

Perfect Partner for Digital Entities

Date: 13th June 2025

Industry Overview



- The insurance industry in Pakistan is broadly categorized in two main classes, life insurance and non-life insurance. It has rebased itself in
 last couple of years due to PKR devaluation which has resulted in significant growth
- There are 09 Life insurance and 29 insurance companies offering non-life insurance, including 2 General Takaful Operators and one State-Owned Insurer, while there is only one local reinsurer i.e., Pakistan Reinsurance Company
- The apex regulator of insurance industry in Pakistan is the Securities & Exchange Commission of Pakistan (SECP), while the insurers have formed an association called the Insurance Association of Pakistan
- Pakistan's insurance penetration stands at ~0.8% with a market size of ~USD 2 billion.
- In 2023, the life insurance sector in Pakistan continued to dominate, accounting for 64% of the industry's total gross premiums written



Source: SECP Insurance Industry Statistics 2023

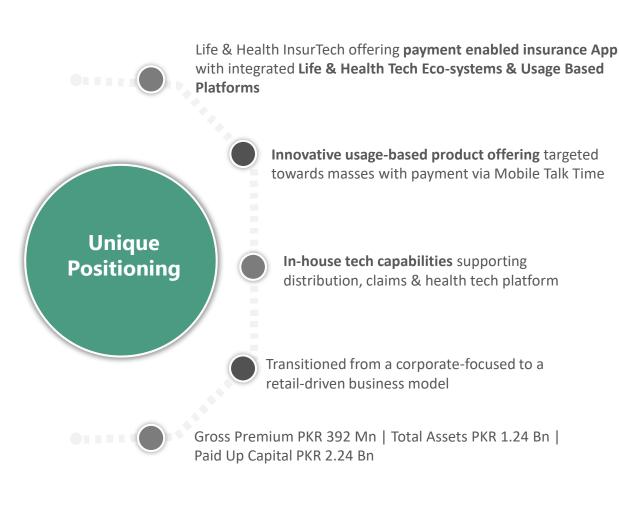


BUSINESS UPDATES

Company Overview



Pakistan's 1st Life & Health InsurTech, Established in August 2016 & Takaful Operations commenced in 2018.



Key Partnerships



































Reinsurance Partners





Key Features

Credit Rating IFS PACRA

Re Insurer Rating IFS PACRA

Retail Products

Panel Hospitals Nationwide

Future Growth Avenues



Company Structure



Pivoted from corporate-centric in 2020 to retail-led in 2024 with 90%+ business driven by Retail

Distribution Channel Business Line			Contributors/Partners		
TPL Life (Life + Health)	Retail	FIG & Agency	Banks		
		<u>Digital</u>	Embedded Schemes with Banks & AMCs • Faysal Bank • United Bank Limited • Bank Al Falah • Habib Metropolitan Bank • Al Meezan Investments Call Center (Internal + External) • TPL Life CC (Internal) • Faysal Bank • JS Bank		
Source: Company Information	Corpo	<u>orate</u>	• Internal Sales Team (New Business + Renewals)		

Source: Company Information CY 2024

Future Growth Focus Areas: Microfinance & Telco Synergies



Microfinance Sector:

- Actively partnering with UBank and ABHI Microfinance Bank to expand insurance penetration within the microfinance sector.
- Strengthening presence through collaboration with MMBL via its Banca distribution channel.

Telco Sector:

- Collaborating with Webdoc to drive insurance penetration in the Nano-insurance segment through bite-sized, accessible products.
- Exploring entry into the FikrFree and Easypaisa insurance markets through strategic collaboration with Webdoc.



EXTERNAL PARTNERSHIP LANDSCAPE

External Partnerships Landscape



Embedded Schemes



Portfolio-based insurance coverage schemes offered in collaboration with Banks, AMCs, and Fintech Partners to enhance their product value proposition (Credit Shield – Life Cover, Health Insurance, Tele-health)

Branch Banking (Banca)



Insurance products distributed through the branch banking channels of Commercial and Microfinance Banks (Unit-Linked Insurance, Bite-Sized Life & Health Insurance Scratch Cards, Dental Insurance)

Digital (Call Center /App-Based/Aggregators)



Insurance products offered through Banking Apps and Call Center distribution channels (Health Insurance, Dental Insurance)

Embedded Scheme Portfolio





Bank Alfalah BAFL TELE HEALTH FOR EMPLOYEE BANKING

Coverage Type: Tele Health & Accidental Death

Coverage

Portfolio Segment: Employee Banking Segment

Total Customers: 300,000+



1 LINK/PAYPAK TERM LIFE COVER

Coverage Type: Life Insurance Cover

Portfolio Segment: Paypak Cardholders (Takaful Portfolio)

Total Customers: 1,000,000+

SILKBANK > SILK BANK AIO ACCOUNTS

Coverage Type: Tele Health & Accidental Death

Coverage

Portfolio Segment: Employee Banking Segment

Total Customers: 10,000 +



FAYSAL BANK LIMITED

Coverage Type: Family Income Continuation and Critical

Illness Cover

Portfolio Segment: Amal Accountholders (Normal +

Payroll)

Total Customers: 25,000+



UNITED BANK LIMITED

Coverage Type: Remittance continuity in case of death of remitter for 6 months, Dental, Parental & Tele Health cover

Portfolio Segment: Remittances Portfolio

Total Customers: 800,000 +



HABIB METRO BANK LIFE COVER FOR EMPLOYEE BANKING SCHEME

Coverage Type: Life Insurance Cover Portfolio Segment: Employee Banking

Total Customers: 300,000+

Branch Banking Portfolio (Banca)





MOBILINK MICROFINANCE BANK

Products: Health Scratch Cards (Cover up to PKR 500,000), Accidental Death Cover (Cover up to PKR 500,000) Ailment Based Scratch Card Coverage (Cover up to PKR 1,000,000)



DUBAI ISLAMIC BANK

Products: Unit Linked Insurance (Life Insurance + Additional Riders)



Products: International Health Insurance cover up to USD 500,000



Products: Health Insurance (In – Patient Hospitalization)

External Call Center & Aggregators





Products: Parental Health Insurance (Hospitalization)



Products: Health & Dental Insurance



BANK ALFALAH

Coverage Type: Hospital Cash Assist (In – Patient

Hospitalization)



SMART CHOICE

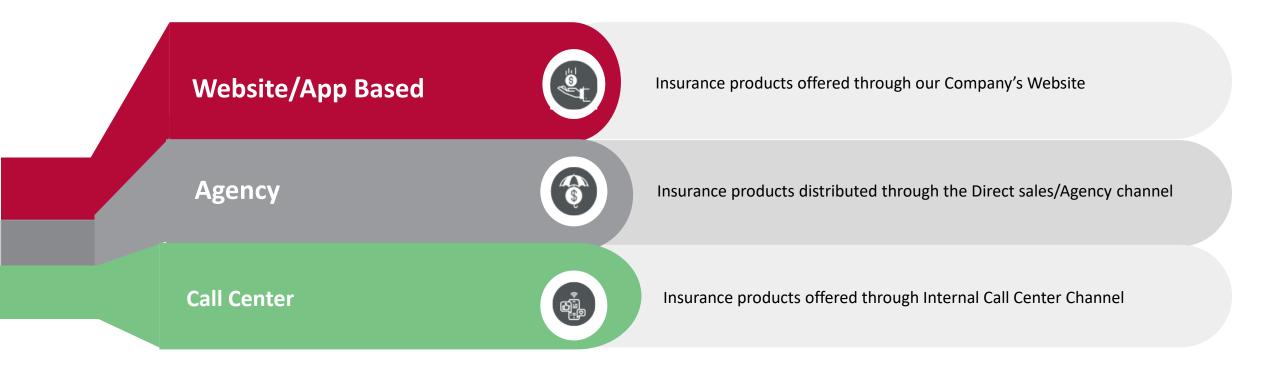
Coverage Type: Parental and Sehat Zindagi (Hospitalization)



INTERNAL PARTNERSHIP LANDSCAPE

Internal Channels





Products | Internal Call Center - App — Web - Agency



Accidental Protection Plan

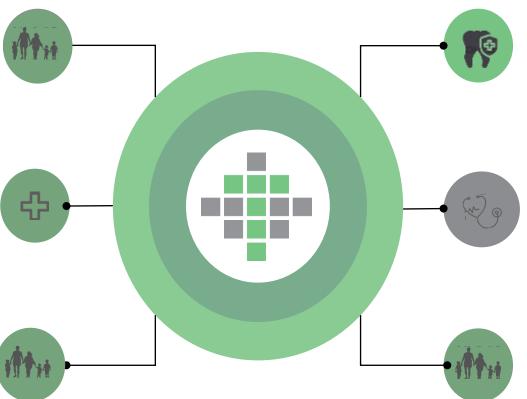
Annual Coverage up to **500,000**

Annual Coverage up to **250,000**

Premium Per Unit: 1,750

Orthopedic Cover

Premium Per Unit: 2,000



Dental Insurance

Annual Dental Coverage up to 150,000

Premium Per unit: Starting from

10,000

Cardiac & Cancer Cover

Annual Coverage up to 1,000,000

Premium Per Unit: 5,000

Sehat Zindagi

Annual Coverage up to 1.25Mn

Premium Per Unit: Starting from 6,510



Parental Insurance

Annual Coverage up to 300,000

Premium Per Unit: Starting from 27,000

Products | Internal Call Center & Agency



Globewell – International Health Insurance Plan

Minimum Age of Entry
15 Day Old Child
(provided they are insured with a parent or legal quardian)

Maximum Age of Entry
70 Years

Coverage is now up to USD 500, 000

Premium Starting at USD 235 annually

Plans

Titanium Plus - Titanium - Platinum Plus - Platinum Gold - Silver - Bronze

Country of Treatment

You can choose your country of treatment based on the coverage you opt for.

Please refer to the Premium Table.









Coverage Limit (in USD)



Platinum Plus USD 500,000

Worldwide excluding US



Platinum
USD 250,000



Silver USD 55,000 Bronze
USD 30,000

Pakistan, India, Thailand* & Malaysia* only

*20% co-payment will apply to each claim on eligible treatment incurred in Thailand or Malaysia. Please refer to the policy wording for full terms and conditions.

Complimentary Health Concierge Service

Principal country of residence:

Pakistan

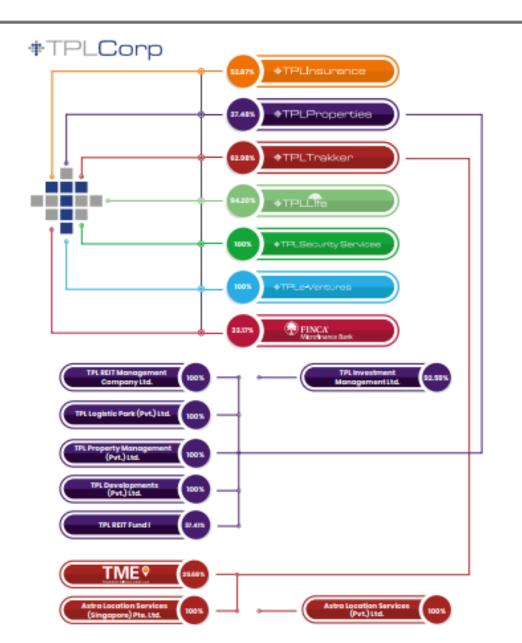




FINANCIAL UPDATES

Group and Shareholding Structure 31st December 2024





	2024		
Number	Number of Shares	Shareholding %	
TPLCorp. Limited	211,496,000	94.21%	
TPLHoldings (Private) Limited	2,500,060	1.11%	
Directors	1,500	0.00%	
Others	10,502,440	4.68%	
Grand Total	224,500,000	100.00%	

For more details, please refer our Annual Report https://tpllife.com/annual-report-2024/

PACRA Rating - 2025







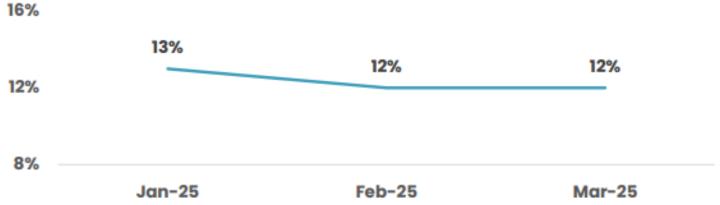
The Credit Rating of TPL life Insurance has been maintained to A with a stable outlook, following a statement issued by Pakistan Credit Rating Agency (PACRA).

The IFS Ratings of TPL Life Insurance Limited (the Company') is driven by stable position in the relevant universe. Effective governance framework and managerial practices has maintained a controlled environment.

Market Development YTD March 2025







FINANCIALS DECEMBER 31, 2024



ACTUAL VS LAST YEAR

	Actual 2024	Actual 2023	Variance %
	Rupees	in '000'	
Premium revenue	391,828	436,418	-10%
Premium ceded to reinsurers	(96,891)	(127,833)	-24%
Movement in insurance liabilities	(31,865)	(78,896)	-60%
Net Premium Revenue	263,072	229,688	15%
Investment income	45,571	48,014	-5%
Other income	27,647	22,656	22%
	73,218	70,670	4%
Net Income	336,290	300,359	12%
Insurance benefits	(61,432)	(70,087)	-12%
Acquisition expenses	(82,285)	(77,776)	6%
Administrative Expenses	(521,473)	(380,617)	37%
Financial Charges	(10,725)	(13,784)	-22%
	(675,916)	(542,264)	25%
Tax expense	(590)	(3,047)	-81%
Profit & loss after tax	(340,216)	(244,952)	39%
RI Ceded ratio	25%	29%	
Loss ratio	23%	31%	
Acquisition cost / Premium	21%	18%	
Admin cost / Premium (82% excl. one-offs)	133%	87%	
Loss for the period / Premium	87%	56%	

PERFORMANCE VS LAST YEAR

- Premium remained lower than last year at Rs. 392m vs last year 436m. This is mainly due to lower business undertaken in corporate life compared to the prior year.
- Loss after tax exceeded by Rs. 95m vs last year attributed to:
 - Earned premium increased by Rs. 33m due to expanded retail business with a monthly earning cycle.
 - Expenses increased by 138m compared to the last year. This is mainly attributable to one off cost of Reverse Merger at Rs.121m (Rs.95m reverse merger and Rs.26m legal fee) and bad debts provision at Rs.75m.
 - Investment and other income increased by Rs. 2m compared to the last year.
 - Claims ratio remained lower at 23% vs last year at 31% mainly due to the impact of reversed claims.
 - Acquisition expenses increased by Rs. 4m due to the launch of unit-linked under Takaful business.

FINANCIALS MARCH 31, 2025

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ACTUAL VS LAST YEAR

	Actual 2025	Actual 2024	Variance %
	Rupees	in '000'	
Premium revenue	137,060	144,794	-5%
Premium ceded to reinsurers	(38,580)	(35,023)	10%
Movement in insurance liabilities	(29,965)	(14,549)	106%
Net Premium Revenue	68,515	95,222	-28%
Investment income	12,112	8,929	36%
Other income	3,631	5,700	-36%
	15,743	14,630	8%
Net Income	84,258	109,851	-23%
Insurance benefits	(17,788)	(30,054)	-41%
Acquisition expenses	(29,174)	(31,522)	-7%
Administrative Expenses	(65,156)	(88,464)	-26%
Financial Charges	(1,975)	(1,221)	62%
	(114,093)	(151,261)	-25%
Tax expense	(1,961)	(1,216)	61%
Profit & loss after tax	(31,796)	(42,625)	-25%
RI Ceded ratio	28%	24%	
Loss ratio	26%	32%	
Acquisition cost / Premium	21%	22%	
Admin cost / Premium	48%	61%	
Loss for the period / Premium	23%	29%	21

PERFORMANCE VS LAST YEAR

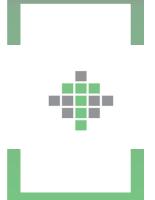
- Premium achieved at Rs.137m vs Rs.144m of last year. FIG & Agency business overachieved by Rs. 15m whilst Digital life registered increase by Rs. 1m. However, shortfall in business was recorded under digital health by Rs. 21m and corporate life by Rs. 3m.
- Loss for the quarter is reduced to Rs.32m vs 42m of last year.
 Major variations explained as per below:
 - Earned premium reduced by Rs. 27m due to last years underachieved premium coupled with business of Rs.18m underwritten by the quarter end – MMBL Rs.8m and BAHL Rs.10m
 - Expenses reduced by 23m compared to the last year mainly due to savings measures taken under reduced payroll and lower admin cost sharing of the premises.
 - Investment increased by Rs. 3m compared to the last year mainly due to investments made under PIBs/Sukuks replacing cash of Rs.122m that was lying with State Bank of Pakistan. However, this was partly off set by Rs. 2m due to reduction in bank profit on saving account under other income.
 - Claims ratio remained lower at 26% vs last year at 32%.
 - Acquisition expenses reduced by Rs. 2m due to the lower top line.

FUTURE OUTLOOK - 2025



Pakistan economy records sustained recovery with stable exchange rates, lower inflation and steady financial inflows. Pakistan stock exchange continues to display an upward trend.

Although challenges persist but the outlook remains cautiously optimistic. Company is striving hard to improve its top line and enhance its portfolio under retail business through Micro Finance Institutions (MFIs)



Q & A Session

