financial assets:

FOR THE YEAR ENDED DECEMBER 31, 2022

b) Fair value of financial assets as at December 31, 2022 and change in fair value during the year

	Operator's Fund	Participant's Takaful Fund
	Decemb	per 31, 2022
	R	upees ———
Financial assets that do not meet the SPPI criteria		
Equity Securities - Available for sale		
Opening fair value	62,693,704	21,307,277
Net addition during the year - net	22,630,770	2,451,076
(Decrease) in fair value	(527,117)	-
	84,797,357	23,758,353

Carrying value of all other financial assets approximates to their fair values since these either have short term maturity or are frequently repriced.

The Company expects that the adoption of the other amendments and interprtations of the standards will not have any material impact and therefore will not affect the Company's financial statements in the period of initial application.

#### 2.5 Accounting Standards, IFRIC interpretations and amendments that are not yet effective

The following new and amended standards, interpretations and amendments will become effective from the dates mentioned below against the respective standard, interpretation or amendment.

	Effective date (annual periods beginning on or after)
Standards, interpretations and / or amendments	
IFRS16 - Leases (Amendments)	April 1,2021
Intrest rate Bencmark Reform which amended IFRS 9 .IFRS 7,IFRS 4 and IFRS 16	January 1,2022
IAS 37- Provisions, Contingent liabilities and Contingent Assets (Amendments)	January 1,2022
Annual Improvements to IFRS Standards 2018-2020	
IAS 16 - Property Plant and Equipments (Amendments)	January 1,2022
IAS1 - Presenatation of Financial Statements (Amendments)	January 1,2024
IFRS 4- Insuarnce Contracts (Amendments)	January 1,2023

The management in process of assessing the impacts of these standards and amendments of the financial statements of operation's fund.

RELIANCE INSURANCE COMPANY LIMITED WINDOW TAKAFUL OPERATIONS

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There are certain new standards ,amendments and interpretations that are mandatory for the Company's accounting period beginning on or after January 01, 2022 but are considered not to be relevant or donot have any significant effect on the Company's opertaions and are therefore not discussed in these financial statements.

#### 3. SUMMARY OF SIGNIFICANT ACCOUNTING POLOICIES

The accounting policies applied in the prepration of these financial statements are set out below:

#### 3.1 TAKAFUL CONTRACTS

Takaful contracts are based on the principle of wakala. The takaful contracts so agreed usually inspire concept of tabarru (to donate for benefit of others) and mutual sharing of losses with the overall objective of eliminating the element of uncertainty.

Contracts under which the Participant Takaful Fund (PTF) accepts significant takaful risk from another party (the participant) by agreeing to compensate the participant if a specified uncertain future event (the takaful event) adversely affects the participant are classified as takaful contracts. Takaful risk is significant if a takaful event could cause the PTF to pay significant benefits due to the happening of the takaful event compared to it's non happening. Once a contract has been classified as a takaful contract, it remains a takaful contract for the remainder of it's lifetime, even if the takaful risk reduces significantly during the period, unless all rights and obligations are extinguished or expired.

The operations underwrite non-life takaful contracts that can be categorized into following main categories:

#### a) Fire and property

Fire and property takaful contracts mainly compensate the participants for damage suffered to their properties or for the value of property lost. Participants who undertake commercial activities on their premises could also receive compensation for the loss of earnings caused by the inability to use the covered properties in their business activities. These contracts are generally one year contracts except some contracts that are of three months period.

#### b) Marine, aviation and transport

Marine takaful covers the loss or damage of vessels, cargo, terminals, and any transport or property by which cargo is transferred, acquired, or held between the points of origin and final destination. These contracts are generally for three months period.

#### c) Motor

Motor takaful provides protection against losses incurred as a result of theft, traffic accidents and against third party liability that could be incurred in an accident. These contracts are generally one year contracts.

#### d) Miscellaneous

All other various types of takaful contracts are classified in miscellaneous category which includes mainly engineering, terrorism, personal accident, workmen compensation, travel and products of financial institutions etc. These contracts are normally one year takaful contracts except some engineering takaful contracts that are of more than one year period.

These takaful contracts are provided to all types of customers based on assessment of takaful risk by the Operator. Normally personal takaful contracts e.g. vehicle, travel, personal accident, etc. are provided to individual customers, whereas, takaful contracts of fire and property, marine, aviation and transport, accident and health and other commercial line products are provided to commercial organizations.

#### 3.2 Deferred Commission expense / Acquisition cost

Commission expense incurred in obtaining and recording policies is deferred and recognised in statement of profit or loss as an expense in accordance with the pattern of recognition of contribution revenue.

#### 3.3 Reserve for unearned contribution

The portion of contribution written relating to the unexpired period of coverage is recognized as unearned contribution by the Company. The unearned portion of contribution income is recognized as a liability. The liability is calculated by applying 1/24 method as specified in the Insurance Accounting Regulations, 2017.

#### 3.4 Contribution deficiency reserve

The Operator is required as per the General Takaful Accounting Regulations, 2019, to maintain a provision in respect of contribution deficiency for the class of business where the unearned contribution reserve is not adequate to meet the expected future liability, after re-takaful recoveries from claims, and other supplementary expenses expected to be incurred after the reporting date in respect of the unexpired takaful contracts in that class of business at the reporting date. The movement in the contribution deficiency reserve is recorded as an expense in the profit and loss account.

The Operator determines the adequacy of liability of contribution deficiency by carrying out analysis of its loss ratio of expired periods of the contracts. For this purpose average loss ratio of last three years inclusive of claim settlement cost but excluding major exceptional claims are taken into consideration to determine ultimate loss ratio to be applied on unearned contribution. The liability of contribution deficiency in relation to accident and health takaful is calculated in accordance with the advice of the actuary. No provision has been made as the unearned contribution reserve for each class of business as at the year end is adequate to meet the expected future liability after re-takaful from claims and other expenses, expected to be incurred after the reporting date in respect of policies in force at reporting date.

#### 3.5 Re-takaful contracts held

Re-takaful expense is recognised evenly in the period of indemnity. The portion of re-takaful contribution not recognised as an expense is shown as a prepayment which is calculated in the same manner as of unearned contribution.

Rebate from re-takaful operators is recognised at the time of issuance of the underlying takaful policy by the Operator. This income is deferred and brought to account as revenue in accordance with the pattern of recognition of the re-takaful contribution to which it relates. Receivable against claims from the re-takaful operators are recognised as an asset at the same time as the claims which give rise to the right of recovery are recognised as a liability and are measured at the amount expected to be recovered after considering an impairment in relation thereto.

#### 3.6 Receivables and payables related to takaful contracts

Receivables and payables relating to takaful contracts are recognized when due. These include contribution due but unpaid, contribution received in advance, contribution due and claims payable to takaful contract holders. These are recognized at cost, which is the fair value of the consideration given less provision for impairment, if any.

Allowance for impairment in contribution receivables is estimated on a systematic basis after analyzing the receivables as per their ageing.

#### 3.6.1 Takaful / Re-takaful receivables

Receivables under takaful contracts are recognized when due, at the fair value of the consideration receivable less provision for doubtful debts, if any. If there is objective evidence that the receivable is impaired, the Company reduces the carrying amount of the receivable accordingly and recognizes that impairment loss in the statement of profit or loss.

#### 3.6.2 Re-takaful recoveries against outstanding claims

Claims' recoveries against outstanding claims from the re-takaful operator and salvage are recognized as an asset at the same time as the claims which give rise to the right of recovery are recognized as a liability and are measured at the amount expected to be received.

#### 3.7 Segment reporting

An operating segment is a component of the Operator that engages in business activities from which it may earn revenues and incur expenses including revenues and expenses that relate to transactions with any of the Operator's other components. All operating segments' results are reviewed regularly by the Operator's chief operating decision maker to make decisions about resources to be allocated to the segment and assess its performance, and for which discrete financial information is available.

## RELIANCE INSURANCE COMPANY LIMITED WINDOW TAKAFUL OPERATIONS

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The Operator presents segment reporting of operating results using the classes of business as specified under the Insurance Ordinance, 2000, the Insurance accounting regulation, 2017.and the General Takaful Accounting Regulations, 2019. The reported operating segments are also consistent with the internal reporting process of the Operator for allocating resources and assessing performance of the operating segments. The performance of segments is evaluated on the basis of underwriting results of each segment.

Based on its classification of takaful contracts issued, the Operator has four primary business segments, namely, fire, marine, motor and miscellaneous. The nature and business activities of these segments are disclosed in note 3.1.

Financing, investment and income taxes are managed on an overall basis and are therefore, not allocated to any segment. The accounting policies of operating segments are the same as those described in the summary of significant accounting policies.

Assets and liabilities are allocated to particular segments on the basis of contribution earned. Those assets and liabilities which cannot be allocated to a particular segment on a reasonable basis are reported as unallocated corporate assets and liabilities. Further, the management expenses are allocated to each segment on the basis disclosed in note 3.14.

#### 3.8 Cash and cash equivalents

For the purpose of cash flow statement, cash and cash equivalents include cash at bank in current and saving accounts, cash and stamps in hand and bank deposits.

#### 3.9 Revenue recognition

#### a) Contribution

For all the takaful contracts, contributions including administrative surcharge received / receivable under a policy are recognized as written at the time of issuance of policy. Where contributions for a policy are payable in installments, full contribution for the duration of the policy is recognized as written at the inception of the policy and related assets set up for contributions receivable at a later date. Contributions are stated on gross basis and exclusive of taxes and duties levied on contributions.

#### Provision for Unearned Wakala fee

The Takaful operator manages the general takaful operations for the Participants and charges 40% of gross contribution written on all classes of business including administrative surcharge as Wakala Fee against the services given to Participant's Takaful Fund. Wakala fee under a policy is recognised on the same basis on which related revenue is recognized. Unexpired portion of Wakala fee is recognized as a liability of OPF and an asset of PTF.

#### Modarib Fee

The Takaful operator also manages the participants' investment as Modarib and charges 40% of the investment / deposit income earned by the Participants' Takaful Fund as Modarib's share.

#### b) Rebate from Re-takaful Operators

Rebate from re-takaful is recognized at the time of issuance of the underlying takaful policy. These are deferred and recognised as liability and recognised in the statement of profit or loss as revenue in accordance with the pattern of recognition of the re-takaful contributions.

#### c) Investment Income

Profit on bank accounts and deposits is recognised on accrual basis. Profit or loss on sale of investments is recognised at the time of sale.

#### d) Dividend Income

Dividend income is recognized when right to receive the same is established.

#### 3.10 Investments

#### 3.10.1 Initial Recognition

All investments are initially recognized at cost being the fair value of the consideration given and include transaction costs, except for investments at fair value through profit or loss in which case transaction costs are charged to the statement of profit or loss. These are recognized and classified as follows:

- In equity securities
- In debt securities
- In term deposits

#### 3.10.2 Subsequent Measurement

#### 3.10.2.1 In equity securities

#### a) Available for sale

Investments which are intended to be held for an undefined period of time but may be sold in response to the need for liquidity, changes in interest rates, equity prices or exchange rates are classified as available for sale.

Subsequent to initial measurement, these are remeasured at fair value. Surplus / (deficit) on revaluation from one reporting date to other is taken to other comprehensive income in the statement of comprehensive income. On derecognition or impairment of available for sale investments, the cumulative gain or loss previously reported in other comprehensive income is transferred to statement of profit or loss for period within statement of comprehensive income.

These are reviewed for impairment periodically and any losses arising from impairment, based on managemen estimates, in values are charged to the statement of profit or loss account.

#### b) Investments at fair value through profit and loss

Investments which are acquired principally for the purpose of generating profit from short term fluctuation in price or are part of the portfolio in which there is recent actual pattern of short term profit taking are classified as held for trading. After initial recognition these are measured at fair values with any resulting gains and losses recognized directly in the profit or loss. Subsequent to initial recognition these are measured at fair value by reference to quoted market prices with resulting gain or loss being included in net profit or loss for the year in which it arises.

#### 3.10.2.2 Held for maturity

Investments in debt securities, deposits and instruments with fixed maturity, where management has both the intent and the ability to hold to maturity, are classified as held to maturity. Subsequently, these are measured at amortized cost less provision for impairment, if any. Any premium paid or discount availed on acquisition of held to maturity investment is deferred and amortised over the term of investment using the effective yield.

These are reviewed for impairment at year end and any losses arising from impairment in values are charged to profit or loss account.

#### 3.10.2.3 In term deposits

Investment in term deposits with fixed maturity that the management has the intent and ability to hold to maturity are classified as held to maturity and are initially measured at cost. At subsequent reporting dates, these are measured at amortized cost using the effective yield method.

#### 3.10.2.4 Date of recognition

Regular way purchases and sales of investments that require delivery within the time frame established by regulations or market convention are recognised at the trade date. Trade date is the date on which the Operator commits to purchase or sell the investment.

**RELIANCE INSURANCE COMPANY LIMITED** WINDOW TAKAFUL OPERATIONS

#### 3.11 Offsetting of financial assets and liabilities

Financial assets and financial liabilities are only offset and the net amount is reported in the statement of financial position when there is a legally enforceable right to set off the recognized amount and the Company intends to either settle on a net basis, or to realize the asset and settle the liability simultaneously.

#### 3.12 Provisions

#### Claims incurred but not reported (IBNR)

The provision for claims incurred but not reported (IBNR) is made at the statement of financial position date in accordance with SECP Circular no. 9 of 2016. The operator now takes actuarial advice for the determination of IBNR claims. IBNR claims have been estimated using Chain Ladder (CL) methodology. The Chain Ladder (CL) Method involves determination of development factors or link ratios for each period. These are then subsequently combined to determine Cumulative Development Factor (CDF) which represents the extent of future development of claims to reach their ultimate level. In previous year, the provision for IBNR was accounted for on the basis whereby all claims incurred before the year end but reported subsequently were aggregated and the ratio of such claims to outstanding claims was applied to outstanding claims at the reporting date (except exceptional losses) to arrive at liability for IBNR. The analysis was carried out separately for each class of business.

#### 3.13 Taxation

Income tax expense comprises current and deferred tax. Income tax expense is recognised in the Operator's profit and loss account, except to the extent that it relates to items recognised directly in equity or in the statement of comprehensive income, in which case it is recognised in equity or in the statement of comprehensive income respectively.

#### **Current tax**

Provision of current tax is based on the taxable income for the year determined in accordance with the prevailing law for taxation of income. The charge for current tax is calculated using prevailing tax rates or tax rates expected to apply to the profit for the year, if enacted. The charge for current tax also include adjustments, where considered necessary, to provision for tax made in previous years arising from assessments finalised during the current period for such years.

#### **Deferred tax**

Deferred tax is accounted for using the balance sheet liability method in respect of all temporary differences at the reporting date between the tax bases and carrying amounts of assets and liabilities for financial reporting purposes. Deferred tax liabilities are generally recognised for all taxable temporary differences and deferred tax assets are recognised to the extent that it is probable that taxable profits will be available against which the deductible temporary differences, unused tax losses and tax credits can be utilised.

#### 3.14 Defined contribution plan

The Operator contributes to a provident fund scheme which covers all permanent employees. Equal contributions are made both by the Operator and the employees to the fund at the rate of 8.33 percent of basic salary.

#### 3.15 Impairment of assets

The carrying amount of assets are reviewed at each statement of financial position date to determine whether there is any indication of impairment of any asset or group of assets. If such indication exists, the recoverable amount of the asset is estimated. An impairment loss is recognised whenever the carrying amount of an asset exceeds its recoverable amount. Impairment losses are recognised in statement of profit or loss. An impairment loss is reversed if the reversal can be objectively related to an event occurring after the impairment loss was recognised.

Provisions for impairment are reviewed at each statement of financial position date and adjusted to reflect the current best estimate. Changes in the provisions are recognised as income or expense.

#### 3.16 Management expenses

Expenses allocated to PTF represent directly attributable expenses and these are allocated to various revenue accounts on equitable basis. Expenses not directly allocable to PTF are charged to OPF.

#### 3.16.1 Claims expense

Takaful claims include all claims incurred during the year, whether reported or not, related internal and external claims handling costs that are directly related to the processing and settlement of claims, and any adjustments to claims outstanding from previous years.

The PTF recognises liability in respect of all claims incurred up to the statement of financial position date which is measured at the undiscounted value of the expected future payments. The claims are considered to be incurred at the time of the incident giving rise to the claim except as otherwise expressly indicated in a takaful contract.

#### 3.17 Creditors, accruals and provisions

Liabilities for creditors and other amounts payable are carried at cost which is the fair value of the consideration to be paid in future for the goods and / or services received, whether or not billed to the Operator.

Provisions are recognised when the OPF / PTF has a present legal or constructive obligation as a result of past events and it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate of the amount can be made.

#### 3.18 Takaful surplus

Takaful surplus attributable to the participants is calculated after charging all direct costs and setting aside various reserves. Allocation to participants, if applicable, is made after adjustment of claims paid to them during the year.

#### 3.19 Qard-e-Hasna

Qard-e-Hasna is provided by OPF to PTF in case of deficit or to fulfill cash flow requirements.

#### 4. CRITICAL ACCOUNTING ESTIMATES AND JUDGMENTS

The preparation of financial statements in conformity with the requirements of approved accounting standards as applicable in Pakistan requires the Operator to make judgments, estimates and assumptions that affect the application of policies and reported amounts of assets, liabilities, income and expenses. The judgments, estimates and assumptions are based on historical experience, current trends and various other factors that are believed to be reasonable under the circumstances, the result of which form the basis of making the estimates about carrying values of assets and liabilities that are not readily apparent from other sources.

The estimates / judgments and associated assumptions are reviewed on an ongoing basis. Revision to the accounting estimates are recognised in the period in which the estimate is revised, if the revision affects only that period, or in the period of revision and future periods if the revision affects both current and future periods. The areas involving a higher degree of judgment or complexity, or areas where assumption and estimates are significant to this financial information, or judgments were exercised in application of accounting policies are as follows:

		Notes
-	Classification of Takaful Contracts	3.1
-	Unearned contribution	3.3
-	Contribution deficiency reserve	3.4
-	Takaful / Re-takaful receivables	3.6.1
-	Outstanding claims including IBNR and re-takaful recoveries there against.	3.6.2 & 3.11
-	Segment reporting	3.7
-	Provision for unearned wakala fee	3.9 a
-	Classification of Investments	3.1
-	Impairment	3.15
-	Allocation of management expenses	3.16

## RELIANCE INSURANCE COMPANY LIMITED WINDOW TAKAFUL OPERATIONS



					2022	2021
5.	INVESTMENTS - EQUITY SECURITIES	5		_	Rup	ees ———
	Available for sale:					
	Mutual funds - Operator's Fund				84,797,357	62,693,704
	Mutual funds - Participant Fund	PTF			23,758,353	21,307,277
	Investments in mutual funds - available for sale			108,555,711	84,000,981	
				_		
			2022		2021	

	2022			2021		
	Cost	Revaluation surplus	Market / Carrying Value	Cost	Revaluation Surplus	Market / Carrying Value
			Ru	pees		
Operator's Fund						
Al-Hamra Islamic Income Fund	-	-	-	11,295,390	527,116	11,822,506
Al-Hamra Daily Dividend Fund	7,086		7,086	20,120,815	-	20,120,815
Al-Hamra Islamic Money Market Fund	50,506,538		50,506,538	-	-	-
HBL Islamic Money Market Fund	34,266,148	17,586	34,283,734	30,732,797	17,586	30,750,383
	84,779,772	17,586	84,797,357	62,149,002	544,702	62,693,704
Participant's Takaful Fund						
ABL Islamic Cash Fund	23,758,353	-	23,758,353	21,307,277	-	21,307,277

#### TAKAFUL RE-TAKAFUL RECEIVABLES 6.

Operator'	s Fund	Participant's T	akaful Fund
2022	2021	2022	2021
	Rup	ees	
		55,131,362 38,861,694 93.993.056	33,467,190 23,980,558 57,447,748
22,914,821 739,609 23,654,430	8,775,472 205,451 8,980,923	(22,914,821) (739,609) (23,654,430)	(8,775,472) (205,451) (8,980,923)
5,100	(17,827)	-	-
(17,827) 22,927 5,100			- -
1	- 423,750	15,622,451  15,622,451	19,825,358 - 19,825,358
	2022 - - - 22,914,821 739,609 23,654,430 5,100 (17,827) 22,927	Rup       -	2022         2021         2022           Rupees         -         -         55,131,362           -         -         38,861,694           -         -         93,993,056           22,914,821         8,775,472         (22,914,821)           739,609         205,451         (739,609)           23,654,430         8,980,923         (23,654,430)           5,100         (17,827)         -           (17,827)         -         -           22,927         (17,827)         -           5,100         (17,827)         -           -         -         15,622,451

		Operator's Fund		Participant's Takaful Fund	
		2022	2021	2022	2021
10.	CASH AND BANK				
	Cash and cash equivalents Policy, revenue stamps and bond papers Cash at bank	-	-	45,036	22,270
	Saving accounts	<u>12,146,627</u> 12,146,627	29,621,735 29,621,735	<u>33,988,635</u> 34,033,671	28,892,184 28,914,454

**10.1** The above also represent cash and cash equivalent for the prupose of cash flow statement.

#### 11. RE-TAKAFUL OPERATORS PAYABLE - Participant's Takaful Fund

Due to takaful participants / re-takaful payable	-	-	20,937,436	3,650,991	
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#### 12. OTHER CREDITORS AND ACCRUALS

Agents commission payable Federal excise duty / sales tax	9,087,906 8,608	5,690,602	- 2,366,948	- 1,437,531
Federal insurance fee	-	-		-
Accrued expenses	616,500	100,000		-
Other tax payables	1,800	10,487	-	-
	9,714,814	5,801,089	2,366,948	1,437,531

#### 13. CONTINGENCIES AND COMMITMENTS

There were no contingencies and commitments as at December 31, 2022.

			Participant's Takaful Fund		
		Note	2022	2021	
4.	NET CONTRIBUTION		Rup	ees	
	Written Gross Contributions		96,025,503	75,236,364	
	Less: Wakala Fee	17	(37,570,926)	(25,457,322)	
	Contribution Net of Wakala fee		58,454,577	49,779,042	
	Add : Unearned contributions reserve opening		36,754,165	25,161,104	
	Less: Unearned contributions reserve closing		(38,852,349)	(36,754,165)	
	Contributions earned		56,356,393	38,185,981	
	Less:				
	Re-takaful contribution ceded		47,146,437	42,869,602	
	Prepaid retakaful contribution ceded - (opening)		19,825,358	11,177,581	
	Prepaid retakaful contribution ceded - (closing)		(15,622,451)	(19,825,358)	
	Retakaful expense		51,349,344	34,221,825	
	Net contribution		5,007,049	3,964,156	

RELIANCE INSURANCE COMPANY LIMITED WINDOW TAKAFUL OPERATIONS

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## NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED DECEMBER 31, 2022

		Participant's T	akaful Fund
		2022	2021
		Rupe	ees
15.	RE-TAKAFUL REBATE		
			0.000.000
	Retakaful rebate / commission received	9,426,587	8,808,488
	Add: Unearned re-takaful rebate / commission opening	3,927,661	2,207,592
	Less: Unearned re-takaful rebate / commission / closing	(3,190,441)	(3,927,661)
		10,163,807	7,088,419
16.	TAKAFUL BENEFITS/ CLAIMS EXPENSE		
	Benefits / Claims Paid	16,131,681	36,840,725
	Add : Outstanding benefits / claims including IBNR closing	18,033,223	11,834,075
	Less: Outstanding benefits / claims including IBNR opening	(11,834,075)	(38,799,678)
	Claims expense	22,330,829	9,875,122
	Less: Re-takaful and other recoveries received	5,598,353	18,892,095
	Add : Re-takaful and other recoveries in respect	11,755,378	6,951,053
	of outstanding claims closing		
	Less: Re-takaful and other recoveries in respect	(6,951,053)	(22,797,076)
	of outstanding claims opening		
	Re-takaful and other recoveries revenue	10,402,678	3,046,072
	Net claims expense	11,928,151	6,829,050

#### 16.1 Benefits / claim development

Accident year	2018	2019	2020	2021	2022	Total
			- Rupees	in '000' —		
Estimate of ultimate claims cost:			•			
At the end of accident year	4.295	7.588	18,565	3,608	16,556	50,612
One year later	1,018	4,305	3,624	652	-	9,599
Two years later	3,887	522	178		-	4,587
Three years later	235	541	_	-	-	776
Four years later	126					126
Current estimate of cumulative claims	207	521	2.047	7.588	23.791	34,154
Cumulative payment to date Liability recognised in the	(81)	(10)	(1,869)	(6,936)	(7,235)	(16,131)
financial position	126	511	178	652	16,556	18,023
Liability in respect of prior years						10
Total liability recognised in balance sheet						18,033

		Participa	nt's Fund
		2022	2021
17.	WAKALA EXPENSE	Rup	ees
	Gross wakala fee	38,410,201	30,094,546
	Deferred wakala expense - (opening)	14,701,665	10,064,441
	Deferred wakala expense - (closing)	(15,540,940)	(14,701,665)
	Deferred wakala expense	37,570,926	25,457,322

**17.1** The Operators' mange the general takaful operations for the participants and charges 40% for motor, fire and property damage and others etc. of the gross contribution written net off administrative surchage on co-takaful inward as wakala fee against the services.

		Operato	r's Fund
		2022	2021
18.	COMMISSION EXPENSE	Rup	ees
	Commission paid or payable	15,595,317	12,959,280
	Deferred commission expense - (opening)	6,275,780	3,781,962
	Deferred commission expense - (closing)	(6,218,649)	(6,275,780)
		15,652,448	10,465,462

		Participa	nt's Fund	
10		2022	2021	
19.	OTHER DIRECT EXPENSES	Rup	pees	
	Fire and property damage	445,962	141,591	
	Marine, Aviation and Transport	120,143	50,271	
	Motor	374,310	217,801	
	Miscellaneous	1,237	2,059	
		941,653	411,722	

**19.1** These expenses represent bank and service charges directly incurred in Participant's Fund.

Operator's Fund		Participant's Fund				
2022	2021	2022	2021			

#### 20. INVESTMENT INCOME

Income form mutual funds available sale Profit on bank deposits Capital gain on redemption of mutual funds	7,859,217 2,318,167 926.897	1,741,843 3,734,187	2,871,811 2,016,891 -	824,430 3,243,284 -
Less: Modarib share		-	(1,955,481)	(1,627,086)
Total investment income	11,104,281	5,476,030	2,933,221	2,440,628

#### 21. MODARIB'S FEE

The Operators' manage the participants' investments as a Modarib and charge 40% Modarib's share of the investment income earned by PTF.

RELIANCE INSURANCE COMPANY LIMITED WINDOW TAKAFUL OPERATIONS

				Operator	's Fund
			Note	2022	2021
00				Rupe	es
22.	GENERAL, ADMINISTRATIVE AND MANAGEMENT EX	(PENSES			
	Employee benefit cost		22.1	5,301,006	5,062,752
	Printing and stationery			153,268	15,050
	Vehicle running expenses			300,000	331,040
	Computer software maintenance			1,779,750	1,695,000
	Legal and professional charges				194,400
	Bank charges			8,500	8,529
	Other			6,724,579	3,094,503
				14,267,103	10,401,274
22.1	Employee benefit cost				
	Salaries, allowances and other benefits			5,265,750	5,029,500
	Charges for post employment benefit			35,256	33,252
				5,301,006	5,062,752
23.	DIRECT EXPENSES				
	Employee benefit cost			1,225,000	900,000
	Auditor's remuneration		23.1	162,000	112,000
				1,387,000	1,012,000
23.1	Annual audit fee			150 000	100.000
23.1				150,000	100,000
	Sind sales tax			12,000 162,000	12,000
24.	TAXATION				,
	Current		24.1	5,604,000	3,097,694
	Guilent		27.1	5,604,000	3,097,694
24.1	Relationship between tax expense and accouting profit				
		Effective t	av rata %		
		2022	2021		
	Profit before taxation			19,324,137	10,681,702
	Tax at the applicable rate	29.00	29.00	5,604,000	3,097,694
	Total average effective tax rate	29.00	29.00	5,604,000	3,097,694
	=			-,	-,,

#### 25. COMPENSATION OF DIRECTORS AND EXECUTIVES

	Chief Ex	Chief Executive		Director		ıtives
	2022	2021	2022	2021	2022	2021
		•	Rup	bees —		
Managerial remuneration	-	-	-	-	2,250,000	2,085,000
	-	-	-	-	2,250,000	2,085,000
Number of person					1	1

#### 26. RELATED PARTY TRANSACTIONS

Related parties comprise companies having common directorship, group companies, directors, key management personnel and retirement benefit funds. Remuneration to the key management personnel are included in note 26 to these financial statements and are determined in accordance with the terms of their appointment.

Relation with the Company	<b>y</b>	Nature of transaction	Note	2022	2021
				Rup	pees ———
Transactions during the year					
Associated companies /	PTF	Contribution underwritten		32,965,005	16,319,298
undertakings	PTF	Contribution collected		20,665,557	15,184,529
Key management personnel	OPF	Remuneration and other benefits	25	2,250,000	2,085,000
Other staff retirement benefits	OPF	Contribution to provident fund		35,256	33,252
Balances as at the year end					
Associated companies / undertakings	PTF	Contribution due but unpaid		39,854,135	17,680,609

RELIANCE INSURANCE COMPANY LIMITED WINDOW TAKAFUL OPERATIONS

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#### 28. SEGMENT INFORMATION

28. SEGMENT INFORMATION	2022					
Participant's Takaful Fund	Fire & property damage	Marine aviation & transport	Motor	Miscellaneous	Total	
			— Rupees —			
Gross written Contributions (inclusive of Administrative surcharge)	56,649,944	15,822,546	21,878,915	1,674,098	96,025,503	
Wakala fees Takaful contributions earned Takaful contributions ceded to	(22,406,170) 56,015,426	(6,753,227) 16,883,069	(8,151,603) 20,379,008	(259,926) 649,816	(37,570,926) 93,927,319	
re-takaful	(35,850,130)	(11,452,548)	(3,451,938)	(594,727)	(51,349,344)	
Net takaful contribution	(2,240,874)	(1,322,707)	8,775,467	(204,837)	5,007,049	
Retakaful Rebate	7,598,472	2,545,528	(112,117)	131,924	10,163,807	
Net underwritiing income	5,357,598	1,222,821	8,663,350	(72,913)	15,170,856	
Takaful claims	(15,277,047)	(561,816)	(6,534,642)	42,676	(22,330,829)	
Takaful claims recovered from re-takaful	12,664,833	282,826	(2,537,608)	(7,373)	10,402,678	
Net claims	(2,612,214)	(278,990)	(9,072,250)	35,303	(11,928,151)	
Other direct expense	(445,962)	(120,143)	(374,310)	(1,237)	(941,653)	
Surplus before investment income	2,299,422	823,688	(783,211)	(38,847)	2,301,052	
Net Investment income					2,933,221	
Surplus transferred to accumulated surplus					5,234,273	
Corporate segment assets	64,842,621	17,462,138	54,429,926	163,450	136,898,133	
Corporate unallocated assets					58,087,416	
Total Assets					194,985,550	
Corporate segment liabilities	49,221,325	13,255,318	41,317,162	124,073	103,917,877	
Corporate unallocated liabilities					3,116,950	
otal Liabilities					107,034,827	

			2022		
Operator's Fund	Fire & property damage	Marine aviation & transport	Motor	Miscellaneous	Total
			— Rupees —		
Wakala fee	22,406,170	6,753,227	8,151,603	259,926	37,570,926
Commission expenses	(10,566,921)	(3,083,549)	(1,923,864)	(78,115)	(15,652,448)
Management expenses	(6,757,023)	(1,819,668)	(5,671,952)	(18,459)	(14,267,103)
	5,082,227	1,850,010	555,787	163,352	7,651,375
Mudarib share of PTF Investment Income Investment income Direct expenses Profit before tax Taxation Profit after tax					1,955,481 11,104,281 (1,387,000) 19,324,137 (5,604,000) 13,720,137
Corporate segment assets Corporate unallocated assets Total Assets	13,800,278	3,716,419	11,584,172	34,787	29,135,656 97,859,206 126,994,862
Corporate segment liabilities Corporate unallocated liabilities Total liabilities	11,909,016	3,207,102	9,996,617	30,019	25,142,753 1,714,685 26,857,438

			2021		
Participant's Takaful Fund	Fire & property damage	Marine aviation & transport	Motor	Miscellaneous	Total
			— Rupees —		
Gross written Contributions (inclusive of Administrative surcharge)	44,132,217	14,801,427	15,835,408	467,312	75,236,364
Wakala fees	10,206,926	605,700	3,768,565	120,474	14,701,665
Takaful contributions earned	29,420,722	15,396,918	18,429,627	396,036	63,643,303
Takaful contributions ceded to re-takaful	(19,303,445)	(11,805,901)	(2,867,097)	(245,382)	(34,221,825)
Net takaful contributions	20,324,203	4,196,717	19,331,095	271,128	44,123,143
Re-takaful Rebate	4,320,306	2,715,357	-	52,756	7,088,419
Net underwriting Income	24,644,509	6,912,074	19,331,095	323,884	51,211,562
Takaful claims	(11,444,158)	(772,541)	2,413,764	(72,187)	(9,875,122)
Takaful claims recovered from re-takaful	9,342,411	698,900	(7,054,167)	58,928	3,046,072
Net claims	(2,101,747)	(73,641)	(4,640,403)	(13,259)	(6,829,050)
Other Direct expense	(141,591)	(50,271)	(217,801)	(2,059)	(411,722)
Surplus/ (Deficit) before investment income	22,401,171	6,788,162	14,472,891	308,566	43,970,790
Net Investment income					2,440,628
Surplus transferred to accumulated surplus					46,411,418
Corporate segment assets	34,018,004	12,074,319	52,326,946	496,662	98,915,931
Corporate unallocated assets	:				50,385,865
Total Assets					149,301,796
Corporate segment liabilities	22,331,981	7,926,493	34,351,350	326,046	64,935,870
Corporate unallocated liabilities	:				1,649,476
Total Liabilities					66,585,346

	2021					
Operator's Fund	Fire & property damage	Marine aviation & transport	Motor	Miscellaneous	Total	
			— Rupees —			
Wakala fee Commission expenses Management expenses	11,768,289 (5,654,103) (3,576,998) 2,537,188	6,158,767 (2,963,753) (1,269,996) 1,925,018	7,371,851 (1,800,230) (5,502,274) 69,347	158,415 (47,376) (52,006) 59,033	25,457,322 (10,465,462) (10,401,274) 4,590,586	
Mudarib share of PTF Investment Income Investment income Direct expenses Profit before tax Taxation Profit after tax					1,627,086 5,476,030 (1,012,000) 10,681,702 (3,097,694) 7,584,008	
Corporate segment assets Corporate unallocated assets Total Assets	5,175,732	1,837,070	7,961,380	75,565	15,049,747 93,144,517 108,194,264	
Corporate segment liabilities Corporate unallocated liabilities Total Liabilities		2,491,139	10,795,946	102,470	20,408,053 864,734 21,272,787	

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FOR THE YEAR ENDED DECEMBER 31, 2022

#### 28. MOVEMENT IN INVESTMENTS

	Available	e for sale
	Operator's Fund	Participant's Takaful Fund
	Rup	oees
As at 1st January, 2021	21,193,201	10,606,512
Additions	41,439,031	10,700,765
Fair value net gains/loss (excluding net realised gains)	61,472	-
As at 31 December 2021	62,693,704	21,307,277
Additions	22,630,771	2,451,076
Fair value net gains/loss (excluding net realised gains)	(527,118)	-
As at 31 December 2022	84,797,357	23,758,353

#### 29. MANAGEMENT OF TAKAFUL RISK AND FINANCIAL RISK

#### 29.1 Takaful risk

The risk under any takaful contract is the possibility that the covered event occurs and the uncertainty in the amount of compensation to the participant. Generally, most takaful contracts carry the takaful risk for a period of one year (refer note 3).

The Operator accepts takaful through issuance of general takaful contracts. For these general takaful contracts the most significant risks arise from fire, atmospheric disturbance, earthquake, terrorist activities and other catastrophes.

The Operator's risk exposure is mitigated by employing a comprehensive framework to identify, assess, manage and monitor risk. This framework includes implementation of underwriting strategies which aim to ensure that the underwritten risks are well diversified in terms of type and amount of the risk. Adequate re-takaful is arranged to mitigate the effect of the potential loss from individual to large or catastrophic insured events. Further, the Operator adopts strict claim review policies including active management and prompt pursuing of the claims, regular detailed review of claim handling procedures and frequent investigation of possible false claims to reduce the takaful risk.

#### 29.1.1 Frequency and severity of claims

Risk associated with general takaful contracts includes the reasonable possibility of significant loss as well as the frequent occurrence of the takaful events. This has been managed by having in place underwriting strategy re-takaful arrangements and proactive claim handling procedures.

The Operator class wise major risk exposure is as follows:

- Fire and property
- Marine, aviation and transport
- Motor
- Miscellaneous

The re-takaful arrangements against major risk exposure include excess of loss, quota share arrangements, facultative arrangements and catastrophic coverage. The objective of having such arrangements is to mitigate adverse impacts of severe losses on operation's net retentions. As the major re-takaful arrangements are on excess of loss basis, therefore the re-takaful coverage against PTF's risk exposures is not quantifiable.

#### 29.1.2 Sources of uncertainty in the estimation of future claims payment

Claims on general takaful contracts are payable on a claim occurrence basis. The PTF is liable for all covered events that occur during the term of the takaful contract including the event reported after the expiry of the takaful contract term.

An estimated amount of the claim is recorded immediately on the intimation to the operations. The estimation of the amount is based on management judgment or preliminary assessment by the independent surveyor appointed for this purpose. The initial estimates include expected settlement cost of the claims.

There are several variable factors which affect the amount and timing of recognized claim liabilities. The operations takes all reasonable measures to mitigate the factors affecting the amount and timing of claim settlements. However, uncertainty prevails with estimated claim liabilities and it is likely that final settlement of these liabilities may be significantly different from initial recognized amount.

#### 29.1.3 Process used to decide on assumptions

The process used to determine the assumptions for calculating the outstanding claim reserve is intended to result in neutral estimates of the most likely or expected income. The nature of the business makes it very difficult to predict with certainty the likely outcome of any particular claim and the ultimate cost of notified claims. Each notified claim is assessed on a separate case to case basis with due regard to the claim circumstances, information available from surveyors and historical evidence of the size of similar claims. Core estimates are reviewed regularly and are updated as and when new information is available.

The principal assumption underlying the liability estimation of IBNR and Contribution Deficiency Reserves is that the PTF's future claim development will follow similar historical pattern for occurrence and reporting. The management uses qualitative judgment to assess the extent to which past occurrence and reporting pattern will not apply in future. The judgment includes external factors e.g. treatment of one-off occurrence claims, changes in market factors, economic conditions, etc.

The estimation of IBNR is generally subject to a greater degree of uncertainty than the estimation of the cost of settling claims already notified to the Operator, in which case information about the claim event is available. IBNR provisions are initially estimated at a gross level and a separate calculation is carried out to estimate the size of re-takaful recoveries. The estimation process takes into account the past claims reporting pattern and details of reinsurance programs.

The details of estimation of outstanding claims (including IBNR) are given under note 16.1

#### 29.1.4 Sensitivity analysis

The risks associated with the takaful contracts are complex and subject to a number of variables with complicate quantitative sensitivity analysis. The Operator makes various assumptions and techniques based on past claims development experience. This includes indications such as average claims cost, ultimate claims numbers and expected loss ratios. The Operator considers that the liability for claims recognised in the statement of financial position is adequate. However, actual experience may differ from the expected outcome.

The claim liabilities are sensitive to the incidence of covered events and severity / size of claims. As the Operator enters into short term takaful contracts, it does not assume any significant impact of changes in market conditions on unexpired risks. Howefer, some results of sensitivity testing are set out below, showing the impact on profit of PTF net of re-takaful;

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## NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

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10% increase in loss	Underwrit	Underwriting results		Participants' takaful fund	
	2022	2021	2022	2021	
Net		R.	ipees		
Net	(			(======)	
Fire & property damage	(214,626)	(53,364)	(214,626)	(53,364)	
Marine	(37,174)	(43,651)	(37,174)	(43,651)	
Motor	(374,995)	(386,767)	(374,995)	(386,767)	
Miscellaneous	(989)	(4,520)	(989)	(4,520)	
Total	(627,785)	(488,302)	(627,785)	(488,302)	
	Underwrit		Deuticinentel te	المراجع المراجع	
10% decrease in loss		ing results	Participants' ta	ikatul tund	
	2022	2021	2022	2021	
Net		Ri	upees		
Fire & property damage	214,626	53,364	214,626	53,364	
Marine	37,174	43,651	37,174	43,651	
Motor	374,995	386,767	374,995	386,767	
Miscellaneous	989	4,520	989	4,520	
Total	627,785	488,302	627,785	488,302	

#### 29.1.5 Concentration of risk

To optimise benefits from the principle of average and law of large numbers, geographical spread of risk is of extreme importance. There are a number of parameters which are significant in assessing the accumulation of risk with reference to the geographical location, the most important of which is risk survey.

Risk surveys are carried out on a regular basis for the evaluation of physical hazards associated with the insured property.

The adequate event limit is a multiple of the treaty capacity or the primary recovery from excess of loss treaty, which is very much in line with the risk management philosophy of the Company.

Re-takaful ceded does not relieve the Operator from its obligation towards participants and, as a result the Operator remains liable for the portion of outstanding claims covered through re-takaful to the extent that re-takaful operator fails to meet the obligation under the re-takaful agreements.

The Operator minimises its exposure to significant losses by obtaining re-takaful arrangements from a number of re-takaful operators, who are dispersed over several geographical regions.

The concentration of risk by type of contracts based on single risk with maximum exposure is summarised below:

	Gross su	m covered	Re-ta	ikaful	Ne	et
	2022	2021	2022	2021	2022	2021
-	1		Rupees i	n '000' ———		
Fire and property	56,678,572	35,021,495	34,286,311	25,537,019	22,392,260	9,484,476
Marine, aviation and transport	22,429,958	18,798,709	16,435,608	15,011,961	5,994,351	3,786,748
Motor	1,309,738	905,906	-	-	1,309,738	905,906
Miscellaneous	95,171	20,415	70,472	15,311	24,700	5,104
-	80,513,440	54,746,525	50,792,390	40,564,291	29,721,049	14,182,234



#### 29.2 Financial risk

The operations has exposure to the following risks from its use of financial instruments:

- Market risk
- Liquidity risk
- Credit risk

#### 29.2.1 Market risk

Market risk is the risk that the fair value of future cash flows of a financial instrument will fluctuate because of changes in market prices. Market risk comprises of interest rate risk, foreign currency risk and other price risk. The objective of market risk management is to manage and control market risk exposures within an acceptable parameters

#### 29.2.1.1 Foreign Currency risk

Foreign currency risk is the risk that the fair value or future cash flows of financial instruments will fluctuate because of changes in foreign exchange rates. The Operations, at present, are not materially exposed to currency risk as majority of the transactions including those with major foreign re-takaful operators are carried out in Pak Rupees.

#### 29.2.1.2 Other price risk

Other price risk is the risk that the fair value of future cash flows of financial instruments will fluctuate because of changes in market prices (other than those arising from interest rate risk or currency risk), whether those changes are caused by factors specific to the individual financial instrument or its issuer, or factors affecting all similar financial instruments traded in the market. The Operations at present, are not materially exposed to other price risk.

#### 29.2.1.3 Financial instruments

Maturity profile of financial assets and liabilities of Operators fund and Participants takaful fund

				2022			
Operators fund & Participants fund	Profit	/ mark-up b	earing	Non-Profi	t / mark-u	ip bearing	Total
	Maturity within one year	Maturity after one year	Sub Total	Maturity within one year	Maturity after one year	r Sub Total	
Financial assets				Rupees —			
Investment equity securities	-	-	-	108,555,710	- 1	108,555,710	108,555,71
Takaful / Re-takaful receivables	-	-	-	93,993,056	-	93,993,056	93,993,05
Receivable from PTF	-	-	-	23,654,430	-	23,654,430	23,654,43
Accrued Investment Income	-	-	-	454,400		454,400	454,40
Re-takaful recoveries against outstanding claims	-	-	-	11,755,378	-	11,755,378	11,755,37
Cash and bank deposits	46,180,298	-	46,180,298	-	-		46,180,29
	46,180,298	-	46,180,298	238,412,974	- 2	238,412,974	284,593,27
Financial liabilities							
Provision for outstanding claims (including IBNR)	-	-	-	18,033,223	-	18,033,223	18,033,22
Takaful / Re-takaful Payables	-	-	-	20,937,436	-	20,937,436	20,937,43
Other Creditors and Accruals	-	-	-	12,081,762	-	12,081,762	12,081,76
Payable to OPF	-	-	-	23,654,430	-	23,654,430	23,654,43
	-	-	-	74,706,851	-	74,706,851	74,706,85
On-balance sheet sensitivity gap total							
yield/mark-up rate risk	46,180,298	-	46,180,298	163,706,123			
Sensitivity gap	46,180,298	-	46,180,298	163,706,123			



## RELIANCE INSURANCE COMPANY LIMITED WINDOW TAKAFUL OPERATIONS

				2021			
Operators fund & Participants fund	Profit	/ mark-up b	earing	Non-Profit	/ mark-	up bearing	Total
	Maturity within one year	Maturity after one year	Sub Total	Maturity within one year	Maturity aft one year	<sup>er</sup> Sub Total	
Financial assets				Rupees —			
Investment equity securities	-	-	-	84,000,981	-	84,000,981	84,000,981
Takaful / Re-takaful receivables	-	-	-	57,447,748	-	57,447,748	57,447,748
Receivable from PTF	-	-	-	8,980,923	-	8,980,923	8,980,923
Accrued Investment Income	-	-	-	352,613	-	352,613	352,613
Re-takaful recoveries against outstanding claims	-	-	-	6,951,053	-	6,951,053	6,951,053
Cash and bank deposits	58,536,189	-	58,536,189	-	-	-	58,536,189
	58,536,189	-	58,536,189	157,733,318	-	157,733,318	216,269,507
Financial liabilities							
Provision for outstanding claims (including IBNR)	-	-	-	11,834,075	-	11,834,075	11,834,075
Takaful / Re-takaful Payables	-	-	-	3,650,991	-	3,650,991	3,650,991
Other Creditors and Accruals	-	-	-	7,238,620	-	7,238,620	7,238,620
Payable to OPF	-	-	-	8,980,923	-	8,980,923	8,980,923
	-	-	-	31,704,609	-	31,704,609	31,704,609
On-balance sheet sensitivity gap total							
yield/mark-up rate risk	58,536,189	-	58,536,189	126,028,709			
Sensitivity gap	58,536,189	-	58,536,189	126,028,709			

#### a. Sensitivity analysis - profit rate risk

Profit rate risk is the risk that the value of a financial instrument will fluctuate due to change in the market profit rate. The profit based assets as on the statement of financial position date aggregates to Rs. 46.180 million (2021: Rs.58.536 million) as disclosed in note 30.2.1.3 above. There are no fixed rate financial instruments as on the balance sheet date. An increase or decrease in profit rates by 100 basis points has the effect of Rs. 0.46 million (2021: Rs.0.58 million) on profit before tax.

#### 29.2.2 Liquidity risk

Liquidity risk is the risk that the Operations will not be able to meet its financial obligations as they fall due. The Operations' approach to managing liquidity is to ensure, as far as possible, that it will always have sufficient liquidity to meet its liabilities when due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to the operation's reputation. The following are the contractual maturities of financial liabilities based on the remaining period at the reporting date.

		20	22	
	Within one year	Over one year to five years	Over five years	Total
		Rup	ees —	
Financial liabilities				
Outstanding claims including IBNR	18,033,223	-	-	18,033,223
Takaful / retakaful payable	20,937,436	-	-	20,937,436
Other creditors and accruals	12,081,762	-	-	12,081,762
	51,052,421	-	-	51,052,421

		20	21	
	Within one year	Over one year to five years	Over five years	Total
		Rup	bees	
Financial liabilities				
Outstanding claims including IBNR	11,834,075	-	-	11,834,075
Takaful / retakaful payable	3,650,991	-	-	3,650,991
Other creditors and accruals	7,238,620	-	-	7,238,620
	22,723,686	-	-	22,723,686

#### 29.2.3 Credit risk

Credit risk is the risk, which arises with the possibility that one party to a financial instrument will fail to discharge its obligation and cause the other party to incur a financial loss. The operations attempts to control credit risk by monitoring credit exposures by undertaking transactions with a large number of counter parties in various industries and by continually assessing the credit worthiness of counter parties.

#### **Concentration of credit risk**

The bank balances and investment in mutual fund represents low credit risk as they are placed with reputed financial institutions with strong credit ratings.

The management monitors exposure to credit risk in contribution receivable from participants and amount due from co-takaful operators and re-takaful operators through regular review of credit exposure. The amount due from co-takaful and re-takaful operators represents low credit risk as they have strong credit ratings and have sound financial stability.

#### **Exposure to credit risk**

The carrying amount of financial assets represents the maximum credit exposure, as specified below:

	2022	2021
	——— Rup	ees ———
Receivable from PTF	23,654,430	8,980,923
Accrued Investment Income	454,400	352,613
Takaful / Re-takaful receivable	93,993,056	57,447,748
Re-takaful recoveries against outstanding claims	11,755,378	6,951,053
Cash & Bank	46,180,298	58,536,189
	176,037,562	132,268,526

The credit quality of Operators bank balances can be assessed with reference to external credit ratings as follows:

	Rati	ng	Rating
	Short term	Long term	agency
Banks			
Meezan Bank Limited MCB Islamic Bank Limited	A-1+ A-1	AAA A	VIS PACRA
Dubai Islamic Bank Pakistan Limited	A-1+	AA	VIS

## RELIANCE INSURANCE COMPANY LIMITED WINDOW TAKAFUL OPERATIONS

#### 29.2.3.1 Re-takaful Risk

Re-takaful ceded does not relieve the Participants' Takaful Fund from its obligation towards participants and, as a result, the Participants' Takaful Fund remains liable for the portion of outstanding claims covered through re-takaful to the extent that re-takaful operators fails to meet the obligation under the re-takaful agreements.

To minimise its exposure to significant losses from re-takaful companies insolvencies, the Operator obtains re-takaful Companies ratings from a number of re-takaful operators, who are dispersed over several geographical regions.

An analysis of all re-takaful assets recognised by the rating of the entity from which it is due are as follows:

Rating	Takaful / Re-takaful receivables	Re-takaful recoveries against outstanding claims	Prepaid re-takaful contribution ceded	2022	2021
			— Rupees —		
A or above	38,861,694	11,258,027	14,532,425	46,452,146	49,396,956
BBB	-	497,351	1,090,026	1,587,377	1,360,013
	38,861,694	11,755,378	15,622,451	66,239,523	50,756,969

#### 29.3 Fund management

The operator's objectives when managing capital or to safeguard operator's ability to continue as going concern in order to provide returns for operator or participants and to offer benefits for other stakeholders and to maintain an optimal capital structure to reduce the cost of capital. In order to maintain or adust the capital structure, the amount of return paid to operators or to participants may be adjusted.

#### 29.4 Fair value of financial instruments

The operator has not disclosed the fair value of these items because their carrying amounts are a reasonable approximation of fair value.

Fair value is an amount for which an asset could be exchanged, or a liability settled, between knowledgeable willing parties in an arm's length transaction. Consequently, differences may arise between the carrying values and the fair value estimates.

The operator measures fair values using the following fair value hierarchy that reflects the significance of the inputs used in making the measurements:

- Level 1: Fair value measurements using quoted prices (unadjusted) in active markets for identical assets or liabilities.
- Level 2: Fair value measurements using inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices).
- Level 3: Inputs for the asset or liability that are not based on observable market data (unobservable inputs).



The table below analyses financial instruments measured at the end of the reporting period by the level in the fair value hierarchy into which the fair value measurement is categorized:

	As at December 31, 2022	Level 1	Level 2	Level 3
		Rupees	;	
Financial assets measured at fair value				
Available for sale investments	108,555,710	108,555,710	-	-
	108,555,710	108,555,710	-	-
	As at December 31, 2021	Level 1	Level 2	Level 3
	I	Rupees	;	
Financial assets measured at fair value				
Available for sale investments	84,000,981	84,000,981	-	-
	84,000,981	84,000,981	-	-

#### 30. DATE OF AUTHORIZATION FOR ISSUE

These financial statement have been authorized for issue on 30th March, 2023 by the Board of Directors of the Operator.

#### 31. **GENERAL**

Figures have been rounded off to the nearest rupee.

Irfan Zakaria Bawany

Haroon A. Shakoor

A. Razak Ahmed Chief Executive & Managing Director

Chairman Karachi: 30th March, 2023

Director

**RELIANCE INSURANCE COMPANY LIMITED** 

WINDOW TAKAFUL OPERATIONS

Mohammad Omar Bawany

Noor M. Zakaria Director Chief Financial Officer

## **OFFICES**

#### Head Office

"Reliance Insurance House" 181-A, Sindhi Muslim Co-operative Housing Society, Karachi.		PABX Fax E-mail Web		: :	34539415-17 34539412 reli-ins@cyber.net.pk. ric-re@cyber.net.pk. www.relianceins.com
Mr. A. Razak Ahmed Chief Executive & Managing Director		Direct Extensi	ion	:	34539413, 34539414 204
Mr. Haroon A. Shakoor Chief Financial Officer		Direct Extensi	ion	:	34539409 203
Mr. Ghulam Haider Senior Vice President (Company Secretary & Comp	plaince Officer)	Extensi	ion	:	209
Mr. M.A. Hannan Shadani Senior Vice President (underwriting)		Direct Extensi	ion	:	34304068 212
Mr. Muhammad Siddique Chief Manager (Claims)		Direct Extensi	ion	:	34550403 208
Mr. Najamullah Khan Senior Vice President (Head of Takaful)		Direct Extensi	ion	:	34557079 201
Mr. Muhammad Kashif Wadiwala Shariah Complaince Officer		Extensi	ion	:	216
Mr. Ghulam Mujaddid Assistant Vice President (Accounts)		Extensi	ion	:	205
Mr. Abdul Rahim Patni Chief Manager (Reinsurance)		Direct Extensi	ion	:	34539411 215
Mr. Muhammad Saleem Memon Chief Manager (Investment/shares)		Extensi	ion	:	214
Mr. Muhammad Masood Ali Chief Manager (I.T. Deptt.)		Extensi	ion	:	202
Mr. Muhammad Masood Alam Deputy Chief Manager (Administration)		Direct Extensi	ion	:	34539411 206
Mr. Muhammad Naveed Jan Deputy Chief Manager		Extensi	ion	:	208
South Zone Offices & Branches					
Business Plaza Branch 407, 4th floor, Business Plaza, Off. I.I.Chundrigar Road, Karachi.	Mr. Muhammad Iqbal Dhedhi Executive Vice President	Ph Fax	(021) (021)		32419581, 32419582 32421314, 32421317
Tariq Road Branch Room No. A-2 & A-3, 1st Floor, Rahat Jo Daro,	Mr. Zafar A. Pasha Executive Vice President	Ph	(021)		34527806, 34532427
Plot No.172/L, Block-2, PECHS, Main Tariq Road, Karachi.	Executive vice Fresident	Fax	(021)		34525376, 34322642 34522829
Namco Centre Branch 1-A, 5th Floor, Campbell Street, Karachi.	Mr. Iqbal Umer Bawany Vice President	Ph Fax	(021) (021)		32624504, 32624427 32624783
Land Mark Plaza Branch 405, 4th Floor, Land Mark Plaza, Off. I. I. Chundrigar Road, Karachi.	Mr. Muhammad Reza Rajani Vice President	Ph Fax	(021) (021)		32628777, 32628778 32628779
M. A. Jinnah Road Branch 101, Japan Plaza, M. A. Jinnah Road, Karachi.	Mr. Rizwan Ahmed Khan Branch Manager	Ph Fax	(021) (021)		32727076, 32729961 32722601
Hyderabad Branch 1st Floor, Al-Falah Chamber, Tilak Road, Hyderabad.	Mr. Abdullah Ahmed Regional Manager	Ph Fax	(022) (022)		2615774 2623029
Sukkur Minara Road, Sukkur.	Mr. Anees Memon Resident Representative	Ph Cell	(071) 0300		5622619 138090

## **OFFICES**

#### North Zone Offices & Branches

North Zone Onices & Dranches				
Zonal Office, Lahore (North Zone) 4th Floor, Gardee Trust Building. No.2, Napier Road, Lahore.	Mr. Hassan Sabih Chief Manager	PABX	(042)	37239063, 37353292 37234255, 37351353
	ene nange	Direct Fax	(042) (042)	37354689 37312526
Regional Office, Lahore 90-A/3, 1st Floor, Canal Park, Gulberg-II, Lahore.	Mr. Waseem John Vice President	Ph	(042)	35761077, 35761078 35763446, 35763447
Gulberg Branch House No.17-A, Block-E/1,	Mr. Muhammad Javed Ahmad	Fax Ph	(042) (042)	35761235 35752245, 35752989
Gulberg-III, Lahore.	Vice President	Fii	(042)	35751971, 35756557 35756217
Al-Rehman Branch	Mr. Niger Abmed Chughtei	Dh	(0.4.0)	25475061 25475060
54/2, Lawrance Road, Lahore.	Mr. Nisar Ahmed Chughtai Senior Vice President	Ph Fax	(042) (042)	35475061, 35475062 35475063 35475015
Eden Centre Branch (Unit I) 321, Eden Centre, 43 Ghausal Azam Road, (Jail Road), Lahore.	Mr. Nadeem Zia Assistant Vice President	Ph Fax	(042) (042)	37423613 37425649
Garden Town Branch 321, Eden Centre, 43 Ghausal Azam Road, (Jail Road), Lahore.	Mr. Muhammad Zaman Manager	Ph Fax	(042) (042)	37423613 37425649
Empress Tower Branch Room No.18,1st Floor, Empress Tower, 46 Empress Road, Lahore.	Mr. S.Azhar Ali Shah Senior Vice President	Ph Fax	(042) (042)	36297253, 36297254 36297255
Gujranwala Branch Office No. 3, Block-A, Trust Plaza, G. T. Road, Gujranwala.	Mr. Ch. H.S. Asghar Vice President	Ph Fax	(055) (055)	3254415 3253086
<mark>Gujrat Branch</mark> Marhaba Tower (Top Floor) Opp. Ram Piary Mahal Near Fawara Chawk, Gujrat.	Mr. Abdul Sattar Malik Branch Manager	Ph	(053)	3522127
Faisal Complex Branch 3rd Floor, Faisal Complex,	Mrs. Ulfat Tahira	Ph	(041)	2611938, 2611939
Bilal Road, Civil Lines, Faisalabad. Taj Plaza Branch	Marketing Manager	Fax	(041)	2626480 2621033
P-63, First Floor, Taj Plaza, Ashraf Hardware, Kotwali Road, Faisalabad.	Mr. Muhammad Akhlaq Senior Vice President	Ph Fax	(041) (041)	2617277, 2622182 2615922 2412010
United Plaza Branch 3,3rd Floor, United Plaza, Shamsabad, Murree Rd. Rawalpindi.	Mr. Abdul Karim Siddiqi Vice President	Ph Fax	(051) (051)	4854200 4935278
Peshawar Branch T-3 & 4, Bilour Shopping Plaza, 3rd Floor, Saddar Road, . Peshawar Cantt.	Mr. Shah Mast Khan Assistant Vice President	Ph Fax	(091) (091)	5274617, 5277328 5284683
Regional Office Multan 1st Floor, 5-Commercial Plaza, Opp. Civil Hospital, Abdali Road, Multan.	Mr. Syed Mohsin Bukhari Assistant Vice President	Ph Fax	(061) (061)	4517349 4510049
Hasilpur Branch 27-B, 1st Floor, Main Bazar, Hasilpur.	Mr. Muhammad Shafi Anjum Senior Vice President	Ph Fax	(062) (062)	2442473 2448073
<mark>Sialkot Branch</mark> Room No.4 & 5, 1st Floor, Mughal Plaza, Kutchery Road, Sialkot.	Mr. Asim Arshad Assistant Manager	Ph Fax	(052) (052)	4296075, 4296076 4296077
Gojra Branch P-132, Post Office Road, Gojra.	Mrs. Shahnaz Akhtar Branch Manager	Ph Fax	(046) (046)	3511917 3513111
Sahiwal Branch	Mr. Sabir Hussain Resident Representative	Cell		8712452 7714728

### 148 RELIANCE INSURANCE COMPANY LIMITED

## **Proxy Form**

being a	Member	of Reliance Insuranc	ce Company Lim	ited holding			ordinary shares, HEREBY
APPOIN	IT		of			— another me	ember of the Company, failiı
							proxy in my/our absence to
attend a	and to vot	e and act for me/us	and on my/our	beha <b>l</b> f at the A	nnual General M	leeting of the C	Company to be held on
Thursda	ıy 27 April,	2023 and at any ad	journment there	eof.			
As witn	ess my/ou	r hand(s) this		day of	2023		
	614 <i>/</i> /-						Revenue
Signati	ure of Witr	iess 1)		(5	ignature of Witn	ess 2)	Stamp
Vama a	f Mitpacc			Name of	Witness:		
	or writhess:				withess:		
				CNIC		<u> </u>	
Address	c.			Address:			
	())				<u> </u>		
Notes:		in Block Letters) No The Member is re To affix Revenue s To sign in the sam To write down his	stamp at the place ne style of signat	ce indicated al			
Notes:	Folio 1. (a) (b)	No The Member is re- To affix Revenue s To sign in the sam To write down his For the appointm	stamp at the plane ne style of signat s/her Folio Numb ent of the above 31-A, Reliance Ins	ce indicated al sure as is registr per proxy to be va surance House,	bove; ered with the co alid this instrum Sindhi Muslim (	mpany. ent of proxy mi	ust be received at the busing Society Karachi
Notes:	Folio 1. (a) (b) (c) 2. 3.	No The Member is re- To affix Revenue s To sign in the sam To write down his For the appointm Head office at 18 at least 48 hours b Any alteration ma	stamp at the pla ne style of signat s/her Folio Numb ent of the above B1-A, Reliance Ins before the time f ade in this instru	ce indicated al sure as is registr per proxy to be va surance House, fixed for the Ma ment of proxy	pove; ered with the co alid this instrum Sindhi Muslim ( eeting. should be initiat	mpany. ent of proxy mi Cooperative Ho red by the perso	ousing Society Karachi on who signs it.
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مختارنامه(يراكسى فارم) میں اہم 211 (نام) (يته) بحيثيت شراكت دارريلائينس انشورنس كمبنى لم يشرموجوده حصص آرڈ نری حصص بطورشئیر زنقر ری کرتا / کرتی ہوں / کرتے ہیں ِ (نام) (يتر) میری/ ہماری پراکسی کےطور برمیری/ ہماری جانب سے کمپنی کے سالا نداجلاس میں شرکت کرنے ، یو لنے اورووٹ دینے کی ، جو بروزِ جمعرات، مورخہ 27 اپریل 2023 کومنعقد ہوگی ۔ اس میں کوئی تبدیلی لائی جائے۔ میرے اہمارے طرف سے گواہان برطابق 2023 (ریونیوٹکٹ چسیاں کرکے اس پردستخط کریں) گواہ کے دستخط-۲ گواہ کے دستخط گواه کانام گواه کانام شناختي كاردنمبر شناختي كاردنمبر پېټ پ*ېټ* شراكت داركانام جلىحروف ميں نام فوليونمبر: \_ اهم نکات: شراكت دارون سے التماس ہے كە: \_1 (I) او پر بتائیگی جگه پرریونیوٹکٹ چسیاں کریں (ب) سمینی میں رجسٹر ڈکرائے ہوئے دستخط استعال کریں (ج) اینافولیونمبردرج کرس مینگ سے ۴۸ گھنچتل پراکسی کا پیغارم جو ہرلحاظ سے کمل اورد یتخط شدہ ہو کمپنی کے ہیڈ آف بمقام 181/A ریا کنس انشورنس ہاؤس سندھی مسلم کواو پریٹو ہاؤسنگ سوسا کٹی ۲\_ کراچی میں جمع کرادیاجائے۔ کوائف میں کسی بھی قتم کی ترمیم کی صورت میں شراکت دار کے دستخط لا زمی ہیں۔ \_٣ یہ فارم ممبر پااس کے اٹارنی کی جانب سے جسچ کریں طور پراتھارائز ڈکیا گیا ہو، کی جانب سے د شخط کیا جائے ،اگرم مبرکوئی کاریوریشن ہے تواس کی عام مہرموجود ہونی چا ہے۔ -٣ اییاممبر جومیننگ میں شولیت اوروٹ دینے کااہل ہے وہ کسی دوسر مےمبر کواپنے *ا*پنی پراکسی کےطور پرمیننگ میں شمولیت اورووٹ دینے کیلئے نامز دکر سکتا ہے۔ ۵\_ علاوہ ازیں کاریوریشن ایسے خص کونا مزد کر سکتی ہے جوم مبر نہ ہو۔ برائ CDC اكاؤنث بولڈرز / كارپوريٹ ادارے: مزيد برال درج ذيل شرائط كويورا كياجائ: یراکسی کیلیجے دہلوگوں نے گواہی دی ہوجن کے نام، پیداور شاختی کارڈیایا سپورٹ نمبر فارم پر درج ہوں۔ (i) پراکسی فارم کے ہمراہ مالکان کے شاختی کارڈیایا سپورٹ کی نصدیق شدہ نقول بھی دی جا کیں۔ (ii) یراکسی کواینااصل شناختی کارڈیایاسپورٹ میٹنگ کے وقت دکھا نا ہوگا۔ (iii) کار پوریٹ ادارے کی صورت میں بورڈ آف ڈائر کیٹرز کی قرارداد/یاورآف اٹارنی مع دینخط کے نمونے پراکسی فارم کے ہمراہ (اگر پہلے جمع نہ کرایا ہو ) کمپنی میں جمع کرانی ہوگی۔



#### **Reliance Insurance Company Limited**

181-A, Sindhi Muslim Co-operative Housing Society, P.O. Box: 13356, Karachi-74400. Ph: 021-34539415-17 Web: www.relianceins.com

